

transcript

mobility matters, season three: teaser

WITH KAREN WILKS AND ANDY CONDUIT-TURNER



karen:

Hello, and welcome to Mobility Matters. My name is Karen Wilks, Vice President of Strategic Growth and host of season two, where we had an amazing time focusing on optimizing the employee experience. I am delighted to announce the upcoming season as I will be passing the reins to your new host, Andy Conduit-Turner, Director of Sustainable Growth Enablement. I'm looking forward to season three and have full confidence in Andy's ability to provide you with deep insights for season three's overarching theme of, "managing the process, moving the person". With that, I will turn it over to Andy to highlight what listeners can expect from him in the upcoming season.

andy:

Hello, and thank you so much for that wonderful introduction, Karen. There are, I imagine, lots of people disappointed to hear that Karen will no longer be your host. Don't worry, don't switch off yet everybody because Karen is going to continue to be with us for the upcoming season, she's going to be bringing her insights, her input to a number of the topics we're going to be discussing. But let's jump on to that topic. First of all, so as Karen says, our theme for season three is, "managing the process, moving the person". And with that we really want to focus on the dual balance of what we look at in the mobility sector. We are looking absolutely at the efficiencies, the

innovations we can bring to processes but always remembering that ultimately, we are a people-driven business. We are people moving other people. So, making sure that the humans that are part of the relocation industry, that relocation experience, really stays at the center of everything we're talking about.

Karen, as we mentioned, you're not going to be going far. We're going to be meeting with lots of other SMEs from around the industry as well. A couple, just including yourself, we're going to be getting together with Joe King from Coldwell Banker [Group President, Ohio, St. Louis & Minnesota] to talk about the US real estate, the changes that are happening in this kind of turbulent time for the industry. Looking forward to that one, Karen?

karen:

I am! I can't wait to delve into that. We are in this ever-evolving space. And I'm certainly happy that we're going to be talking about this, because I know it's top of mind for many, many people.

andy:

Wonderful and we'll stay with the current theme. You're also not afraid to tackle the big topics out there. And we're also going to be talking the current geopolitical landscape and what that reflects on the mobility industry. So, we're going to be getting together with Tracy Rennie [VP, Global Talent Mobility, Cartus] from one of our operational teams as well to really talk about some of the considerations happening in the face of some of the very, very large geopolitical items that are happening in the world today as well. Right. So, I think you can strap in for another exciting conversation on that as well. And obviously, another topic that's ever changing and really far reaching, right?

karen:

Indeed, certainly a lot to consider with, you know, as crises breakout around the world. And just getting that deep insight on how it can impact an assignee and when we talk about moving the person, all the different facets of that. So really looking forward to that discussion.

andy:

Thank you so much. And of course, there's more besides that, we're going to be talking flexible mobility with our guest from Shell, Alex von Springer [US Policy Adviser, Shell] talking about how they've introduced flexibility to their program and how other people around the industry are doing so as well. We're

going to be talking to some of our frontline Cartus consultants, we're going to be doing regional discussions in our various regions that we touch upon to make sure we're really speaking to the different markets and looking at the nuances that exist within them as well. Those are just a few samples. We're going to be opening this season with a discussion of our recent [Global Talent Mobility Survey](#), along with Lisa Johnson [Director, Global DEI Solutions, Cartus], another familiar name to lots of you who've listened to the podcast before and Terry Bonfiglio from our Consulting Solutions team.

So, looking at the trends that are going to be shaping the year and some of the data that we've gathered, to look at some of the insights and some of the observations we've made from that as well, but an absolutely JAM-PACKED season. Thank you very much for the very warm welcome and the handover, Karen, and we will speak very soon.

karen:

Thank you, Andy and good luck. I know you'll be amazing.

andy:

I will certainly try my best. Thanks for the vote of confidence, Karen, and everyone else. We will see you on our first official episode of the new season very soon. Bye for now, everybody.

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