

# **EXHIBITOR PACKET 2020** OPPORTUNITIES, GUIDELINES, RULES AND REGULATIONS



**OUR MISSION** Building a Community for Transformational Healing

#### **OUR VISION**

Uniting the voice of the burn community across the globe to profoundly advance lifelong healing, optimal recovery, and burn prevention.

# **PHOENIX WORLD BURN CONGRESS**

## OCTOBER 22 - 24, 2020 | PROVIDENCE, RHODE ISLAND

Phoenix World Burn Congress 2020 is your opportunity to unite your organization with the largest gathering of burn survivors in the world!

Phoenix Society for Burn Survivors is the leading national nonprofit supporting and empowering anyone impacted by a burn injury.

# **EXHIBITOR OPPORTUNITIES**

## WHY EXHIBIT

- Meet burn center staff, burn survivors, and fire fighters from across the nation and internationally who are actively involved in burn care support and prevention at their local level
- Display current advancements in burn care, rehabilitation, and prevention
- Network with attendees in the exhibit area and at social events
- Attend the educational and inspirational sessions throughout the conference
- Gain inspiration and knowledge from our community



## **BOOTH EXHIBITS**

Phoenix Luminary and Visionary partners will enjoy complimentary booth space.

- Standard exhibit booth rates for non-partner is \$1,000 US.
- All other partners receive a specially reduced rate of \$750 US.

To assist your marketing efforts, exhibitors will receive the following included with each 8' x 8' exhibit space:

- One (1) full-access registration for the conference and social events—includes provided meals.
- Two (2) exhibit-only registrations for booth personnel
- A company profile in our conference program

## **AREAS OF ACKNOWLEDGEMENT**

Exhibitors are acknowledged in the following areas:

- In the conference program
- During the General Sessions

## **TRAFFIC GENERATORS**

## To encourage traffic in the exhibit area, the following will occur:

- Meal functions on site
- Designated exhibit times
- Events within exhibit area
- Drawing for attendees that visit all exhibitor booths

## **SOCIAL ACTIVITIES**

- Walk of Remembrance and Kick-Off Event on Thursday evening
- Talent Show on Friday night.
- Closing Banquet on Saturday night

## **QUESTIONS?**

#### Contact Martha Boks. Development Coordinator at:

- development@phoenix-society.org
- 800.888.2876

Learn more about Phoenix WBC at phonix-society.org/phoenix-wbc

## **EXHIBITION & CONTRACT INFORMATION**

### BOOTH RENTAL FEE: \$1,000 US

- One complimentary full registration for the conference, social events and two exhibitor-only registrations. Other exhibitor guests must register separately if they would like full access to theconference. The complimentary full registration will include provided meals.
- Space is assigned on a first-come, first-serve basis and cannot be guaranteed until payment is received.
- For your convenience, payment may be made by check or credit card (Visa, MasterCard, Discover, and American Express).
- No refunds will be granted after August 1, 2020.

### **BALANCE DUE**

**Due to limited space full payment must be submitted with the contract**. In the event that full payment is not received with the contract, the Phoenix Society for Burn Survivors reserves the right to release space back into general inventory.

### **BOOTH SPACE**

Each booth space is 8' x 8' and will be equipped with one six foot table with skirting and two chairs.

### **CARPET AND CLEANING**

The Rhode Island Convention Center function space is carpeted. Exhibitors are responsible for keeping their exhibiting area clean.

### HOTEL ACCOMMODATIONS

Accommodations are at Omni Providence. Please refer to our website for information on hotel accommodations.

#### Hotel Information:

Omni Providence 1 W Exchange Street Providence, RI 02903

#### Exhibit Hall Location:

Rhode Island Convention Center One Sabin Street Providence, RI 02903

### **BOOTH INFORMATION + SCHEDULE**

**EXHIBITOR LOAD-IN** Thursday, October 22nd 2:00 - 5:00 pm

#### **EXHIBITION HOURS**

Thursday, October 22nd 6:30 pm - 9:00 pm

Friday, October 23rd 8:00 am - 5:00 pm

Saturday, October 24th 8:00 am - 12:00 pm Times are subject to change as program changes are needed.

#### **EXHIBITOR LOAD-OUT**

Saturday, October 24, 2020 12:00pm - 2:00pm (Exhibitions must be dismantled by 2:00pm)

#### **EXHIBITOR DRAWING**

All attendees have the opportunity to enter a drawing by visiting each exhibitor booth and collecting signatures. We ask that exhibitors staff their exhibits during exposition hours. The Phoenix Society for Burn Survivors reserves the right to remove any booth left unattended for an extended period of time.



#### JOIN THE MOVEMENT

NAME		
PHONE	EMAIL	
COMPANY		
ADDRESS		
CITY	STATE	ZIP
BOOTH CONTACT NAME		
PHONE	EMAIL	
EXHIBITOR LEVEL	AMOUNT DUE	
BOOTH: \$1000 (NO SPONSOR DISCOUNT	BOOTH COST	\$
PARTNER DISCOUNT BOOTH: \$7	50 EXHIBITING	\$
PARTNER COMP. BOOTH: \$0 (PHOENIX LUMINARY AND VISIONARY LEVELS ON	TOTAL DUE	\$
NOTES + RECOGNITION (OPTIONAL):		
PAYMENT SELECTION CHECK (MADE PAYABLE INVOICE M TO PHOENIX SOCIETY, INC)	E CREDIT CARD	
NAME ON CARD		
CARD NUMBER		
EXP. C	ARD TYPE VISA AI	M EXP MASTERCARD
Exhibitor Agreement: Exhibitors must submit payment along with this completed fo	rm to secure space. Final payments must be re	eceived by August 1, 2020

SIGNATURE

#### DATE

QUESTIONS? Contact us at 800.888.2876 or development@phoenix-society.org.

## **EXHIBITION GUIDELINES**

#### BADGE POLICY

Admission to the conference will be by badge only. Exhibitor badges will be available for pick-up during registration hours and will be held under the onsite exhibitor's name. All exhibitor booth personnel, as well as meeting attendees, are required to wear their official Phoenix WBC badge. Each booth is entitled to (1) complimentary conference badge. Any additional company representatives planning to attend conference functions and social events (including meals) must register at the full conference rate.

#### SECURITY

Exhibitors are strongly encouraged to remove all items of value after exhibit hours. Phoenix Society will have closed storage space available, if needed.

#### **EXHIBITOR CONDUCT**

Phoenix Society for Burn Survivors will monitor all exhibits during the show schedule.

DISTRIBUTION OF ADVERTISING MATERIALS Canvassing any part of the exhibit hall or meeting rooms by anyone representing or connected with a non-exhibiting company is strictly forbidden. Anyone so doing will be escorted from the Phoenix World Burn Congress. Canvassing or distribution of advertising material by an exhibitor will not be permitted outside of the exhibitor's allotted booth space. Distribution of any literature throughout the hotel is only permitted with approval from the Phoenix Society for Burn Survivors. Exhibitors may not use Phoenix Society for Burn Survivors logos in connection with any product or advertising materials.

#### AUDIO VISUAL EQUIPMENT

Open sound systems are not permitted. Sound "leakage" must not interfere with any other exhibitor. Phoenix Society for Burn Survivors requires compliance and reserves the right to take any necessary corrective action. No microphones/ PA systems are to be used in booth space.

DEMONSTRATIONS, INTERVIEWS, SUBLETTING Demonstrations by exhibitors should contribute to the attendee's knowledge in a professional way. Demonstrations and adequate space for interviews should be available within the confines of the individual exhibitor's booth. No interference with normal traffic flow and infringement on neighboring exhibits is permitted. Subletting or sharing of exhibit space is not permitted unless it is within corporate divisions.

#### PRODUCTS

Phoenix Society for Burn Survivors reserves the right to prohibit exhibition or advertisement of any product it deems unsuitable for the exposition. No Phoenix Society for Burn Survivors endorsement, express or implied, may be connected with any product exhibited or advertised. For example, words such as "our" and "we" or references to the Phoenix Society are not permitted as part of your exhibit as they suggest a personal endorsement. The Phoenix Society reserves the right to prohibit any information or material displayed in violation. No Phoenix Society for Burn Survivors. Only products which have been approved by the FDA or other appropriate governmental agency shall be exhibited or advertised, unless approval is pending and a notice to that effect is prominently displayed with the product, or unless the product does not require such approvals.

#### GIVEAWAYS

Educational promotions, novelty gifts, or souvenirs must be submitted to the Phoenix Society for Burn Survivors for approval (written description acceptable). Requests must be submitted no later than October 2, 2020. Promotions not approved by the Phoenix Society for Burn Survivors are not permitted. Exhibitors may not sell, serve, or dispense any food or beverage on the exhibit floor, unless authorized by the Phoenix Society for Burn Survivors. Following are suggested items for distribution and are subject to approval: Calculators, calendars, candy (small pieces, individually wrapped), desk accessories, educational materials, key chains, luggage tags, note pads, pens or pen lights.

#### SELLING IN THE EXHIBIT SPACE

In order to protect its tax-exempt status, the Phoenix Society for Burn Survivors will not allow selling in the exhibit hall.

#### RESTRICTIONS

The Phoenix Society for Burn Survivors reserves the right to restrict exhibits which for any reason are objectionable, and also prohibit or evict any exhibit which may detract from the general character of the exposition. In the event of such restrictions or eviction, the Phoenix Society for Burn Survivors will not be liable for any refunds, rentals, or other exhibit expenses.

The exhibition area is open to those whose products or services are directly related to the needs of the burn community. Phoenix Society for Burn Survivors reserves the right to reject applications for exhibit space from those companies whose products or services do not meet this criteria.

## **GENERAL EXHIBITION RULES AND REGULATIONS**

#### SHIPPING, STORAGE, HANDLING

Please refer to your exhibitor information regarding shipping your items to Rhode Island Convention Center. Due to physical limitations in dock space and on-site storage facilities, storage of items before this date is not available.

#### PUBLIC SAFETY

Each exhibitor is charged with the knowledge of all laws, ordinances, and regulations pertainin to health, fire prevention, and public safety while participating in this event. Compliance with such laws is mandatory for all exhibitors and the sole responsibility is that of the exhibitor. Helium filled balloons are not permitted. All bunting, draperies, or other fabrics must be fireproofed before use in the exhibit booth, with a certificate of fireproofing present in the exhibit booth during both installation and show hours. All inflammable materials and fluids are to be kept in safety containers. Open flames, butane gas, etc., are not permitted without permission of the Phoenix Society for Burn Survivors, Rhode Island Convention Center, and Providence Fire Department. Only 3-prong, grounded extension cords will be permitted in the exhibit hall. No zip cords are allowed for electrical connections Smoking in the exhibit hall is prohibited. Aisles must be kept completely clear and unobstructed. Fire exits, extinguishers, alarms, pull stations, and fire hose connections must be kept clear at all times. No hazardous display of any nature will be permitted. Special illumintion, such as bare spotlights, must be indirect or adjusted so the beam does not offend neighboing exhibitors or guests. The use of neon signs, laser, strobe, or neon lights or flashing lights of any kind as "eye-catchers" are prohibited.

#### EXHIBITOR APPOINTED CONTRACTORS

Exhibitors may employ the service of independent contractors to install and dismantle their display, providing the exhibitor and the exhibitorappointed contractor comply with these requirements regarding exhibitor appointed contractors. The exhibitor shall provide evidence that the exhibitor-appointed contractor has a proper Certificate of Insurance with a minimum of \$1,000,000 liability coverage, including property damage, to the Phoenix Society for Burn Survivors, Inc. at least 10 days before show opening.

#### **PROPERTY CARE**

The exhibitor is not to affix, nail, or otherwise attach anything to walls, doors, floors, or columns except where a nailing strip is provided. If there are any special requirements in this respect, the exhibitor should call Rhode Island Convention Center.

#### LIABILITY

The exhibitor agrees to protect, save, and hold the Phoenix Society for Burn Survivors, Anaheim Convention Center, and all agents, volunteers, Board Members, and employees thereof (hereinafter collectively called Indemnities) forever harmless for any damages or charges imposed for violations of any law or ordinance, whether occasioned by the negligence of the exhibitors or those holding under the exhibitor, and further, the exhibitor shall, at all times, protect, indemnify, save, and hold harmless the Indemnities against and from any and all losses, costs, damages, liability or expenses (including attorney's fees) arising from or out of or by reason of any accident or bodily injury or other occurrences to any person or persons, including the exhibitor, its agents, employees or business invitees, which arise from or out of or by reason of said exhibitor's occupancy and use of the exhibition premises, the hotel or any part thereof. Exhibitors must provide a certificate of insurance for \$1,000,000 of General Liability Coverage with Phoenix Society for Burn Survivors Inc listed as additional insured. Additional details will be emailed to you as requested and upon confirmation as an exhibitor.