

Tariff: SY1
Carrier: Sun Country Inc. - SY

CTA No. 575 DOT No. 772

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Title Page

Airline Tariff Publishing Company
International Passenger Rules and Fares

Tariff No. SY1

containing
Local Rules, Fares & Charges
on behalf of

Sun Country Inc.

Applicable to the
Transportation of Passengers and Baggage
between points in

USA
and points in
Area 1
and
between the USA and Canada

for list of participating carriers, see IPGT-1, DOT:581, CTA:373

This tariff is governed, except as otherwise provided herein, by Maximum Permitted Mileage Tariff No. MPM-1, DOT:424, CTA:239; Aircraft Type Seating Configuration Tariff No. TS-2, DOT:220, CTA:111; and International Passenger Governing Tariff No. IPGT-1, DOT:581, CTA:373 issued by Airline Tariff Publishing Company, Agent, supplements thereto and reissues thereof.

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Carrier: Sun Country Inc. - SY

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Issued by:
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Rule 1 Definitions†

Air traffic conference (ATC) is the division of the air transport association responsible for coordinating interline operations and agreements between carriers/tour wholesalers/travel agents.

Applicable adult fare means the fare which would be applicable to an adult for the transportation to be used except those special fares which would be applicable to the passenger's status; e.g. Military fares, adult standby, etc.

APPR means the Air Passenger Protection Regulations.

Assistive Device means any medical device, mobility aid, communication aid, or other aid that is specially designed to assist a person with a disability with a need related to their disability.

ATPDR means the Accessible Transportation for Persons with Disabilities Regulations

ATR means Air Transportation Regulations

Baggage means such personal property as is necessary or appropriate for the wear, use, comfort or convenience of the passenger for the purpose of the trip, and which is tendered by the passenger holding a valid ticket for travel on the flight for which the baggage is tendered.

Bank of Seats means passenger seats that are immediately adjacent to each other and does not include passenger seats that are across the aisle.

Barrier means anything – including anything physical, architectural, technological, or attitudinal, anything that is based on information or communications or anything that is the result of a policy or a practice – that hinders the full and equal participation in society of persons with an impairment, including a physical, mental, intellectual, cognitive, learning, communication, or sensory impairment or a functional limitation.

CAD means Canadian Dollars

Carrier means SY or any other air carrier with which SY has agreements for transportation services.

Charter/public charter means One-Way or Round-Trip transportation by one or more direct air carriers, which is arranged and sponsored by a charter/tour operator.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 1 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

Charter/tour operator means anyone authorized to engage in the formation of groups for transportation on public charters.

Charter operator participant contract (COPC) means a written document provided by the charter/tour operator to the passenger regarding payment, cancellation, and refund terms and conditions for the charter. The signed copy of the COPC must accompany payment.

Circle Trip means any trip, ~~conducted~~ in a continuous and circuitous route where the point of origin is also the ultimate destination but is not a round trip because it involves more than one stopover.

Class of service means the type of service compartments listed in SY's published general schedule.

Convention means the Convention for the unification of certain rules relating to international carriage by air, signed at Warsaw, 12 October 1929, or that convention as amended by the Hague protocol, 1955, or the Montreal Convention signed in Montreal on 28 May, 1999 whichever may be applicable to carriage hereunder. Note: For roundtrip international transportation that originates and ends in Canada, the Montreal Convention will apply to the passenger's journey. Note: For roundtrip international transportation that originates and ends in Canada, the Montreal Convention will apply to the passenger's journey.

Co-terminal means two or more relatively adjacent airports, which for the purpose of fares, will not be considered the same point.

Continental United States means the District of Columbia and all states of the United States other than Alaska and Hawaii.

Contractor means any person who has entered into a contract with a carrier for the purchase of seats for resale to the general public.

CTA means the Canadian Transportation Agency

Days means full calendar days, including Sundays/legal holidays; provided that for the purposes of notification the balance of the days upon which notice is dispatched shall not be counted; and that for purposes of determining duration of validity, the balance of the day upon which the ticket is used or flight commenced shall not be counted.

Curbside Zone means an area that is located outside of a terminal where passengers are picked up or dropped off and that is owned, operated, leased, or otherwise controlled by the terminal operator.

Denial of boarding occurs when a passenger is not permitted to occupy a seat onboard flight because the number of seats that may be occupied on the flight is less than the number of passengers who have

checked in by the required time, hold a confirmed reservation and valid travel documentation, and are present at the boarding gate at the required boarding time.

Disability means any impairment, including a physical, mental, intellectual, cognitive, learning, communication, or sensory impairment - or a functional limitation - whether permanent, temporary, or episodic in nature, or evident or not, that, in interaction with a barrier, hinders a person's full and equal participation in society.

D.O.T. means the Department of Transportation.

D.O.T. Hazardous materials regulations means the hazardous materials regulations issued by the material transportation bureau of the Department of Transportation in Title 49 of the code of federal regulations, parts 171 through 177 (49 CFR 171-177).

Flight coupon/coupon means ticket as used in this contract of carriage.

Full adult fare means the one-way fare designated by fare class code y whether specifically published or derived by construction.

Government transport request (GTR) is a form used for ticket payment and travel authorization for passengers traveling on official business for the federal government of the U.S.

Group is defined as the minimum number of passengers specified in conjunction with the fare as provided for in the applicable fare rules. All groups must be booked through the SY group desk. Less than the minimum number of passengers may not travel at group fares, even upon payment of the minimum number of fares, unless specifically permitted in a given fare rule.

Immediate family means spouse, children, stepchildren, parents, stepparents, brothers, stepbrothers, sisters and stepsisters.

Individual with a disability means any individual who has a mental and/or physical impairment that, on a permanent or temporary basis, substantially limits one or more major life activity, has a record of such impairment, or is regarded as having such impairment.

Involuntary refund means any refund made in the event the passenger is prevented from using all or a portion of their ticket in situations set out in Rule 91, delay or cancellation - within the carrier's control and within the carrier's control but required for safety purposes, or Rule 96, Denial of boarding - within the carrier's control and within the carrier's control but required for safety purposes.

Large Carrier APPR is a carrier that has transported a worldwide total of two million passengers or more during each of the two preceding calendar years.

Large Carrier ATPDR is a carrier that has transported a worldwide total of one million passengers or more during each of the two preceding calendar years.

Limited release baggage tag is attached to baggage which is considered fragile, unsuitably, or inadequately packaged, perishable, and/or received damaged. The baggage is accepted at the customers' risk and SY will not accept liability should the item be damaged.

One way means travel from one point to another.

Maximum outside linear dimensions means the sum of the greatest outside length, plus the greatest outside width, plus the greatest outside height.

Military passenger means military personnel of the U.S. Military agencies who are on active duty orders or who have been discharged from active military service within seven (7) Days of travel.

Mobility Aid means any manual or electric wheelchair, scooter, boarding chair, walker, cane, crutch, prosthesis, or other aid that is specially designed to assist a person with a disability with a need related to mobility.

On-line means air transportation on Sun Country airlines only.

Open-Jaw Trip means any trip which is essentially of a Round-Trip Circle-Trip nature, except that the outward point of departure and the inward point of arrival/the outward point of arrival and inward point of departure are not the same, or a segment or combination of the outward point of departure and the inward point of arrival/the outward point of arrival and inward point of departure which is not of a Round-Trip nature. In a Double Open-Jaw trip, both outward and inward points of arrival and departure are not the same.

Example of Open-Jaw Trip
Point 1
Point 2
Point 3

Person with a Disability means a person with any impairment, including a physical, mental, intellectual, cognitive, learning, communication, or sensory impairment - or a functional limitation - whether permanent, temporary, or episodic in nature, or evident or not, that, in interaction with a barrier, hinders a person's full and equal participation in society.

PNR means passenger name record.

Reroute means to arrange transportation to the same destination as, but via a different routing than that designated on the ticket, or portion thereof, then held by the passenger, or to honor the ticket or portion thereof, then held by the passenger for transportation to the same destination as, but via a different routing than that designated thereon.

Required for Safety Purposes means required by law in order to reduce risk to passenger safety and includes required by safety decisions made within the authority of the pilot of the aircraft or any decision made in accordance with a safety management system as defined in subsection 101.01(1) of the Canadian Aviation Regulations but does not include scheduled maintenance in compliance with legal requirements.

Round Trip means from point a to point b and back to point a on the same fare class and carrier.

Routing means the carrier(s) and/or the cities and/or class of service and/or type of aircraft on which transportation is provided between two (2) points.

Service Dog means a dog, regardless of breed or type, that is individually trained to do work or perform tasks for the benefit of a qualified individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

Severe Allergy means any allergy to an allergen that may cause a person to experience significant physical distress if they are directly exposed to the allergen.

SCA means Sun Country Airlines, Inc.

SCV means Vacations by Sun Country.

Segment means that part of a journey from a passenger's boarding point to a deplaning point.

Situations outside the carriers control include, but are not limited to the following:

- War or political instability
- Illegal acts or sabotage
- Meteorological conditions or natural disasters that make the safe operation of the aircraft impossible
- Instructions from air traffic control
- A NOTAM (Notice to Airmen) as defined in subsection 101.01(1) of the Canadian Aviation Regulations
- A security threat
- Airport operation issues
- A medical emergency
- A collision with wildlife
- A labor disruption within the carrier or within an essential service provider such as an airport or an air navigation service provider

- A manufacturing defect in an aircraft that reduces the safety of passengers and that was identified by the manufacturer of the aircraft concerned, or by competent authority, and
- An order or instruction from an official of a state or a law enforcement agency or from a person responsible for airport security

Small Carrier APPR means any carrier that is not a Large Carrier APPR. For the purposes of APPR, the small carrier has the same obligations as a Large Carrier APPR towards a passenger that it carries on behalf of a Large Carrier APPR under a commercial agreement with that carrier.

Small Carrier Non-ATPDR means any carrier that is not a large Carrier ATPDR.

Standby passengers means passengers who will be enplaned on a flight subject to availability of space at departure time and only after all passengers having reservations for such flight, and all passengers without reservations but paying fares other than adult standby fares, have been enplaned on such flight.

Stopover means a deliberate interruption of a journey by the passenger, agreed to in advance by SY, at a point between the place of departure and the place of destination. Unless otherwise noted, stopover will occur when a passenger arrives at a point and fails to depart from such point on:
(1) The first flight on which space is available, or,
(2) The flight that will provide for the passenger's earliest arrival at intermediate or junction transfer point(s) or destination point, via SY as shown on the passenger's ticket, provided however, that in no event will a stopover occur when the passenger departs from the intermediate/junction point on a flight shown in SY's official general schedule as departing within four (4) hours after arrival at such point.

Sun Country means Sun Country Airlines, Inc.

Support Person means a person who is needed by a person with a disability, because of the nature of their disability, after departure and before arrival for assistance with eating meals, taking medication, using the washroom, transferring to and from a passenger seat, orientation and communication; or for physical assistance in an emergency, including in the case of an evacuation or decompression

SY means Sun Country Airlines, Inc. and collectively, sun country, Sun Country Vacations, Vacations by Sun Country, SCA, or SCV.

Tariff means a schedule of fares, rates, charges, or terms and conditions of carriage applicable to the provision of an air service and other incidental services.

Tarmac Delay occurs when a flight is delayed on the tarmac after the doors of the aircraft are closed for take-off or after the flight has landed.

Ticket means reservation and payment in full and, for the purpose of this contract, a ticket may include, but is not limited to: Authorized ticket script, automated reservation, agent receipt of payment, voucher, electronic record (reservation), interline passenger ticket and baggage receipt, or passenger ticket coupon. Any of the above-mentioned items may be used as proof of purchase by SY, its authorized agent, or the passenger.

Tour conductor is a person at least eighteen (18) Years of age, who is in charge of and guides a group for the duration of a tour.

Traffic means any persons or goods that are transported by air.

Transit point is a stop at an intermediate point on the route to be traveled (whether or not a change of planes is made) which does not fall within the definition of a stopover.

Two-hour rule means if a passenger misses his/her flight but presents himself/herself at the ticket counter or gate, where his/her flight has departed, within two (2) hours of the scheduled departure time of the flight shown on the passenger's ticket, SY will allow the passenger to standby for the next scheduled SY departure at no additional charge.

United States of America (U.S.A.) means the fifty (50) Federated states and the District of Columbia, Puerto Rico, and Virgin Islands, American Samoa, the Canal Zone, Guam, Midway, and Wake Islands.

United States Department of Defense means the U.S. Department of Defense, Army, Navy, and Air Force, Marine Corps and Coast Guard.

U.S. Armed Forces/U.S. Military Agencies means the Army, Navy, Air Force, Marine Corps, and Coast Guard of the United States of America; the respective Academies of the Army, Navy, Air Force and Coast Guard, and does not include the National Guard Bureau or the Reserve Officer Training Corps, or members of the Reserves not holding a valid duty armed forces of the United States green identification card.

U.S.D.A. Means the United States Department of agriculture.

U.S. Military personnel (unless otherwise indicated), refers only to active duty military personnel, and means military personnel of the United States military agencies on active duty status and traveling on authorized furlough, leave or pass.

Vacations by Sun Country means Sun Country Airlines, Inc. vacation packages.

VBSC/VSC means Vacations by Sun Country.

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Virgin Islands means the Virgin Islands of the U.S.

Wait list means a list established by SY of passengers who are either seeking space on a flight or traveling on a standby basis, standby fare that does not permit a particular flight until all passengers with confirmed reservations have been boarded.

Rule 2 Standard Format of Electronic Rules†

Rule title/application (Category 50)

This category contains the rule title and defines the application of the rule. It will be used to indicate the geographical application of the rule, type of service (First, Coach, etc.), type of transportation (one way or Round Trip), type of journey (single open jaw, Round Trip, etc.) And applicability for use with joint fares, tour fares and group fares. Provisions for capacity limitations, general rules which are not applicable and miscellaneous information which is not category specific will also appear here. This category will appear with every rule with at least the rule title.

Eligibility (Category 1)

This category is used to define the identification requirements and age range for a particular passenger type, if such conditions exist. It is not used to define the actual passenger types, e.g. Clergy, military, etc., for a fare class. Passenger type information is provided in the fare class application. If this category is not present, the assumption is that there are no eligibility restrictions.

Day/time (Category 2)

This category reflects times and/or days when travel is permitted. The day/time information applies to origins of trips scheduled to depart during that time period. If this category is not present, the assumption is that the fare is available for travel at all times of the day and all days of the week.

Seasonality (Category 3)

This category is used to reflect the dates of a specific season or the dates on which a fare is valid. The assumption for applying this category is that a seasonal fare is based on the season of the origin portion of travel. The seasonal level in effect at the origin is used for all subsequent travel regardless of date. If this category is not present, the assumption is that the fare is available every day of the year.

Flight application (Category 4)

This category reflects information regarding the use of a fare on specific flight numbers, types of service (non-stop, multi-stop, etc.), equipment types and travel via points. It may be used to reflect either positive or negative application of the information. If this category is not present, it indicates that there are no flight restrictions.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 2 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

for the fare.

Advance reservations/ticketing (Category 5)

- (1) Advance purchase, super advance purchase, group and special excursion (PEX) fares and inclusive tour fares must be booked in advance for the entire journey.
- (2) Advance purchase, super advance purchase and special excursion (PEX) fare tickets must show confirmed reservations for the entire journey.

Minimum stay (Category 6)

- (1) The number of days counting from the day of departure, on the first outbound international sector to the earliest day return travel may commence from the last international stopover point (including for this purpose, the point of turnaround).
- (2) Waiver on minimum stay provisions are permitted only in the event of death.

Maximum stay (Category 7)

The number of days counting from the day of departure, to the last day return travel may commence from the last stopover point (including for this purpose, the point of turnaround).

Stopovers (Category 8)
Stopovers are permitted.

Transfers (Category 9)

Where transfers are limited by number, an interline transfer shall be permitted at the point of turnaround/fare construction point; provided that such transfer shall not be counted.

Permitted combinations (Category 10)

Fares used in combination are to be shown separately on the ticket.

Blackout dates (Category 11)

This category is used to define single dates or date ranges when travel is not permitted. The assumption is made that blackouts apply to the scheduled departure time of a flight regardless of the portion of the passenger's travel they represent. If this category is not present, the fare is not subject to blackout dates.

Surcharges (Category 12)

This category defines the conditions under which surcharges are applicable and the corresponding charge. The assumption is that there are no surcharges unless this category is present. If restrictions for a fare may be waived or modified based upon payment of a charge, these conditions will be found in either this category or in (Category 16), penalties.

Accompanied travel (Category 13)

This category is used as a component of a rule when travel with one or more other passengers is necessary to qualify for a fare. If this category is not present, any passenger may travel alone over the entire routing.

Travel restrictions (Category 14)

This category is used to state specific travel date restrictions. Usually these are the dates when the fare may first be used for travel or after which it may no longer be used. If this category is not present, the fare is available for travel at all times.

Sales restrictions (Category 15)

This category is used to define a fare that is available for sale subject to restrictions based on date, point of sale or similar conditions. The dates are most commonly first and last reservation or ticketing dates. If this category is not present, the fare is available for reservations and ticketing at all times, anywhere and by anyone.

Penalties (Category 16)

(1) Cancellation and no-show

For inclusive tour fares, no retroactive application of any fare established for use only in conjunction with inclusive tours shall be granted after commencement of travel.

(2) Rebooking and rerouting

Individual fares: Permitted.

Group fares: Voluntary - not permitted.
Involuntary - permitted.

Higher intermediate point (Category 17)

It is assumed that the higher intermediate point rule applies. This category is used to negate that assumption when stopovers or connections are made at specific geographic locations.

Ticket endorsements (Category 18)

Advance purchase, super advance purchase and special excursion (PEX) fare tickets and any subsequent reissue must be annotated: "nonref/APEX" or "nonref/PEX", as applicable.

Children's discounts (Category 19)

This category is used to provide the specific fare amounts or the information for calculating discount fares for children and infants.

Tour conductor discounts (Category 20)

This category is used to provide either specific fare amounts or the information for calculating discount fares for tour conductors. It also specifies accompanying travel requirements travel requirements for the tour conductors travelling at the calculated or specified fare. If this

category is not present, the fare is not discountable for tour conductors.

Agent discounts (Category 21)

This category is used to provide either specific fare amounts or the information for calculating discount fares for agents. If also specifies the accompanying travel requirements for agents travelling at the calculated or specified fare. If this category is not present, the fare is not discountable for agents.

All other discounts (Category 22)

This category is used to provide the specific fare amounts or the information for calculating discount fares for all passenger types other than children, tour conductors and agents. It also specifies the accompanying travel requirements for the passengers travelling at the calculated or specified fare. If this category is not present, the fare is not discountable for the passenger types that fall into this category.

Miscellaneous provisions (Category 23)

This category is used to specify whether specific fares should or should not be used for construction of unpublished fares, proration, refund calculation, currency adjustments or as proportional fares. The assumption is that fares may be used for any purposes.

(Category 24)
Currently not available

(Category 25)

This category is used to provide the specific fare amounts or the information for calculating discount fares for all passenger types other than children.

Groups (Category 26)

(1) Group size

A minimum group size refers to the minimum number of passengers required to form a group which will permit the use of a particular fare. Unless otherwise specified in the fare rule, in order to determine the minimum group size, two children each paying at least 50 percent of the applicable group fare will be counted as one member of the group.

(2) Affinity groups

(a) The travel group shall be formed from affinity groups, i.e. Members or employees of the same association, corporation, company or other legal entity (hereinafter referred to as the "organization") which shall have principal purposes, aims and objectives other than travel, and sufficient affinity existing prior to the application for transportation to distinguish it and set it apart from the general public; provided

that no transportation may be offered to an organization:

- (b) With respect to the formation of affinity travel groups:
 - (i) Solicitation shall be limited to personal letters, circulars and telephone calls addressed to members of the organization, to group publications intended solely for members of the organization (or for members of the Federation or body to which the organization belongs) and to any other form of solicitation not being public solicitation as defined in (iii) Below,
 - (ii) Solicitation shall be affected only by officials of the organization or members of the travel group,
 - (iii) "Public solicitation" shall be deemed to exist when the group transportation is described, referred to or announced in advertisements or any other writing or by means of public communication, whether paid or unpaid, including but not limited to telephone campaigns, radio, telegraph and television; provided, however, that a statement in public news media, other than advertisement, that could not reasonably be construed as calculated or likely to induce travel as a member of the travel group and which has not been initiated by the organization, any member of the travel group, the carrier or an agent or representative of any of them, shall not be considered public solicitation,
 - (iv) The travel group shall not be gathered directly or indirectly by a person engaged in soliciting or selling transportation services or providing or offering to provide transportation to the general public, provided that the mere ascertainment of the group fare and/or its collection from members of the travel group shall not of itself be deemed to constitute engaging in such acts; provided further that if the organizer of the travel group (hereinafter referred to as "applicant") employs a travel agent to assist in the travel arrangements, such travel agent shall in no way solicit members of the travel group, except that after the party to be transported is formed the travel agent may contact members of such group for the purposes of arranging other travel services in addition to assisting in travel arrangements,
 - (v) Each member of the travel group shall be a member of the organization at the time of application for the group fare and shall have been such a member for at least six months

- immediately prior to the date on which the transportation will commence,
- (vi) The travel group may include the spouse and dependent children of a member of the organization from which the party to be transported is drawn and the parents of a member living in the same household as the member; provided, however, that any such spouse, dependent children or parents are accompanied on the flight by such member unless the member has been compelled to cancel his passage and only if such member's fare is not refunded.
- (3) Own use groups
The travel group shall be formed only for use of one person (which expression shall include an individual person or legal entity such as an association, partnership, company or corporation) (hereinafter referred to as "the purchaser"); provided that such purchaser shall not, wholly or partially, directly or indirectly, share the cost of air transportation with other persons interested in obtaining such transportation including the passengers carried. Notwithstanding the foregoing, such cost may have been raised by voluntary contributions, provided that:
- (a) The voluntary contributions are not solicited nor obtained solely from the passengers to be carried;
 - (b) Participation in the travel group is not limited to those actually contributing;
 - (c) The minimum amount of each person's contribution has not been prescribed by the purchaser; and
 - (d) Each person to be included in the travel group is selected by the purchaser and for reasons other than such person's request that he be included in the travel group.
- (4) Incentive groups
The travel group shall be comprised of groups of employees and/or dealers and/or agents (including spouses) of the same business firm(s), corporation(s) Or enterprises(s) (excluding non-profit organizations) Traveling under an established incentive travel program which rewards the employees, dealers and/or agents for past work or provides an incentive for future activities; provided that:
- (a) The incentive travel program shall include air transportation, accommodations, sightseeing, entertainment and other features, the cost of which is borne entirely by such firm/corporation/enterprise and not passed on directly or indirectly to the employees, dealers or agents;
 - (b) Officials (and spouses) of such firm, corporation or enterprise may be included in the group if they are traveling for the purpose of making awards or officiating in the incentive travel program;
 - (c) Each member of the incentive group is a member of the organization at the time of application for

- the group fare.
- (5) Documentation
- (a) General requirements for all individual and group inclusive tours
These must be vouchers specifying sleeping accommodations and any sightseeing or other features of the tour. Such vouchers, including those for ground transportation, must be available for inspection during check-in prior to commencement of outbound travel.
- (b) Affinity/incentive/non-affinity/own use group requirements
- (i) written application, in the form required, shall provide a full description of the travel desired, the names and total number of passengers, and, where applicable, the affinity/incentive/own use provision under which the travel is being requested, and must be signed by the applicant (the person responsible for the travel arrangements of the group).
- (ii) The application must be submitted to the issuing carrier (the carrier whose tickets are to be issued) prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger substitution/additions - If name changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.
- (v) Each travel group shall be identified by a definite number (group code) assigned by the carrier.
- (c) Group inclusive tour requirements
- (i) written application, in the form required, shall provide the names and total number of passengers and the inclusive tour code number, and be signed by the tour operator or a passenger sales agent (also referred to as the 'travel organizer').
- (ii) The application must be submitted to the issuing carrier prior to commencement of outbound travel. The deadline for receipt of the application is specified in each particular group travel rule.
- (iii) Except as otherwise noted, only those passengers listed in the written application may be transported.
- (iv) Passenger substitutions/additions - If name

changes and/or additions to the list of participants in the travel group may be made after the written application has been submitted, a statement will appear in this category giving the number of changes and/or additions permitted and the deadline, if any is involved.

Tours (Category 27)

(1) Minimum tour price

(a) The minimum selling price of the inclusive tour, normally expressed as the applicable inclusive tour plus a specific dollar amount.

(b) Any increase in the minimum selling price due to extra days of stay en route.

Note: The term "minimum tour price" (MTP) shall be understood to mean the minimum selling price of the tour per passenger.

(2) Tour features (inclusive tours only)

Tour features must include:

(a) Except as otherwise noted, the individual inclusive tour must be included in its published price and appropriate literature, in addition to air transportation, the cost of sleeping or hotel accommodations, plus any other facilities or attractions such as airport transfers, sightseeing, motorcoach trips and car rentals.

(b) Except as otherwise noted, the group inclusive tour must include in its published price appropriate literature, in addition to air transportation, the cost of airport transfers and sleeping or hotel accommodations for the total duration of the trip, plus other facilities or attractions such as sightseeing, motorcoach trips and car rentals.

(3) Tour literature (inclusive tours only)

Tour literature must include:

(a) The price of the inclusive tour (air and land prices may be shown separately);

(i) Except as otherwise noted, the individual inclusive tour must be included in its published price and appropriate literature, in addition to air transportation, the cost of sleeping or hotel accommodations, plus any other facilities or attractions such as airport transfers, sightseeing, motorcoach trips and car rentals.

(ii) Except as otherwise noted, the group inclusive tour must include in its published price appropriate literature, in addition to air transportation, the cost of airport transfers and sleeping or hotel accommodations for the total duration of the trip, plus other facilities or attractions such as sightseeing, motorcoach trips and car rentals.

(b) The inclusive tour code.

- (4) Tours must be paid for in full prior to commencement of travel and price of tour features and facilities may not be less than the amount specified in this category of the particular fare rule.

Visit another country (Category 28)

This category reflects the requirements to qualify for a visit another country fare, e.g., country of residence, distance from destination country and ticket purchase. If this category is not present, the assumption is that the fare is not a visit another country fare.

Deposits (Category 29)

This category indicates if there are deposit requirements to qualify for a fare, e.g., deposit amount, days required prior to ticketing/travel, refund of deposit conditions, and waivers for the deposit requirements. If this category is not present, the assumption is that there are no deposit requirements for the fare.

Rule 3 Application of Tariff†

- (A) Application of conditions of contract
Rules in this contract of carriage set forth the terms and conditions upon which Sun Country Airlines, Inc., Sun Country Vacations, Vacations by Sun Country, SCA, SCV, VBSC, or VSC (collectively, "SY"), in consideration of the payment of the fare shown on the passenger ticket, agrees to provide passenger air transportation between origin and destination shown on the ticket. These rules constitute the conditions upon which SY transports or agrees to transport and are expressly agreed to by the passenger to the same extent as if such rules were included as conditions in the contract of carriage.
- (B) Changes in rules, fares, and charges
Except as otherwise provided within specific fare rules, transportation is subject to the rules, fares and charges in effect on the date on which such transportation begins at the point of origin designated on the ticket. If, after a ticket has been issued and before any portion thereof has been used, a decrease in the fare or charges applicable to the transportation covered by the ticket becomes effective, or a new fare for which a passenger can qualify is added between points shown on the ticket, the full amount of such decrease will be credited to the passenger provided the passenger presents the ticket for reissue while the lower fare is in effect provided:
- (1) There is no change in origin/destination/stopover points/flights/dates shown on the original ticket and, subsequent to the decrease in fares/charges or the addition of a new fare, all conditions of the decreased fare/charges or the new fare are met, including booking code and any advance reservation/ticketing requirements. Service fee for refunds is USD 50.00.
 - (2) This provision shall apply only to the passenger(s) to whom the ticket was originally issued.
- (C) Consequential damages
Purchase of a ticket does not guarantee transportation. SY shall in no event be liable for any indirect, special or consequential damages resulting from the performance or delay in performance of, or failure to perform, transportation of passengers and other services incidental thereto (except baggage liability as provided below) whether or not SY has knowledge that such damages might be incurred.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 3 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

- (D) Fares apply for travel only between the points for which they are published. Tickets may not be issued at fare(s) published to and/or from a more distant point(s) than the points being traveled, even when issuance of such tickets would produce a lower fare. When through or connecting passengers enplane at an intermediate point between the origin and destination shown on their tickets, SY may require evidence, such as a boarding pass, of use of a preceding flight for the portion of the ticket from point of origin to intermediate point. Absent such evidence, SY may require additional fare collection from the passenger for any difference between the fare paid for the ticket from origin to destination and the fare which would apply from the intermediate boarding point to destination.
- (E) No employee of SY has the authority to alter, modify, or waive any provision of the contract of carriage or of this tariff unless authorized by a corporate officer of SY. SY appointed agents and representatives are only authorized to sell tickets for air transportation pursuant to the approved fares, rules and regulations of SY. This rule supercedes any conflicting provision contained in the contract of carriage.
- (F) Reference to pages, rules, items and notes are continuous and include revisions, supplements thereto and reissues thereof.
- (G) Sun Country Airlines' liability under the APPR (for travel on Sun Country Airlines flights to and/or from Canada)
1. Sun Country Airlines operating a flight is liable to passengers with respect to the obligations set out in sections 7 to 22 and 24 of the APPR, or, if they are more favourable to those passengers, the obligations on the same matter that are set out in the applicable tariff.
 2. However, if one carrier carries passengers on behalf of another carrier under a commercial agreement, the carriers are jointly and severally, or solidarily, liable to those passengers with respect to the obligations set out in sections 7, 22, and 24 of the APPR, or, if they are more favourable to those passengers, the obligations on the same matter that are set out in the applicable tariff.
- (H) Self Identification - Large or Small Carrier (for travel on Sun Country Airlines flights to and/or from Canada)
- APPR
1. For the purposes of establishing obligations towards passengers under the APPR, Sun Country Airlines declares itself as a Large Carrier under the APPR.
- Accessibility for persons with disabilities

Tariff: SY1
Carrier: Sun Country Inc. - SY

CTA No. 575 DOT No. 772

2. For the purposes of establishing obligations towards passengers with disabilities under the ATPDR, Sun Country Airlines declares itself as a Large Carrier under the ATPDR and that such declaration is made on its website

Rule 4 Reservations†

1. A reservation for space on a specific flight is valid when the availability and allocation of the space is entered into Sun Country's reservation system, a confirmation number/code is obtained from the carrier which authenticates the reservation, the passenger has paid the appropriate fare, and a booking has been made for that space.
2. On any specific flight, Sun Country may limit the number of passengers carried at any specific fare. All fares will not necessarily be available on all flights. The number of seats which Sun Country shall make available on a specific flight will be determined by Sun Country's best judgment as to the anticipated total number of passengers on each flight.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 4 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

Rule 12 Acceptance of Children; Nonacceptance of Unaccompanied Children†

- (A) Children are defined as persons under the age of fifteen (15) and are not accepted for transportation without being accompanied by an adult or a young adult.
- (B) Young adults are defined as persons between the ages of fifteen (15) and seventeen (17).
- (C) An adult is defined as persons eighteen (18) years of age or older.
- (D) Persons under the age of eighteen (18) who are not accompanied by an adult will not be accepted for international travel.
- (E) A person at least fifteen (15) but not more than seventeen (17) years of age (a "young adult") may accompany or be the responsible guardian for one (but not more than one) child
- (F) In all cases the child and the young adult must travel on the same flight and in the same compartment of the aircraft.
- (G) Except as provided above, a person younger than eighteen (18) years of age may not be responsible for any other person on a Sun Country flight unless he or she is the parent of the other person.
- (H) Lap Children
 1. Infants and children at least eight (8) days but not more than twenty-four (24) months of age ("lap children") may fly free of charge subject to the following conditions.
 2. A copy of the child's birth certificate may be required for age verification.
 3. The child is not entitled to a seat but must be held by a ticketed adult.
 4. There is a limit of one (1) lap child per ticketed adult.
 5. A young adult may not travel with a lap child unless the young adult is the parent of the lap child.
 6. A maximum of one lap child per seat row is permitted.
- (I) Assignment of seats to accompanied children under the age of 14 years
 1. In order to facilitate the assignment of a seat to a child who is under the age of 14 years that is in close proximity to an accompanying person (parent, guardian or tutor) Sun Country Airlines will, at no additional charge:
 - a. assign a seat before check-in to the child that is in close proximity to the accompanying person, or

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 12 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

b. if Sun Country Airlines does not assign seats prior to check-in, in accordance with paragraph (a), Sun Country Airlines will:

- i. advise passengers before check-in that Sun Country Airlines will facilitate seat assignment of children in close proximity to an accompanying person at no additional charge at the time of check-in or at the boarding gate,
- ii. assign seats at the time of check-in, if possible,
- iii. if it is not possible to assign seats at the time of check-in, Sun Country Airlines will, via an announcement at the gate, ask for volunteers to change seats at the time of boarding, and
- iv. if it is not possible to assign seats at the time of check-in and no passenger has volunteered to change seats at the time of boarding, Sun Country Airlines will ask again for volunteers on-board the aircraft to change seats before take-off.

2. Proximity to accompanying person's seat

a. Sun Country Airlines will facilitate the assignment of a seat to a child who is under the age of 14 years by offering, at no additional charge:

- i. in the case of a child who is 4 years of age or younger, a seat that is adjacent to their accompanying person's seat;
- ii. in the case of a child who is 5 to 11 years of age, a seat that is in the same row as their accompanying person's seat, and that is separated from that accompanying person's seat by no more than one seat; and
- iii. in the case of a child who is 12 or 13 years of age, a seat that is in a row that is separated from the row of their accompanying person's seat by no more than one row.

3. Difference in price

- a. If the passenger who is assigned is seated in a lower class of service than their ticket provides, Sun Country Airlines will reimburse the price difference between the classes of service.
- b. If the passenger who is assigned seating chooses a seat that is in a higher class of service than their tickets provide, Sun Country Airlines will not request supplementary payment representing the price difference between the classes of service.

Rule 12 Acceptance of Children; Nonacceptance of Unaccompanied
Children†

Rule 19 Carriage of Persons with Disabilities†

(A) Application

1. This rule applies to the transportation of persons with disabilities by Sun Country Airlines, which is a Large Carrier under the ATPDR, on its international transportation services.
2. Pursuant to Rule A - Application of tariff, this rule applies to the transportation of all persons with disabilities on all flights marketed and operated by Sun Country Airlines, and in respect to all flights marketed by Sun Country Airlines but operated by another airline.

(B) Acceptance for carriage

1. Sun Country Airlines will accept the determination made by or on behalf of a person with a disability as to their self-reliance, unless doing so would impose undue hardship on Sun Country Airlines, for example, if it would jeopardize security, public health or public safety.
2. Sun Country Airlines will not refuse to transport a person with a disability unless the transportation of the person would impose an undue hardship on Sun Country Airlines, for example, if it would jeopardize security, public health or public safety.
3. If Sun Country Airlines refuses to transport a person with a disability for reasons related to their disability, it will, at the time of the refusal, inform the person of the reasons for the refusal. In addition, within 10 days of the refusal, Sun Country Airlines will provide the person with a written notice setting out the reasons for the refusal including:
 - a. the evidence of undue hardship, such as a medical report, an expert opinion, or an engineering report that demonstrates that the risk is significant enough that it would be unreasonable to waive or modify a requirement;
 - b. any relevant rule, policy, procedure or regulation; and,
 - c. the duration of the refusal and the conditions, if any, under which Sun Country Airlines would accept the person for transport.

See also: Rule 35 - Refusals to Transport

(C) Reservations and online services

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 19 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

1. If a person with a disability identifies the nature of their disability when making a reservation with Sun Country Airlines, Sun Country Airlines will:
 - a. discuss with the person their needs in relation to their disability and the services offered by Sun Country Airlines in relation to those needs;
 - b. before assigning a passenger seat to a person with a disability, inform the person of the passenger seats that are available in the class of service that the person has requested and that have equipment and facilities that best meet the accessibility needs of that person, such as a wheelchair-accessible washroom or a passenger seat that has additional leg room, a larger seat pitch or movable armrests; and,
 - c. in assigning a passenger seat to a person with a disability, take into account the person's opinion with respect to which seats would best meet the accessibility needs of that person.
2. Sun Country Airlines will advise the person if information and/or documents are required to permit Sun Country Airlines to assess their request, as per (F)(3) below. Sun Country Airlines will also advise the person that the information and/or documents must be filed within 48 hours and that the assessment of the request may take up to 2 business days after receipt of the information and/or documents.
3. As an alternative means to using its website to make or modify a reservation, Sun Country Airlines will offer to a person with a disability the following means of communication:

Customer Service can be reached at 651-905-2737, 6am-11pm Central Time.

(D) Written confirmation of services

1. Sun Country Airlines will, without delay, indicate in the record of a person's travel reservation the services that Sun Country Airlines will provide to the person.
2. Sun Country Airlines will include a written confirmation of the services in the itinerary that is issued to the person.
3. If a service is confirmed only after the itinerary is issued, Sun Country Airlines will, without delay, provide a written confirmation of the service.

(E) Services for which no advance notice is required

1. The services identified in (3) below will be provided at no additional fare or charge.
2. Sun Country Airlines will not require a person with a disability to file information and/or documents, including medical

certificates, to support any request for services identified in (3) below.

Services – no advance notice

3. Regardless of when a person with a disability makes the request for the following services, Sun Country Airlines will:
 - a. Assist the person with checking in at the check-in counter;
 - b. Permit the person, if they are unable to use an automated self-service kiosk or other automated check-in or ticketing process, to advance to the front of the line at a check-in counter or ticket counter;
 - c. If the person is in a wheelchair, a boarding chair or any other device in which they are not independently mobile while waiting at a terminal for departure after check-in or in order to transfer to another segment of their trip, provide the person with a place to wait that is close to personnel who are available to provide assistance to the person and who will periodically inquire about the person's needs, and attend to those needs ;
 - d. Assist the person in storing and retrieving their carry-on baggage;
 - e. In the case of a person who is blind or has any other visual impairment,
 - i. describe to the person, before departure or, if impossible because of time constraints, after departure, the layout of the aircraft , including the location of washrooms and exits, and the location and operation of any operating controls at the person's passenger seat;
 - ii. describe to the person, if a meal is offered on-board, all the food and beverages that are offered for consumption or provide a menu in large print or in Braille;
 - f. Assist the person in accessing any entertainment content that is offered on-board an aircraft;
 - g. Before departure, provide the person with an individualized safety briefing and demonstration;
 - h. Assist the person in moving between their passenger seat and a washroom, including by assisting them in transferring between their passenger seat and an on-board wheelchair;
 - i. Permit a person to use the washroom that has the most amount of space, regardless of where the washroom is located in any part of the aircraft, if the person needs an on-board wheelchair or the assistance of a support person or service dog to use a washroom;

- j. If a meal is served on-board to the person, assist the person with the meal by opening packages, identifying food items and their location and cutting large food portions; and
- k. If a person is unable to use the call button to request assistance, periodically inquire about the person's needs.

Note: For Sun Country Airlines' responsibilities related to disembarkation of persons with disabilities when a flight is delayed on the tarmac at an airport in Canada, see Rule G - (C) Priority Disembarkation.

(F) Services for which advance notice is required

1. The services identified in (3) below will be provided at no additional fare or charge.

Exception: in the case of (3)(b), the provision of additional adjacent seating in the case of international transportation, Sun Country Airlines will require an additional fare to be paid when the person requires an additional adjacent seat.

Every reasonable effort

2. In all instances, Sun Country Airlines will make every reasonable effort to provide a service requested by a person with a disability even if the person does not comply with any requirement in this section, to provide advance notice or to provide information and/or documents to permit Sun Country Airlines to assess the request.

Services - 48 hours advance notice

3. Subject to Sun Country Airlines' requirement for a person with a disability to provide information and/or documents identified in (4) below, Sun Country Airlines will provide the following services if requested by a person with a disability at least 48 hours prior to the scheduled time of departure of the person's flight:
 - a. Assign a passenger seat to a person with a disability, taking into account the person's opinion with respect to which seats would best meet the accessibility needs of that person;
 - b. Provide additional adjacent seats, meaning seats which are next to the seat of the person with a disability, in the following three situations:
 - i. When the person with a disability must travel with a support person for transport if, because of the nature of their disability, the person with a disability, after departure and before arrival, needs:
 - A. assistance with eating meals, taking medication, using the washroom;

- B. assistance with transferring to and from a passenger seat;
 - C. assistance with orientation or communication; or
 - D. physical assistance in the event of an emergency, including in the case of an evacuation or decompression;
- ii. When the size of a service dog belonging to a person with a disability is such that the person's seat does not provide sufficient floor space for the dog to lie down at the person's feet in a manner that ensures the safety and well-being of the dog and the person; or
 - iii. When a person with a disability needs more than one seat because of the nature of their disability, for example, if they are a person who has a fused leg or who is disabled by severe obesity;
- c. Accept for transportation a mobility aid and/or other assistive device, as per section (G) below;
 - d. Accept for transportation a service dog, as per section (H) below;
 - e. Assist the person in proceeding to the boarding area after check-in;
 - f. Assist the person in proceeding through any security screening process at the terminal, including by
 - i. providing personnel to assist the person through the process, or
 - ii. collaborating with the relevant security authority to permit a person who is not travelling with the person with a disability to have access to the security screening checkpoint so that they may assist the person with a disability to proceed through the process;
 - g. Before boarding, transfer the person between the person's own mobility aid and a mobility aid provided by Sun Country Airlines;
 - h. Permit the person to board in advance of other passengers if:
 - i. the person requests assistance with boarding, locating their passenger seat or cabin, transferring between a mobility aid and their passenger seat or storing carry-on baggage;
 - ii. in the case where the person is blind or has any other visual impairment, the person requests a description of the layout of the aircraft , or of the location and

operation of operating controls at the person's passenger seat; or,

- iii. in the case where the person is disabled due to a severe allergy, the person requests to clean their passenger seat to remove any potential allergens;

Note: If the person has requested the assistance in (i) or (ii) above, Sun Country Airlines may require the person to board in advance of other passengers or, if they arrive at the boarding area after priority boarding, to board after the other passengers.

- i. Assist the person in boarding and disembarking;
- j. Before departure and on arrival at the destination, transfer the person between a mobility aid and the person's passenger seat;
- k. Provide the person with an on-board wheelchair;
- l. Establish a buffer zone around the passenger seat of a person who has a disability due to a severe allergy by providing the person with a passenger seat that is in a bank of seats other than the bank of seats in which the source of the allergen is located;
- m. Ensure that any public announcement that is made on-board is made in an audio format or a visual format that is accessible to a person with a disability;
- n. Assist the person in proceeding through border clearance (immigration and customs);
- o. Assist the person in retrieving their checked baggage;
- p. Assist the person, after disembarkation, in proceeding to the general public area; and
- q. Assist the person, after disembarkation, in proceeding to a location where the person may receive assistance either:
 - i. from a member of the terminal operator's personnel to proceed to the curbside zone, or
 - ii. from a member of the receiving Sun Country Airlines' personnel to transfer to another segment of their trip within the same airport.

Note: Passengers should complete the [Accessibility Request Form](https://www.suncountry.com/contact-us/accessibility-requests) on the Sun Country Airlines website (<https://www.suncountry.com/contact-us/accessibility-requests>) or contact the airline to request the services listed above.

Services - information and/or documents required to be filed with Sun Country Airlines

4. Sun Country Airlines will require the person to file any information and/or documents, including a medical certificate, that are reasonably necessary to permit Sun Country Airlines to assess the person's request for the following services:
 - a. Accept for transportation a service dog;
5. Notwithstanding (4) above, Sun Country Airlines retains the right to require information and/or documents to assess any other requests for services to be provided to, as well as to substantiate the fitness to travel of persons with disabilities, with the exception of those services identified in (E)(3) above.
6. Where Sun Country Airlines requires the person to file information and/or documents for a request for services identified in (4) above, they must be filed with Sun Country Airlines at least 48 hours, including one full business day, prior to the scheduled time of departure of the person's flight to ensure that Sun Country Airlines has sufficient time to assess the request.
7. Sun Country Airlines may not provide the services identified in (3) and (4) above if Sun Country Airlines has required the person to file information and/or documents and:
 - a. any of the conditions referred to in (5) or (6) above are not met or the information and/or documents provided are not reasonably sufficient to permit Sun Country Airlines to assess the request,
 - b. the request has not been made 96 hours in advance of travel, and
 - c. Sun Country Airlines has made every reasonable effort to provide the service but cannot do so.
8. If, on the request of Sun Country Airlines, a person with a disability provides Sun Country Airlines with information and/or documents in relation to a request for service, Sun Country Airlines will offer to retain an electronic copy of the information and/or documents for a period of at least three years for the purpose of permitting Sun Country Airlines to use the information and/or documents if the person makes another request for a service.

(G) Acceptance of mobility aids and other assistive devices

Mobility aids

- (1) Sun Country Airlines will, on request, carry, free of charge and as priority baggage, a person with a disability's mobility aid, and will permit the person to retain their mobility aid until it becomes necessary to store it for carriage.
- (2) Sun Country Airlines will make every reasonable effort to permit a person with a disability who uses a walker or manual folding wheelchair to store it on-board the aircraft.

- (3) Where the aircraft can transport the mobility aid, Sun Country Airlines will:
- a. disassemble and package, where necessary, the aid for transportation and unpackage and reassemble the aid upon arrival; and
 - b. return the aid promptly upon arrival.
- (4) Where the mobility aid needs to be disassembled and reassembled in order for it to be transported with the person who needs it, Sun Country Airlines will require that the person:

- a. provide Sun Country Airlines with instructions for the disassembly and reassembly of the mobility aid; and

Note: Information for persons travelling with a mobility aid that needs to be disassembled for carriage, including the requirement to provide any specialized tools needed for assembling or disassembling the mobility aid, can be found on the Sun Country Airlines website (see [Special and Restricted Items](#)).

- b. check-in in accordance with Rule 135 – Airport Check-In Time Limit to allow for the additional time needed to handle the mobility aid and prepare it for transport.

- (5) Notwithstanding (4) above, Sun Country Airlines will make every reasonable effort to transport the mobility aid even if written instructions for disassembly and reassembly are not provided by the person with a disability or the aforementioned times are not met.

- (6) Sun Country Airlines will refuse to transport a mobility aid where:

- a. the weight or size of the mobility aid exceeds the capacity of lifts or ramps,
- b. the doors to baggage compartments are too small for the mobility aid, or
- c. transportation of the mobility aid would jeopardize aircraft airworthiness or violate safety regulations.

Note: Information regarding maximum weight and dimensions of mobility aids that each make and model of our aircraft is capable of transporting can be found on the Sun Country Airlines website (see [Special and Restricted Items](#)).

When Sun Country Airlines refuses to transport a mobility aid for any of the reasons above, it will:

- d. at the time of the refusal, tell the person with a disability why their mobility aid was not accepted and provide the reason in writing within the next 10 days; and

- e. inform the person with a disability of alternative trips operated by Sun Country Airlines to the same destination on which their mobility aid can be transported, and offer to book this for the person at the lesser of the fare for the original trip and the fare for the alternative trip.

Note: For provisions related to limitations of liability regarding loss of, damage to, or delay in delivering mobility aids, refer to Rule 230 - Baggage Liability Limitations and Rule D - Damage, Destruction or Loss of Mobility Aids

Other assistive devices

8. Sun Country Airlines will permit a person with a disability to bring on-board and to retain any small assistive device that the person needs during travel, including a cane, crutches, a communication device, an orthotic positioning device or a portable oxygen concentrator, except to the extent that the presence or use of such a device jeopardizes security, public health or public safety.

(H) Acceptance of service dogs

1. Sun Country Airlines will, on request, accept for transportation a service dog required to assist a person with a disability, and will permit the service dog to accompany the person on board subject to:
 - a. any advance notice requirements contained in (F)(3) or,
 - b. the time limits set out in (F)(6) and (7) where Sun Country Airlines requires the filing of additional information and/or documents and
 - c. any requirements in (2) and (3) below.

See also: Rule 55 - Service Animals

2. Transport of a service dog accompanying a person with a disability will be free of charge (including both fees and fares). Exception: in the case of (F)(3)(b)(ii), the provision of adjacent seating in the case of international transportation, Sun Country Airlines will require an additional fare to be paid when the person requires an additional seat to accommodate the size of their service dog.
3. Sun Country Airlines will make every reasonable effort to accept a service dog for carriage if requested by a person with a disability even if the person does not provide advance notice or any information and/or documents that are requested by Sun Country Airlines.
4. The person is responsible for complying with all laws, regulations, orders, demands, and travel requirements of countries to be flown from, into or through, in respect of the service dog. In particular, the person is responsible for obtaining valid health and vaccination certificates, entry permits and other

documents required by countries, states or territories for entry or transit of any service dog that is to accompany the person.

5. Sun Country Airlines may refuse to transport a service dog if the person with a disability fails to have in their possession documentation at the time of check-in which demonstrates that the dog has all the necessary valid health and vaccination certificates, entry permits and other documents required by countries, states or territories for entry or transit.

Note: For more information, see Rule 55 - Service Animals

6. When travel involves more than one Sun Country Airlines, it is the responsibility of the person to verify the policy of each Sun Country Airlines involved in the itinerary and ensure that the requirements of each Sun Country Airlines have been met and that each Sun Country Airlines is aware of and has agreed to carry the service dog on its own aircraft.

Note: For provisions related to limitations of liability regarding service animals, refer to Rule 200 - Acceptance of Pets and Rule 230 - Baggage Liability Limitations

(I) Other services for persons with disabilities

Oxygen Service

1. Sun Country Airlines does not provide or allow passengers to bring continuous in-flight oxygen for a passenger's use or otherwise on any of its flights.
2. Sun Country Airlines does not accept for transportation as baggage personal oxygen equipment.
3. Sun Country Airlines does accept for transportation in the cabin an FAA-approved Portable Oxygen Concentrator (POC) for a passenger's personal use during all phases of flight. Certain restrictions apply, and may be viewed on Sun Country's website (suncountry.com) or accessed by contacting Sun Country's Reservations Center.

Rule 20 Carriage of Handicapped/Nonambulatory Passengers†

Nonambulatory passengers, as defined in (a) below, will be accepted for transportation without an attendant, as long as provisions in paragraphs (b) and (c) below are met and maximums in paragraph (d) below are not exceeded.

Exception: (Applicable to transportation to/from Canada only) SY will accept a passenger's determination of his self-reliance with respect to air transportation as provided by SY. In compliance with such passenger determination, SY will afford no special or unusual on-board attention beyond that afforded to the general public, except such assistance in boarding and/or deplaning as may be required.

- (A) Definitions: Nonambulatory passenger; a person who is not able to board and deplane from an aircraft unassisted or who is not able to move about the aircraft unassisted.
- (B) Conditions for acceptance - reservations
reservations must be made 48 hours in advance of travel, advising the carrier as to the nature of the handicap and assistance required. SY will make every reasonable effort to accommodate passengers who fail to make reservations 48 hours in advance but will not be obligated to do so.
- (C) Other conditions
 - (1) The nonambulatory passenger's physical size or condition must permit movement through the aisle at floor level.
 - (2) Carrier will refuse to accept a passenger who is unable to sit in a seat with seat belt fastened.
 - (3) Carrier will require that arrangements be made for the boarding, in-flight, and deplaning needs of the passenger.
The in-flight needs of the passenger can be met if the passenger is able to move about in-flight without assistance or, if unable to progress without assistance, passenger agrees to being unable to visit lavatories.
Boarding and deplaning needs can be arranged in one of the following ways:
 - (a) Minor assistance of SY personnel is provided. such assistance will consist of helping the passenger walk up or down the ramp, or the use of an SY courtesy chair maneuvered up and down the passenger stand by SY personnel.
 - (b) Passenger arranges for assistance by other than SY personnel to board and deplane.
 - (c) SY, at the request and expense of the passenger, arranges for assistance in boarding and deplaning through an outside

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 20 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

- agency.
- (D) If passenger plans to use a stretcher for boarding or deplaning, prior clearance must be obtained from SY.

 - (D) Maximum acceptable number of nonambulatory passengers the maximum number of nonambulatory passengers shown in the table below refers to accompanied and/or unaccompanied passengers the carrier will accept for transportation on any one flight. Carrier will make every effort to accommodate nonambulatory passengers in excess of the maximum numbers shown in the table but will not be obligated to do so.

Rule 24 Delay or Cancellation†

(A) Delay or Cancellation Outside Sun Country's Control

1. General

- a. Sun Country Airlines will make all reasonable efforts to transport the passenger and their baggage at the times indicated in its timetable and according to schedule; however, flight times are not guaranteed.
 - b. Personalized documents, such as a ticket/itinerary issued by Sun Country Airlines for the passenger, which are consistent with the reservation held by the passenger form part of the contract of carriage between Sun Country Airlines and the passenger.
 - c. A delay or cancellation that is directly attributable to an earlier delay or cancellation that is due to situations outside Sun Country Airlines' control, is considered to also be due to situations outside that Sun Country Airlines' control if that Sun Country Airlines took all reasonable measures to mitigate the impact of the earlier flight delay or cancellation.
 - d. The passenger who attempts to check-in after Sun Country Airlines' check-in deadline or presents themselves at the boarding area after Sun Country Airlines' boarding time deadline as specified under Rule 135 will not receive consideration per this Rule E and will have their reservations cancelled as specified under Rule 135 - Cancellation of Reservations.
 - e. For international itineraries, irrespective of the treatment that they may have received, a passenger may invoke the provisions of the Convention regarding liability in the case of passenger delay.
 - f. In the case of delay or cancellation at the airport, Sun Country Airlines will give priority to assistance to any person with a disability and to unaccompanied minors.
2. Situations outside Sun Country Airlines' control, include, but are not limited to the following:
- a. war or political instability;

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 24 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

- b. illegal acts or sabotage;
 - c. meteorological conditions or natural disasters that make the safe operation of the aircraft impossible;
 - d. instructions from air traffic control;
 - e. a NOTAM, (Notice to Airmen), as defined in subsection 101.01(1) of the *Canadian Aviation Regulations*;
 - f. a security threat;
 - g. airport operation issues;
 - h. a medical emergency;
 - i. a collision with wildlife;
 - j. a labour disruption within Sun Country Airlines or within an essential service provider such as an airport or an air navigation service provider;
 - k. a manufacturing defect in an aircraft that reduces the safety of passengers and that was identified by the manufacturer of the aircraft concerned, or by a competent authority; and
 - l. an order or instruction from an official of a state or a law enforcement agency or from a person responsible for airport security.
3. Communication with passengers – delay or cancellation outside Sun Country Airlines’ control
- a. Sun Country Airlines will communicate with passengers in accordance with the provisions of Rule J – Communication of information – cancellation, delay, tarmac delay or denial of boarding.
4. Alternate arrangements –delay or cancellation outside Sun Country Airlines’ control
- a. In case of a delay of three hours or more, if the passenger desires, or a flight cancellation, Sun Country Airlines will provide alternate travel arrangements free of charge to ensure that passengers complete their itinerary as soon as feasible:
 - i. a confirmed reservation for the next available flight that is operated by Sun Country Airlines, or a carrier with which Sun Country Airlines has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger’s original ticket and departs within 48 hours of the end of the event that caused the delay or cancellation of flight,

- ii. if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (a) (above),
 - a. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from the airport at which the passenger is located, or another airport that is within a reasonable distance of that airport, to the destination that is indicated on the passenger's original ticket, and
 - b. if the new departure is from an airport other than the one at which the passenger is located, transportation to that other airport.

5. Comparable services

To the extent possible, the alternate travel arrangement must provide services that are comparable to those of the original ticket, including Sun Country Airlines making every reasonable effort to maintain accessible seating assignments and any other accessibility-related accommodation for persons with disabilities.

6. Higher class of service

If a higher class of service is booked for the passenger than was originally provided for on the passenger's original ticket, Sun Country Airlines will not request supplementary payment from the passenger.

7. Refunds

Where Sun Country Airlines is unable to provide for alternate transportation acceptable to the passenger, refunds will be issued in accordance with Rule 260 - Refunds Resulting from Inability to Accommodate or Refusal to Carry Passenger.

(B) Delay or cancellation within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

1. General

- a. Sun Country Airlines will make all reasonable efforts to transport the passenger and their baggage at the times indicated in its timetable and according to schedule; however, flight times are not guaranteed.
- b. Personalized documents, such as a ticket/itinerary issued by Sun Country Airlines for the passenger, which are consistent with the reservation held by the passenger form part of the contract of carriage between Sun Country Airlines and the passenger.

- c. A delay or cancellation that is directly attributable to an earlier delay or cancellation that is within Sun Country Airlines' control but is required for safety purposes, is considered to also be within that Sun Country Airlines' control but required for safety purposes, if that Sun Country Airlines took all reasonable measures to mitigate the impact of the earlier flight delay or cancellation.
 - d. The passenger who attempts to check-in after Sun Country Airlines' check-in deadline or presents themselves at the boarding area after Sun Country Airlines' boarding time deadline as specified under Rule 135 will not receive consideration per this Rule F and will have their reservations cancelled as specified under Rule 135.
 - e. For international itineraries, irrespective of the treatment that they may have received, a passenger may invoke the provisions of the Convention regarding liability in the case of passenger delay.
2. Communication with passengers - delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes
 - a. Sun Country Airlines will communicate with passengers in accordance with the provisions of Rule J - Communication of information - cancellation, delay, tarmac delay or denial of boarding.
 3. Alternate arrangements - delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes
 - a. In case of a delay of three hours or more, if the passenger desires, or a flight cancellation, Sun Country Airlines will provide the following alternate travel arrangements free of charge to ensure that each passenger completes their itinerary as soon as feasible:

(C)Large Carrier APPR (applicable for Sun Country flights to/from Canada):

1. a confirmed reservation for the next available flight that is operated by Sun Country Airlines, or a carrier with which Sun Country Airlines has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 9 hours of the departure time that is indicated on that original ticket,
2. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 48 hours of the departure time

that is indicated on that original ticket if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (a), or

3. if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (a) or (b) (above),
 - i. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from another airport that is within a reasonable distance of the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and.
 - ii. if the new departure is from an airport other than one at which the passenger is located, transportation to that other airport.

(D) Refund

1. If the alternate travel arrangements offered, in accordance with (1) above, do not accommodate the passenger's travel needs, Sun Country Airlines will
 - a. in the case where the passenger is no longer at the point of origin that is indicated on the ticket and the travel no longer serves a purpose because of the delay or cancellation, refund the ticket, pursuant to Rule 260 - Refunds Resulting from Inability to Accommodate or Refusal to Carry Passenger, and provide the passenger with a confirmed reservation that is for a flight to that point of origin which accommodates the passenger's travel needs; and
 - b. in any other case, refund the unused portion of the ticket. The amount of the refund will be calculated pursuant to Rule 260 - Refunds Resulting from Inability to Accommodate or Refusal to Carry Passenger.

(E) Comparable services

To the extent possible, the alternate travel arrangement must provide services that are comparable to those of the original ticket, including Sun Country Airlines making every reasonable effort to maintain accessible seating assignments and any other accessibility-related accommodation for persons with disabilities.

(F) Refund of additional services

1. Sun Country Airlines will refund the cost of any additional services purchased by a passenger in connection with their original ticket if
 - a. the passenger did not receive those services on the alternate flight; or

b. the passenger paid for those services a second time.

(G) Higher class of service

If the alternate travel arrangements referred to in (1) above provide for a higher class of service than the original ticket, Sun Country Airlines will not request supplementary payment.

(H) Lower class of service

If the alternate travel arrangements provide for a lower class of service than the original ticket, Sun Country Airlines will refund the difference in the cost of the applicable portion of the ticket.

(I) Form of refund

1. Refunds under this section will be made in conformity with Rule 260 - Refunds Resulting from Inability to Accommodate or Refusal to Carry Passenger, and must be paid by the method used for the original payment and to the person who purchased the ticket or additional service.
2. Standards of treatment - delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes
3. If the passenger has been informed of the delay or of the cancellation less than 12 hours before the departure time that is indicated on their original ticket and they have waited two hours after the departure time that is indicated on their original ticket, Sun Country Airlines must provide the passenger with the following treatment free of charge:
 - a. food and drink in reasonable quantities, taking into account the length of the wait, the time of day and the location of the passenger; and
 - b. access to a means of communication.

(J) Accommodations

If the passenger has been informed of the delay or of the cancellation less than 12 hours before the departure time that is indicated on their original ticket and if Sun Country Airlines expects that the passenger will be required to wait overnight for their original flight or for a flight reserved as part of alternate travel arrangements, Sun Country Airlines must offer, free of charge, hotel or other comparable accommodation that is reasonable in relation to the location of the passenger, as well as transportation to the hotel or other accommodation and back to the airport.

(K) Refusing or limiting treatment

Sun Country Airlines may limit or refuse to provide a standard of treatment referred to in (1) and (2) above if providing that treatment would further delay the passenger.

(L) Compensation – delay or cancellation – within Sun Country Airlines’ control and not required for safety purposes

1. Compensation for inconvenience is only payable when the delay or cancellation is within Sun Country Airlines’ control and is not required for safety purposes.
2. If a passenger is informed 14 days or less before the departure time on their original ticket that the arrival of their flight at the destination that was indicated on their ticket will be delayed, Sun Country Airlines will provide the minimum compensation for inconvenience as follows:
 - a. CAD 400, if the arrival of the passenger’s flight at the destination that is indicated on the original ticket is delayed by three hours or more, but less than six hours,
 - b. CAD 700, if the arrival of the passenger’s flight at the destination that is indicated on the original ticket is delayed by six hours or more, but less than nine hours, or
 - c. CAD 1,000, if the arrival of the passenger’s flight at the destination that is indicated on the original ticket is delayed by nine hours or more;

(M) Compensation in case of refund

If the passenger’s ticket is refunded in accordance with (D)(2), Sun Country Airlines will provide a minimum compensation of CAD 400.

(N)Deadline to file request

To receive the minimum compensation referred to in (2) or (3) above, a passenger must file a request for compensation with Sun Country Airlines before the first anniversary of the day on which the flight delay or flight cancellation occurred.

(O)Deadline to Respond

Sun Country Airlines will, within 30 days after the day on which it receives the request, provide the compensation or an explanation as to why compensation is not payable.

(P)Compensation for inconvenience

1. If Sun Country Airlines is required by this tariff to provide compensation to a passenger, Sun Country Airlines will offer it in form of money (i.e., cash, cheque, or bank transfer). However, the compensation may be offered in another form (e.g. vouchers) if:
 - a. compensation in the other form has a greater monetary value than the minimum monetary value of the compensation that is required under the APPR;

- b. the passenger has been informed in writing of the monetary value of the other form of compensation;
- c. the other form of compensation does not expire; and
- d. the passenger confirms in writing that they have been informed of their right to receive monetary compensation and have chosen the other form of compensation.

(Q) Tarmac Delay

1. General

- a. Passengers who experienced or are experiencing a tarmac delay may, depending on the circumstances, also find relief pursuant to:
- b. Rule E - Delay or cancellation - outside Sun Country Airlines' control, or
- c. Rule F - Delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

(R) Urgent medical assistance

If a passenger requires urgent medical assistance while the flight is delayed on the tarmac after the doors of the aircraft are closed for take-off or after the flight has landed, Sun Country Airlines will facilitate access to the medical assistance.

(S) Tarmac delay obligations - standards of treatment

- 1. If a flight is delayed on the tarmac after the doors of the aircraft are closed for take-off or after the flight has landed, Sun Country Airlines will provide passengers with the following treatment, free of charge:
 - a. if the aircraft is equipped with lavatories, access to those lavatories in working order;
 - b. proper ventilation and cooling or heating of the aircraft;
 - c. if it is feasible to communicate with people outside of the aircraft, the means to do so; and
 - d. food and drink, in reasonable quantities, taking into account the length of the delay, the time of day and the location of the airport.

(T) Communications and information

Once it becomes clear that the aircraft will experience a tarmac delay Sun Country Airlines will communicate with passengers in accordance with the provisions of Rule J - Communication of

information - cancellation, delay, tarmac delay or denial of boarding.

(U) Tarmac delay (over 3 hours) Sun Country Airlines obligations at an airport in Canada

Passenger disembarkation

1. If a flight is delayed on the tarmac at an airport in Canada, Sun Country Airlines will provide an opportunity for passengers to disembark:
 - a. three hours after the aircraft doors have been closed for take-off; and
 - b. three hours after the flight has landed, or at any earlier time if it is feasible.
2. Exception: Sun Country Airlines is not required to provide an opportunity for passengers to disembark in accordance with (1) (above) if:
 - a. it is likely that take-off will occur less than three hours and 45 minutes after the doors of the aircraft are closed for take-off or after the flight has landed, and,
 - b. Sun Country Airlines is able to continue to provide the standards of treatment referred to in (B)(3) (above).
3. If a passenger opts to disembark pursuant to this Rule G(C)(1) and the passenger fails to make themselves readily available for an immediate departure should that occur, Sun Country Airlines:
 - a. cannot guarantee that the passenger can be re-accommodated on to the aircraft,
 - b. will treat the passenger, as appropriate, under the provisions of Rule E - Delay or cancellation - outside Sun Country Airlines' control or Rule F - Delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes.

(V) Priority disembarkation

1. If Sun Country Airlines allows disembarkation, it will, if it is feasible, give passengers with disabilities and their support person, service dog or emotional support animal, if any, the opportunity to leave the aircraft first.

Exceptions

2. This Rule G(C)(1) does not apply if providing an opportunity for passengers to disembark is not possible, including if it is not

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possible for reasons related to safety and security or to air traffic or customs control.

Rule 25 Refusal to Transport†

SY may refuse to transport or may remove at any point, any passenger by reason of:

- (A) Government request or regulations
whenever such action is necessary to comply with any governmental regulation, or to comply with any governmental request for emergency transportation in connection with the national defense, or whenever such action is necessary or advisable by reason of weather or other conditions beyond its control (including, but without limitations, acts of god, force majeure, strikes, civil commotion, embargoes, wars, hostilities, or disturbances) actual, threatened, or reported.
- (B) Search of passenger or property
who refuses to permit search of his/her person or property for explosives or a concealed, deadly, or dangerous weapon or articles.
- (C) Proof of identity
who refuses on request to produce identification based on requirements consistent with government regulations.
- (D) Across international boundaries
who is traveling across any international boundary if:
 - (1) The travel documents of such passenger are not in order;
 - (2) For any reason such passenger's embarkation, transit through, or entry into, any country from through, or to which such passenger desires transportation would be unlawful; and
 - (3) Such passenger fails or refuses to comply with the rules and regulations of SY.
- (E) Comfort and safety
In the following categories whereof refusal or removal may be necessary for the comfort and safety of themselves or other passengers:
 - (1) Persons whose conduct is disorderly, abusive, or violent.
 - (2) Persons who are barefoot.
 - (3) Persons who are unable to sit in the seat with the seat belt fastened.
 - (4) Persons who appear to be intoxicated or under the influence of drugs.
 - (5) Persons who are known to have a contagious disease as determined by the U.S. Surgeon general and do not possess a medical certificate dated within 10 days of the flight which states he/she will not pose a threat to the safety of other passengers in

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 25 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

- the aircraft.
- (6) Persons who have an offensive odor; unless they are a qualified passenger with a disability and this odor is due to involuntary behavior. SY reserves the right to reaccommodate passengers affected on request.
 - (7) Persons who require an onboard stretcher.
 - (8) Persons who require intravenous or intramuscular feeding.
 - (9) Persons who are seriously ill and who cannot or refuse to provide a physician's written permission to fly.
 - (10) Persons who wear or have on or about their persons concealed or unconcealed deadly or dangerous weapons; provided however, that SY will carry passengers who meet the qualifications and conditions established in 14CFR121.585.
 - (11) Prisoners of the law.
 - (12) Persons who attempt to interfere with any member of the flight crew in the pursuit of his/her duties.
 - (13) Persons who fail to observe the instructions of the carrier.
 - (14) Any person who, in the sole judgment of SY, cannot be transported safely.
- (F) Other conditions of acceptance
- (1) Persons who are pregnant and expecting delivery within seven (7) days, unless SY is provided a doctor's certificate dated within seventy-two (72) hours of departure stating the doctor has examined and found the passenger to be physically fit for air transportation.
 - (2) Infants aged seven (7) days or less.
 - (3) SY is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule, but SY will, at the request of the passenger, refund in accordance with Rule 90 (Involuntary Refunds.)
- (G) Situations outside Sun Country Airlines' control
1. Situations outside Sun Country Airlines' control, include, but are not limited to the following:
 - a. war or political instability;
 - b. illegal acts or sabotage;
 - c. meteorological conditions or natural disasters that make the safe operation of the aircraft impossible;
 - d. instructions from air traffic control;
 - e. a NOTAM, (Notice to Airmen) as defined in subsection 101.01(1) of the *Canadian Aviation Regulations*;

- f. a security threat;
- g. airport operation issues;
- h. a medical emergency;
- i. a collision with wildlife;
- j. a labour disruption within Sun Country Airlines or within at an essential service provider such as an airport or an air navigation service provider;
- k. a manufacturing defect in an aircraft that reduces the safety of passengers and that was identified by the manufacturer of the aircraft concerned, or by a competent authority; and
- l. an order or instruction from an official of a state or a law enforcement agency or from a person responsible for airport security.

2. Communication with passengers - denial of boarding - outside Sun Country Airlines' control

Sun Country Airlines will provide the following information to the affected passengers:

- a. the reason for the delay, cancellation, or denial of boarding;
 - b. the compensation to which the passenger may be entitled for the inconvenience;
 - c. the standard of treatment for passengers, if any; and
 - d. the recourse available against Sun Country Airlines, including their recourse to the Agency.
2. In the case of a delay, Sun Country Airlines will communicate status updates every 30 minutes until a new departure time for the flight is set or alternate travel arrangements have been made for the affected passenger.
3. Sun Country Airlines will communicate new information to passengers as soon as feasible
4. The information of paragraph (1) above will be provided by means of audible announcements. Visible announcements will be provided upon request.
5. The information of paragraph (1) above will also be provided to the passenger using the available communication method that the passenger has indicated that they prefer, including a method that is compatible with adaptive technologies intended to assist persons with disabilities.

Alternate arrangements - denial of boarding outside Sun Country Airlines' control

- a. If there is denial of boarding due to situations outside Sun Country Airlines' control, Sun Country Airlines will provide alternate travel arrangements free of charge to ensure that passengers complete their itinerary as soon as feasible:
 - i. a confirmed reservation for the next available flight that is operated by Sun Country Airlines, or a carrier with which Sun Country Airlines has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 48 hours of the end of the event that caused the denial of boarding,
 - ii. if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (i) (above),
 - iii. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from the airport at which the passenger is located, or another airport that is within a reasonable distance of that airport, to the destination that is indicated on the passenger's original ticket, and
 - iv. if the new departure is from an airport other than the one at which the passenger is located, transportation to that other airport.

4. Comparable services

To the extent possible, the alternate travel arrangement must provide services that are comparable to those of the original ticket, including Sun Country Airlines making every reasonable effort to maintain accessible seating assignments and any other accessibility-related accommodation for persons with disabilities.

5. Higher class of service

If a higher class of service is booked for the passenger than was originally provided for on the passenger's original ticket, Sun Country Airlines will not request supplementary payment from the passenger.

- (H) Denial of Boarding within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

1. General

- a. Sun Country Airlines will make all reasonable efforts to transport the passenger and their baggage at the times indicated in its timetable and according to schedule; however, flight times are not guaranteed.

- b. Personalized documents, such as a ticket/itinerary issued by Sun Country Airlines for the passenger, which are consistent with the reservation held by the passenger form part of the contract of carriage between Sun Country Airlines and the passenger.
 - c. The passenger holding a confirmed ticketed reservation must present themselves for carriage in accordance with this tariff having complied fully with Sun Country Airlines' applicable reservation, ticketing, check-in and boarding requirements.
 2. A denial of boarding that is directly attributable to an earlier delay or cancellation that is within that Sun Country Airlines' control but is required for safety purposes, is considered to also be within that Sun Country Airlines' control but required for safety purposes if that Sun Country Airlines took all reasonable measures to mitigate the impact of the earlier flight delay or cancellation.
 3. The passenger who attempts to check-in after Sun Country Airlines' check-in deadline or presents themselves at the boarding area after Sun Country Airlines' boarding time deadline as specified under Rule 135 - Airport Check-in Time Limits will not receive consideration per this Rule I and will have their reservations cancelled as specified under Rule 135.
 4. For international itineraries, irrespective of the treatment that they may have received, a passenger may invoke the provisions of the Convention regarding liability in the case of passenger delay.
 5. Denial of boarding - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes - request for volunteers
 - a. In cases of denial of boarding within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes, Sun Country Airlines will not deny boarding to a passenger unless it has asked all passengers if they are willing to give up their seat. As such, Sun Country Airlines will make an announcement and ask for volunteers to relinquish their seats from among the confirmed passengers. At the same time, Sun Country Airlines will announce what type of benefits passengers will be entitled to should they voluntarily relinquish their seat. Sun Country Airlines will advise any passenger who expresses an interest in relinquishing their seat of the amount of compensation a passenger could receive pursuant to (G)(1) if there is a denial of boarding.
 - b. Attempts to find volunteers may take place at the check-in or boarding areas. Sun Country Airlines may also seek volunteers before the passenger arrives at the airport. Sun Country Airlines will continue to make this request of passengers until it obtains enough volunteers to prevent a denial of boarding or until it determines that it does not, despite its best efforts, have enough volunteers.

- c. If Sun Country Airlines offers a benefit in exchange for a passenger willingly relinquishing their seat in accordance with (1) (above) and a passenger accepts the offer, or if they negotiate a benefit acceptable to both parties, Sun Country Airlines will provide the passenger with a written confirmation of that benefit before the flight departs. A passenger who willingly relinquishes their seat is not considered to be a passenger who has been subject to a denial of boarding by Sun Country Airlines and as such, is not entitled to compensation pursuant to (G).
6. Sun Country Airlines will not deny boarding to a passenger who is already on-board the aircraft unless the denial of boarding is required for reasons of safety. However, passengers may still elect to volunteer to relinquish their seat if already on-board the aircraft in exchange for benefits agreed upon with Sun Country Airlines.
 7. If denial of boarding is necessary, Sun Country Airlines will give priority for boarding to passengers in the following order:
 - a. an unaccompanied minor;
 - b. a person with a disability and their support person, service dog or emotional support animal, if any;
 - c. a passenger who is travelling with family members;
 - d. a passenger who was previously denied boarding on the same ticket;
 - e. all other passengers with confirmed and ticketed reservations in the order in which they presented themselves for check-in (i.e., the last passenger to check in would be the first to be denied boarding), but Sun Country may also consider factors such as severe hardships, fare paid, and status within the Ufly® Rewards program.

(I) Communication with passengers - denial of boarding - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

(J) Alternate arrangements - denial of boarding - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

1. In the case where there is a denial of boarding for situations within Sun Country Airlines' control or within Sun Country Airlines' control but required for safety purposes, Sun Country Airlines will provide the following alternate travel arrangements free of charge to ensure that the passenger completes their itinerary as soon as feasible:
 - a. a confirmed reservation for the next available flight that is operated by Sun Country Airlines, or a carrier with which

Sun Country Airlines has a commercial agreement, is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 9 hours of the departure time that is indicated on that original ticket,

- b. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and departs within 48 hours of the departure time that is indicated on that original ticket if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (a), or
- c. if Sun Country Airlines cannot provide a confirmed reservation that complies with subparagraph (a) or (b) (above),
 - i. a confirmed reservation for a flight that is operated by any carrier and is travelling on any reasonable air route from another airport that is within a reasonable distance of the airport at which the passenger is located to the destination that is indicated on the passenger's original ticket and
 - ii. if the new departure is from an airport other than one at which the passenger is located, transportation to that other airport.

(K) Refund

1. If the alternate travel arrangements offered in accordance with (E)(1) do not accommodate the passenger's travel needs, Sun Country Airlines will
 - a. in the case where the passenger is no longer at the point of origin that is indicated on the ticket and the travel no longer serves a purpose because of denied boarding, refund the ticket, and provide the passenger with a confirmed reservation that is for a flight to that point of origin which accommodates the passenger's travel needs; and
 - b. in any other case, refund the unused portion of the ticket. The amount of the refund will be calculated pursuant to the following:
2. If one-way type fare was purchased and...
3. Travel was terminated at the origin point, the fare paid for the unused segment(s).
4. Travel was terminated at an intermediate or stopover point, a refund from the point of termination to the destination named on the ticket or to the point at which transportation is to resume, at the lowest one-way fare for the class of service (first, business or coach) paid for minus any discount that was applied in calculating the original fare.
- 5.

6. If round trip or excursion type fare was purchased:
7. • Round-trip or open-jaw - 50% of the round-trip or excursion fare, from the point of termination to the destination/ stopover point named on the ticket or to the point at which transportation is to resume, for the class of service and booking class paid for.
- 8.
9. If no fare of the type (fare basis) paid by the passenger is published between the point of termination and the destination or point at which transportation is to resume:
10. • amount will be calculated as the same proportion of the normal coach fare published between the point of termination and the destination named on the ticket or to the point at which transportation is to resume, as the fare paid is of the normal coach fare between the passenger's origin and destination points.

(L)Comparable services

To the extent possible, the alternate travel arrangement must provide services comparable to those of the original ticket, including Sun Country Airlines making every reasonable effort to maintain accessible seating assignments and any other accessibility-related accommodation for persons with disabilities.

(M)Refund of additional services

1. Sun Country Airlines will refund the cost of any additional services purchased by a passenger in connection with their original ticket if
 - a. the passenger did not receive those services on the alternate flight; or
 - b. the passenger paid for those services a second time.

(N)Higher class of service

If the alternate travel arrangements referred to in (1) above provide for a higher class of service than the original ticket, Sun Country Airlines will not request supplementary payment.

(O)Lower class of service

If the alternate travel arrangements provide for a lower class of service than the original ticket, Sun Country Airlines will refund the difference in the cost of the applicable portion of the ticket.

(P)Form of refund

Refunds under this section will be made in conformity with Rule 260 - Refunds Resulting from Inability to Accommodate or Refusal to Carry Passenger and must be paid by the method used for the original

payment and to the person who purchased the ticket or additional service.

(Q) Standards of treatment - denial of boarding - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes

1. Before a passenger boards the flight reserved as an alternate travel arrangement per (E)(1), Sun Country Airlines will provide them with the following treatment free of charge:
 - a. food and drink in reasonable quantities, taking into account the length of the wait, the time of day and the location of the passenger; and
 - b. access to a means of communication.

(R)Accommodations

If Sun Country Airlines expects that the passenger will be required to wait overnight for a flight reserved as part of alternate travel arrangements, the air Sun Country Airlines must offer, free of charge, hotel or other comparable accommodation that is reasonable in relation to the location of the passenger as well as transportation to the hotel or other accommodation and back to the airport.

(S) Refusing or limiting treatment

Sun Country Airlines may limit or refuse to provide a standard of treatment referred to (1) and (2) above, if providing that treatment would further delay the passenger.

(T) Compensation - denial of boarding - within Sun Country Airlines' control and not required for safety purposes.

1. Compensation is only payable when the denial of boarding is within Sun Country Airlines' control and is not required for safety purposes.

(U) Compensation for denial of boarding

1. If a denial of boarding that is within Sun Country Airlines' control occurs, Sun Country Airlines will provide the following compensation for inconvenience to the affected passenger:
 - a. CAD 900, if the arrival time of the passenger's flight at the destination that is indicated on the original ticket is delayed by less than six hours;
 - b. CAD 1,800, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by six hours or more, but less than nine hours; and

- c. CAD 2,400, if the arrival of the passenger's flight at the destination that is indicated on the original ticket is delayed by nine hours or more.

(V) Payment

Sun Country Airlines will provide the compensation to the passenger as soon as it is operationally feasible, but not later than 48 hours after the denial of boarding.

(W) Estimated arrival time

If the compensation is paid before the arrival of the flight reserved as part of alternate travel arrangements made pursuant to (E)(1) above, at the destination that is indicated on their ticket, that compensation will be based on the flight's expected arrival time.

(X) Written confirmation

If it is not possible to provide the compensation before the boarding time of the flight reserved as part of alternate travel arrangements made pursuant to (E)(1) above, Sun Country Airlines will provide the passenger with a written confirmation of the amount of the compensation that is owed.

(Y) Adjustment

If the arrival of the passenger's flight at the destination that is indicated on their original ticket is after the time it was expected to arrive when the compensation was paid or confirmed in writing and the amount that was paid or confirmed no longer reflects the amount due in accordance with (2), Sun Country Airlines will adjust the amount of the compensation.

(Z) Compensation for inconvenience

1. If Sun Country Airlines is required by (2) above to provide compensation for a denial of boarding to a passenger, Sun Country Airlines will offer it in form of money (i.e. cash, cheque, or bank transfer). However, the compensation may be offered in another form (e.g. vouchers) if:
 - a. compensation in the other form has a greater monetary value than the minimum monetary value of the compensation that is required under the APPR.
 - b. the passenger has been informed in writing of the monetary value of the other form of compensation;
 - c. the other form compensation does not expire; and
 - d. the passenger confirms in writing that they have been informed of their right to receive monetary compensation and have chosen the other form of compensation.

COMMUNICATION OF INFORMATION - CANCELLATION, DELAY, TARMAC DELAY, OR DENIAL OF BOARDING

(A) General

2. In cases where one of the following applies:

- a. Delay or cancellation - outside Sun Country Airlines' control,
- b. Delay or cancellation - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes,
- c. Tarmac delay,
- d. Denial of boarding - outside Sun Country Airlines' control, or
- e. Denial of boarding - within Sun Country Airlines' control and within Sun Country Airlines' control but required for safety purposes,

pursuant to the provisions of the APPR, Sun Country Airlines will provide the following information to the affected passengers:

- f. the reason for the delay, cancellation, or denial of boarding;
 - g. the compensation to which the passenger may be entitled for the inconvenience;
 - h. the standard of treatment for passengers, if any; and
 - i. the recourse available against Sun Country Airlines, including their recourse to the Agency.
6. In the case of a delay, Sun Country Airlines will communicate status updates every 30 minutes until a new departure time for the flight is set or alternate travel arrangements have been made for the affected passenger.
7. Sun Country Airlines will communicate new information to passengers as soon as feasible
8. The information of paragraph (1) above will be provided by means of audible announcements. Visible announcements will be provided upon request.
9. The information of paragraph (1) above will also be provided to the passenger using the available communication method that the passenger has indicated that they prefer, including a method that is compatible with adaptive technologies intended to assist persons with disabilities.

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Rule 40 Taxes†

Any tax or charge imposed by government or other authority, or by the operator of an airport, in respect of a passenger or the use by a passenger of any services or facilities will be in addition to the published fares and charges and will be payable by the passenger, except as otherwise provided in the carrier's tariff .

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 40 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

Rule 55 Liability of Carrier - Claims Limitations

Time Limitations

- (A) Personal injury and death
No action shall be maintained for injury to or death of any passenger unless:
- (1) Written notice of the claim is given to SY at any of its offices within forty-five (45) Days after the alleged occurrence of the events giving rise to the claim, unless the passenger can show good cause for failure to give such notice in a timely manner; and,
 - (2) Such action against SY or any of its officers, agents, or employees is commenced within one (1) Year after the occurrence of the events giving rise to the claim.
- (B) Overcharges
No claims for overcharges shall be valid and no action shall be maintained thereon more than thirty (30) days after the expiration date of the ticket.
- (C) Governing law
This contract of carriage shall be governed by and construed in accordance with the laws of Minnesota, disregarding that state's conflict of laws rules that may require the application of the laws of another jurisdiction.
- (D) SY shall avail itself of the limitation of liability provided in the convention for the unification of certain rules relating to international carriage by air, signed at Warsaw, October 12, 1929, or provided in the said Convention as amended by the protocol signed at the Hague, September 28, 1955. However, in accordance with article 22(1) of said convention, or said convention as amended by said protocol, SY agrees that, as to all international transportation by SY as defined in the said convention, or said convention as amended by said protocol which, according to the contract of carriage, includes a point in the United States of America as a point of origin, point of destination or agreed stopping place:
- (1) The limit of liability for each passenger for death, wounding or other bodily injury shall be the sum of USD 75,000 inclusive of legal fees and costs, except that, in the case of the case of claim brought in a state where provision is made for separate award of legal fees and costs, the limit shall be the sum of USD 58,000 exclusive of legal fees and costs.
 - (2) SY shall not, with respect to any claim rising out of the death, wounding or other bodily injury of a passenger, avail itself of any

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defense under article 20 (1) of said convention or said convention as amended by said protocol.
Note: Paragraph (d)(1) shall expire as provided in D.O.T. Order 97-1-2 and be replaced in accordance with any final action or order of the department entered in docket ost-96-1607.

Nothing herein shall be deemed to affect the rights and liabilities of SY with regard to any claim brought by, on behalf, or in respect to any person who has willfully caused damage which resulted in death, wounding, or other bodily injury of a passenger.

Rule 100 Acceptance of Baggage - General†

- (A) General conditions of acceptance
SY will accept for transportation as baggage, such personal property as is necessary or appropriate for the wear, use, comfort or convenience of the passenger for the purpose of the trip, subject to the following conditions:
- (1) All baggage is subject to inspection. SY will refuse to transport or will remove at any point baggage that the passenger refuses to submit for inspection.
 - (2) SY has the right to refuse to transport baggage on any flight other than the one carrying the passenger.
 - (3) SY will refuse to accept property for transportation which is not suitably packaged to withstand ordinary handling; whose size, weight, or character renders it unsuitable for transportation on the particular aircraft which is to transport it; which cannot be accommodated without harming or annoying passengers, unless the baggage is checked at the passenger's own risk (see Rule 101 (conditions for acceptance of special items)). SY will not assume responsibility for items checked in cardboard boxes, including cardboard boxes provided by SY.
 - (4) Baggage will not be checked:
 - (a) To a point that is not on the passenger's routing.
 - (b) Beyond the passenger's final destination.
 - (c) Beyond a point at which a passenger wants to reclaim the baggage or any portion thereof.
 - (d) Beyond a point at which a passenger is to transfer to a connecting flight, if that flight is scheduled to depart from an airport different from the one at which the passenger is scheduled to arrive.
 - (e) Beyond a point to which all applicable charges have been paid.
 - (f) More than four (4) hours prior to the passenger's scheduled flight departure.
 - (5) If baggage is not tendered by a passenger at the airport check-in counter at least twenty (20) minutes prior to the scheduled departure time of the flight on which the passenger holds a reservation, the baggage will not be accepted unless a signed release of liability is obtained. SY will not be liable for delivery or interim expenses incurred by the passenger if a late check-in bag fails to arrive at the passenger's

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 100 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

- destination on the same flight as the passenger.
- (6) SY assumes no liability for loss, damage to, theft of, or delay in delivery of high value, fragile, or perishable items, including but not limited to the following: money, jewelry, camera/video equipment, photographs, passports, car/house keys, credit cards, driver's licenses, eyeglasses, contact lenses and accessories, medications, travel documents, hardware electronic/mechanical equipment including radios, tape recorders and cassette tapes, telephones and answering machines, precision items, recreational equipment, souvenirs, manuscripts, important papers or documents.
 - (7) The passenger's name must appear on the baggage. SY will supply baggage identification labels free of charge.
 - (8) SY will check baggage upon presentation by the passenger of valid ticket for transportation over the lines of SY or over the lines of SY and one or more other carriers with which SY has a ticketing and baggage handling agreement.
 - (9) SY will not accept baggage or other personal property for storage.
- (B) Acceptance of special items
- (1) Special items will only be accepted in accordance with the additional provisions and/or charges specified in that rule.
- (C) Sun Country Airlines will refund to the passenger any fees paid for transportation of the baggage that was delayed, damaged, or lost
- .

Rule 101 Conditions for Acceptance of Special Items

- (A) The following are items or of items that will be accepted as checked baggage by SY, subject to specified conditions, and applicable charges will apply. See Rule 115 (Free Baggage Allowance and Excess Baggage Charges). These types of items are expected to be appropriately packaged, prior to check-in, in an original factory-sealed carton, cardboard mailing tube, or container or case designed for shipping of such items, or packed with protective internal material.
- (B) Certain items, as indicated, will not be included in the free baggage allowance (see Rule 115), and charges will be applicable for any carriage of these items. Charges prescribed in this rule are applicable and collectable from the point at which the item(s) is accepted for transportation. Charges will be applicable for each segment of the passenger's travel.
- (C) The items listed below are deemed by SY to be fragile or perishable, or otherwise unsuitable as checked baggage and are subject to the conditions of acceptance as previously described.
- Note: SY assumes no liability for loss or damage of these types of items if unsuitably packaged:
- (1) Animals: SY does not accept live animals for transportation.
 - (2) Antlers: Online transport, free of residue, skull wrapped, tips protected, linear dimensions not to exceed 120 inches. Acceptance subject to aircraft load conditions. Antlers will not be included in determining the free baggage allowance and will always be subject to an additional charge. Under no circumstances will SY assume liability for antlers.
 - (3) Artistic/art work: See Fragile items. Under no circumstances will SY assume liability for artistic/art work.
 - (4) Bowling: See Sporting equipment.
 - (5) Duffel bags, b4 bags, and sea bags (military bags): See Rule 115.
 - (6) Electronic/mechanical items: See Fragile items. Under no circumstances will SY assume liability for electronic/mechanical items.
 - (7) Firearms: See also sporting equipment (page

11.19). Non-sporting firearms and ammunition will be accepted as checked baggage only. Advance arrangements must be made.

Exception: Certain officers of the law will be permitted to carry sidearms on-board the aircraft.

- (8) Fishing: See sporting equipment.
- (9) Food/perishable items: See fragile items. Under no circumstances will SY assume liability for food/perishable items.
- (10) Football/sport ball equipment: Normal size and weight acceptance applies.
- (11) (a) Fragile items: Upon request, a fragile and/or bulky item will be carried as cabin seat baggage subject to the provisions in rule 112. Under no circumstances will SY assume liability for fragile items. Such items always move at the sole and exclusive risk of the passenger.
- (b) Fragile items (see examples below) will be accepted if they are appropriately packaged in an original factory-sealed carton, cardboard mailing tube, or container/case furnished by SY. SY is relieved of liability for the loss/damage of contents or delay in delivery resulting in damage/loss of checked baggage of the type identified below.
- (c) Classes and examples of fragile and/or perishable items: The classes of the items listed below are deemed by the carrier to be fragile, perishable, or otherwise unsuitable as checked baggage, and are subject to the conditions of acceptance set forth in the paragraphs above.
 - (i) Artistic/art work: Paintings or pictures, framed or unframed, models, sconces, decorative screens, items of decorator stones (marble, onyx and alabaster), vases, figurines, trophies, souvenirs, drawings, statues or other sculptures, pottery, plastics, plaster of paris, molds, casts, photographs, display items, antique items and samples.
 - (ii) Chinaware/ceramics/pottery (see also glass): Ceramics, pots, bowls, crockery, dishes, glasses, earthenware, and other containers or ornaments made of porcelain or clay hardened by heat.
 - (iii) Electronic/mechanical items: Television sets, radios and stereo equipment, amplifiers, speakers, tape recorders, calculators, telephones, typewriters, dictation equipment, computer or specialized equipment, hair dryers, sewing machines, watches and clocks, sensitive calibrated tools and instruments, and similar articles.

- (iv) Flora/floral items: Floral and nursery stock such as flowers, fruit and vegetable plants, cut flowers and floral arrangements and/or displays.
 - (v) Garment bags and suit/dress covers of light, flimsy plastic or vinyl designed for carrying and not for shipping.
 - (vi) Glass (see also Chinaware/ceramics/pottery): Glassware, crystal, mirrors, bottles and any liquids contained herein (excluding reasonable amounts of toiletries) Telescopes, binoculars, barometers, and eyeglasses and lenses that are not in their cases.
 - (vii) Food/perishable items: Fresh or frozen foodstuffs, including fruits, vegetables, bakery products, meats, fish and poultry.
 - (viii) Photographic/video equipment: Items including but not limited to, cameras, lenses, flash units and bulbs, projectors, potometers, spectrosopes, photo tubes, tripods, processed and unprocessed film, video cameras, camcorders, video cassettes, backdrops, reflectors, devices using sensitive tubes or plates.
 - (ix) Other: Wood products, papers, heirlooms, collections, toys.
- (12) Infant items: Strollers, bassinets, car seats. An infant/child car seat will be accepted for transportation in the passenger compartments, subject to FAA regulations, only when an additional seat is reserved for the infant, a ticket is purchased, and the car seat can be properly secured by the seat belt.
- (13) Musical instruments/equipment: Items including but not limited to, guitars, violins and violas, organs, harps, bass violas, horns, trombones, woodwinds, drums and percussion instruments, amplifiers, speakers, keyboards, sheet music, music stands, or instrument stands.
- (14) Ornamental items: See Fragile items. Under no circumstances will SY assume liability for ornamental items.
- (15) Perishable items: See Food/perishable items. Under no circumstances will SY assume liability for perishable items.
- (16) Paper: See Fragile items. Under no circumstances will SY assume liability for papers.
- (17) Photographic/video equipment: See Fragile items. Under no circumstances will SY assume liability for photographic/video equipment.
- (18) Precision items: Items including but not limited to, microscopes, oscilloscopes, meters, counters, polygraphs, binoculars. Under no circumstances will SY assume liability for precision items.

- (19) Recreational items: Items including but not limited to, coolers, tents, sleeping bags, backpacks, and camping accessories.
- (20) Restricted articles: The only restricted item(s) accepted for carriage in baggage are defined as restricted/hazardous material in the D.O.T. Hazardous materials regulations (49 CFR, parts 171-177).
- (21) Scuba diving: See Sporting equipment.
- (22) Skiing equipment: See Sporting equipment.
- (23) Sporting equipment: Sporting equipment items listed below will be accepted by SY subject to the conditions of acceptance and/or applicable charges.
 - (a) Boogie boards/skate boards: will be included in determining the free baggage allowance and when in excess, will be subject to the excess charge for a single piece, whether or not presented as a single piece.
 - (b) Bowling equipment: will be accepted as checked baggage and will be included in determining the free baggage allowance and when in excess, will be subject to the excess charge for a single piece, whether or not presented as single piece. For the purpose of this provision, one item of bowling equipment is defined as one or two bowling balls, bowling bag, and one pair of bowling shoes.
 - (c) Fishing equipment: Items of fishing equipment will be accepted as checked baggage and will be included in determining the free baggage allowance and when in excess, will be subject to the excess charge for a single piece, whether or not presented as a single piece. For purposes of this provision, one item of fishing equipment is defined as two rods, one reel, one landing net, one pair of fishing boots (all properly encased), and one tackle box.
 - (d) Golfing equipment: Items of golfing equipment will be accepted as checked baggage and will be included in determining the free baggage allowance and when in excess, will be subject to the charges specified below. For purposes of this provision, one item of golfing equipment is defined as one golf bag containing not more than fourteen (14) Clubs, twelve (12) Golf balls, and one pair of golf shoes.
 - (e) Shooting equipment: In accordance with federal law, a passenger who presents baggage containing a firearm/shooting equipment must declare and demonstrate that the weapon is unloaded.
 - (i) Items of shooting equipment will be accepted only as checked baggage subject to the conditions and charges specified.

- For purposes of this provision, one item of shooting equipment is defined as:
- (aa) One rifle/shotgun case containing not more than two rifles/shotguns, with or without scopes, ten (10) Pounds of ammunition, one shooting mat, noise suppressors, and small rifle/shotgun tools; or
 - (bb) One pistol case containing not more than five pistols, noise suppressors, one pistol telescope, and small pistol tools; or
 - (cc) One bow and quiver of arrows or one cross-bow and maintenance kit enclosed in a kit or hard-sided container of sufficient strength to protect the bow and quiver with arrows from accidental damage; or
 - (dd) One nail gun with ammunition in a hard-sided container.
- (ii) All shooting equipment must be unloaded, packed and locked in a hard-sided container manufactured specifically for the firearms/shooting equipment or in any hard-sided container deemed suitable by a representative of SY.
 - (iii) Baggage containing any shooting equipment must be locked and the bag must be of a hard-sided type.
 - (iv) Properly packaged small arms ammunition up to a maximum of ten (10) pounds may be checked as baggage. Ammunition must be packed in the manufacturer's original package or in sturdy, durable, fiber/wood or metal boxes, which provide for sufficient cartridge separation.
 - (v) Ammunition with explosive or incendiary projectiles will not be accepted.
 - (vi) Baggage containing firearms/shooting equipment will not knowingly be accepted for transportation by SY unless a declaration is signed and dated when the baggage is accepted for transportation. The form must be filed at the point of origin and a firearms tag attached to the firearm/shooting equipment inside of the case declaring that the firearm/shooting equipment is not loaded.
- (f) Skiing equipment - Items of skiing equipment will be accepted as checked baggage and will be included in determining the free baggage allowance and when in excess, will be subject to the charges specified below. For purposes of this provision, one item of skiing equipment includes one pair of ski skis or snow board, one pair of ski boots, one pair of ski poles and one pair of ski bindings.

- One item of skiing equipment may be one pair of water skis.
- (g) Bicycles: Bicycles will not be included in determining the free baggage allowance and will always be subject to an additional charge. SY will accept non-motorized touring or racing bicycles with single seats. The bicycles must be placed in a cardboard container; or, have the handlebars fixed sideways and pedals removed, or the pedals and handlebars must be encased in plastic foam or similar material. Bicycles will be accepted based on availability of space.
 - (h) Diving equipment: Diving gear will not be included in determining the free baggage allowance and will always be subject to an additional charge. For purposes of this provision one item of diving equipment is defined as one tank (empty or less than 40 psi), or one dive bag containing equipment used in diving sport. A tank and a dive badge constitute two separate pieces.
 - (i) Surfboards: Surfboards will not be included in determining the free baggage allowance. Subject to the conditions specified under fragile items and charges, surfboards, no longer than five (5) Feet, will be accepted as checked baggage and will be subject to an additional charge.
 - (j) Toys: Items including but not limited to, doll houses, model trains, cars, airplanes, scooters, tricycles, games, beach umbrellas, etc. May be subject to a charge.

(24) Release form

The following is a copy of the release form that will be provided by SY. Execution of the release form relieves SY of liability for damage to fragile items (of the type identified above) as checked baggage, when damage results solely from the unsuitability of their packaging, and not from the carrier's failure to exercise the ordinary standard of care. Execution of the release form also relieves the carrier of liability for spoilage, substantial loss of value, or potency resulting from carrier's delay in delivery of checked baggage, when such spoilage results from the unsuitability of such items as checked baggage and not from the carrier's failure to exercise the ordinary standard of care.

Release Form - Industry Standard Release
Used for interline baggage check
Limited release

- fragile and unsuitably packed - release applies to damage
- packaged inadequately - release applies to damage and loss of contents
- perishable - release applies to spoilage

- resulting from delay
- received damaged
- handle broken
- strap broken
- torn
- dent
- scratch
- other
- top
- bottom
- side
- front

Release applies to damage

Articles/baggage description Agent's initials

In consideration of carrier(s) transporting my property described above, which has been damaged previously or which is deemed by this contract of carriage to be unsuitable for transportation as checked baggage. I hereby release carrier(s) from liability resulting solely from such pre-existing damage or unsuitability as described above.

Passenger's signature:

- (25) wheelchairs and other mobility aids
- (a) SY will accept, in addition to the free baggage allowance and at no charge, wheelchairs and other mobility devices. wheelchairs and other mobility devices will be carried in the cargo compartment of the aircraft.
 - (b) All types of wheelchairs and other mobility devices will be accepted - collapsible and non-collapsible; electric powered with wet or dry cell batteries.
 - (c) Electric/battery-powered wheelchairs and other mobility devices will be carried provided that the battery cables are disconnected and terminals protected against electrical shortages.
 - (d) Battery powered wheelchairs and other mobility devices:
 - (i) Passengers are asked to provide SY forty-eight(48) hours notice of intent to carry a wheelchair or other mobility device with batteries.
 - (ii) Passengers are asked to present themselves for check-in and present themselves at the departure gate no less than one (1) hour prior to departure.
 - (iii) Battery must be disconnected and terminals protected against electrical shorting.
 - (iv) wet-cell batteries must be contained in a leak proof box and fastened securely to the wheelchair.
 - (v) Passengers are asked to provide

- instructions for the proper disconnect and connect power source procedures on their electric wheelchairs or other mobility devices.
- (e) If the wheelchair or other mobility device cannot be loaded and secured so as to remain constantly in an upright position with no possibility of tilting, then the battery must be removed and placed in a special battery transportation box (provided by ground services) having associated cushioning and absorbent material inside a polyethylene bag. The battery box must be marked with a "corrosive" label affixed to the outside, must be marked "battery, wet with wheelchair" or "battery, wet with mobility device," must be marked or labeled to indicate proper orientation, and must be secured in the bin using cargo webbing to prevent any movement in flight.
 - (f) The captain must be advised in writing of the location of each wheelchair or mobility device and battery aboard the aircraft prior to departure.

Rule 110 Checked and Carry-on Baggage†

Passengers may check baggage for carriage in the cargo compartment of the aircraft and/or may carry baggage on board the aircraft subject to the provisions below. The suitability of baggage as to size and character to be carried in the passenger compartment of the aircraft will be determined by the carrier.

- (A) Checked baggage
The carrier will check baggage which is tendered by a passenger and which is acceptable under the terms of Rules 100, 101 and 110 upon presentation by a passenger of a valid ticket for transportation over the lines of SY and one or more other carriers.
- (B) Carry-on baggage
When baggage is carried on board the aircraft, it must be retained in the passenger's custody and stored under a seat or in an overhead compartment approved for the carriage of such baggage.
- (1) On domestic and overseas flights, SY assumes no responsibility for liability as to baggage, or other items, carried into the passenger compartment of the aircraft.
 - (2) Operational or safety considerations may require limitations to the allowable carry-on baggage on a specific flight, which would otherwise be suitable under this rule. SY reserves the right to determine the suitability of any item to be carried in the cabin of the aircraft.
 - (3) Should the volume of carry-on baggage exceed the stowage capability of the aircraft, selected baggage may be tagged with limited release tags and placed in designated cargo compartments.

(C) Acceptance of mobility aids and other assistive devices

Mobility aids

- (1) Sun Country Airlines will, on request, carry, free of charge and as priority baggage, a person with a disability's mobility aid, and will permit the person to retain their mobility aid until it becomes necessary to store it for carriage.
- (2) Sun Country Airlines will make every reasonable effort to permit a person with a disability who uses a walker or manual folding wheelchair to store it on-board the aircraft.

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 110 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

(3) where the aircraft can transport the mobility aid, Sun Country Airlines will:

- a. disassemble and package, where necessary, the aid for transportation and unpackage and reassemble the aid upon arrival; and
- b. return the aid promptly upon arrival.

(4) where the mobility aid needs to be disassembled and reassembled in order for it to be transported with the person who needs it, Sun Country Airlines will require that the person:

- a. provide Sun Country Airlines with instructions for the disassembly and reassembly of the mobility aid; and

Note: Information for persons travelling with a mobility aid that needs to be disassembled for carriage, including the requirement to provide any specialized tools needed for assembling or disassembling the mobility aid, can be found on the Sun Country Airlines website (see [Special and Restricted Items](#)).

- b. check-in in accordance with Rule 135 – Airport Check-In Time Limit to allow for the additional time needed to handle the mobility aid and prepare it for transport.

(5) Notwithstanding (4) above, Sun Country Airlines will make every reasonable effort to transport the mobility aid even if written instructions for disassembly and reassembly are not provided by the person with a disability or the aforementioned times are not met.

(6) Sun Country Airlines will refuse to transport a mobility aid where:

- a. the weight or size of the mobility aid exceeds the capacity of lifts or ramps,
- b. the doors to baggage compartments are too small for the mobility aid, or
- c. transportation of the mobility aid would jeopardize aircraft airworthiness or violate safety regulations.

Note: Information regarding maximum weight and dimensions of mobility aids that each make and model of our aircraft is capable of transporting can be found on the Sun Country Airlines website (see [Special and Restricted Items](#)).

When Sun Country Airlines refuses to transport a mobility aid for any of the reasons above, it will:

- d. at the time of the refusal, tell the person with a disability why their mobility aid was not accepted and provide the reason in writing within the next 10 days; and

- e. inform the person with a disability of alternative trips operated by Sun Country Airlines to the same destination on which their mobility aid can be transported, and offer to book this for the person at the lesser of the fare for the original trip and the fare for the alternative trip.

Note: For provisions related to limitations of liability regarding loss of, damage to, or delay in delivering mobility aids, refer to Rule 230 - Baggage Liability Limitations and Rule D - Damage, Destruction or Loss of Mobility Aids

(D) Other assistive devices

Sun Country Airlines will permit a person with a disability to bring on-board and to retain any small assistive device that the person needs during travel, including a cane, crutches, a communication device, an orthotic positioning device or a portable oxygen concentrator, except to the extent that the presence or use of such a device jeopardizes security, public health or public safety.

(E) ACCEPTANCE OF MUSICAL INSTRUMENTS AS BAGGAGE

(1) Applicability

- a. This Rule applies to all passengers travelling with musical instruments irrespective of the type of fare on which they are travelling or have purchased.
- b. In case of damage, loss or delay of musical instruments, the limits of liability for baggage as found in Rule 230 - Baggage Liability Limitations in keeping with the applicable Convention will apply.

(2) Small musical instruments as carry-on baggage

- a. Sun Country Airlines will permit a passenger to bring on-board the aircraft cabin a small musical instrument, such as a violin or flute, as part of passenger's carry-on baggage allowance according to Rule 195 - Conditions for Acceptance of Special Items, if:
 - i. the instrument can be stowed safely in a suitable baggage compartment in the aircraft cabin or under the passenger seat, in accordance with Sun Country Airlines' requirements for carriage of carry-on baggage; and,
 - ii. there is space for such stowage at the time the passenger boards the aircraft.

(3) Musical instruments as carry-on baggage

- a. Sun Country Airlines will permit a passenger to bring on-board the aircraft cabin, and be transported as cabin seat baggage, a musical instrument if:

- i. the instrument is contained in a case or covered so as to avoid injury to other passengers;
 - ii. the weight of the instrument, including the case or covering, does not exceed 45.36 kilograms (100 pounds) or the applicable weight restrictions for the aircraft;
 - iii. the instrument can be stowed safely and securely in accordance with Sun Country Airlines' requirements;
 - iv. neither the instrument nor the case contains any object not otherwise permitted to be carried in an aircraft cabin; and,
 - v. the passenger wishing to carry the instrument in the aircraft cabin has purchased an additional seat to accommodate the instrument.
 - b. Musical instruments too large for the cabin may be carried as checked baggage. (See (E) below)
- (4) Sun Country Airlines unable to carry musical instruments in cabin due to substitution of aircraft
 - a. If, due to substitution of aircraft, there is insufficient space to safely stow the musical instrument in the cabin, Sun Country Airlines will offer, at no additional charge:
 - i. to carry the instrument as cabin seat baggage, if space on-board and the nature of the instrument allows it; or alternatively
 - ii. to accept the instrument as checked baggage
 - b. If neither (1)(a) nor (b) are satisfactory, Sun Country Airlines will offer the passenger rerouting options, at no additional charge, and if no rerouting options are satisfactory, Sun Country Airlines will involuntarily refund the passenger pursuant to this Rule K.
- (5) Musical instruments as checked baggage
 - a. Sun Country Airlines will permit a passenger to transport as checked baggage a musical instrument that cannot be carried in the aircraft cabin if;
 - i. the weight of the instrument (including the case) does not exceed 45.35 kilograms (100 pounds) or the applicable weight restrictions established for the aircraft;
 - ii. the instrument can be stowed safely and securely in accordance with Sun Country Airline's requirements; and
 - iii. the passenger has paid the applicable checked baggage fee.

- b. A passenger has the option of checking suitable musical instruments if all applicable fees are paid.
- c. Musical instruments carried as checked baggage will be carried on the same aircraft as the passenger unless the baggage is delayed or Sun Country Airlines decides that it is impractical to carry the baggage on the same aircraft. This will also include cases of substitution of aircraft. In case of baggage delay, Sun Country Airlines will take necessary steps to inform the passenger of the status of the baggage and arrange to deliver the musical instrument to the passenger as soon as possible unless applicable laws require the presence of the passenger for customs clearance.
- d. Delicate musical instruments are not suitable for carriage as checked baggage. Passengers should contact Sun Country Airlines or review its [Web site](#) for more information about which musical instruments are not suitable for carriage.
- e. The passenger may make a special declaration that their checked musical instrument has a higher value than Sun Country Airlines' maximum liability. If the passenger does so, then the passenger must make this declaration to Sun Country Airlines at the time of check-in and, if required by Sun Country Airlines, shall, as per Rule 230 - Declaration of Higher Value, pay the supplementary charge to allow for additional liability coverage in the case of destruction, loss, damage or delay of their musical instrument.

Exception: Sun Country Airlines is not liable for the declared amount if it can prove that it is greater than the passenger's actual interest in delivery at destination.

(6) Fees

- a. Musical instruments will be considered as part of the passenger's baggage allowance, carriage of which may be dependent on the fare purchased. Certain musical instruments may be subject to excess baggage fees in accordance with Rule M - Baggage Fees.

Rule 112 Cabin Seat Baggage (Applicable for transportation solely within the United States)

- (A) When a fare-paying passenger requests that an item of baggage be carried in the cabin, and it is determined by SY that the item is acceptable as cabin baggage, but it is so fragile and/or bulky as to require the use of a seat, the item will be accepted subject to the following conditions and charged:
1. Cabin seat baggage must be carried aboard the aircraft by the passenger and secured in a seat with a seat belt under the supervision of a uniformed crew member.
 2. The seat must be located in the aircraft adjacent to the passenger accompanying the cabin baggage in the window seat behind a structural bulkhead forward of all passengers.
 3. A seat for the cabin-seat baggage must be reserved in advance and applicable charges paid.
 4. SY will charge 100 percent of the applicable adult fare, for that portion of the trip on which the extra seat is used. The cabin seat baggage will not be included in determining the free baggage allowance or excess baggage charges.

Rule 115 Free Baggage Allowance and Excess Baggage Charges

- (A) Maximum allowance
Each fare-paying passenger is allowed a total of three pieces of luggage free of charge as follows: one carry-on that fits securely underneath a passenger seat or in an overhead bin, and two checked pieces at 70 pounds each piece; the first piece not to exceed 62 linear inches and the second piece not to exceed 55 linear inches. In no event will SY accept baggage that weighs more than 100 pounds, or exceeds 80 inches in total dimensions.
Exception 1: Military passengers may check free of charge, one duffel bag, b-4 bag, or one sea bag which exceeds the 62 inches dimensions in lieu of one free bag.
Exception 2: Sporting equipment, subject to the provisions listed under rule 101 may be substituted for the free baggage allowance.
- (B) Passenger reroute
Passengers rerouted in accordance with rule 85 (flight delays/cancellations) will be entitled to the maximum allowance applicable for the trip originally purchased, regardless of whether passengers are transferred to a different class of service and whether or not they are entitled to a fare refund.
- (C) Pooled baggage
When two or more passengers travelling to a destination on the same flight present themselves and their baggage at the same time and place, their maximum allowance will be the sum of their individual maximum allowance. Baggage in excess of the combined allowance will be subject to the excess baggage charge.
- (D) Articles carried free in addition to stated maximum
In addition to the maximum allowances provided in Rule 110, each fare paying passenger may carry on, without additional charge the following articles of baggage only when retained in the passenger's custody:
- (1) A handbag/briefcase
 - (2) Laptop computer
 - (3) Overcoat or wrap
 - (4) Umbrella
 - (5) Camera or binoculars
 - (6) A reasonable amount of reading material
 - (7) Infant bag
 - (8) Tennis rackets - two (2) Per passenger
 - (9) Crutches/canes/braces or other prosthetic device on which the passenger is dependent.
 - (10) Safety approved child/infant seat for ticketed child/infant.

- (E) Excess baggage
Baggage in excess of the maximum allowance specified above will be accepted for transportation only under the conditions and upon payment of excess baggage charges specified in this rule. Excess baggage charges will apply from the point at which baggage is accepted for transportation to the point to which the baggage is checked.
- (1) Applicable charges
 - (a) Where the provisions of (a) above indicate a maximum acceptable number of pieces of baggage that will be carried free, the piece(s) in excess of that maximum will be subject to the charges prescribed below. Charges will be collected for each maximum exceeded.
 - (b) Excess baggage charges are as follows:
For the first excess piece a charge of USD 25.00, and for each additional piece a charge of USD 50.00 per piece.
 - (2) Oversized/overweight baggage
If a single piece of baggage exceeds the maximum linear dimensions or weight limitations or both, set forth in rule 100 and (a) above, there will be a charge of USD 50.00 per oversized/overweight piece.

Rule 130 Fares†

- (A) Transportation is subject to the fares and charges in effect when ticket is purchased. The fare is guaranteed once a reservation is made and payment is complete. If a flight is purchased before an increase in the fare becomes effective, the fare shall be honored for transportation between the airports and at the fare for which it was purchased.
- (B) Changes to any portion of a trip initiated by the purchaser, passenger, or his/her authorized agent after its original issue will be subject to the fares, fare rules, and charges in effect on the date the change is initiated. A change constitutes a change in flight number, origin, destination, intermediate points, flight date, class of service, or fare.
- (C) Construction of fares
When the fare between any two points is not specifically published via the desired routing, such fare shall be constructed by combining those fares, applicable via the desired routing from the passenger's point of origin to point of destination, which produce the lowest fare for the class of service used

† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 130 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.

Rule 145 Currency Applications

Local Currency Fares and Charges

(1) Fares and related charges are expressed in the local currency of the country of commencement of transportation (COC), except those countries listed below which are expressed (A) in US dollars or (B) in Euro:

(A)

Afghanistan	Lebanon
Angola	Liberia
Anguilla	Madagascar
Antigua and Barbuda	Malawi
Argentina	Maldives
Bahamas	Mexico
Bangladesh	Mongolia
Barbados	Montserrat
Belize	Nicaragua
Bermuda	Nigeria
Bolivia	Palestinian Territory
Bonaire	Panama
Brazil	Paraguay
Burundi	Peru
Cambodia	Philippines
Cayman Islands	Rwanda
Chile	Saba
Colombia	Saint Eustatius
Congo, Dem. Rep. of	Saint Kitts and Nevis
Costa Rica	Saint Lucia
Cuba	Saint Vincent and the Grenadines
Dominica	Sao Tome and Principe
Dominican Republic	Sierra Leone
Ecuador	Somalia
El Salvador	Suriname
Eritrea	Tanzania, United Republic of
Ethiopia	Timor Leste
Gambia	Trinidad and Tobago
Ghana	Uganda
Grenada	Ukraine
Guatemala	United States and U.S. Territories
Guinea	Uruguay
Guyana	Venezuela
Haiti	Vietnam
Honduras	Zambia
Indonesia	Zimbabwe
Iraq	
Israel	
Jamaica	
Kenya	
Laos	

(B)
Albania
Armenia
Austria
Azerbaijan
Belarus
Belgium
Bosnia and Herzegovina
Bulgaria
Cape Verde
Croatia
Cyprus
Estonia
Finland
France Except French Polynesia
(Including Wallis and Futuna)
New Caledonia (Including Loyalty Islands)
Georgia
Germany
Greece
Ireland
Italy
Kyrgyzstan
Latvia
Lithuania
Luxembourg
Macedonia (Fyrom)
Malta
Moldova, Republic of Monaco
Montenegro
Netherlands
Portugal
Romania
Russia
Serbia
Slovakia
Slovenia
Spain
Tajikistan
Turkey
Turkmenistan
Uzbekistan

- (2) All add-ons shall be established in the currency of the country concerned, or where agreed, in U.S. dollars or in Euro or in any other currency.

Combination of Local Currency Fares

To combine two or more local currency fares, convert all local currency fares into the currency of the country of commencement of transportation.

- Step 1: (a) Establish the NUC amount for each local currency fare by dividing the local currency fare by the applicable IATA rate of exchange (ROE) shown in the currency conversion table below for the country in which the currency is denominated.
(b) Calculate the resultant amount to two

- decimals places, ignoring any further decimal places.
- Step 2: Add the resultant NUC amounts for the sectors involved.
- Step 3: (a) Established the through local currency fare by multiplying the total NUC amounts (derived from steps 1, 2, and 3 above) by the IATA rate of exchange (roe) shown in the currency conversion table below for the country of commencement of travel.
- (b) Calculate the resultant amount of one decimal place beyond the number of decimal places shown next to the local currency in the conversion table below, ignoring any further decimal places.
- (c) Round up to the next higher rounding unit shown next to the local currency in the currency conversion table, unless otherwise indicated.

Exception: When an international ticket is comprised of all domestic fare components, but within different countries, the provisions outlines above shall apply.

Other Charges

Other charges shall be separately converted to the currency of the country of sale using the bankers' selling rate using the rounding units shown next to other charges in the currency conversion table.

MCOs for Unspecified Transportation and PTAs

MCOs for unspecified transportation and PTAs when honored for payment of air transportation shall be subject to the provisions of Rule 75 (Currency of Payment). The country of payment of the PTA or MCO shall be considered the country of original issue and determine construction rules to apply.

Currency Table

For IATA Rate of Exchange (ROE) currency conversion table see pages 259-275.

Local Currency Rounding Table

For those countries where fares are expressed in USA and the USD is not the local currency; see pages 280-Q thru 282.

Currency Table

Abu Dhabi

(See United Arab Emirates)

Afghanistan

US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1

Albania

Euro EUR ROE:.888299 Note -
Round Up: Local Currency - 1 Other Charges - 0.01

Algeria

Algerian Dinar DZD ROE:119.700963 Note -
Round Up: Local Currency - 1 Other Charges - 1

American Samoa

US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Angola			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Anguilla			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Antigua and Barbuda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Argentina			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Armenia			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Aruba			
Aruban Guilder	AWG	ROE:1.8000000	Note -
Round Up: Local Currency - 1			Other Charges - 1
Australia			
Australian Dollar	AUD	ROE:1.432645	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Austria			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Azerbaijan			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Bahamas			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Bahrain			
Bahraini Dinar	BHD	ROE: .376100	Note -
Round Up: Local Currency - 1			Other Charges - 1
Bangladesh			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Barbados			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Belarus			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Belgium			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Belize			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Benin, Rep. of			
CFA Franc	XOF	ROE:582.686007	Note -
Round Up: Local Currency - 100			Other Charges - 100
Bermuda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1

Bhutan
 Ngultrum BTN ROE:69.344359 Note -
 Round Up: Local Currency - 1 Other Charges - 1

Bolivia
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1

Bonaire
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1

Bosnia and Herzegovina
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.01

Botswana
 Pula BWP ROE:11.007161 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1

Brazil
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1

British Virgin Islands
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1

Brunei Darussalam
 Brunei Dollar BND ROE:1.366139 Note -
 Round Up: Local Currency - 1 Other Charges - 1

Bulgaria
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.01

Burkina Faso
 CFA Franc XOF ROE:582.686007 Note -
 Round Up: Local Currency - 100 Other Charges - 100

Burundi
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1

Cambodia
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 1.0

Cameroon
 CFA Franc XAF ROE:582.686007 Note -
 Round Up: Local Currency - 100 Other Charges - 100

Canada
 Canadian Dollar Cad ROE:1.339292 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1

Cape Verde
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.1

Cayman Islands
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1

Central African Republic
 CFA Franc XAF ROE:582.696007 Note -
 Round Up: Local Currency - 100 Other Charges - 100

Chad
 CFA Franc XAF ROE:582.686007 Note -
 Round Up: Local Currency - 100 Other Charges - 100

Chile			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
China			
Yuan Renminbi	CNY	ROE:6.909927	Note -
Round Up: Local Currency - 10			Other Charges - 1
Chinese Taipei			
Dollar	TWD	ROE:31.396602	Note -
Round Up: Local Currency - 1			Other Charges - 0.5
Colombia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Comoros			
Comoro			
Franc	KMF	ROE:437.014505	Note -
Round Up: Local Currency - 100			Other Charges - 50
Congo (Brazzaville)			
CFA Franc	XAF	ROE:582.686007	Note -
Round Up: Local Currency - 100			Other Charges - 100
Congo (Kinshasa)			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cook Islands			
New Zealand			
Dollar	NZD	ROE:1.511449	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Costa Rica			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cote D'Ivoire			
CFA Franc	XOF	ROE:582.686007	Note -
Round Up: Local Currency - 100			Other Charges - 100
Croatia			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.01
Cuba			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Curacao			
Netherlands			
Antilles			
Guilder	ANG	ROE:1.790000	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Cyprus			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.05
Czech Republic			
Czech Koruna	CZK	ROE:22.838593	Note -
Round Up: Local Currency - 1			Other Charges - 1
Denmark			
Danish Krone	DKK	ROE:6.633619	Note -
Round Up: Local Currency - 5			Other Charges - 1
Djibouti			
Djibouti Franc	DJF	ROE:177.721000	Note -
Round Up: Local Currency - 100			Other Charges - 100
Dominica			
US Dollar	USD	ROE:1.0	Note D

Round Up: Local Currency - 1	Other Charges - 0.1
Dominican Republic	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Ecuador	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Egypt	
Egyptian Pound EGP ROE:17.880000	Note -
Round Up: Local Currency - 1	Other Charges - 1
El Salvador	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Equatorial Guinea	
CFA Franc XAF ROE:582.686007	Note -
Round Up: Local Currency - 100	Other Charges - 100
Eritrea	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Estonia	
Euro EUR ROE:.888299	Note -
Round Up: Local Currency - 5	Other Charges - 0.1
Ethiopia	
US Dollar USD ROE:1.0	Note D
Round Up: Local Currency - .	Other Charges - 0.1
European M. Union	
Euro EUR ROE:.888299	Note -
Round Up: Local Currency - 1	Other Charges - 0.5
Falkland Islands	
Falkland Islands Pound FKP ROE:.787961	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Faroe Islands	
Danish Krone DKK ROE:6.633619	Note -
Round Up: Local Currency - 5	Other Charges - 0.1
Fiji	
Fiji Dollar FJD ROE:2.167769	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Finland	
Euro EUR ROE:.888299	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
France	
Euro EUR ROE:.888299	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
French Guiana	
Euro EUR ROE:.888299	Note -
Round Up: Local Currency - 1	Other Charges - 0.01
French Polynesia	
CFP Franc XPF ROE:106.002240	Note -
Round Up: Local Currency - 5	Other Charges - 1
Gabon	
CFA Franc XAF ROE:582.686007	Note -
Round Up: Local Currency - 100	Other Charges - 100
Gambia	
US Dollar USD ROE:1.0	Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Georgia	

Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Germany			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Ghana			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Gibraltar			
Gibraltar			
Pound	GIP	ROE:.787961	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Greece			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 100			Other Charges - 10
Greenland			
Danish Krone	DKK	ROE:6.633619	Note -
Round Up: Local Currency - 5			Other Charges - 1
Grenada			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guadeloupe			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Guam			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Guatemala			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guinea			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Guinea-Bissau			
CFA Franc	XOF	ROE:582.686007	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Guyana			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 1
Haiti			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Honduras			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Hong Kong			
Hong Kong Dollar	HKD	ROE:7.840588	Note -
Round Up: Local Currency - 10			Other Charges - 1
Hungary			
Forint	HUF	ROE:286.079249	Note -
Round Up: Local Currency - 10			Other Charges - 10
Iceland			
Iceland Krone	ISK	ROE:124.101625	Note -
Round Up: Local Currency - 100			Other Charges - 10
India			
Indian Rupee	INR	ROE:69.344359	Note -
Round Up: Local Currency - 5			Other Charges - 1
Indonesia			

Indonesian Rupiah IDR ROE:14354.200000 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Iran, Islamic
Republic of
Iranian Rial IRR ROE:110241.000000 Note -
Round Up: Local Currency - 100 Other Charges - 100
Iraq
Iraq Dinar IQD ROE:1196.998378 Note D
Round Up: Local Currency - 0.1 Other Charges - 0.05
Ireland
Euro EUR ROE:.888299 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Israel
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Italy
Euro EUR ROE:.888299 Note -
Round Up: Local Currency - 1 Other Charges - 0.01
Jamaica
US Dollar USD ROE:1.0 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Japan
Yen JPY ROE:108.210074 Note -
Round Up: Local Currency - 100 Other Charges - 10
Jordan
Jordanian Dinar JOD ROE: .709000 Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Kazakhstan
Tenge KZT ROE:383.850000 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Kenya
US Dollar USD ROE:1.0 Note D
Round Up: Local Currency - 1 Other Charges - 0.1
Kiribati
Australian
Dollar AUD ROE:1.432645 Note -
Round Up: Local Currency - 1 Other Charges - 0.1
Korea,
Democratic
People's
Republic of
North Korean
Won KPW ROE:107.250000 Note -
Round Up: Local Currency - 1 Other Charges - 1
Korea,
Republic of
Korean Won KRW ROE:1128.635244 Note -
Round Up: Local Currency - 100 Other Charges - 100
Kuwait
Kuwait Dinar KWD ROE:.304962 Note -
Round Up: Local Currency - 1 Other Charges - 0.05
Kyrgyzstan
Euro EUR ROE:.888299 Note E
Round Up: Local Currency - 1 Other Charges - 0.1
Laos, People's
Democratic
Republic of
US Dollar USD ROE:1.0 Note D

Round Up: Local Currency - 1	Other Charges - 0.1
Latvia	
Euro	EUR ROE:.888299 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Lebanon	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Lesotho	
Loti	LSL ROE:14.694945 Note -
Round Up: Local Currency - 10	Other Charges - 0.1
Liberia	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Libyan Arab Jamahiriya	
Libyan Dinar	LYD ROE:1.420540 Note -
Round Up: Local Currency - 0.1	Other Charges - 0.05
Lithuania	
Euro	EUR ROE:.888299 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Luxembourg	
Luxembourg	
Euro	EUR ROE:.888299 Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Macao	
Pataca	MOP ROE:8.075805 Note -
Round Up: Local Currency - 10	Other Charges - 1
Macedonia, the Former Yugoslav Republic of	
Euro	EUR ROE:.888299 Note E
Round Up: Local Currency - 1	Other Charges - 0.01
Madagascar	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 100	Other Charges - 50
Malawi	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Malaysia	
Malaysian	
Ringgit	MYR ROE:4.165836 Note -
Round Up: Local Currency - 1	Other Charges - 1
Maldives	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Mali	
CFA Franc	XOF ROE:582.686007 Note -
Round Up: Local Currency - 100	Other Charges - 100
Malta	
Euro	EUR ROE:.888299 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Marshall Islands	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Martinique	
Euro	EUR ROE:.888299 Note -
Round Up: Local Currency - 1	Other Charges - 0.01
Mauritania	

Ouguiya	MRO	ROE:369.921158	Note -
Round Up: Local Currency - 20			Other Charges - 10
Mauritius			
Mauritius Rupee	MUR	ROE:36.799593	Note -
Round Up: Local Currency - 5			Other Charges - 1
Mayotte			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Mexico			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Micronesia			
US Dollar	USD	ROE:1.00	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Moldova, Republic of			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Monaco			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Mongolia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Montenegro			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Montserrat			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Morocco			
Moroccan Dirham	MAD	ROE:9.719251	Note -
Round Up: Local Currency - 5			Other Charges - 1
Mozambique			
Metical	MZM	ROE:62.910000	Note -
Round Up: Local Currency - 10000			Other Charges - 10000
Myanmar			
Kyat	MMK	ROE:1546.516236	Note D
Round Up: Local Currency - 1			Other Charges - 1
Namibia			
Namibian Dollar	NAD	ROE:14.694945	Note -
Round Up: Local Currency - 10			Other Charges - 1
Nauru			
Australian Dollar	AUD	ROE:1.432645	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Nepal			
Nepalese Rupee	NPR	ROE:110.950975	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Netherlands			
Netherlands			
Euro	EUR	ROE:.888299	Note -
Round Up: Local Currency - 1			Other Charges - 0.01
Netherlands Antilles			
Netherlands Antillean Guilder	ANG	ROE:1.790000	Note -

Round Up: Local Currency - 1	Other Charges - 1
New Caledonia	
CFP Franc	XPF ROE:106.002240 Note -
Round Up: Local Currency - 100	Other Charges - 10
New Zealand	
New Zealand Dollar	
	NZD ROE:1.511449 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Nicaragua	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Niger	
CFA Franc	XOF ROE:582.686007 Note -
Round Up: Local Currency - 100	Other Charges - 100
Nigeria	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Niue	
New Zealand Dollar	NZD ROE:1.511449 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Norfolk Island	
Australian Dollar	AUD ROE:1.432645 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Northern Mariana Islands	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Norway	
Norwegian Krone	NOK ROE:8.695266 Note -
Round Up: Local Currency - 5	Other Charges - 1
Occupied Palestinian Territory	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Oman	
Rial Omani	OMR ROE: .384500 Note -
Round Up: Local Currency - 1	Other Charges - 1
Pakistan	
Pakistan Rupee	PKR ROE:148.387683 Note -
Round Up: Local Currency - 10	Other Charges - 1
Palau	
US Dollar	USD ROE:1.0 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Panama	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Papua New Guinea	
Kina	PGK ROE:3.459640 Note -
Round Up: Local Currency - 1	Other Charges - 0.1
Paraguay	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Peru	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Philippines	
US Dollar	USD ROE:1.0 Note D
Round Up: Local Currency - 1	Other Charges - 0.1
Poland	

Pln PLN ROE:3.799713 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Portugal
 Portuguese
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 1 Other Charges - 0.01
 Puerto Rico
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Qatar
 Qatari Rial QAR ROE:3.640000 Note -
 Round Up: Local Currency - 10 Other Charges - 10
 Reunion
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 1 Other Charges - 0.01
 Romania
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.01
 Russian
 Federation
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.01
 Rwanda
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saba
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saint Helena
 Saint Helena
 Pound SHP ROE:.787961 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saint Kitts and
 Nevis
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saint Lucia
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saint Maarten
 Guilder Netherlands ANG ROE:1.790000 Note -
 Antilles
 Round Up: Local Currency - 1 Other Charges - 0.1
 Saint Pierre and
 Miquelon
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 0.01 Other Charges - 0.01
 Saint Vincent and
 the Grenadines
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 Samoa
 Tala WST ROE:2.713072 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Sao Tome and
 Principe
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 other Charges - 0.1

Saudi Arabia
 Saudi Riyal SAR ROE:3.750000 Note -
 Round Up: Local Currency - 1 Other Charges - 1
 Senegal
 CFA Franc XOF ROE:582.686007 Note -
 Round Up: Local Currency - 100 Other Charges - 100
 Serbia
 Euro EUR ROE:.888299 Note E
 Round Up: Local Currency - 1 Other Charges - 0.1
 Seychelles
 Seychelles
 Rupee SCR ROE:14.529489 Note -
 Round Up: Local Currency - 1 Other Charges - 1
 Sierra Leone
 US Dollar USD ROE:1.0 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Singapore
 Singapore
 Dollar SGD ROE:1.366139 Note -
 Round Up: Local Currency - 1 Other Charges - 1
 Slovakia
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 1 Other Charges - 1
 Slovenia
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 100 Other Charges - 1
 Solomon Islands
 Solomon Islands
 Dollar SBD ROE:8.481025 Note -
 Round Up: Local Currency - 1 Other Charges - 0.1
 Somalia
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 South Africa
 Rand ZAR ROE:14.694945 Note -
 Round Up: Local Currency - 10 Other Charges - 1
 South Sudan
 South Sudanese Pound SSP ROE:157.810800 Note G
 Round Up: Local Currency - 1 Other Charges - 1
 Spain
 Euro EUR ROE:.888299 Note -
 Round Up: Local Currency - 1 Other Charges - 0.01
 Sri Lanka
 Sri Lanka Rupee LKR ROE:177.065044 Note -
 Round Up: Local Currency - 100 Other Charges - 1
 Sudan
 Sudanese Dinar SDG ROE:45.225000 Note G
 Round Up: Local Currency - 1 Other Charges - 1
 Suriname
 US Dollar USD ROE:1.0 Note D
 Round Up: Local Currency - 1 Other Charges - 0.1
 Swaziland
 Lilangeni SZL ROE:14.557967 Note -
 Round Up: Local Currency - 10 Other Charges - 1
 Sweden
 Swedish Krone SEK ROE:9.438611 Note -
 Round Up: Local Currency - 5 Other Charges - 1
 Switzerland

Swiss Franc	CHF	ROE:.992589	Note -
Round Up: Local Currency - 1			Other Charges - 0.5
Syrian Arab Republic			
Syrian Pound	SYP	ROE:436.000000	Note G
Round Up: Local Currency - 1			Other Charges - 1
Tajikistan			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Tanzania, United Republic of			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Thailand			
Baht	THB	ROE:31.839020	Note -
Round Up: Local Currency - 5			Other Charges - 5
Timor - Leste			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 5			Other Charges - 0.1
Togo			
CFA Franc	XOF	ROE:582.686007	Note -
Round Up: Local Currency - 100			Other Charges - 100
Tonga			
Pa'anga	TOP	ROE:2.352005	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Trinidad and Tobago			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Tunisia			
Tunisian Dinar	TND	ROE:3.095804	Note -
Round Up: Local Currency - 0.5			Other Charges - 0.5
Turkey			
Turkish Lira	Try	ROE:5.866640	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Turkmenistan			
New Manat	TMT	ROE:3.500000	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Turks and Caicos Islands			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Tuvalu			
Australian Dollar	AUD	ROE:1.432645	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Uganda			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Ukraine			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
United Arab Emirates (Comprised of Abu Dhabi, Ajman, Dubai, Fujairah, Ras-El-Khaimah,			

Sharjah, Umm Al Qaiwain)			
UAE Dirham	AED	ROE:3.672750	Note -
Round Up: Local Currency - 10			Other Charges - 10
United Kingdom			
Pound Sterling	GBP	ROE:.787961	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
United States			
US Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Uruguay			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Uzbekistan			
Euro	EUR	ROE:.888299	Note E
Round Up: Local Currency - 1			Other Charges - 0.1
Vanuatu			
Vatu	VUV	ROE:114.140000	Note -
Round Up: Local Currency - 100			Other Charges - 10
Venezuela			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Viet Nam			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Wallis and Futuna Islands			
CFP Franc	XPF	ROE:106.002240	Note -
Round Up: Local Currency - 100			Other Charges - 10
Yemen, Republic of			
Yemini Rial	YER	ROE:250.000000	Note G
Round Up: Local Currency - 1			Other Charges - 0.1
Zambia			
US Dollar	USD	ROE:1.0	Note D
Round Up: Local Currency - 1			Other Charges - 0.1
Zimbabwe			
Zimbabwe Dollar	USD	ROE:1.0	Note -
Round Up: Local Currency - 1			Other Charges - 0.1

Notes:

- D International fares from this country are published in US dollars. This rate of exchange is to be used solely to convert local currency domestic fares to US dollars. This will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.
- E International fares from this country are published in Euro. This rate of exchange is to be used solely to convert local currency domestic fares to euro. this will allow combination of domestic fares and international fares from this country on the same ticket and provide a common industry base.
- G This rate of exchange is established by government order and does not result from the application of resolution 024C.

Local Currency Rounding Table

For those countries where fares are expressed in USD and the USD is not the local currency, and when payment is tendered in the local currency, the amounts shall be rounded up to next unit as per the following table, unless otherwise shown:

Afghanistan		
Afghani	AFA	Note -
Round Up: Local Currency - 1		Other Charges - 1
Albania		
Lek	All	Note -
Round Up: Local Currency - 1		Other Charges - 1
Angola		
Kwanza	AOK	Note -
Round Up: Local Currency - 1000000		Other Charges - 0.1
Kwanza		
Reajustado	AOR	Note -
Round Up: Local Currency - 100		Other Charges - 100
Anguilla		
EC Dollar	XCD	Note 3
Round Up: Local Currency - 1		Other Charges - 0.1
Antigua and Barbuda		
EC Dollar	XCD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Argentina		
Argentine Peso	ARS	Note 1,3
Round Up: Local Currency - 1000		Other Charges - 1000
Armenia		
Armenian Dram	AMD	Note -
Round Up: Local Currency - 100		Other Charges - 10
Azerbaijan		
Azerbaijani	AZM	Note -
Manat		
Round Up: Local Currency - 100		Other Charges - 10
Bahamas		
Bahamian Dollar	BSD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Bangladesh		
Taka	BDT	Note -
Round Up: Local Currency - 1		Other Charges - 1
Barbados		
Barbados Dollar	BBD	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Belarus		
Belarussian		
Ruble	BYB	Note -
Round Up: Local Currency - 100		Other Charges - 10
Belize		
Belize Dollar	BZD	Note 1
Round Up: Local Currency - 1		Other Charges - 0.1
Bermuda		
Bermudian		
Dollar	BMD	Note 3
Round Up: Local Currency - 1		Other Charges - 0.1
Bolivia		
Boliviano	BOB	Note 1
Round Up: Local Currency - 1		Other Charges - 0.1

Bosnia and Herzegovina			
Dinar	Bad		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Brazil			
Brazilian Real	BRL		Note 1,2
Round Up: Local Currency	- 1	Other Charges	- 1
Burundi			
Burundi Franc	BIF		Note -
Round Up: Local Currency	- 10	Other Charges	- 5
Bulgaria			
Lev	BGL		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Cambodia			
Riel	KHR		Note -
Round Up: Local Currency	- 10	Other Charges	- 10
Cape Verde			
Cape Verde Escudo	CVE		Note -
Round Up: Local Currency	- 100	Other Charges	- 100
Cayman Islands			
Cayman Island Dollar	KYD		Note 3
Round Up: Local Currency	- 0.1	Other Charges	- 0.1
Chile			
Chilean Peso	CLP		Note 1
Round Up: Local Currency	- 1	Other Charges	- 1
Colombia			
Colombian Peso	Cop		Note 1
Round Up: Local Currency	- 100	Other Charges	- 100
Costa Rica			
Costa Rican Colon	CRC		Note 1
Round Up: Local Currency	- 10	Other Charges	- 10
Croatia			
Croatian Kuna	HRK		Note 3
Round Up: Local Currency	- 1	Other Charges	- 1
Cuba			
Cuban Peso	CUP		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Dominica			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Dominican Republic			
Dominican Peso	DOP		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Ecuador			
Sucre	ECS		Note 1,3
Round Up: Local Currency	- 1	Other Charges	- 0.1
El Salvador			
El Salvador Colon	SVC		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Eritrea			
Ethiopian Birr	ETB		Note -
Round Up: Local Currency	- 1	Other Charges	- 1

Estonia			
Kroon	EEK		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Ethiopia			
Ethiopian Birr	ETB		Note -
Round Up: Local Currency - 1			Other Charges - 1
Gambia			
Dalasi	GMD		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Georgia			
Lari	GEL		Note -
Round Up: Local Currency - 100			Other Charges - 10
Ghana			
Cedi	GHC		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Grenada			
EC Dollar	XCD		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Guatemala			
Quetzal	GTQ		Note 3
Round Up: Local Currency - 1			Other Charges - 0.1
Guinea			
Guinea Franc	GNF		Note -
Round Up: Local Currency - 100			Other Charges - 100
Guyana			
Guyana Dollar	GYD		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Haiti			
Gourde	HTG		Note -
Round Up: Local Currency - 1			Other Charges - 0.5
Honduras			
Lempira	HNL		Note 1
Round Up: Local Currency - 1			Other Charges - 0.2
Indonesia			
Rupiah	IDR		Note -
Round Up: Local Currency - 100			Other Charges - 100
Israel			
Shekel	ILS		Note 3
Round Up: Local Currency - 1			Other Charges - 1
Jamaica			
Jamaican Dollar	JMD		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Kazakhstan			
Kazakhstan			
Tenge	KZT		Note -
Round Up: Local Currency - 1			Other Charges - 0.1
Kenya			
Kenyan Shilling	KES		Note -
Round Up: Local Currency - 5			Other Charges - 5
Kyrgyzstan			
Som	KGS		Note -
Round Up: Local Currency - 1			Other Charges - .1
Laos, People's Democratic Republic of			
Kip	LAK		Note -
Round Up: Local Currency - 10			Other Charges - 10
Latvia			

Latvian Lats	LVL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Lebanon		
Lebanese Pound	LBP	Note -
Round Up: Local Currency - 100		Other Charges - 100
Liberia		
Liberian Dollar	LRD	Note -
Round Up: Local Currency - 100		Other Charges - 100
Lithuania		
Lithuanian Litas	LTL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Macedonia, the Former Yugoslav Republic of		
Dener	MKD	Note 3
Round Up: Local Currency - 1		Other Charges - 1
Madagascar		
Malagasy Franc	MGF	Note -
Round Up: Local Currency -1000		Other Charges - 50
Malawi		
Kwacha	MWK	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Maldives		
Rufiyaa	MVR	Note 1
Round Up: Local Currency - 1		Other Charges - 1
Mexico		
Mexican Peso	MXN	Note -
Round Up: Local Currency - 1		Other Charges - 1
Moldova, Republic of		
Moldovan Leu	MDL	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Mongolia		
Tugrik	MNT	Note -
Round Up: Local Currency - -		Other Charges - -
Montserrat		
EC Dollar	XCD	Note 3
Round Up: Local Currency - 1		Other Charges - 0.1
Nepal		
Nepalese Rupee	NPR	Note -
Round Up: Local Currency - 1		Other Charges - 1
Nicaragua		
Cordoba Oro	NIO	Note 1
Round Up: Local Currency - 1		Other Charges - 1
Nigeria		
Naira	NGN	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Panama		
Balboa	PAB	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Paraguay		
Guarani	PYG	Note 1
Round Up: Local Currency - 1000		Other Charges - 1000
Peru		
Nuevo Sol	PES	Note -
Round Up: Local Currency - 0.1		Other Charges - 0.1
Philippines		

Philippine Peso	PHP		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Poland			
Zloty	PLN		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Romania			
Leu	ROL		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Russian Federation			
Belarussian Ruble	BYB		Note -
Round Up: Local Currency	- 100	Other Charges	- 10
Rwanda			
Rwanda France	RWF		Note -
Round Up: Local Currency	- 10	Other Charges	- 5
Saint Kitts and Nevis			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Saint Lucia			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Saint Vincent and the Grenadines			
EC Dollar	XCD		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Sao Tome and Principe			
Dobra	Std		Note -
Round Up: Local Currency	- 10	Other Charges	- 10
Sierra Leone			
Leone	SLL		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Somalia			
Somali Shilling	SOS		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Surinam			
Surinam Guilder	SRG		Note -
Round Up: Local Currency	- 1	Other Charges	- 1
Tajikistan			
Tasik Ruble	TJR		Note -
Round Up: Local Currency	- 100	Other Charges	- 10
Tanzania, United Republic of			
Tanzanian Shilling	TZS		Note -
Round Up: Local Currency	- 10	Other Charges	- 10
Trinidad and Tobago			
Trinidad and Tobago Dollar	TTD		Note -
Round Up: Local Currency	- 1	Other Charges	- 0.1
Turkey			
Turkish Lira	TRL		Note -
Round Up: Local Currency	- 1000	Other Charges	- 100
Turkmenistan			

Turkmenistan		
Manat	TMM	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Uganda		
Uganda Shilling	UGX	Note -
Round Up: Local Currency - 1		Other Charges - 1
Ukraine		
Hryvnia	UAH	Note -
Round Up: Local Currency - 1		Other Charges - 0.1
Uruguay		
Uruguayo Peso	UYU	Note -1,3
Round Up: Local Currency - 100		Other Charges - 100
Uzbekistan		
Uzbekistan		
Sum	UZS	Note -
Round Up: Local Currency - 100		Other Charges - 10
Venezuela		
Bolivar	VEB	Note -
Round Up: Local Currency - 10		Other Charges - 10
Viet Nam		
Dong	VND	Note -
Round Up: Local Currency - 1		Other Charges - 1
Yemen, Republic of		
Yemeni Rial	YER	Note -
Round Up: Local Currency - 1		Other Charges - 1
Yugoslavia		
New Dinar	YUM	Note 4
Round Up: Local Currency - 1		Other Charges - 1
Zaire		
New Zaire	ZRN	Note -
Round Up: Local Currency - 1		Other Charges - 0.05
Zambia		
Kwacha	ZMK	Note -
Round Up: Local Currency - 1		Other Charges - 5

Notes:

1. For documents issued in the local currency of this country, refunds shall only be made in this country and in the currency of this country.
2. No rounding is involved, all decimals beyond two shall be ignored.
3. Rounding of fares and other charges shall be to the nearest rounding unit.
4. Rounding shall be accomplished by dropping amounts of 50 paras and less and increasing amounts of more than 50 paras to the next higher new dinar.

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† Tracked changes applicable to/from Canada and annotated throughout the entirety of Rule 9998 are effective June 15, 2022 pursuant to Order No. 2021 A-3 of the CTA.