

# Edinburgh Airport Consultative Committee *Chief Executive's Report*

<b>Meeting date</b>	4 August, 2025
<b>Period covered</b> (Year/Quarter/covering months)	2025, Q2 – April, May, June
<b>Prepared by and date</b>	Greg Maxwell, 25/07/25
<b>Approved by and date</b>	Elin Owen, 28/07/25

1	Traffic figures	
1.1	Passenger figures.....	3
1.2	Aircraft movements.....	3
1.3	Aircraft traffic mix.....	3
1.4	Day v Night aircraft movements.....	3
1.5	Traffic commentary .....	4
2	Capital investment	
2.1	Key projects in development, design & delivery...	4
2.2	Summary of key projects.....	4
2.3	Projects commentary .....	6
3	Community investment	
3.1	Community Fund .....	7
3.2	Charity work.....	7
4	Surface access	
4.1	Bus and tram services.....	8
4.2	Taxis .....	9
4.3	Yearly Mode Share .....	9
5	Aircraft noise	
5.1	Noise complaints received .....	10
5.2	Runway use.....	10
5.3	Complaints by type of enquiry.....	10
5.4	Complaints by area sorted by number.....	11
5.5	NAX .....	11
5.6	Complaints.....	13
5.7	Noise commentary .....	14
6	Route developments	
6.1	Route commentary.....	15
7	Passenger satisfaction analysis	
7.1	Complaints, compliments and enquiries .....	16
7.2	Passenger satisfaction .....	17

## 1. Traffic figures

- All percentages are reported to one decimal place.
- Any negative figures or decrease in percentages are reported in red.

### 1.1 Passenger figures

Passenger figures	Apr'25	May'25	Jun'25	Q2 '25 Total	Q2 '25 % of Total	Q2 '24 % of Total	% change '25 vs '24
Domestic	380,330	390,966	397,945	1,169,241	25.3%	27.1%	-0.7%
International	1,013,436	1,185,404	1,245,742	3,444,582	74.7%	72.9%	8.9%
Total	1,393,766	1,576,370	1,643,687	4,613,823	100.0%	100.0%	6.3%

### 1.2 Aircraft movements

Aircraft movements	Apr'25	May'25	Jun'25	Q2 '25 Total	Q2 '25 % of Total	Q2 '24 % of Total	% change '25 vs '24
Domestic	3,814	3,832	3,751	11,397	33.6%	36.4%	-5.6%
International	6,621	7,838	8,101	22,560	66.4%	63.6%	7.0%
Total	10,435	11,670	11,852	33,957	100.0%	100.0%	2.4%

### 1.3 Aircraft traffic mix

Passenger traffic mix	Apr'25	May'25	Jun'25	Q2 '25 Total	Q2 '25 % of Total	Q2 '24 % of Total	% change '25 vs '24
Scheduled	1,390,653	1,569,100	1,635,370	4,595,123	99.6%	99.6%	6.3%
Charter	2,241	5,745	6,931	14,917	0.3%	0.4%	-3.9%
Other	872	1,525	1,386	3,783	0.1%	0.1%	0.9%
Total	1,393,766	1,576,370	1,643,687	4,613,823	100.0%	100.0%	6.3%

### 1.4 Day v night aircraft movements

Day vs night aircraft movements	Apr'25	May'25	Jun'25	Q2 '25 Total	Q2 '25 % of Total	Q2 '24 % of Total	% change '25 vs '24
Night (0000-0559)	499	662	695	1,856	5.5%	6.1%	-7.6%

<b>Day (0600-2159)</b>	9,360	10,406	10,556	30,322	89.3%	87.5%	4.5%
<b>Evening (2200-2359)</b>	576	602	601	1,779	5.2%	6.4%	-16.3%
<b>Total</b>	<b>10,435</b>	<b>11,670</b>	<b>11,852</b>	<b>33,957</b>	<b>100.0%</b>	<b>100.0%</b>	<b>2.4%</b>

### 1.5 Traffic commentary

- Between April-June 2025, 4.61 million passengers used Edinburgh Airport – that’s 6.3% higher vs Q2 in 2024.
- Overall aircraft movements are up by 2.4% vs 2024, driven by international traffic.
- A slightly higher share of aircraft movements were in daytime hours compared to Q2 2024, with fewer aircraft movements in evening and night hours.

## 2. Capital Investment

### 2.1 Key Projects in development, design and delivery

Project / Initiative Name	Stage	End Date
TIE SEPEX Ph1	Delivery	Mar-27
TIE RNEX Ph2	Development	Jun-28
Major Runway Rehab	Delivery	Mar-26
NEX Immigration Phase 1	Development	Mar-29
TIE PHASE 1 - Airfield Enabling Works	Delivery	Jun-26
Water Quality	Design	Apr-28
East Access Road	Development	Sep-27
Car Rental Futures	Delivery	Jun-26
MSCP Structural Rehabilitation	Design	Dec-27
Car Parking Futures Phases 3-5	Design	Oct-25
Fuel Capacity	Delivery	Feb-26

### 2.2 Summary of key projects

#### TIE SEPEX Ph1

This extension will see eight gates constructed to provide additional gate capacity. Enabling works for this project has commenced on site in Q3 2025.

#### TIE RNEX Ph2

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to provide further gate capacity, departure lounge space and the retail commercial offer.

### **Major Runway Rehab**

The major Runway Rehabilitation project will re-life the runway. A resurfacing exercise will be undertaken in winter 2025-26, with work started on the set-up of the site.

### **TIE - NEX**

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to provide further operational capacity in the immigration areas.

### **TIE – Airfield Enabling Phase 1**

This element of the Terminal Infrastructure Expansion (TIE) programme is a long-term project to meet operational capacity issues across the airfield. The 1<sup>st</sup> phase of this project is now underway on site with the construction of 5 additional stands.

### **Water Quality**

EAL is working closely with SEPA on the Water Quality project which provides an enhanced ability to capture de-icing runoff. It will improve the water quality across all adjacent watercourses.

### **EAST Access Road**

The EAST Access Road project will provide resilience to the airport, creating a 2<sup>nd</sup> access from the Gogar Roundabout interchange. The project has restarted and EAL are working with CEC on the planning application and approval.

### **Car Rental**

The Car Rental Futures project aims to provide the necessary capacity and infrastructure to facilitate the growth of Car Rental to 2028+. This project has commenced on site with the construction of the car transporter area.

### **MSCP Structural Rehabilitation**

The project will see the structural rehabilitation of the existing MSCP, extending its design life into the 2040s.

### **Car Parking Futures Phases 3-5**

The project has already commenced on site with the completion of works to enlarge both FastPark block parking and the Plane Parking product.

### **Fuel Capacity**

The Fuel Capacity project aims to provide the necessary storage capacity and infrastructure within the existing fuel farm to meet the requirements of airline demand and forecast traffic growth. Works have commenced on site and are progressing well.

### 2.3 Projects commentary

- In 2024 the final year capital expenditure figure was £52m, an increase of £21m from 2023. A total of 148 separate capital projects were underway in the period.
- In 2025 the number of projects will be 132, the forecast capital expenditure increases by £28m to £90m.
- In 2026 the capital expenditure is expected to increase further to around £120m
- The team continue to future-proof the airport and map out projects to improve the airport longer term but are also heavily involved in solutions to immediate issues when and where they require input.

### 3. Community Investment

- *The Community Fund budget is generated from the drop off fee and increases in line with passenger numbers.*
- *The Community Fund board meet three times a year and is chaired by Alex Cole-Hamilton, MSP for Edinburgh Western.*
- *Application information can be found at [edinburghairport.com/community](https://edinburghairport.com/community)*

#### 3.1 Community Fund

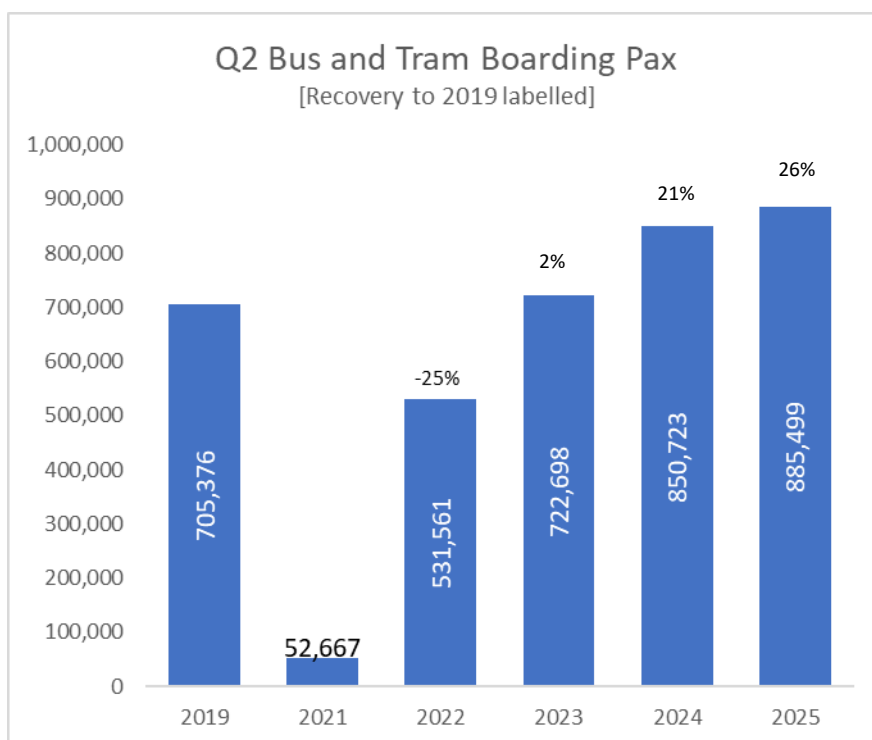
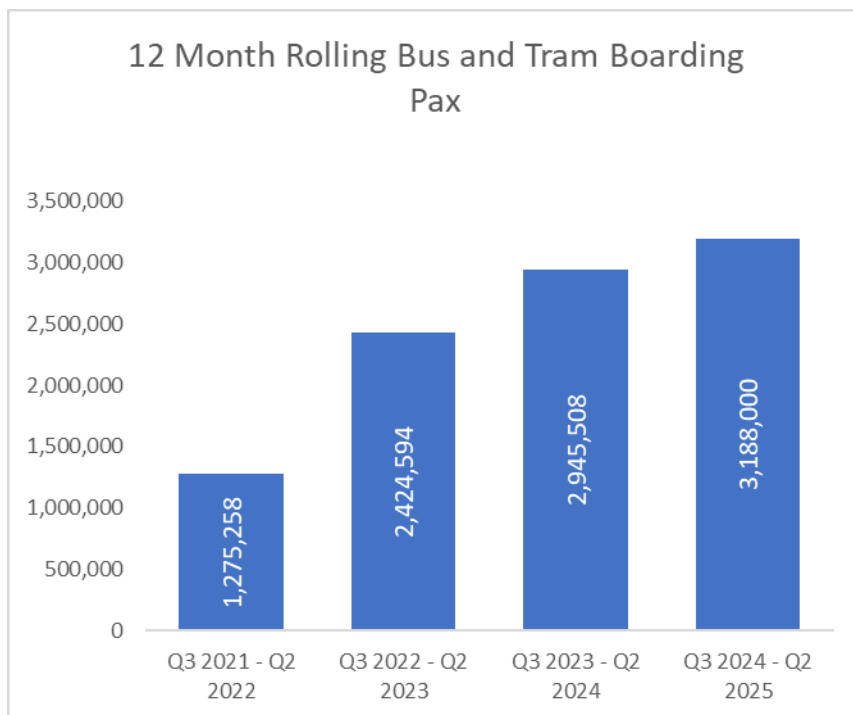
- The Community Fund in 2025 has £240,000 available to local non-profit organisations with up to £80,000 available at each of the meetings – the largest pots to date.
- The April meeting saw a total 113 applications, 83 of those meeting our criteria with 33 of those being selected for funding.
- Successful funding examples include:
  - £6600 donated to Venture Scotland for further watersports equipment to provide support for young people experiencing acute mental health issues.
  - A further £6295 to Inclusive Surfing Scotland for adaptive wetsuits and surf boards for aspiring surfers living with disabilities.
  - £5279 to SSPCA to assist the Balerno rescue and rehoming centre in repairing their water and weather damaged roof.
- The Community Fund Board also agreed some minor tweaks to the Community Fund criteria to save potential applicants' time and to ease screening of the applications:
  - Tighter postcode eligibility, meaning that some areas in far East Lothian, north and east Fife, and much of north Falkirk are now out with the Community Fund's catchment.
    - This will affect relatively few applications, ~9 per funding round.
  - Playpark infrastructure is also now ineligible due to their cost and the ongoing nature of their upkeep.

#### 3.2 Charity work

- Edinburgh Children's Hospital Charity (EHC) is a local charity with a national reach. They impact almost all aspects of the patient experience at the Royal Hospital for Sick Children and Young People – from wellbeing support to specialist services, arts classes to funding life changing equipment.
- Q2 saw a total of £26,885 raised or donated to EHC through a variety of fundraising events and projects.
- We placed another foreign coin collection dome in the Gate 12 area beside the water re-fill points.
- Staff were also involved in a number of fundraising events including sky-dives, marathons, cos-play events, raffles, and our annual "Walk This May" staff event which saw Edinburgh Airport staff collectively walk to the shores of Chile via VINCI airports in Europe and Asia.

## 4. Surface access

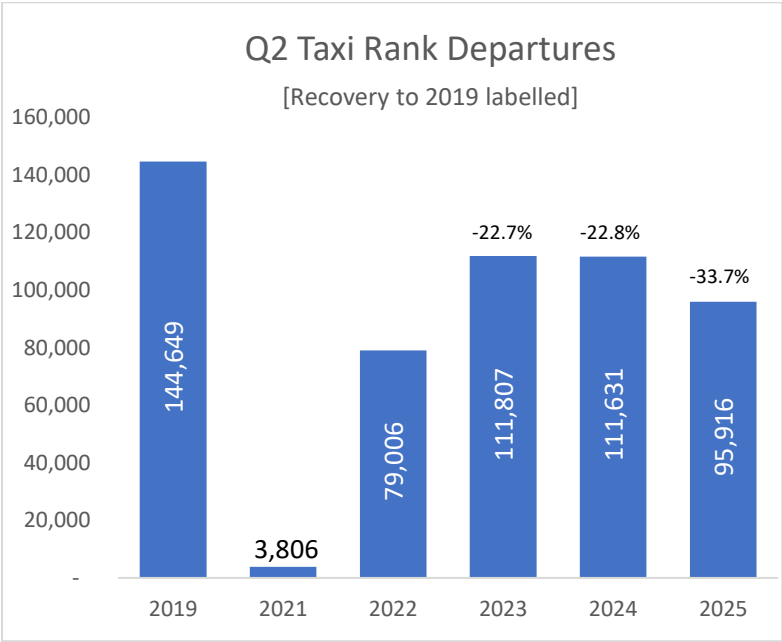
### 4.1 Bus and tram services





- Further connections made with new Mcgills route to Aberdeen – Fly Aberdeen, a new Stage-coach route to St Andrews – 787, as well as a new Ember route to Fort William – E4.
- Lothian have made changes to their 200 and 400 routes by changing them to city centre pricing and renaming the routes as 17 & 18 respectively.
- Public transport market share for Q2 2025 total pax was 38.6%.

#### 4.2 Taxi services



#### 4.3 Yearly Mode Share

Year	Month	Car Parking	Public Transport	Taxi	Coaches	Car Rental	Other
2019	Total	40.6%	33.7%	11.0%	7.1%	6.7%	0.9%
2023	Total	39.7%	36.6%	8.9%	6.3%	5.4%	3.1%
2024	Total	39.5%	39.5%	6.5%	6.0%	6.1%	2.4%
2025	Total	40.4%	39.3%	5.4%	5.9%	6.3%	2.7%

## 5. Aircraft noise

- Our Service Level Agreement (SLA) is to respond to noise complaints within five days.
- All percentages are reported to one decimal place.
- Any negative figures or decrease in percentages are reported in **red**

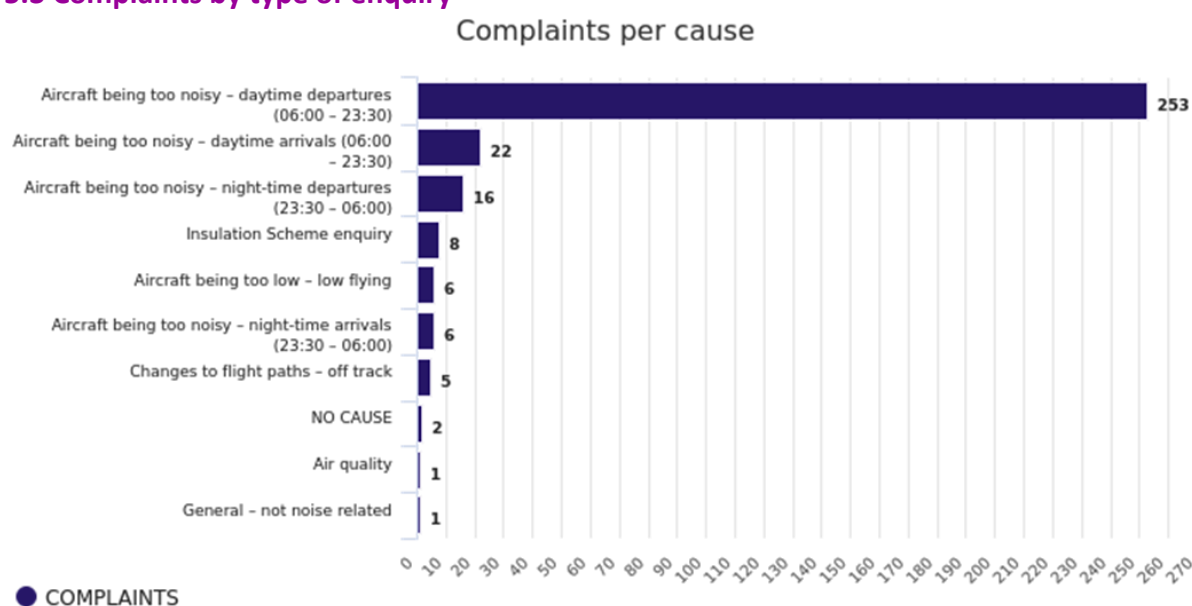
### 5.1 Noise complaints received

	Apr-25	May-25	Jun-25	Q2/2025 total	Q1/2025 total	% change Q2/2025 v Q1/2025	% change Q2/2025 v Q2/2024
Noise complaints	81	189	48	318*	138	130.4%	3.9%
Complainants	18	12	15	35	33	6.1%	2.7%
Answered in SLA	95.1%	96.3%	83.7%	94.1%	89.9%	4.7%	6.9%

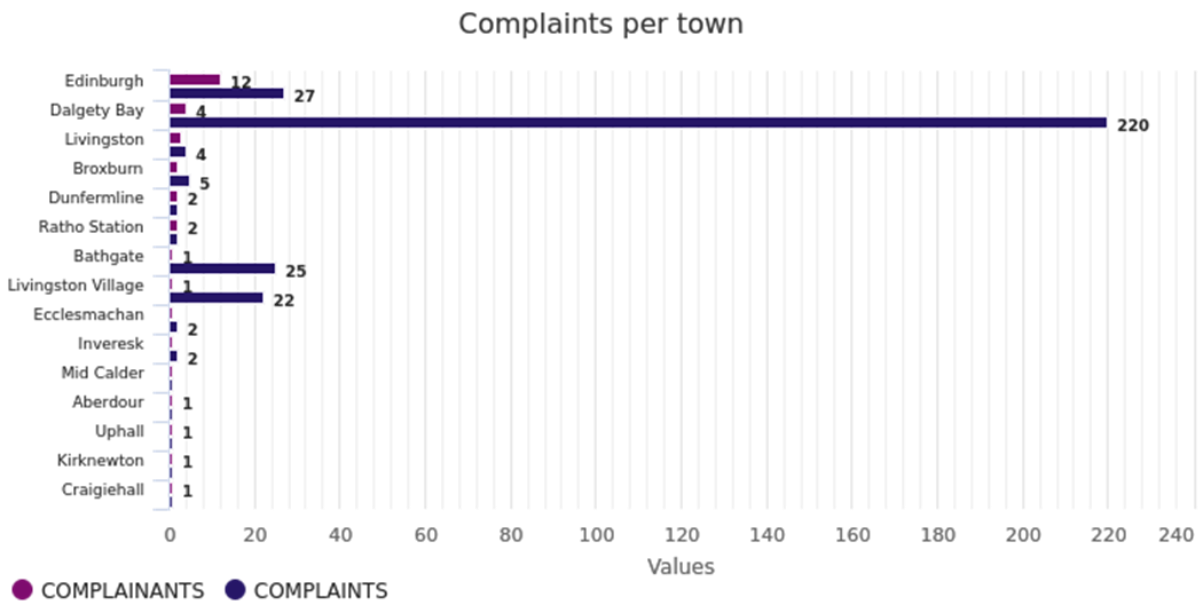
### 5.2 Runway use

	Period	Apr-25	May-25	Jun-25	Q2/2025 total	Q1/2025 total	% change Q2/2025 v Q1/2025	% change Q2/2025 v Q2/2024
Runway 06	day	5320	5898	1489	12707	8194	55.1%	-7.5%
	night	325	410	74	809	294	175.2%	-23.2%
Runway 24	day	4405	4934	9055	18394	15741	16.9%	9.5%
	night	336	400	724	1460	703	107.7%	3.4%

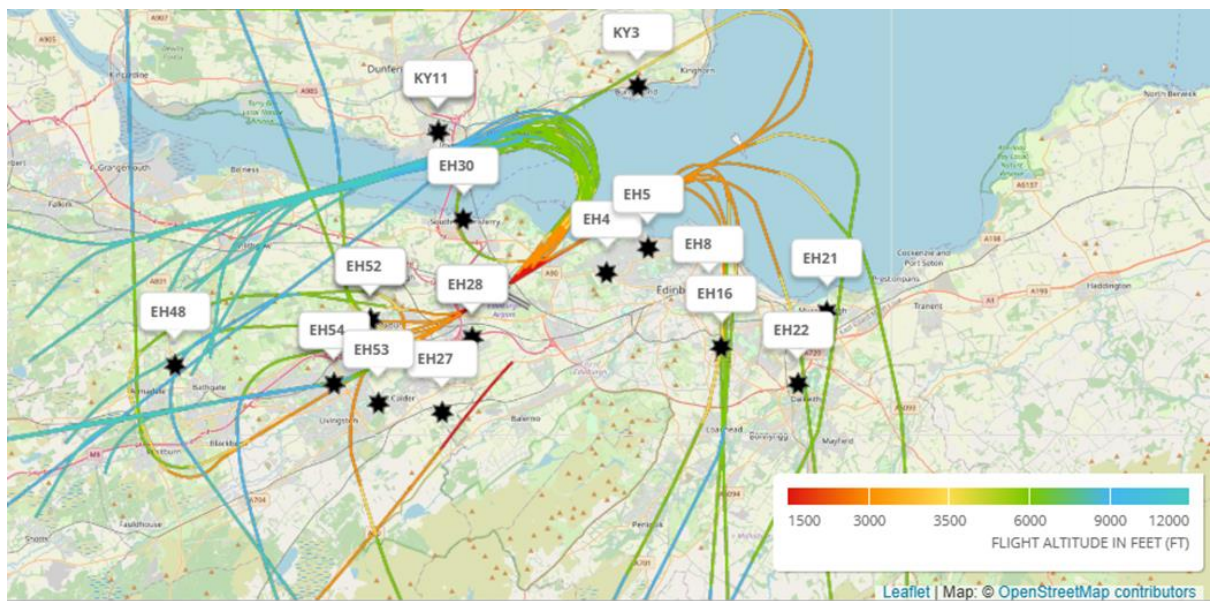
### 5.3 Complaints by type of enquiry



5.4 Complaints by area sorted by number of complainants



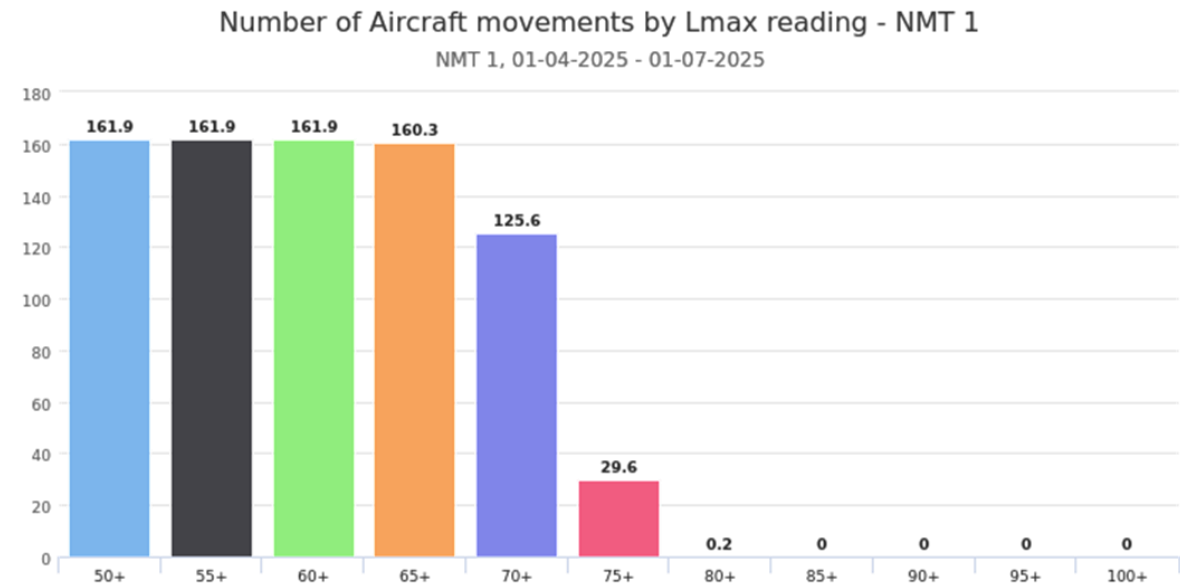
Heat map detailing location of complaints and altitude of aircraft:



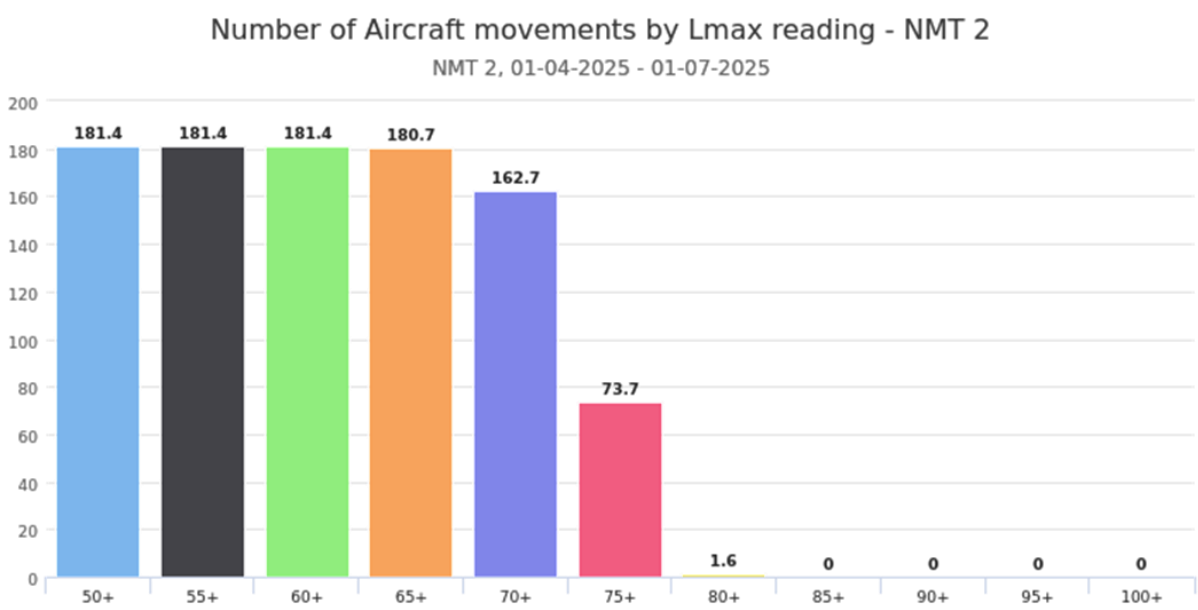
5.5 NAX

The NAX charts below detail the number of aircraft that exceeded the noise level detailed on the X axis, at that monitor during the quarter

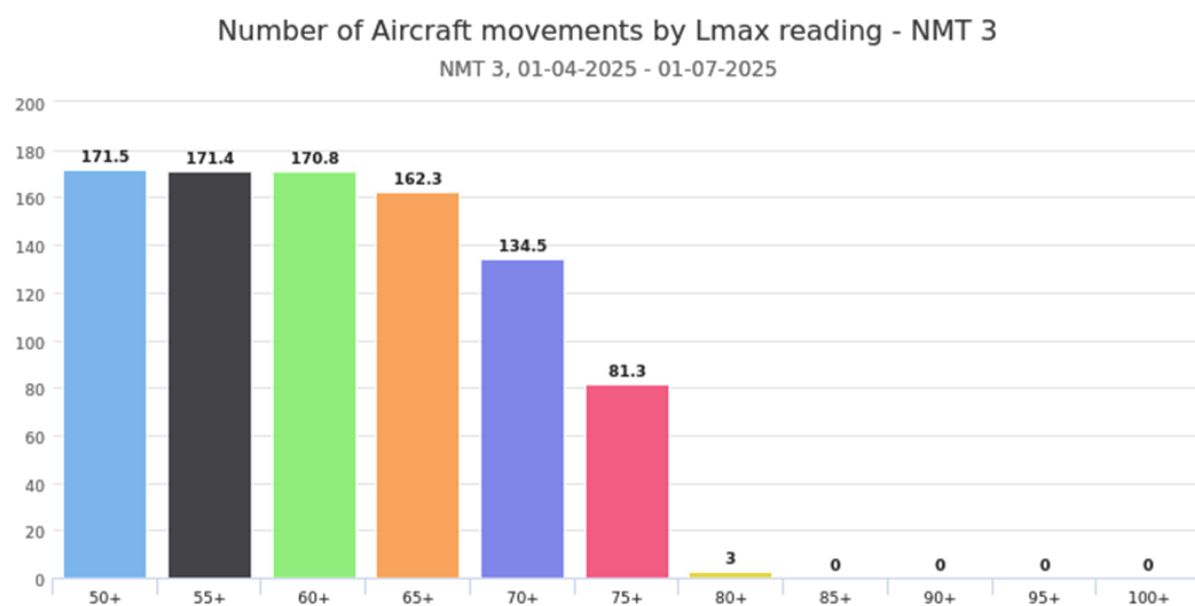
Monitor 1 - Livingston



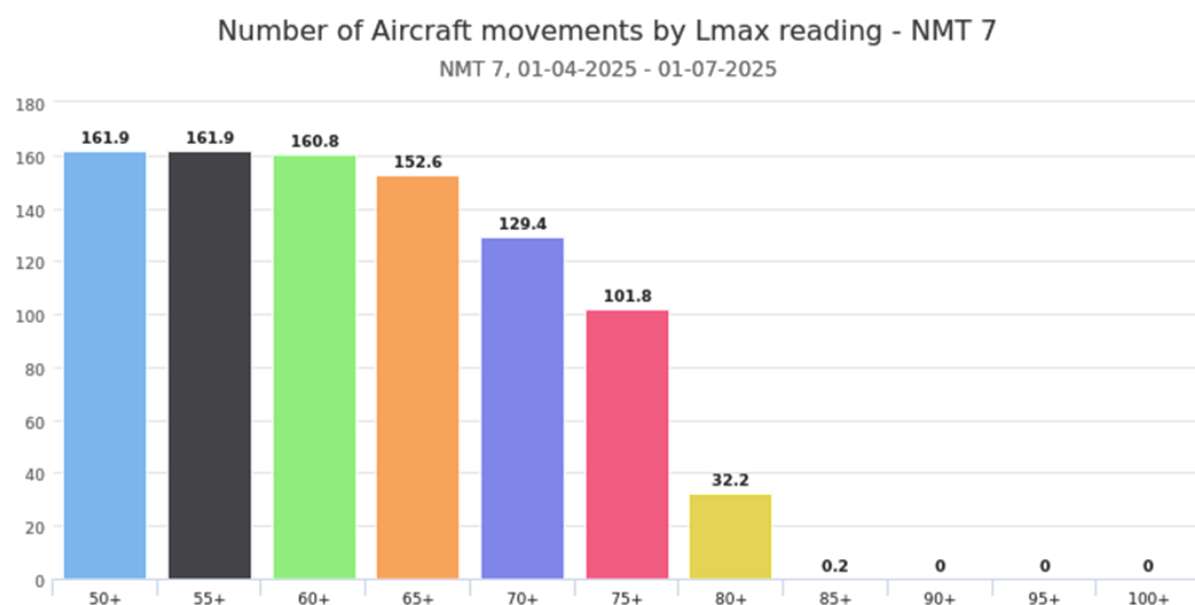
Monitor 2 – Broxburn



Monitor 3 – Cramond



Monitor 7 - Cramond primary school



## 5.6 Complaints

The table below details any complaints found to be justified and the reason for the diversion from SID or any other issue and provides or any other relevant details. Standard Instrument Departures or SIDs are the technical term for departure flight paths.

EDI Day Quarterly complaints (06:00 - 23:30)									
Date complaint made	Date/time of disturbance	Area	Cause	Aircraft Type	Departure Airport	Destination Airport	SID	Valid Y/N	Reason
2025-04-07 20:32:57	2025-04-07 07:36:26	Brox burn	Aircraft being too low –	A321	EFHK	EGPH		Y	Go-Around

			low flying						
2025-04-27 12:05:15	2025-04-27 11:50:45	Brox burn	Aircraft being too noisy – daytime departures (06:00 – 23:30)	B738	EGPH	ESGG	GRI3 C	Y	Turned early on GRICE
2025-05-25 21:08:56	2025-05-25 21:00:31	Brox burn	Aircraft being too low – low flying	B38M	EGPH	ESSA	GRI3 C	Y	Turned early on GRICE
2025-06-18 10:43:43	2025-06-18 10:36:39	Ecclesmachan	Changes to flight paths – off track	B738	EGPH	EPPO	TLA6 C	Y	Turned early on GRICE

EDI Night Quarterly complaints (23:30 - 06:00)									
Date complaint made	Date/time of disturbance	Area	Cause	Aircraft Type	Departure Airport	Destination Airport	SID	Valid Y/N	Reason
N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

## 5.7 Noise commentary

- Funding has been approved for the installation of one further fixed noise monitoring station at the old Craigiehall Barracks. The project is progressing well with installation planned for the end of Q4.
- The mobile noise monitoring station remains on site in Dalgety Bay and is working well with no issues to report.
- We are working with EANAB on siting a mobile monitor in the Cammo area. Site assessment will take place in Q3.
- The consultation on the draft Noise Action Plan (NAP) 2024 – 2028 closed on 14th February and we will provide an update on the Final NAP and Consultation and Actions documents in due course

Of the 318 complaints made in Q2, 276 (86.8%) were made by three complainants.

- 25 (7.9%) by a complainant in Torphican
- 216 (86.8%) by a complainant in Dalgety Bay
- 22 (10.1%) by a complainant in Livingston Village

## 6. Route development

### 6.1 Route commentary

#### Overall Market Update:

- Q2 was a great continuation from Q1 as passenger numbers remain at an all-time high, driven by strong levels of demand.
- International traffic continues to drive increasing passenger numbers, as international volumes are up 8.9% in Q2 2025 vs Q2 in 2024.
- Each month saw an increase in passengers vs the same month in 2024. April was 9% ahead, and both May and June were 5% ahead.
- Looking forward, headwinds continue to the present surrounding both delivery of new aircraft and technical issues with some aircraft types in service.

#### Airline updates:

##### easyJet

- easyJet have announced the following new routes for W25: Malaga, Belfast City, Innsbruck and Barcelona.
- They have also announced that Bordeaux, Enfhida, Athens, Nice and Zurich will be extended to year-round operations.

##### Hainan

- Hainan will operate Beijing 2x weekly in W25. This will be the first winter operation to Beijing since 2019.

##### Icelandair

- Icelandair will start 4x weekly service to Keflavik from September 2025.

##### Jet2

- Jet2 launched new routes to Catania, Bergen and Bourgas, with performance remaining strong summer to date.
- They will also launch a new service to Tallinn in W25.

##### Luxair

- Luxair will start operating a Luxembourg service from July 2026 and will operate 2x weekly throughout the summer season.

##### Pegasus

- Pegasus increased to 6x weekly from the 9<sup>th</sup> July, and will operate this for the remainder of the summer season.

## Qatar

- Qatar have commenced operations on the B789-900 aircraft bringing the Suite product to Edinburgh for the first time this summer.
- Performance has continued to be strong despite this slight increase in capacity.

## Ryanair

- Ryanair have put on a sale a new route to Rzeszow in W25, operating 2x weekly.

## Virgin

- Virgin will add an additional 12 departures on Orlando in S26 taking the route to 3x weekly from 4<sup>th</sup> June – 9<sup>th</sup> July and from 17<sup>th</sup> September – 22<sup>nd</sup> October.

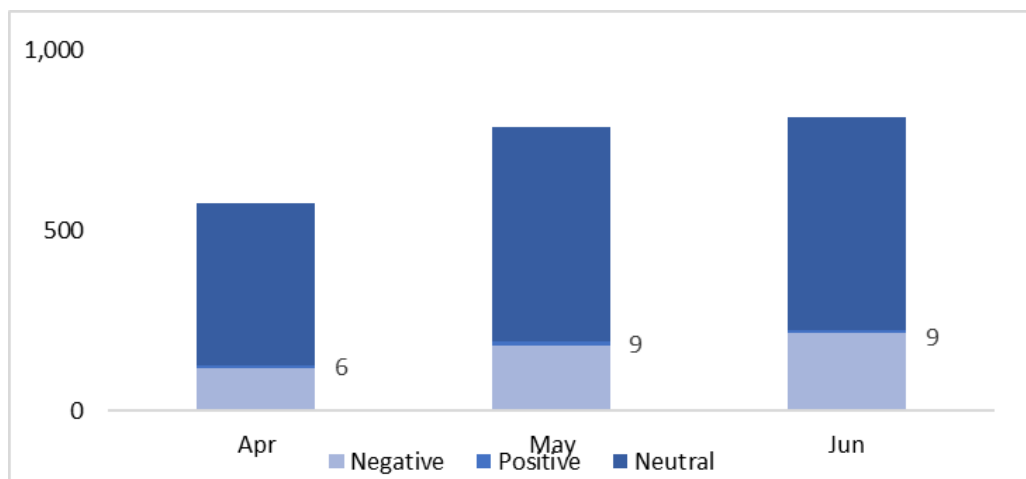
## United

- United will extend their Washington service into W25, operating 5x weekly in November/December, before pausing from January 5<sup>th</sup>- February 21<sup>st</sup> and resuming at 5x weekly for the remainder of the season.

## 7. Passenger satisfaction analysis

### 7.1 Complaints, compliments, enquiries and suggestions

*Received via email, phone call, webform, letter and live chat.*



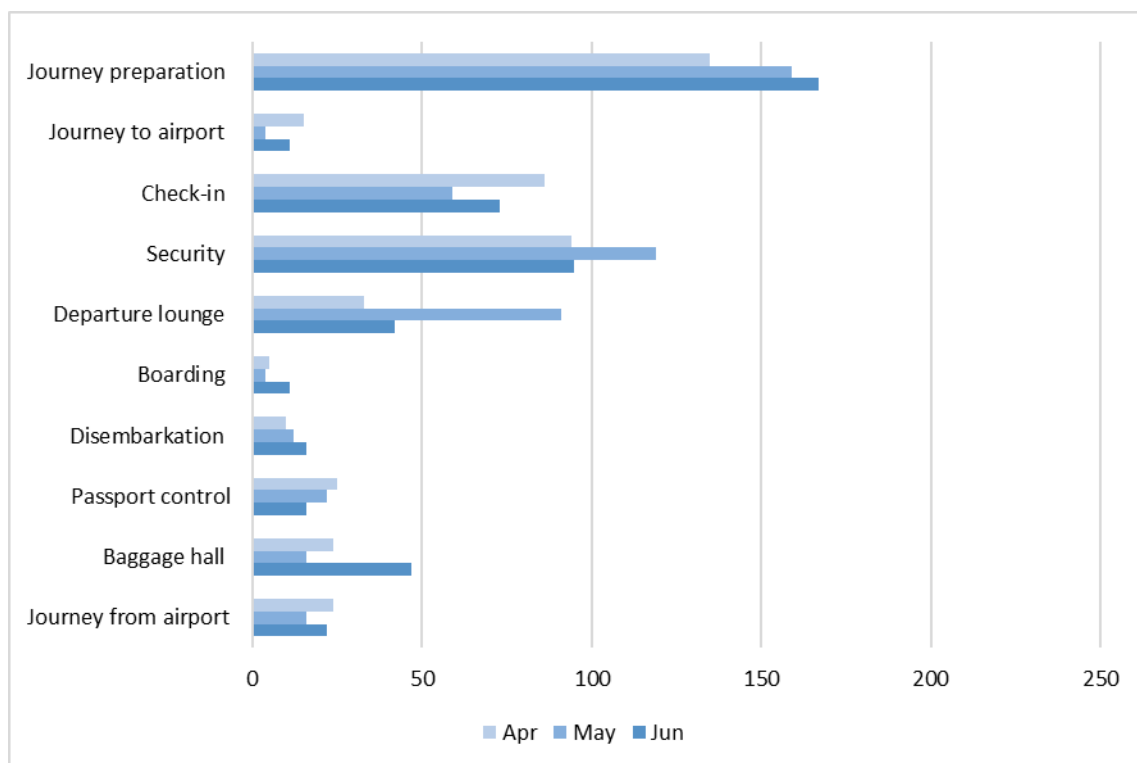


### 7.1.2 Commentary

	Apr -25	May -25	Jun-25	Total Q2 2025	Q2 vs Q1 % Change	Total Q2 2024	Q2 2025 vs Q2 2024 % change
Complaints	120	182	215	517	-0.43%	696	-26%
Compliments	6	9	9	24	-0.11%	25	-4%
Neutral	450	596	590	1,636	0.25%	3,433	-52%
<b>Total</b>	<b>576</b>	<b>787</b>	<b>814</b>	<b>2,177</b>	<b>0.28%</b>	<b>4,154</b>	<b>-48%</b>

- Q2 closed with an average of 1.12 complaints per 10,000 passengers – this is against a target of fewer than three complaints per 10,000 passengers.
- Complaints continue to decline year on year despite increased passenger numbers.

### 7.2 Passenger Satisfaction



- In Q2, the area with the most enquiries and feedback is 'journey preparation.' This is in line with what we would expect as passengers plan their journey prior to traveling to the airport.
- Q2 also saw an increase in enquiries relating to security as changes to hand luggage restrictions were introduced.

