

GIVING TECHNOLOGY A HEARTBEAT

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Mobile für Microsoft Teams

Integrate your mobile number
in Microsoft Teams



Today, a great many employees appreciate the benefits of hybrid working models. Since hybrid work varies in terms of the applications and mediums being used to communicate and collaborate, many companies struggle to meet these communication needs. Applications like Microsoft Teams are used for enriched collaboration such as calling, videos, meetings, and screen-sharing over the internet as well as mobile phones for their voice and SMS needs when on mobile networks. Mobile für Microsoft Teams is a highly useful add-on that enables employees to integrate their mobile number in Microsoft Teams to create a smooth, consistent communication experience.

Key facts

- Telekom is the first and only operator in Germany that provides this functionality
- A simple, seamless, and compliant way to integrate your mobile number in Microsoft Teams
- Use your mobile number for incoming and outgoing calls in your Microsoft Teams app
- Simplify your communication with Microsoft Teams as a central communication hub
- Seamless user experience: Switch between native dialer and the Teams app on any device
- True mobile integration: Benefit from a combined call history and a unified voicemail



Microsoft Teams



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The working world is changing rapidly, and flexibility is the new standard. Today your office can be at home, in the office, in the coffee shop around the corner, or a combination of these. But one thing is constant: Work is not created in a vacuum and employees need to collaborate to get things done. Today, Microsoft Teams with its communication capabilities in real time via chats, video calls, and meetings is totally separated from mobile phones, which have become essential tools for the workplace with their voice and SMS services. This separation leads to inconsistent and inefficient usage across these mediums.

Mobile für Microsoft Teams tears down the wall between mobile networks and the Teams app and allows you to integrate your mobile identity in Microsoft Teams. There is no longer any need to switch between devices when you want to use the voice service of your mobile phone. Employees benefit from an integrated collaboration solution with chats, meetings, team channels, and mobile telephony.

Highlights of Mobile für Microsoft Teams:

- Incoming calls ring your smartphone native dialer and simultaneously ring active Teams clients on all other devices
- You can move calls from the native dialer to the Teams app on the same device for both incoming and outgoing calls, without dropping the ongoing call
- Users will be able to see all calls made through their smartphone's native dialer as well as any Teams endpoints through Teams unified call history tabs
- Unified presence reflects calls using native dialer and turns the Teams presence indicator to red
- Unified Voicemail in Teams with speech-to-text transcription and automatic delivery to the Exchange mailbox as an e-mail with the voicemail message as an attachment

Telekom is the first and only operator in Germany that provides the integration of mobile numbers in Microsoft Teams and addresses all companies of any size that want to provide their employees with a unified and seamless communication experience.

Mobile für Microsoft Teams can easily be booked as an add-on option within the mobile phone contract.



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