

Edinburgh Airport Consultative Committee *Chief Executive's Report*

| | |
|---|-------------------------------------|
| Meeting date | 5 May, 2025 |
| Period covered (Year/Quarter/covering months) | 2025, Q1 – January, February, March |
| Prepared by and date | Greg Maxwell, 24/04/25 |
| Approved by and date | Elin Owen, 29/04/25 |

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1. Traffic figures

- All percentages are reported to one decimal place.
- Any negative figures or decrease in percentages are reported in red.

1.1 Passenger figures

| Passenger figures | Jan'25 | Feb'25 | Mar'25 | Q1 '25 Total | Q1 '25 % of Total | Q1 '24 % of Total | % change '25 vs '24 |
|-------------------|----------------|------------------|------------------|------------------|-------------------|-------------------|---------------------|
| Domestic | 316,189 | 354,715 | 397,625 | 1,068,529 | 33.8% | 35.9% | 0.5% |
| International | 634,076 | 662,039 | 793,553 | 2,089,668 | 66.2% | 64.1% | 10.1% |
| Total | 950,265 | 1,016,754 | 1,191,178 | 3,158,197 | 100.0% | 100.0% | 6.7% |

1.2 Aircraft movements

| Aircraft movements | Jan'25 | Feb'25 | Mar'25 | Q1 '25 Total | Q1 '25 % of Total | Q1 '24 % of Total | % change '25 vs '24 |
|--------------------|--------------|--------------|--------------|---------------|-------------------|-------------------|---------------------|
| Domestic | 3,464 | 3,510 | 3,944 | 10,918 | 43.6% | 46.5% | -3.2% |
| International | 4,359 | 4,428 | 5,324 | 14,111 | 56.4% | 53.5% | 8.8% |
| Total | 7,823 | 7,938 | 9,268 | 25,029 | 100.0% | 100.0% | 3.2% |

1.3 Aircraft traffic mix

| Passenger traffic mix | Jan'25 | Feb'25 | Mar'25 | Q1 '25 Total | Q1 '25 % of Total | Q1 '24 % of Total | % change '25 vs '24 |
|-----------------------|----------------|------------------|------------------|------------------|-------------------|-------------------|---------------------|
| Scheduled | 943,929 | 1,011,996 | 1,183,697 | 3,139,622 | 99.4% | 98.8% | 7.3% |
| Charter | 3,897 | 4,090 | 5,197 | 13,184 | 0.4% | 1.1% | -58.4% |
| Other | 2,439 | 668 | 2,284 | 5,391 | 0.2% | 0.1% | 68.5% |
| Total | 950,265 | 1,016,754 | 1,191,178 | 3,158,197 | 100.0% | 100.0% | 6.7% |

1.4 Day v night aircraft movements

| Day vs night aircraft movements | Jan'25 | Feb'25 | Mar'25 | Q1 '25 Total | Q1 '25 % of Total | Q1 '24 % of Total | % change '25 vs '24 |
|---------------------------------|--------|--------|--------|--------------|-------------------|-------------------|---------------------|
| Night (0000-0559) | 254 | 238 | 247 | 739 | 3.0% | 3.8% | -19.1% |

| | | | | | | | |
|----------------------------|--------------|--------------|--------------|---------------|---------------|---------------|-------------|
| Day (0600-2159) | 7,110 | 7,261 | 8,504 | 22,875 | 91.4% | 89.7% | 5.1% |
| Evening (2200-2359) | 459 | 439 | 517 | 1,415 | 5.7% | 6.5% | -10.2% |
| Total | 7,823 | 7,938 | 9,268 | 25,029 | 100.0% | 100.0% | 3.2% |

1.5 Traffic commentary

- Between January-March 2025, 3.16 million passengers used Edinburgh Airport – that’s 6.7% higher vs Q1 in 2024.
- Overall aircraft movements are up 3.2% vs 2024, driven by international traffic.
- A slightly higher share of aircraft movements were in daytime hours compared to Q1 2024, with fewer aircraft movements in evening hours.

2. Capital Investment

2.1 Key Projects in development, design and delivery

| Project / Initiative Name | Stage | End Date |
|--|-------------|----------|
| TIE RNEX Ph1 (Terminal Expansion) | Development | Jun-28 |
| TIE SEPEX Ph1 (Terminal Expansion) | Delivery | Feb-27 |
| FEX (Terminal Expansion) | Development | Jan-34 |
| Major Runway Rehab | Delivery | Mar-26 |
| Security Futures | Delivery | Sep-25 |
| East Access Road | Development | Jan-28 |
| TIE PHASE 1 - Airfield Enabling Works (Terminal Expansion) | Delivery | Feb-26 |
| Water Quality | Design | Jan-27 |
| Car Rental Futures | Delivery | Jan-27 |
| Fuel Capacity | Delivery | Dec-25 |

2.2 Summary of key projects

TIE RNEX Ph1

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to add gate capacity, departure lounge space and the retail commercial offer.

TIE SEPEX Ph1

This extension will see additional gates constructed to add gate capacity. Enabling works for this project are due to commence on site in Q3 2025

TIE - FEX

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to address operational capacity in check-in.

Major Runway Rehab

The major Runway Rehabilitation project will re-life the runway. A resurfacing exercise will be undertaken in winter 2025-26.

EAST Access Road

The EAST Access Road project will provide resilience to the airport, creating a 2nd access from the Gogar Roundabout interchange. The project has restarted and EAL are working with CEC on the planning application and approval.

Security Futures

The Security Futures project commenced construction in June 2023. The project will complete works in the main search hall in May 2025, further work in the external control posts will continue into Q3 2025. The project will provide enhanced security control within the passenger search area.

TIE – Airfield Enabling Phase 1

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to add operational capacity issues across the airfield. The 1st phase of this project is now underway on site.

Water Quality

EAL is working closely with SEPA on the Water Quality project which provides an enhanced ability to capture de-icing runoff, it will improve the water quality across all adjacent watercourses.

Car Rental

The Car Rental Futures project aims to provide the necessary capacity and infrastructure to facilitate the growth of Car Rental to 2028+ and deliver the associated revenue. This project has commenced on site with the construction of the car transporter area.

Fuel Capacity

The Fuel Capacity project aims to provide the necessary storage capacity and infrastructure within the existing fuel farm to meet the requirements of airline demand and forecast traffic growth. Works have commenced on site and are progressing well.

2.3 Projects commentary

- In 2023 the final year capital expenditure figure was £31m, an increase of £14m from 2022. A total of 131 separate capital projects were underway in the period.

- In 2024 the final year capital expenditure figure was £52m, an increase of £21m from 2023. A total of 148 separate capital projects were underway in the period.
- In 2025 the number of projects will be 132, the forecast capital expenditure increases by £28m to £80m.
- The team continue to future proof the airport and map out projects to improve the airport longer term but are also heavily involved in solutions to immediate issues when and where they require input.

3. Community Investment

- *The Community Fund budget is generated from the drop off fee and increases in line with passenger numbers.*
- *The Community Fund board meet three times a year and is chaired by Alex Cole-Hamilton, MSP for Edinburgh Western.*
- *Application information can be found at edinburghairport.com/community*

3.1 Community Fund

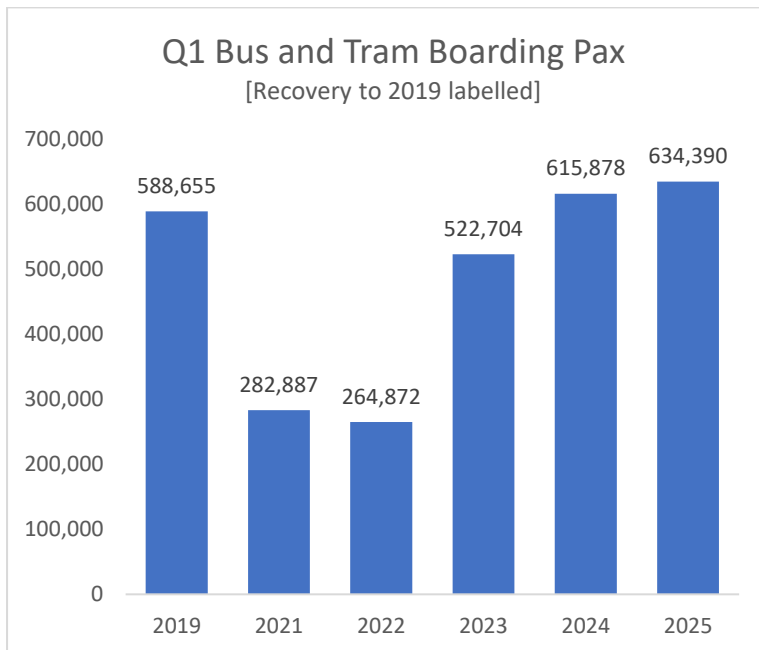
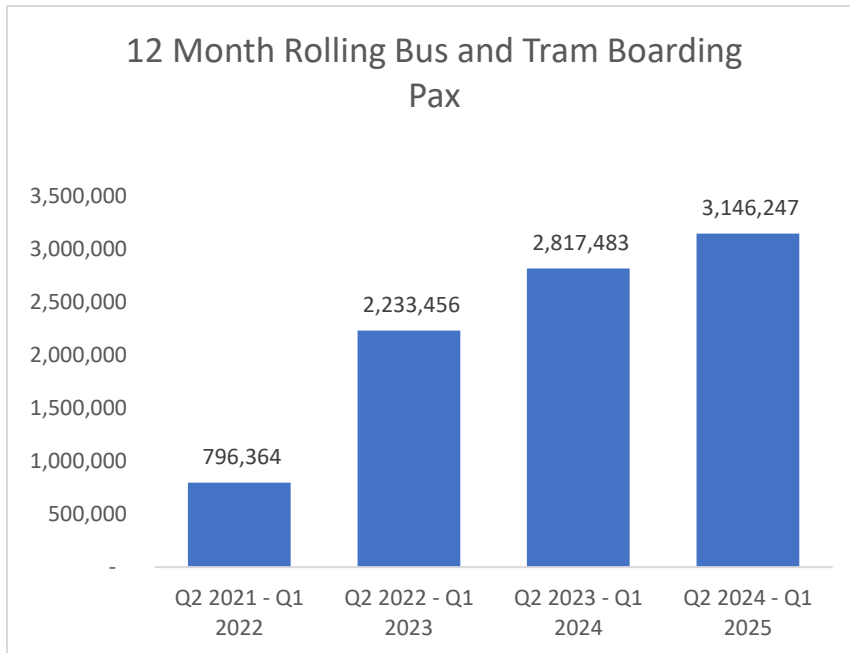
- The November Community Fund saw 95 applications, similar to the total received in August (93) and greatly up on the number received at this time in 2023 (77). The number of projects supported was 21.
- Successful projects covered a variety of topics across the airport's Greater Good pillars: Zero Carbon, Enhancing Scotland, Scotland's Best Business, Trusted Neighbour.
- Projects supported in the November round of funding included:
 - Accessible outdoor learning space
 - Cargo bike to replace delivery vehicle
 - Cerebral palsy running frames
 - Solar panel installations
 - Communal bikes for primary pupils
 - Cost of living payments to food banks and similar organisations
 - Gala day support for several communities
- In the first meeting of 2025, in April, the Community Fund will have £80,000 available to groups.

3.2 Charity work

- Edinburgh Children's Hospital Charity (EHC) is a local charity with a national reach. They impact almost all aspects of the patient experience at the Royal Hospital for Sick Children and Young People – from wellbeing support to specialist services, arts classes to funding life changing equipment.
- Q4 saw a total of £27,792 donated or raised for the charity through a variety of raffles, foreign coin collections, fundraising events, gifts in kind, and colleague running challenges.
- By the end of 2024, the partnership saw a total of £100,824 raised, our most successful year in charity partnership yet with much more planned throughout 2025.

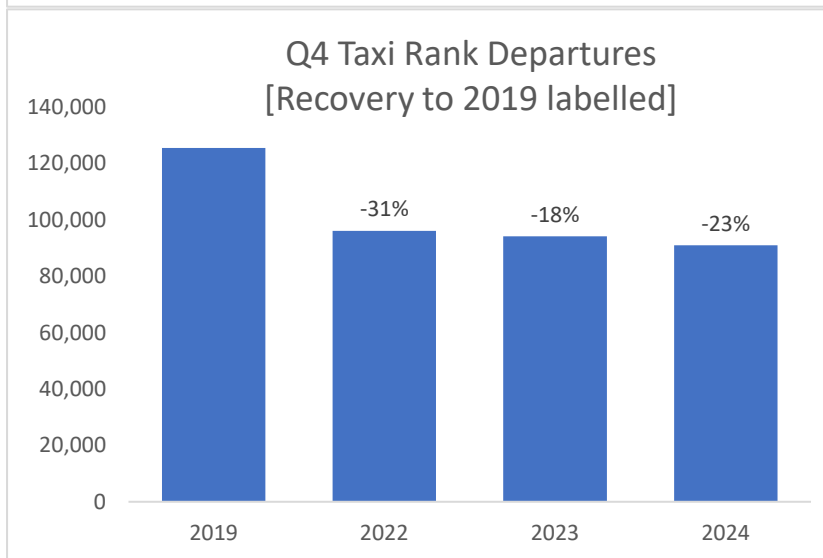
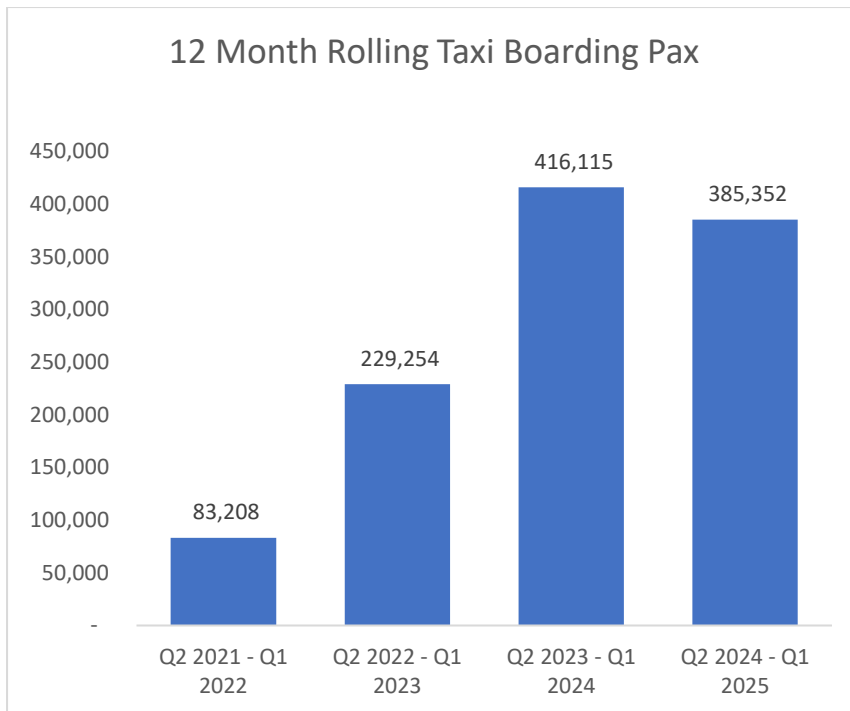
4. Surface access

4.1 Bus and tram services



- Public transport market share for Q1 2025 total pax was 42%
- There were no service changes, including timetable changes within Q1 2025

4.2 Taxi services



4.3 Yearly Mode Share

| Year | Month | Car Parking | Public Transport | Taxi | Coaches | Car Rental | Other |
|------|-------|-------------|------------------|------|---------|------------|-------|
| 2023 | Total | 39.7% | 36.6% | 8.9% | 6.3% | 5.5% | 3.0% |
| 2024 | Total | 39.6% | 38.9% | 6.6% | 6.6% | 5.5% | 2.5% |
| 2025 | Total | 42.9% | 42.4% | 5.3% | 5.4% | 3.9% | 0.1% |

5. Aircraft noise

- Our Service Level Agreement (SLA) is to respond to noise complaints within five days.
- All percentages are reported to one decimal place.
- Any negative figures or decrease in percentages are reported in *red*

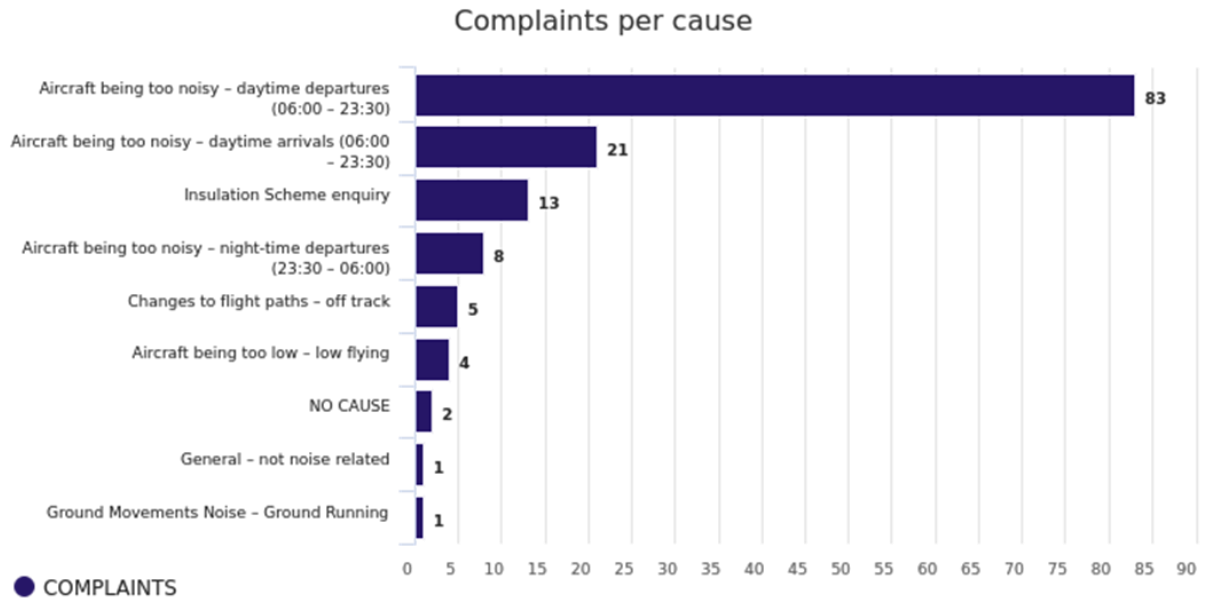
5.1 Noise complaints received

| | Jan-25 | Feb-25 | Mar-25 | Q1/2025 total | Q4/2024 total | % change Q1/2025 v Q4/2024 | % change Q1/2025 v Q1/2024 |
|------------------|--------|--------|--------|---------------|---------------|----------------------------|----------------------------|
| Noise complaints | 45 | 40 | 53 | 138 | 90 | 53.3% | -32.7% |
| Complainants | 9 | 15 | 18 | 33 | 29 | 13.8% | -10.8% |
| Answered in SLA | 91.1% | 77.5% | 98.1% | 89.9% | 83.3% | 7.8% | -2.0% |

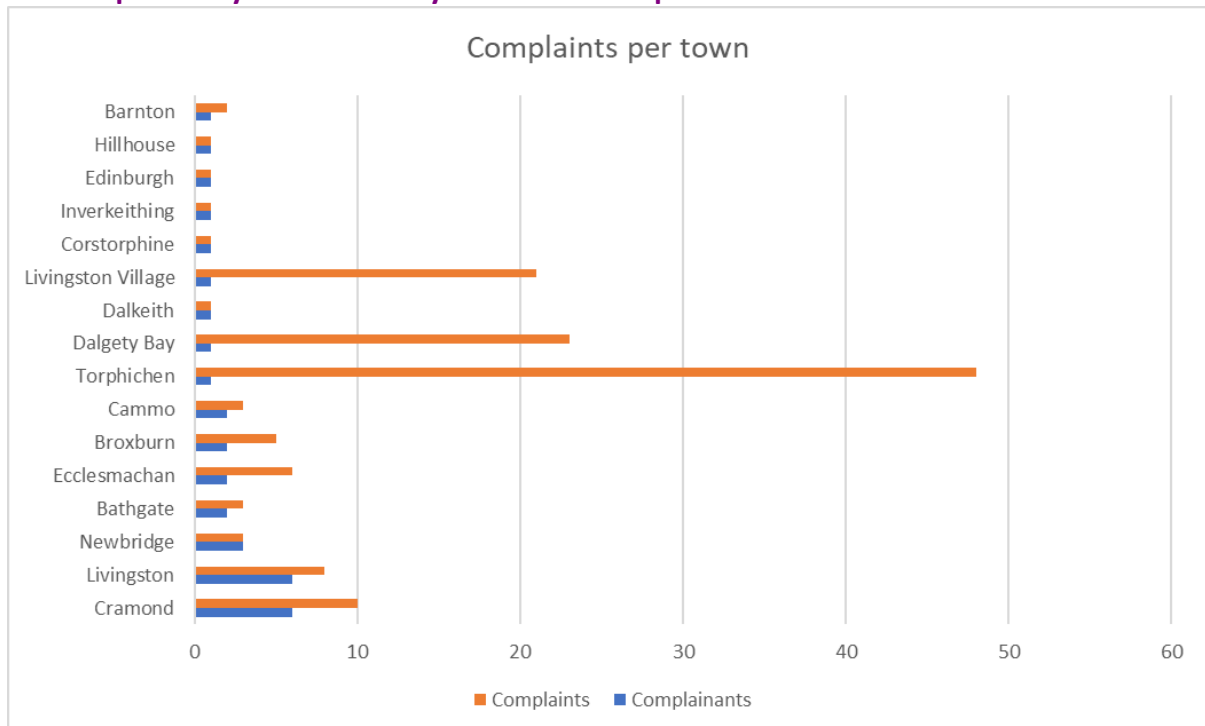
5.2 Runway use

| | Period | Jan-25 | Feb-25 | Mar-25 | Q1/2025 total | Q4/2024 total | % change Q1/2025 v Q4/2024 | % change Q1/2025 v Q1/2024 |
|-----------|--------|--------|--------|--------|---------------|---------------|----------------------------|----------------------------|
| Runway 06 | day | 805 | 3639 | 3750 | 8194 | 4676 | 75.2% | 16.0% |
| | night | 40 | 152 | 102 | 294 | 358 | -17.9% | -13.0% |
| Runway 24 | day | 6641 | 3950 | 5150 | 15741 | 22145 | -28.9% | 0.6% |
| | night | 303 | 171 | 229 | 703 | 1032 | -31.9% | -18.2% |

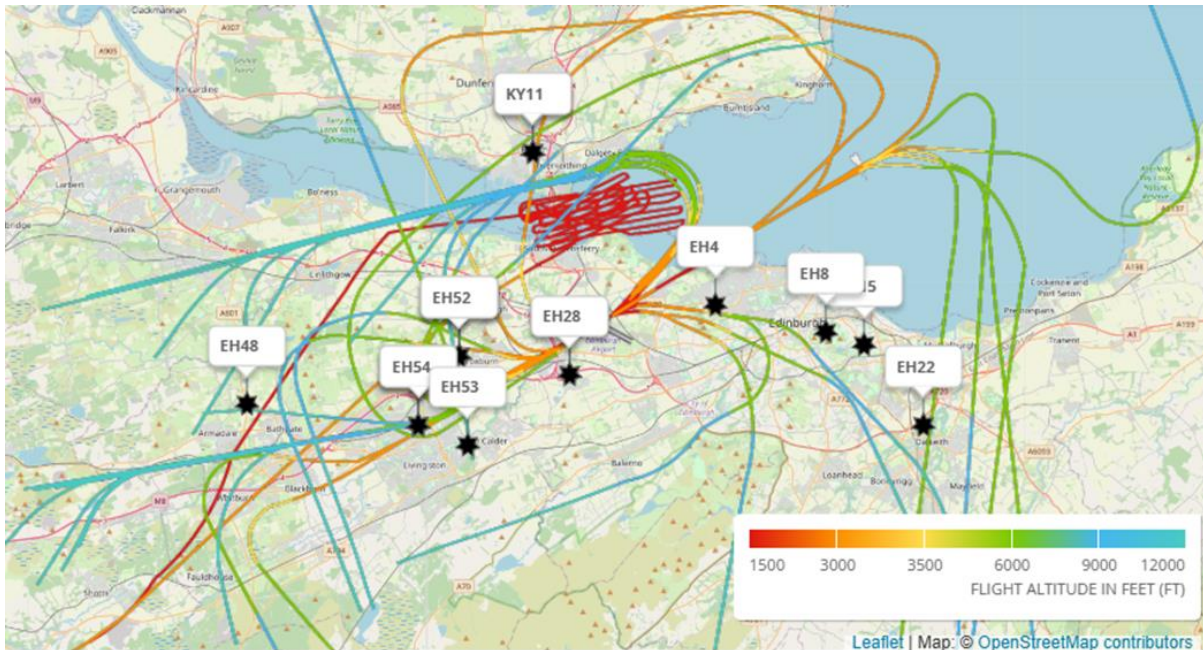
5.3 Complaints by type of enquiry



5.4 Complaints by area sorted by number of complainants



Heat map detailing location of complaints and altitude of aircraft:

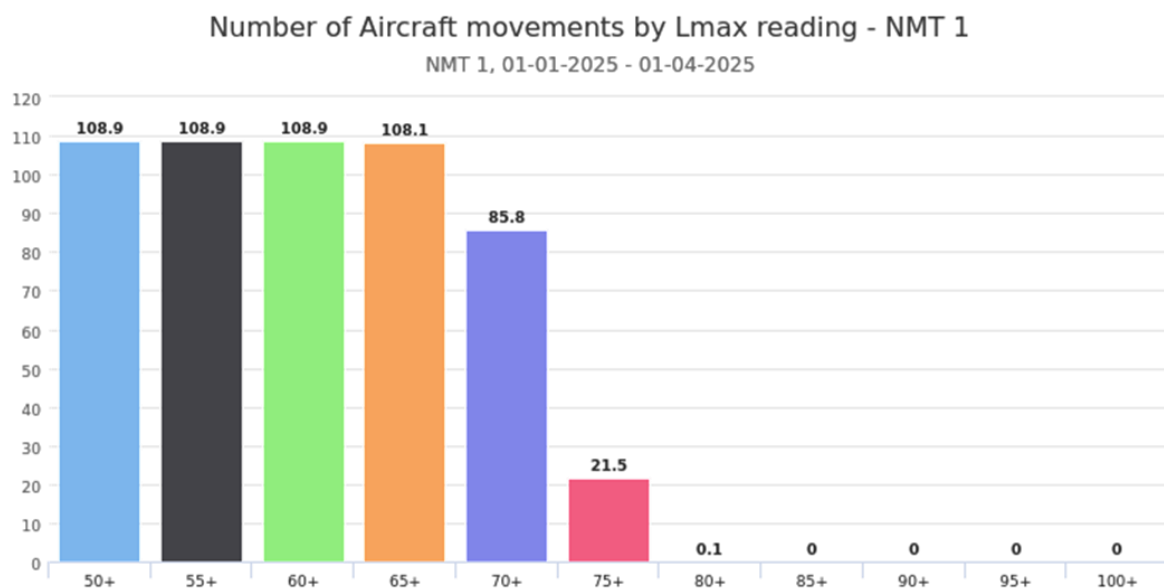


The flight track detailed in red on the above image shows the flight path of SRG199 a coastguard rescue operation on 2nd March 2025 transiting through Edinburgh Airport airspace.

5.5 NAX

The NAX charts below detail the number of aircraft that exceeded the noise level detailed on the X axis, at that monitor during the quarter

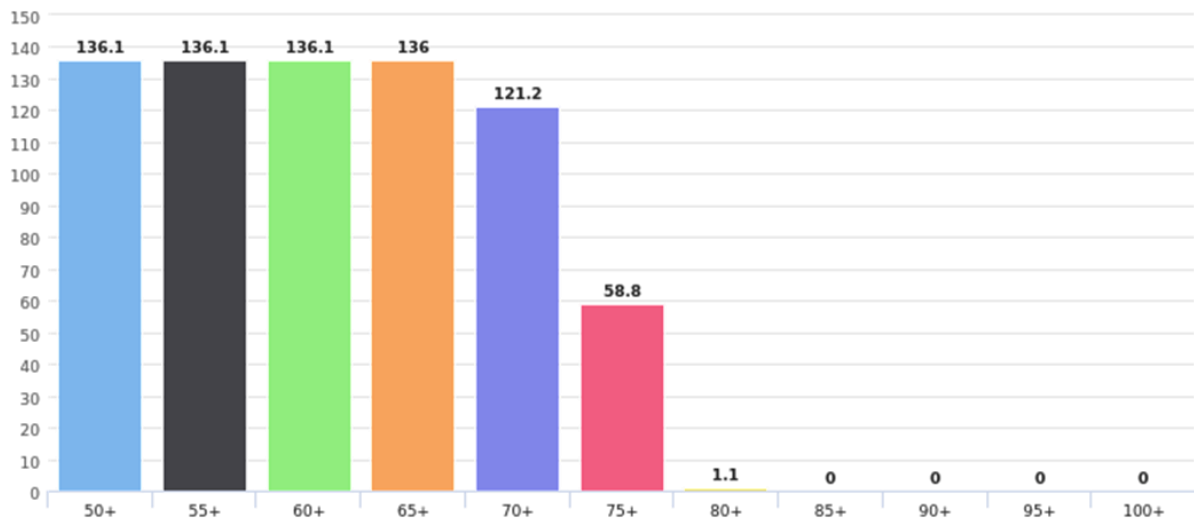
Monitor 1 - Livingston



Monitor 2 – Bathgate

Number of Aircraft movements by Lmax reading - NMT 2

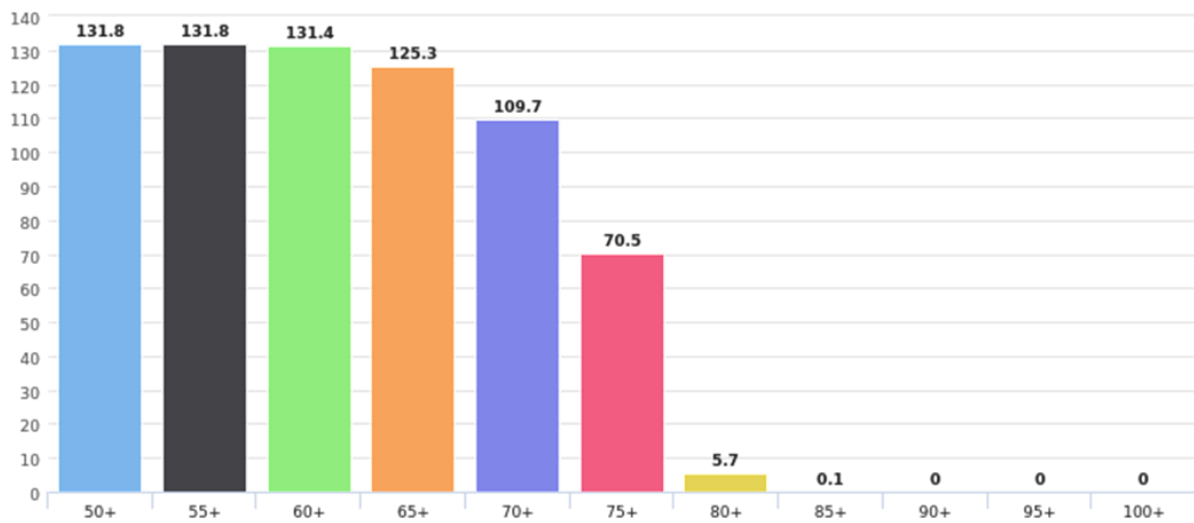
NMT 2, 01-01-2025 - 01-04-2025



Monitor 3 – Cramond

Number of Aircraft movements by Lmax reading - NMT 3

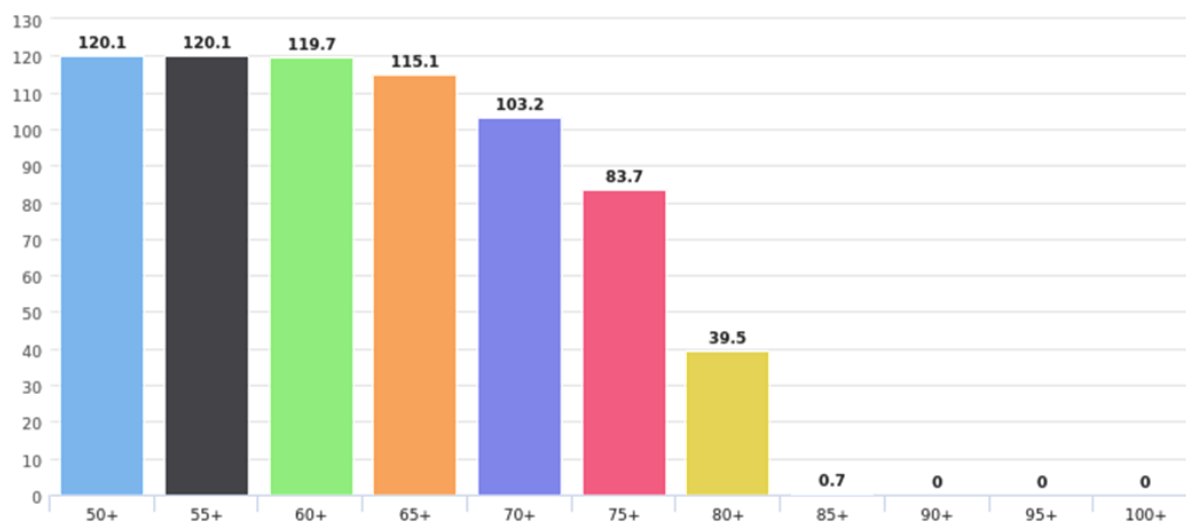
NMT 3, 01-01-2025 - 01-04-2025



Monitor 7 - Cramond primary school

Number of Aircraft movements by Lmax reading - NMT 7

NMT 7, 01-01-2025 - 01-04-2025



5.6 Complaints

The table below details any complaints found to be justified and the reason for the diversion from SID or any other issue and provides or any other relevant details. Standard Instrument Departures or SIDs are the technical term for departure flight paths.

| EDI Day Quarterly complaints (06:00 - 23:30) | | | | | | | | | |
|--|--------------------------|-----------|---|---------------|-------------------|---------------------|-----|-----------|--------------------|
| Date complaint made | Date/time of disturbance | Area | Cause | Aircraft Type | Departure Airport | Destination Airport | SID | Valid Y/N | Reason |
| 2025-01-07 15:34:23 | 2025-01-07 15:32:15 | EDINBURGH | Aircraft being too noisy – daytime arrivals (06:00 – 23:30) | UNK | UNK | UNK | | Y | Military operation |
| 2025-02-21 08:20:07 | 2025-02-21 08:10:00 | Edinburgh | Aircraft being too noisy – daytime arrivals (06:00 – 23:30) | A320 | EGGD | EGPH | | N | Go-Around |
| 2025-02-24 21:41:00 | 2025-02-24 21:39:00 | Edinburgh | Aircraft being too noisy – daytime | A320 | EHAM | EGPH | | N | Go-Around |

| | | | | | | | | | |
|------------------------|------------------------|-----------|---|------|------|------|-------|---|-----------|
| | | | arrivals (06:00 – 23:30) | | | | | | |
| 2025-03-22 18:27:13 | 2025-03-22 18:18:10 | Edinburgh | Aircraft being too noisy – daytime departures (06:00 – 23:30) | A320 | EGPH | EGBB | TLA6D | N | Weather |
| 2025-03-22 18:47:45 | 2025-03-22 18:39:18 | Edinburgh | Aircraft being too noisy – daytime departures (06:00 – 23:30) | E190 | EGPH | EHAM | TLA6D | N | Weather |
| 2025-04-01 10:02:42 | 2025-03-22 18:55:00 | Edinburgh | Aircraft being too noisy – daytime departures (06:00 – 23:30) | B738 | EGPH | LPFR | TLA6D | N | Weather |
| 2025-04-01 10:02:42 | 2025-03-22 19:00:00 | Edinburgh | Aircraft being too noisy – daytime departures (06:00 – 23:30) | A319 | EGPH | EHAM | TLA6D | N | Weather |
| 2025-04-01 10:23:42 | 2025-03-29 15:25:00 | Edinburgh | Aircraft being too noisy – daytime arrivals (06:00 – 23:30) | B738 | EIDW | EGPH | | N | Go-Around |

| EDI Night Quarterly complaints (23:30 - 06:00) | | | | | | | | | |
|--|--------------------------|----------|--|---------------|-------------------|---------------------|-------|-----------|---------------------------|
| Date complaint made | Date/time of disturbance | Area | Cause | Aircraft Type | Departure Airport | Destination Airport | SID | Valid Y/N | Reason |
| 2025-02-21 12:37:57 | 2025-02-21 05:49:14 | Broxburn | Aircraft being too noisy – night-time departures (23:30 – 06:00) | B738 | EGPH | EDDB | TLA6C | N | Weather |
| 2025-03-13 14:25:18 | 2025-03-02 04:58:00 | Broxburn | Aircraft being too low – low flying | A189 | UNK | UNK | | N | Search & Rescue operation |

5.7 Noise commentary

- Funding has now been approved for the installation of an additional fixed noise monitoring station at the old Craigiehall Barracks area and the project for this began in April.
- The mobile noise monitoring station remains on site at the location in Dalgety Bay and is working well.
- The consultation on the draft Noise Action Plan (NAP) 2024 – 2028 closed on 14th February and we will provide and update on the Final NAP and Consultation and Actions documents in due course.

Of the 138 complaints made in Q1, 92 (67.2%) were made by three frequent complainants.

- 48 (35%) by a complainant in Torphican
- 23 (17%) by a complainant in Dalgety Bay
- 21 (15%) by a complainant in Livingston Village

6. Route development

6.1 Route commentary

Overall Market Update:

- Q1 was a great start to what we believe will be a strong 2025. Performance remained robust throughout the winter months, as demand levels were high. Q1 passengers finished 6.7% ahead vs Q1 2024.

- International traffic continues to drive increasing passenger numbers, as international volumes are up 8.8% in Q1 2025 vs Q1 in 2024.
- Each month saw an increase in passengers vs the same month in 2024. January was 6% ahead, February 7% and March also 7% ahead.
- Headwinds continue to the present surrounding both delivery of new aircraft and technical issues with some aircraft types in service.

Airline updates:

American Airlines

- American will start operating Philadelphia on 24th May (daily operation).
- For the month of August, American will upgauge the PHL-EDI service, operating a B787-9 to take advantage of the strong demand for the Edinburgh festivals.

Air Canada

- Air Canada have announced a new service for peak summer 2025 to Montreal.
- Montreal will operate 3x weekly from 26th June to 7th September on a B737-8Max.
- Toronto started on the 30th March, a month earlier than originally planned.

Edelweiss

- Edelweiss will be operating an A350 throughout the summer. This will start on the 11th May and will be deployed on their Friday and Sunday rotation.
- This is for crew training purposes, although demand continues to be strong.

Lufthansa

- Lufthansa have added incremental capacity to Munich from July with the service now on sale up to 9x weekly.

WestJet

- WestJet have added 4x additional weekly flights on Toronto from 27th June-1st September.
- There will now be up to 17 weekly flights operated by WestJet in peak summer.

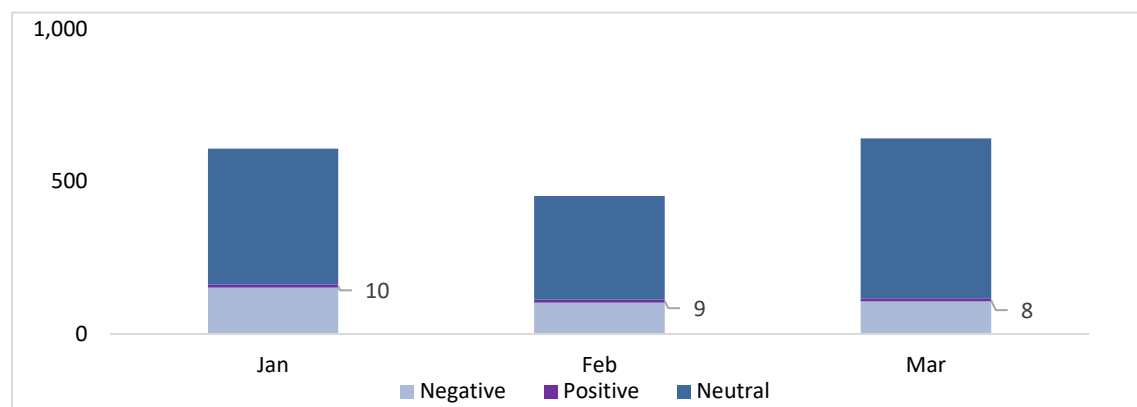
Qatar

- Qatar will upgauge their afternoon rotation from B787-8 to B787-9 on 1st June (311 seats).
- On 16th June, Qatar will switch their morning rotation from A350 to B787-8 (254 seats) and continue to operate the B787-9 in the afternoon.

7. Passenger satisfaction analysis

7.1 Complaints, compliments, enquiries and suggestions

Received via email, phone call, webform, letter and live chat.

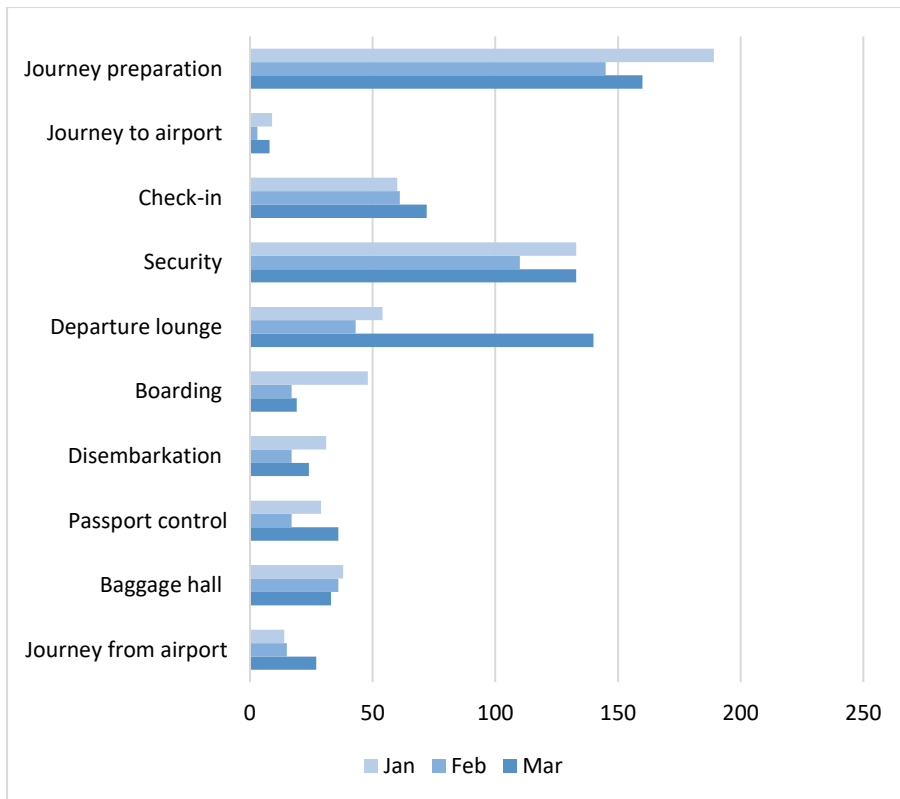


7.1.2 Commentary

| | Jan - 25 | Feb - 25 | Mar - 25 | Total Q1 2025 | Q1 vs Q4 % Change | Total Q1 2024 | Q1 2025 vs Q1 2024 % CHANGE |
|--------------|------------|------------|------------|---------------|-------------------|---------------|-----------------------------|
| Complaints | 152 | 103 | 107 | 362 | -39% | 397 | -9% |
| Compliments | 10 | 9 | 8 | 27 | 13% | 30 | -10% |
| Neutral | 446 | 341 | 527 | 1,314 | 0% | 2,322 | -43% |
| total | 608 | 453 | 642 | 1,703 | -9% | 2,749 | -38% |

- Q1 closed with an average of 1.17 complaints per 10,000 passengers.
- 98% of customers received a first response to their case within the SLA of 8 working days (95% target)

7.2 Passenger Satisfaction



- In Q1 the area with the most enquiries and feedback is 'journey preparation' as we have seen previously. This is in line with what we would expect as passengers plan their journey prior to traveling to the airport.