

# Accessibility Statement - Square Kiosk

At Squareup International Limited (“Square”), accessibility and inclusivity is our top priority. We are committed to making our websites and applications accessible for users with disabilities in accordance with the European Accessibility Act (Directive 2019/882).

This accessibility statement applies to content published on the Square Kiosk ordering system.

## Conformance Status

This Square Kiosk ordering system is partially conformant with the EN 301 549 harmonized standard. “Partially conformant” means that some of our content does not fully conform to the harmonized standard currently.

We are actively working to improve accessibility and are taking steps to address known issues, with the goal of achieving full conformance over time.

## On the Square Kiosk ordering system, you should be able to:

- Navigate and interact using the touchscreen with screen reader support for most elements.
- For most elements with screen reader support, browse and select from the menu and add items to the bag.

## Non-Accessible Content

Some aspects of The Square Kiosk order system are not fully accessible. This includes:

- Relationships and information of some elements including images, controls, and other structural elements are not clearly conveyed or determinable when using the screen reader.
- Some information on the pages may not be announced when using the screen reader.
- Some elements may not be focusable when using swipe motions with the screen reader.
- The focus order on some pages may not be meaningful.
- Instructions on how to perform some actions may not be clearly presented to screen reader users.
- There may be color contrast issues with some elements.

## Ongoing Accessibility Testing and Monitoring

Square conducts annual accessibility audits and uses quarterly automated monitoring. Accessibility issues flagged are prioritized for remediation.

## Preparation of the Accessibility Statement

This accessibility statement was prepared on June 1, 2025, and was last updated on June 15, 2025, following an accessibility review of the content against EN 301 549. This review was performed using a combination of automated and manual accessibility testing using a range of assistive technologies.

## Feedback and Contact Information

Square welcomes feedback about the accessibility of the content in order to improve the experience for users with disabilities. If you have comments, questions, or complaints about the accessibility of our products, please contact us at:

- Contact form:

Country	Contact Information Link
Ireland	<a href="#">Visit Ireland Support Centre</a>
France	<a href="#">Visit France Support Centre</a>
Spain	<a href="#">Visit Spain Support Centre</a>

- Mailing Address: 70 Sir John Rogerson's Quay, Dublin 2, Ireland.
- Telephone: 1800 904 846

## Competent Market Authority

The contact information for the responsible compliance authority for e-commerce services is as follows:

The Competition and Consumer Protection Commission

- Website: <https://www.ccpc.ie/>
- Address: Competition and Consumer Protection Commission, Bloom House, Railway Street, Dublin 1, D01 C576

The contact information for the responsible compliance authority for consumer banking services is as follows:

- The Central Bank of Ireland
  - Website: <https://www.centralbank.ie>
  - Address: Central Bank of Ireland, New Wapping Street, North Wall Quay, Dublin 1