

# Discover the Benefits of the ila Gulf Air Credit Card



# Address & Contact Details

## ila Bank HQ

Bank ABC Tower, Building 152, Road 1703, Block 317,  
Diplomatic Area, Manama, Bahrain.

## ila Bank Service Center

Bank ABC Tower, Building 152, Road 1703, Block 317,  
Diplomatic Area, Manama, Bahrain.

## 24/7 Support

You can email us on [support@ilabank.com](mailto:support@ilabank.com)  
or call our 24/7 contact center on 17123456  
for further assistance.



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GULF AIR



Dear ila Gulf Air Credit Cardholder,

Welcome to a world of privilege with the ila Gulf Air Credit Card, brought to you by ila Bank and Gulf Air, the national carrier of the Kingdom of Bahrain. Enjoy exclusive benefits and top-notch services tailored just for you.

### Designed for Travelers:

Unlock exclusive travel experiences with the ila Gulf Air Credit Card. Enjoy seamless journeys with elite perks and exclusive privileges that elevate your travel lifestyle to extraordinary heights.

### Exclusive Benefits:

- One-time welcome offer: 6,000 Falconflyer miles upon first card activation.
- Gulf Air Discount: Enjoy up to 20% on Falcon Gold (Business Class) and up to 15% on Economy Class for tickets purchased via the Gulf Air website.
- Extra Miles: 50% bonus miles on top of the standard mileage for flights with Gulf Air.
- Access Gulf Air Falcon Gold lounges (Only when travelling with Gulf Air): In Dubai and London as a Gold member + 1 guest. [Click here](#) for more information.

Enjoy these exclusive benefits and elevate your travel experience with the ila Gulf Air Credit Card.



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# Gold Falconflyer Benefits

You will be upgraded to the Falconflyer Gold Membership unlocking a world of exclusive benefits just for you!

Benefit	Details
<b>Extra Miles</b>	50% extra miles on top of the standard mileage for flights with Gulf Air.
<b>Extra Baggage</b>	Get 15 kg checked-in baggage over and above the allowance shown on your ticket.
<b>Falcon Gold Check-in</b>	Falcon Gold Check-in even if you're flying Economy class.
<b>Seat Selection</b>	Free seat selection on Gulf Air flights dependent on availability.
<b>Seat upgrades</b>	Instant seat upgrade at the airports using Falconflyer miles. (Subject to availability)
<b>Priority Seats</b>	Priority Economy seat on fully booked flights if you have a fully flexible, unrestricted ticket Falcon Gold ticket or Economy Class ticket.
<b>Waitlist Priority</b>	Waitlist priority for booking made less than 48 hours over non-members if the desired Gulf Air flight is full.

To discover additional Gold Member benefits please [Click Here](#)



# ila Gulf Air Credit Card Benefits

Benefit	Details
<b>Gulf Air Discount</b>	<p>Enjoy up to 20% on Falcon Gold and up to 15% on Economy class via tickets purchased via Gulf Air website online.</p> <ul style="list-style-type: none"><li>• Falcon Gold (Business Class): Up to 20% off - Use Code: "GF25ILAJ"</li><li>• Economy Class: Up to 15% off - Use Code: "GF25ILAY"</li><li>• The Cardholder needs to be travelling on Flex or Smart Fare from Bahrain in order for the discount to apply.</li><li>• The discount is on the Base Airfare and the eligibility is subject to flight availability and seasonal periods.</li></ul>
<b>Airport Lounge Access</b>	<p>Choose the airport lounge you would like to enter when travelling, in Bahrain and around the world!</p> <p><b>Bahrain International Airport:</b></p> <ul style="list-style-type: none"><li>• Gulf Air Falcon Gold lounges (Only when travelling with Gulf Air): You can access the lounge in Bahrain as a Gold member + 1 guest. <a href="#">Click here</a> for more information.</li><li>• Pearl Lounge (All other airlines) : Access the lounge by downloading Mastercard Travel Pass. <a href="#">Click here</a> for more information.</li></ul> <p><b>All other Airports:</b></p> <ul style="list-style-type: none"><li>• Gulf Air Falcon Gold lounges (Only when travelling with Gulf Air): In Dubai and London as a Gold member + 1 guest. <a href="#">Click here</a> for more information.</li><li>• Mastercard Travel Pass : Access 1,300+ lounges by downloading Mastercard Travel Pass. <a href="#">Click here</a> for more information.</li></ul>

# ila Gulf Air Credit Card Benefits

Benefit	Details
<b>Joining Miles</b>	One time welcome offer: Get 6,000 miles upon card activation.
<b>Travel Medical Insurance</b>	Receive medical coverage when travelling up to \$500,000.
<b>IHG Hotels &amp; Resorts</b>	Enjoy 15% off on Best Available Rate on stays in the Middle East, Europe, Africa, India and the Maldives.
<b>Car Rentals</b>	<ul style="list-style-type: none"><li>• <u>Hertz Gold Plus Rewards Five Star Membership</u> Gold Plus Rewards Five Star Membership.</li><li>• <u>Avis</u>, <u>Budget</u> &amp; <u>Rentalcars.com</u> discounts.</li></ul>
<b>Talabat</b>	Get 20% off 1 order per month on the Talabat app using the promo code 'Mastercard'.

For more World Mastercard benefits please [Click Here](#)

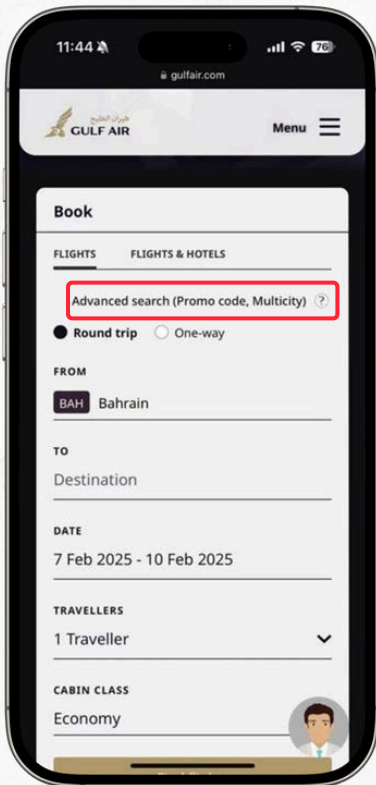


# How to use Gulf Air discount codes?(Mobile)

## Redeem codes in 3 Steps

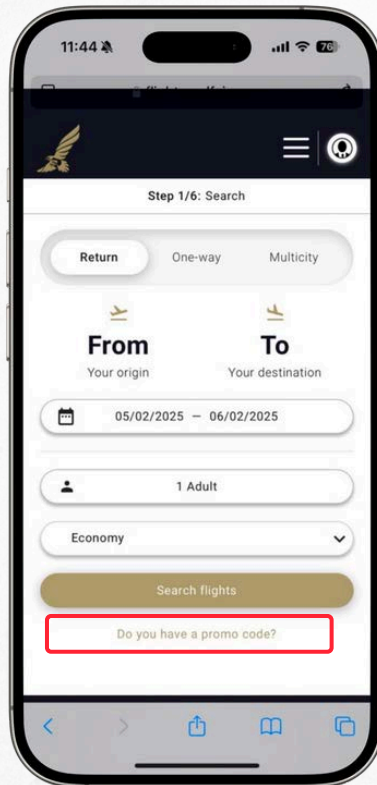
1

Go to [gulfair.com](http://gulfair.com) and Click on "Advanced search"



2

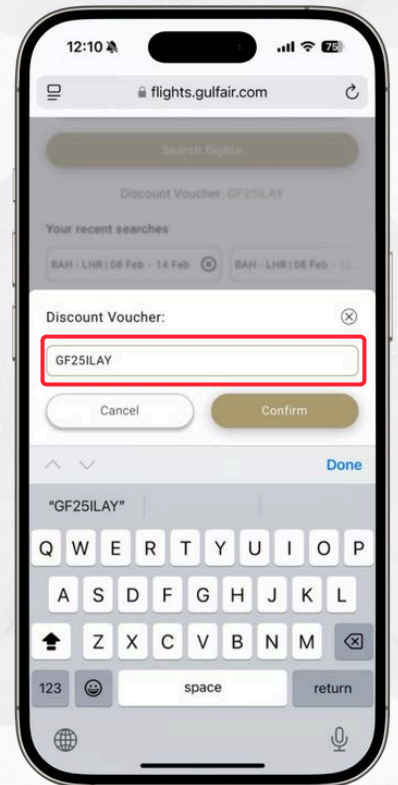
Click on "Do you have a promo code?"



3

Enter your preferred promo code

- Falcon Gold (Business Class): Up to 20% off Use Code: "GF25ILAJ"
- Economy Class: Up to 15% off Use Code: "GF25ILAY"



- The Cardholder needs to be travelling on Flex or Smart Fare from Bahrain in order for the discount to apply.
- The discount is on the Base Airfare and the eligibility is subject to flight availability and seasonal periods.

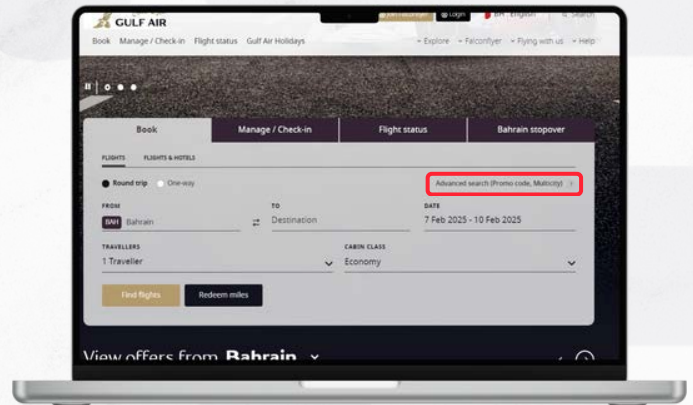


# How to use Gulf Air discount codes? (Desktop)

## Redeem codes in 3 Steps

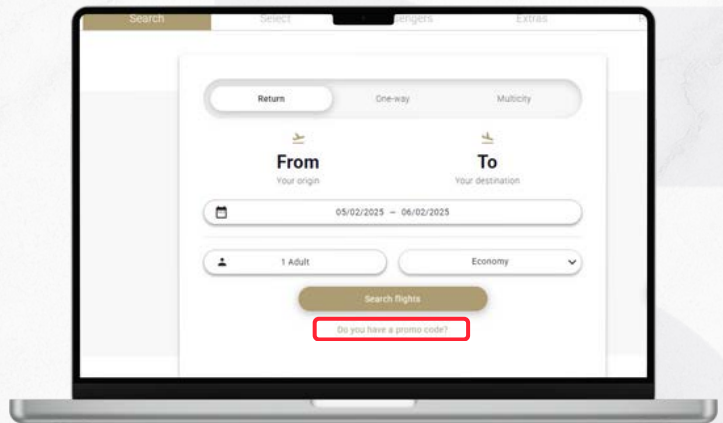
1

Go to [gulfair.com](http://gulfair.com)  
and Click on  
"Advanced search"



2

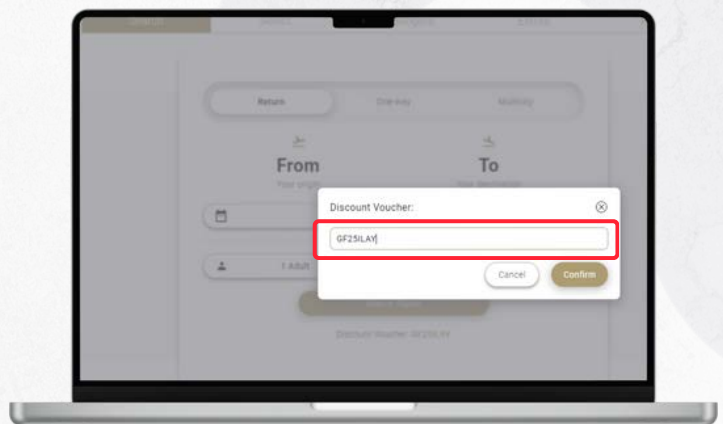
Click on  
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- The Cardholder needs to be travelling on Flex or Smart Fare from Bahrain in order for the discount to apply.
- The discount is on the Base Airfare and the eligibility is subject to flight availability and seasonal periods.

# Rewards & Features



ila Gulf Air Credit Card

<b>Rewards Program</b>	Earn Gulf Air Falconflyer Miles
<b>Rewards for each BHD 1 spent</b>	Local: 1.5 Miles International: 2 Miles gulfair.com: 2 Miles
<b>Usage Miles</b>	Get 3,000 Falconflyer Miles upon spending BHD 3,000 on gulfair.com in 1 year.
<b>Balance Transfer</b>	Transfer your outstanding Credit Card Balance from other Banks and get 0% Interest for 6 months.
<b>Interest</b>	Annual: 30% Monthly: 2.50%

- The Miles are transferred once they accumulate to a whole number.
- Europe & UK Transactions will give 0.1 Miles for every BHD 1 Spend.
- Education Transactions will give 0.2 Miles for every BHD 1 Spend.
- Government transactions will give 0.5 Miles for every BHD 1 Spend.
- Fuel & Charity transactions will NOT earn you Miles.



# Airport Lounge Access

Enjoy access to the Gulf Air Falcon Gold Lounges and an additional 1,300 airport lounges via Mastercard Travel Pass

## How to Redeem

1. Download the Mastercard Travel Pass app
2. Register your Ila Bank Credit Card securely.
3. Use the app to locate lounges near you.
4. Confirm complimentary visits eligibility.
5. Present the app QR code to the lounge receptionist.
6. Enjoy your lounge access.

Learn more about:

- Gulf Air Lounges: Complimentary access for you + 1 guest (When travelling on Gulf Air) - [Click here](#)
- Mastercard Travel Pass lounges: Cardholder only - [Click here](#)



# ila Premium



Get an exclusive 50% off ila Premium subscription and enjoy a world of benefits!

Benefit	Details
<b>Better Foreign Exchange Rates</b>	Up to 50% better exchange rates for all cross-currency transfers within ila Bank.
<b>Higher Transaction Limits</b>	Up to BHD 7,000 on your daily transactions. You can spend BHD 3,500 at POS machines and withdraw BHD 3,500 from any ATM.
<b>Discounted Fees &amp; Charges</b>	Discount on banking fees and charges including international transfer fee and transaction charges.

To learn more about ila Premium [Click Here](#)



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# Buy Big, Pay Small.

Get 0% interest installments up to 12 months on purchases above BHD 500 at Gulf Air and select merchants using your ila Credit Cards



To learn more about 0% Easy Payment plans [Click Here](#)

# How to apply?

## Apply easily in 4 simple steps

1

Log in to the ila app and click on the 'Cards' section

2

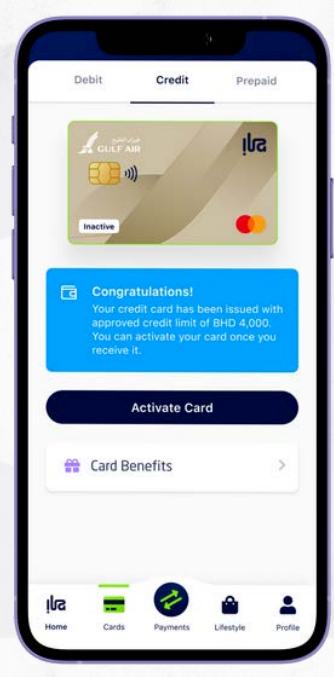
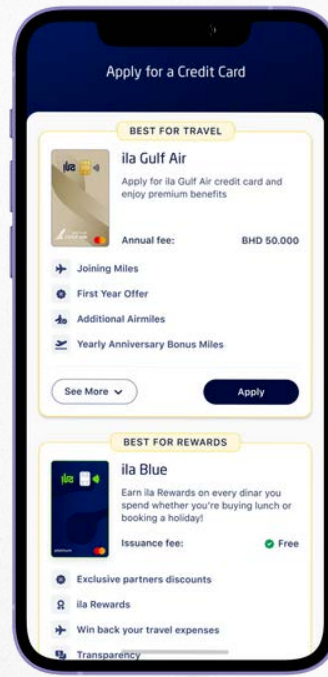
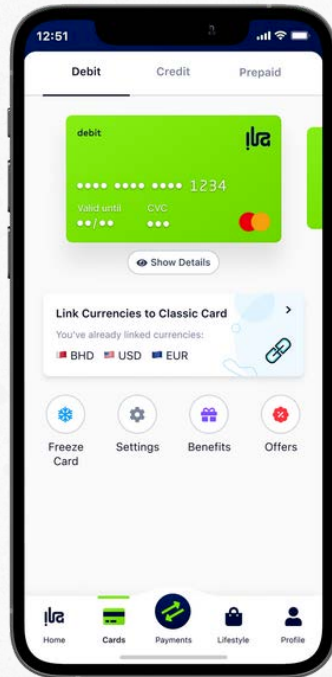
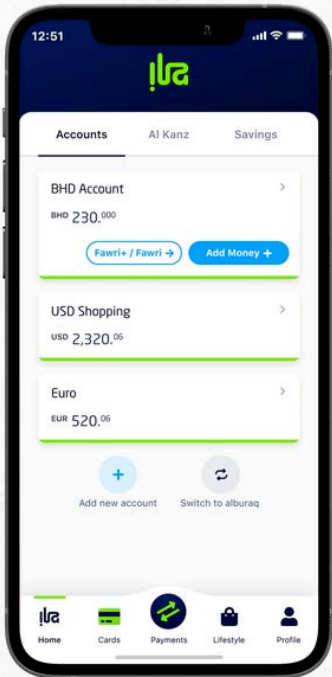
Tap on the 'Credit' section

3

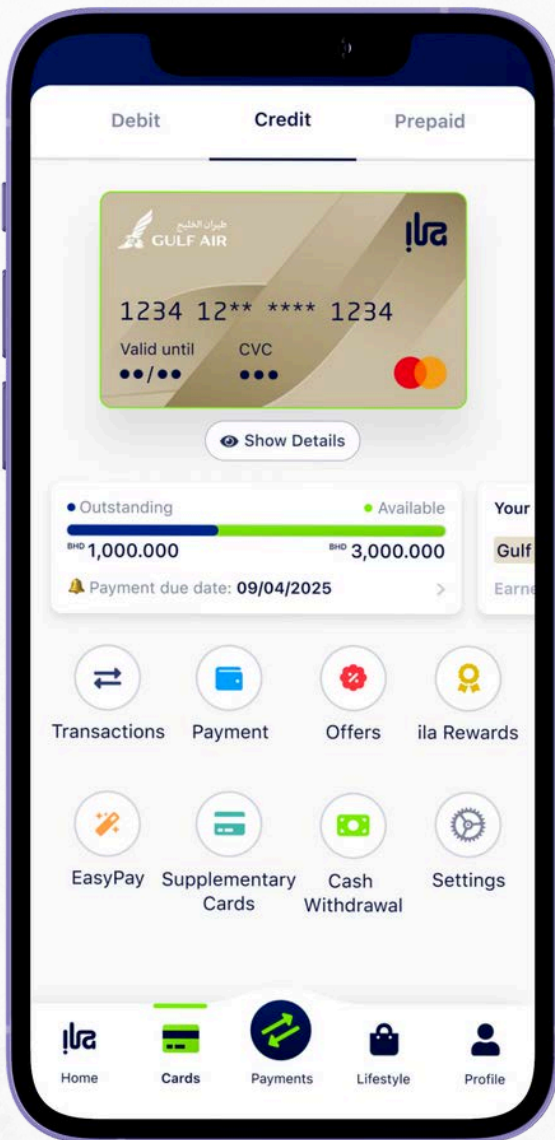
Choose the ila Gulf Air Credit Card and tap on "Apply"

4

Your application will be evaluated and your card will be on its way!



# More App features



## How to apply for a Supplementary Card?

- 1- Go to the "Credit" section.
- 2- Tap on "Supplementary Cards".
- 3- Tap on "Start Application" and fill out a short form.
- 4- Scan the Supplementary Card holder's ID.

100% control of your Credit Card experience directly from the App



Set and change your PIN



Track your spending & manage your budget



Pay your Credit Card balance directly from the app



Set monthly auto payment



Freeze & unfreeze your card

# Exclusive ila Credit Cards Offers

Enjoy a range of offers from over 250 Partners in Bahrain, including dining, shopping and hotels discounts.

**To view all the ila Credit Cards Offers:**

1

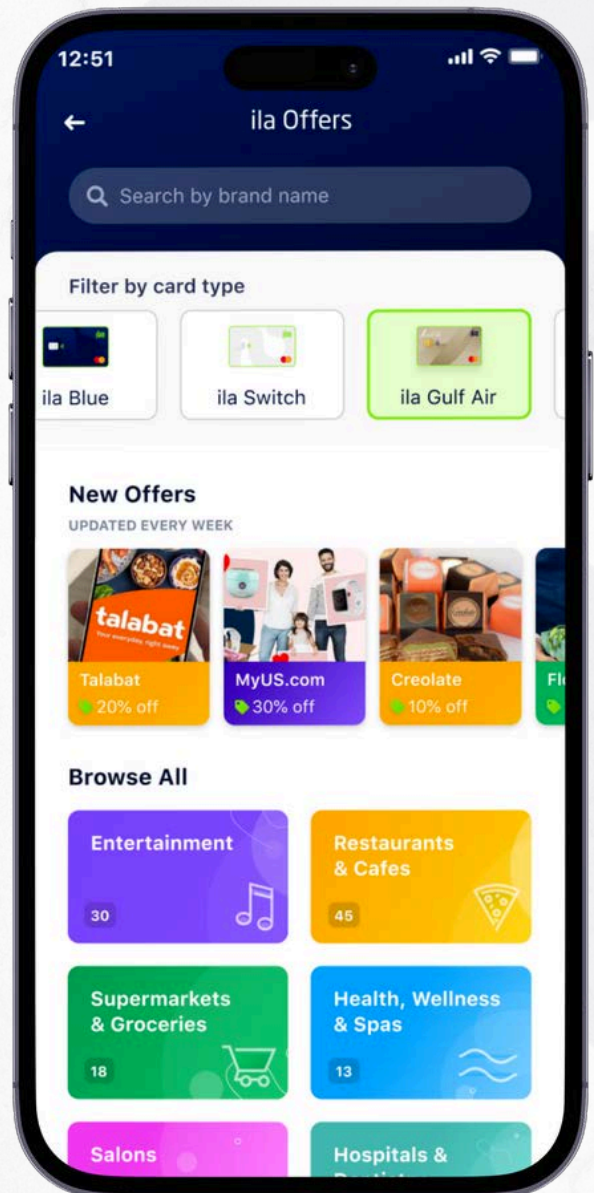
Tap on "Lifestyle" in the bottom of the screen.

2

Tap on "Trending ila Offers" and select "ila Gulf Air".

3

Or visit,  
[www.ilabank.com/Offeres](http://www.ilabank.com/Offeres)





# Eligibility to avail Credit Card

## ila Gulf Air Credit Card

<b>Annual Fees</b>	BHD 55
<b>Supplementary Fees</b>	First 3 Free Additional 2 are chargeable at BHD 18.7 annually
<b>Number of Supplementary Cards</b>	Maximum of 5

## Eligibility Criteria

<b>Against Salary</b>	<ul style="list-style-type: none"><li>• Salary Certificate or Pay Slip</li><li>• Bank Statement</li><li>• Employment Contract</li></ul>
<b>Against Deposit</b>	Minimum Deposit BHD 3,600
<b>Minimum Limit</b>	BHD 3,000
<b>Minimum Age</b>	21 years old

# FAQ's

## General Card Information

### 1. If I currently have an ila Blue Credit Card, can I upgrade to the ila Gulf Air Credit Card?

You cannot upgrade your existing ila Blue Credit Card to the ila Gulf Air Credit Card, but you will be able to apply for the ila Gulf Air Credit Card as you are entitled to have two credit cards. The minimum credit limit required for the ila Gulf Air Credit Card is BHD 3,000.

### 2. How can I apply for the ila Gulf Air Credit Card?

Applications can be submitted via the ila Bank app with digital document submission, similar to the existing credit card application process.

### 3. What is the annual fee?

An annual fee of 50 BHD + VAT is charged upon activation and annually thereafter.

### 4. Is the annual fee refundable if I cancel the card?

No, the annual fee is non-refundable.

### 5. Are there any other charges?

Up to 3 supplementary cards are free; additional cards cost 17 BHD + VAT each annually.

Late payment and foreign transaction fees apply, as per credit card fees & chargers.

### 6. What happens if I lose my card? Is there a replacement fee?

Yes, a card replacement fee will apply, as per credit card fees & chargers.

# FAQ's

## Gulf Air Discount

### 1. Do I get discount when booking tickets on gulair.com?

Yes.

Falcon Gold: Up to 20% off.

Economy Class: Up to 15% off.

### 2. How can I get the discount on Gulf Air tickets when booking with the Ila Gulf Air Credit Card?

Step 1: Go to gulfair.com and Click on "Advanced search"

Step 2: Click on "Do you have a promo code?"

Step 3: Enter your preferred promo code

Falcon Gold, use code: "GF25ILAJ"

Economy Class, use Code: "GF25ILAY".

Note: The Cardholder needs to be travelling on Flex or Smart Fare from Bahrain in order for the discount to apply. The discount is on the Base Airfare and the eligibility is subject to flight availability and seasonal periods.

### 3. What are blackout periods?

A defined period when discount is not applicable and usually occur during public holidays, peak travel seasons, or major events.

# FAQ's

## Falcon Flyer Program (FFP)

### 1. What is a Falcon Flyer Number (FFP)?

It is Gulf Air's membership program number used to accumulate miles and will be appear on the credit card.

### 2. Can customers use their existing FFP?

Yes, customers can use their existing FFP during the application process.

### 3. How can customers find their FFP if they already have one?

Customers can retrieve their FFP via the Gulf Air website, app, or by contacting Gulf Air's customer support.

### 4. What if a customer enters an invalid FFP during application?

An error message will appear, prompting them to re-enter the correct number.

### 5. What happens to my Falcon Gold membership if I cancel the card?

If you cancel your credit card, your Gulf Air membership tier will adjust based on Gulf Air's tier eligibility criteria.

### 6. What happens if I already have a Gulf Air membership (Blue, Silver, Gold, or Black)?

The ila Gulf Air Credit Card card holders will hold two tiers:

Cobrand tier: Gold

Gulf Air tier: based on the card holder's travel

The benefits the card holder will get will be given based on the higher tier.

- If your Gulf Air membership is Blue, Silver, or Gold, you will automatically be upgraded to the gold tier with all its associated benefits.
- If your Gulf Air membership is Black, you will receive the Gulf Air Co-Branded Credit Card with Black tier benefits while retaining your Black tier status at Gulf Air.



# FAQ's

## Miles and Redemption

### 1. How many miles do customers earn per 1 BHD spent?

- 1.5 miles for local spending.
- 2 miles for spending on gulfair.com
- 2 miles for international spending (excluding UK/Europe)
- 0.1 miles for spending in UK/Europe

### 2. How can I redeem my Gulf Air miles?

Miles can be redeemed for flights, upgrades, or other Gulf Air services via the Gulf Air website or app.

### 3. Will my existing ila Blue Credit Card continue to accrue Gulf Air miles if I'm enrolled in the Airline Miles Rewards Program with Gulf Air?

Yes, however the miles redemption will continue as follows:

- 1 mile for local spending
- 1 mile for international spending (excluding UK/Europe)
- 0.1 miles for spending in UK/Europe

## Supplementary Cards

### 1. Can I set limits on supplementary cards?

Yes, cardholders can request spending limits on supplementary cards.

### 2. Can supplementary cardholders earn miles?

Yes, all eligible spending on supplementary cards contributes to the primary cardholder's miles.

### 3. Do the supplementary cardholders get the credit card's benefits?

Supplementary cardholders do not receive card benefits, they only extend spending. To get full benefits, they must apply for an ila Gulf Air Credit Card as the main cardholder.

