

Wolt



PRODUCT SAFETY RECALL

30.03.2026



NAME: **SPIELYEUG ZAPPELT**

BRAND: **Trixie**

Dear Customer,

There is a recall of the product on the Safety Gate portal ([details here](#)). **The battery management system lacks a cell temperature monitoring device. The product can overheat and cause burns or a fire.**

Please do not use it if you have an affected product with the EAN **4011905458243**. Please contact **support@wolt.com** to get a refund or Wolt credit if you have an affected product.

From our side, we have taken all necessary steps to make sure all the affected products are no longer available on our platform. If you have any questions or concerns, please don't hesitate to contact support@wolt.com. We are here for you!

Best regards,
Wolt Support