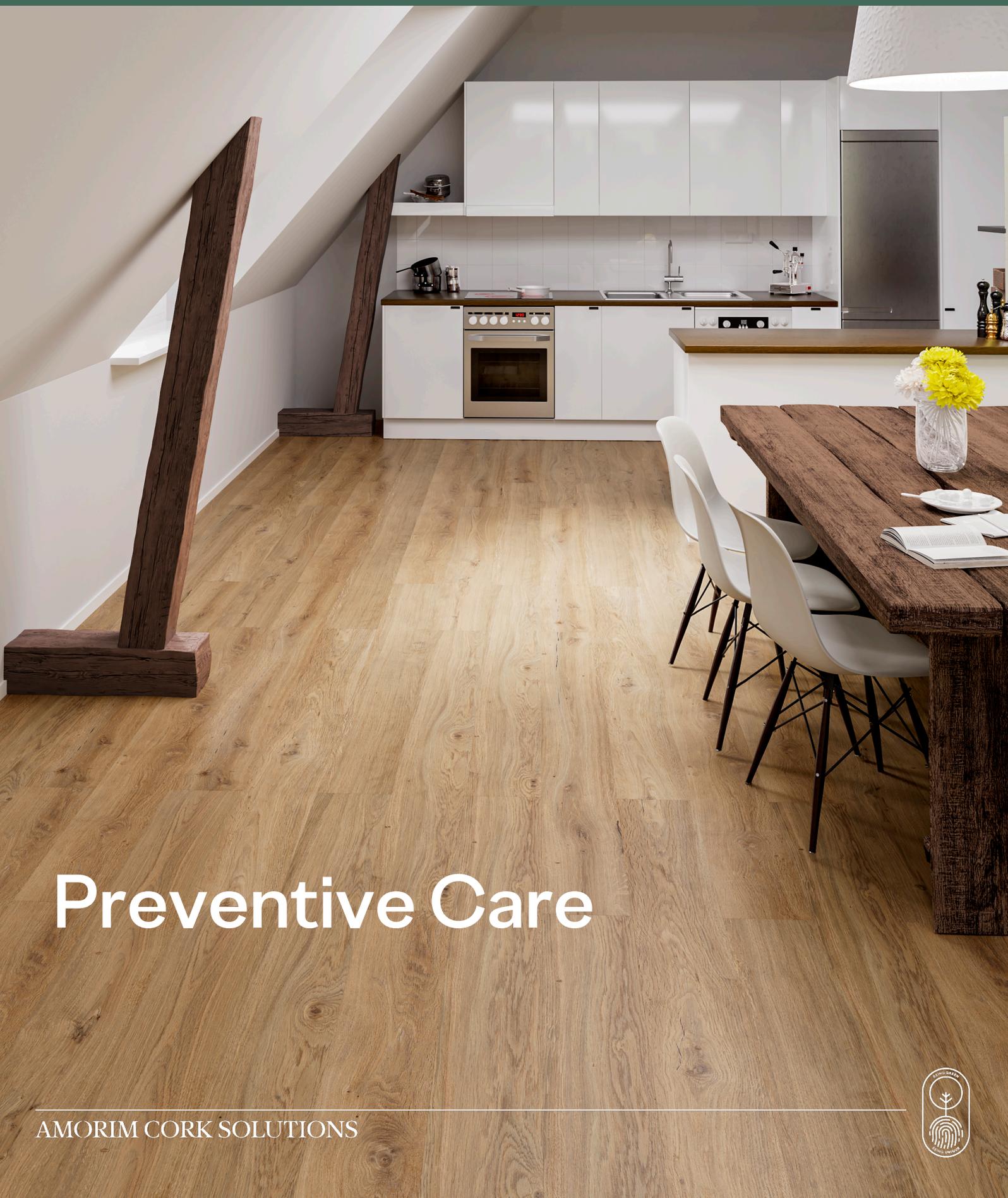


# WICANDERS WISE



## Preventive Care

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- NWFA.org recommends that all flooring should be the last product installed after all other trades are completed.
- If other works will take place in the room where the floor is installed, protect it with craft paper, plywood, or hardboard. If RAM Board is used, do not cover more than 50% of the finished floor/or walkways where other trades may travel with floor protection. Do not entirely cover the finished floor with a vapor barrier as this may trap moisture between the protective layer and flooring, causing cupping.
- The ambient room temperature must range from 65°-82°F and R.H. within 35-65%.
- When using intensive room heating, the indoor air humidity may drop so low that the floor is prone to dry out. Since cork is a natural material, this may cause shrinkage of the tiles that will result in minor gaps in the flooring joints or cupping. Use a room humidifier to prevent this.
- Note that rugs or mats placed on top of the floor may function as heat accumulators and will increase the floor surface temperature more than the maximum surface temperature recommended. The floor temperature must not exceed 20-22°C ( 68°-71.6°F).
- All hard-surface flooring is prone to scratches and dents. Do not drag furniture across the floor.
- Use felt pads on chairs and furniture legs.
- Office roller chairs must comply with EN12529 (Type W). Use protective office mats under the rolling chairs.
- Place quality walk-off mats at all entrances to retain dirt, grit, and moisture.
- Keep pet nails trimmed.
- Avoid moisture on the floor.
- Place area rugs or mats in front of the kitchen appliances and sink to protect your cork floor from high use, water spillages, food and grease drops, and everything else that can cause premature wear.
- Cork, as a natural material, may tend to fade when exposed to sunlight. Cork and wood are natural products; color change may be expected when exposed to natural light over a period of time. Cork will tend to fade, while wood tends to mellow or darken. It is important to move area rugs and furniture to allow for even color changes.
- Use blinds, curtains, or other sun screening systems to minimize this effect.
- Never use latex or rubber-backed mats, as they can permanently stain the floor.
- Never use cleaning products with abrasive ingredients or solvent-based (e.g., acetone). Refer to our auxiliary list for approved cleaning products. Never use cleaning products that contain oil.
- Never use wire brushes.
- Wicanders Wise floors are easy to maintain. You only need a mild detergent (neutral pH) and a vacuum cleaner without using rotating brushes. For daily/weekly maintenance, you can also use a broom with a cloth on the end, such as a Swiffer. The removable cloth should have a substance with anti-static characteristics, which will clean all the dust and prevent its settling on the floor.
- To keep your floor looking new, Wicanders Wise recommends a range of Maintenance Products that will give pleasant results. To use each product correctly, follow the instructions on the packaging labels.