

Wolt



PRODUCT SAFETY RECALL

19.09.2025



NAME: **Rice cooker**

BRAND: **Tristar**

Dear Customer,

There is a recall of the product on the Safety Gate portal ([details here](#)). The temperature of the pins (to be connected with a plug) of the appliance is too high. A user could suffer burns. Moreover, the product leaks water on the inside, which may lead to an electric shock for a user.

Please check the batch number **T14691** on the product labelling and contact support@wolt.com to get a refund or Wolt credit if you have an affected product. If you have any further questions regarding the product, please contact our retail partners you've purchased the item from.

Thai Asia Shop ✉ info@thaiasia.si ☎ +38670290516

Our retail partner has issued a return for the defective item. Please reach out to the retail partner to arrange the return.

From our side, we have taken all necessary steps to make sure all the affected products are no longer available on our platform. If you have any questions or concerns, please don't hesitate to contact support@wolt.com. We are here for you!

Best regards,
Wolt Support