

## **PRODUCT SAFETY RECALL**

04.11.2025



NAME: Mais Cachos - Haircare product

**BRAND: SKALA** 

## Dear Customer,

There is a recall of the product on the Safety Gate portal (details here). The product contains a mixture of the preservatives methylchloroisothiazolinone (MCI) and methylisothiazolinonev (MI) (measured value: 0.00054%), which are prohibited in leave-on cosmetics. MCI and MI cause severe skin burns and eye damage and may cause an allergic skin reaction.

Please do not use it if you have an affected product and dispose of it. Please contact **support@wolt.com** to get a refund or Wolt credit if you have an affected product. If you have any further questions regarding the product, please contact the venue the items is purchases from

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From our side, we have taken all necessary steps to make sure all the affected products are no longer available on our platform. If you have any questions or concerns, please don't hesitate to contact <a href="mailto:support@wolt.com">support@wolt.com</a>. We are here for you!

Best regards, Wolt Support