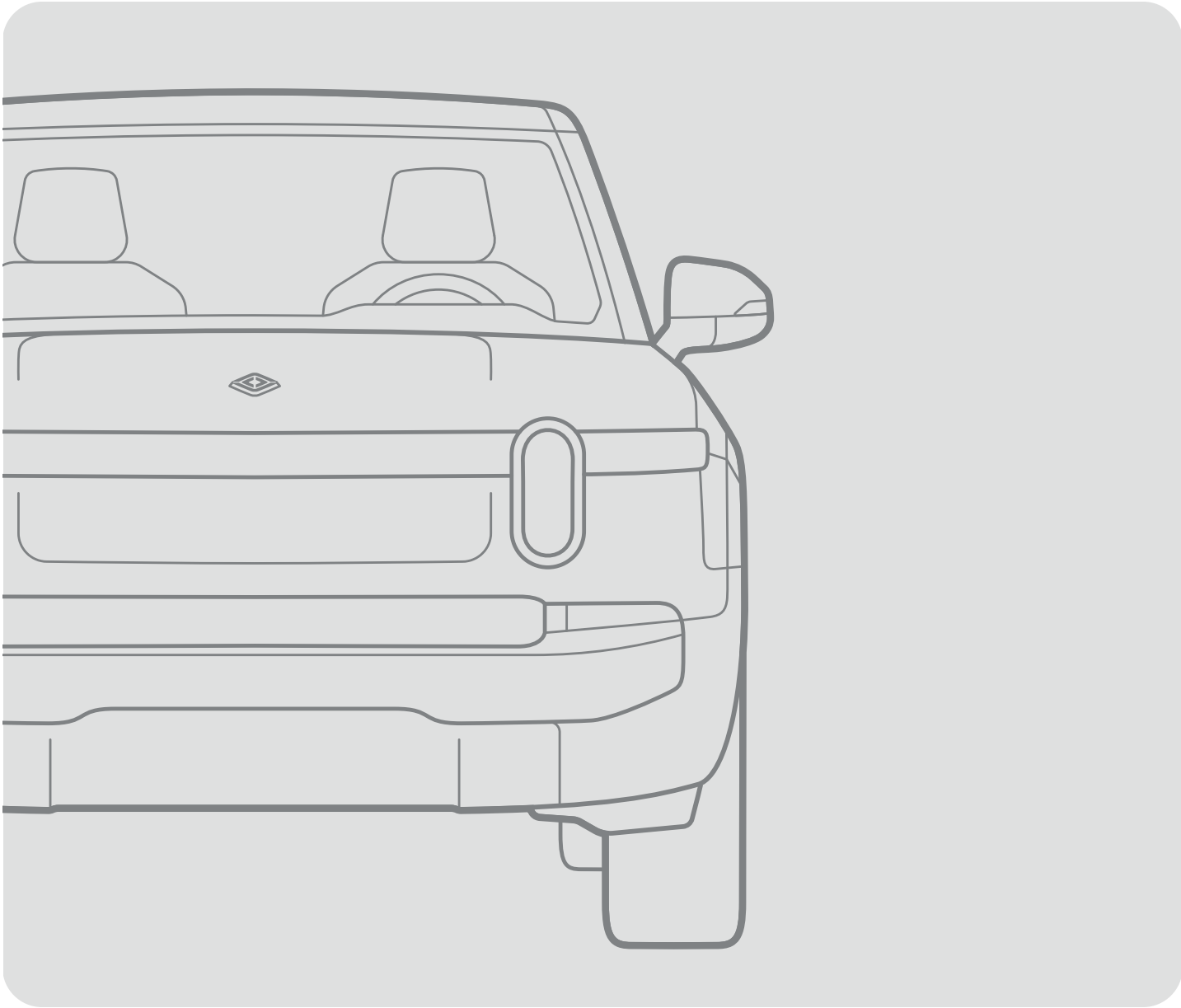
RIVIAN

R1T + R1S

New Vehicle Limited Warranty Guide



Effective August 13, 2026

Document Revision 15

U.S. Warranty

RIVIAN

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Software embedded or accessed by the vehicle may utilize open source software. Please visit https://www.rivian.com/legal/open-source for more information.

The images provided in this document are for illustrative purposes only. Depending on the product details and market region, the information in this document may appear slightly different from your product.

Contents

Revision History **5**
Consumer Information **6**
Rivian's Consumer Assistance Process 6
Contacting Rivian 6
Rivian Roadside Assistance 6
Rivian Warranty Information **7**
BBB AUTO LINE Alternative Dispute Resolution Program 7
Binding Arbitration 8
California Lemon Law Disclosure 11
General Warranty Provisions and Terms **12**
Warrantor 12
Limitations and Disclaimers 12
Vehicles Covered 13
Multiple Warranty Conditions 13
Your Rights Under State Law 13
Warranty Transfer 13
Warranty Period 13
New Vehicle Limited Warranty **14**
Comprehensive Warranty 14
Battery Pack Limited Warranty 15
Drivetrain Limited Warranty 15
Corrosion (Perforation Only) Limited Warranty 15
Occupant Active Restraint System Limited Warranty 15
Adjustment Warranty 16
Exceptions 16
Exclusions and Limitations 16
Additional Exclusions and Limitations for Corrosion 19
Voided Warranty 20
Damages 21
Other Limited Warranties **22**
Tire Limited Warranty 22
Original Equipment Tire Manufacturers 22
XPEL Limited Warranty 23
Adventure Gear Limited Warranty 23
Wall Charger Limited Warranties 23

Exchange Parts **24**
Production Changes **24**
Modifications and Waivers **24**

Revision History

This version of the guide is effective August 13, 2026.

Revision	Date	Description
1	December 9, 2021	Added information about snow traction devices to the Exclusions and Limitations section.
2	October 4, 2022	Changed address for BBB AUTO LINE.
3	November 16, 2022	Included XPEL Limited Warranty and other minor changes.
4	June 7, 2023	Removed warranty snapshot image and updated warranty terms. Revised New Vehicle Limited Warranty section.
5	September 4, 2023	Added Max Battery Pack.
6	November 22, 2023	Revised Dispute Resolution—Arbitration and Class Action Waiver section.
7	February 9, 2024	BBB AUTOLINE updates and added Standard Battery Pack.
8	March 15, 2024	Added XPEL Limited Warranty, NACS Adapter warranty exclusions, and other minor changes.
9	June 28, 2024	BBB AUTOLINE updates, updated vehicle warranty terms based on model year, and updated Adventure Gear and Charging warranty sections.
10	December 31, 2024	Added Goodyear Tire Warranty, updated Voided Warranty section, and other minor changes.
11	March 18, 2025	Added NACS extension cord exclusion.
12	July 15, 2025	Added California Lemon Law Disclosure address, added Model Year 2026 to warranty coverage table, and updated Exceptions, Adventure Gear, and Wall Charger sections.
13	December 19, 2025	Updated the Consumer Assistance Process section, the Service Parts Limited Warranty section, and other minor changes.
14	June 9, 2026	Removed Service Parts Limited Warranty and Limitations for Service Parts Sold over the Counter sections; updated Binding Arbitration, California Lemon Law Disclosure, Adjustment Warranty, and Exclusions and Limitations sections; and other minor changes.
15	August 13, 2026	Added Model Year 2027 to warranty coverage table.

Consumer Information

Rivian's Consumer Assistance Process

Rivian is dedicated to achieving the highest level of consumer satisfaction. Rivian is in the best position to help you with your service and repair needs. To obtain warranty service, contact Rivian.

Rivian will then communicate with you to:

1. Determine the optimal repair, service, or both for the vehicle and if the repair or service is covered under warranty.
2. Determine the most convenient repair and service location, date, and time.
3. Provide an estimated duration of repair and service.

All warranty repairs and/or services shall be subject to the Service Terms located at rivian.com/legal/service or available upon request.

Local or state authorities may require taxes be paid for warranty repairs and services. Rivian is not responsible for any taxes on warranty repairs or services.

Contacting Rivian

Contact Rivian's Service Support team through any of the following methods:

- Use the Rivian mobile app.
- Call (888) RIVIAN1 / (888) 748-4261.

You can also visit https://rivian.com/support/contact and submit a question using the contact form or chat.

Rivian Roadside Assistance

Rivian Roadside Assistance is available 24 hours a day, 365 days a year, with click-to-call in the Rivian mobile app or by dialing (844) RIVIAN4 / (844) 748-4264. For details regarding Rivian Roadside benefits, refer to the Rivian Roadside Terms and Conditions: https://rivian.com/legal/roadside.

Rivian Warranty Information

BBB AUTO LINE Alternative Dispute Resolution Program

Rivian's internal consumer assistance program will make every effort to resolve every customer concern in a satisfactory manner. We realize, however, that mutual agreement on some issues may not be possible. To ensure that you have had an opportunity to have your concern fully reviewed, Rivian provides an Alternative Dispute Resolution (non-binding arbitration) program. Rivian offers the program through:

BBB AUTO LINE
1676 International Drive, Suite 550
McLean, VA 22102
United States

The BBB AUTO LINE program is available free of charge and is part of Rivian's effort to provide you with an impartial third-party organization to equitably resolve your concerns. To request that your case be reviewed through the program, please contact BBB AUTO LINE at (800) 955-5100 or obtain a copy of a claim form at https://auto.bbbnp.org/lemon-law-complaint-form/. You may also call Rivian at 888-RIVIAN1 / (888) 748-4261 to obtain a copy of the form. When you contact Rivian or BBB AUTO LINE, have your vehicle identification number (VIN) and the current mileage on your Rivian vehicle. BBB AUTO LINE may also request that you provide your name and address, as well as a description of the problem with your vehicle. You should also include a copy of your correspondence with Rivian related to the issue with your Rivian vehicle. BBB AUTO LINE may only resolve disputes between you and Rivian on an individual basis and not on a class or representative action.

BBB AUTO LINE generally attempts to reach a decision on any claim within 40 days of when the claim is opened. The Scope of BBB AUTO LINE's decision shall be limited and excludes from consideration any decision of punitive damages, attorney's fees, or consequential damages (other than incidental damages expressly permitted by applicable law).

BBB AUTO LINE's decision is binding on Rivian, but not on you. If you accept the decision, Rivian will comply within 30 days after notice of your acceptance.

If you are not satisfied with the arbitrator's decision or Rivian's compliance, you may pursue your claim in binding arbitration on an individual basis in accordance with your Final Agreement to Purchase. Your participation in the BBB AUTO LINE program will satisfy the Initial Dispute Resolution Requirement in the Final Agreement to Purchase. Even if rejected, the BBB arbitrator's decision and any related findings will be admissible in any subsequent actions.

> **NOTE**
>
> The BBB AUTO LINE alternative dispute resolution process referenced above is a separate procedure from the Binding Arbitration program referenced below.

Binding Arbitration

In consideration for this New Vehicle Limited Warranty, and by accepting warranty service, you agree to resolve any dispute arising through binding arbitration, as specified below.

DISPUTE RESOLUTION—ARBITRATION AND CLASS ACTION WAIVER

Binding Arbitration. To the fullest extent permitted by applicable law and except for small claims or if you choose to opt-out as provided below, this Section governs all Disputes between you and Rivian. The term "Dispute" is to be given the broadest possible meaning that will be enforced and means any dispute, demand, claim, or controversy of any kind between you and Rivian Automotive, LLC, and its affiliates, whether based in contract, tort, statute, or otherwise, including but not limited to, any claim for fraud, false advertising, misrepresentation, strict products liability, negligence, breach of contract, breach of express or implied warranties, or violations of consumer protection, privacy, or data security laws, that arises out of or in any way relates to (1) this New Vehicle Limited Warranty; (2) our relationship (including any such relationship with affiliate third parties); (3) the purchase, sale, condition, design, manufacturing, serviceability, or repair of the Vehicle; (4) Rivian products or services; (5) advertising and other communications between you and Rivian; and as applicable, (6) your credit application. **You and Rivian agree to resolve all Disputes by binding arbitration conducted by the American Arbitration Association ("AAA") in accordance with the AAA Consumer Arbitration Rules, unless you and we agree otherwise. For more information on arbitration and to access the AAA Consumer Arbitration Rules, please visit: www.adr.org. If the AAA Consumer Arbitration Rules conflict with this arbitration agreement, then this arbitration agreement shall control. You and we understand that we are both waiving our rights to go to court (other than small claims court, as provided below), to present our claims to a jury, and to have claims resolved by a jury trial, and also that judicial appeal rights, if any, are more limited in arbitration than they would be in court.**

Confidentiality. Arbitrations conducted under this Section shall be kept strictly confidential. Neither you nor Rivian may disclose the fact that an arbitration exists or is proceeding, the nature or content of the Dispute(s), all documents exchanged in connection with the arbitration, all testimony (including transcripts of testimony, if any) that is given in the arbitration proceeding, or the results of any arbitration award. This paragraph shall not prevent disclosure of the arbitration proceedings (1) as may be required by law or court order; (2) as may be required to judicially challenge or enforce an arbitration award; (3) as may be required to assist your or Rivian's legal counsel, financial advisors, or accountants—provided that such individuals are also bound by this Section; (4) as may be required to disclose to existing or future shareholders, existing or potential insurers or reinsurers, existing or potential investors, existing or potential lenders, or existing or potential purchasers; or (5) if you and Rivian provide prior written consent. Notwithstanding anything to the contrary, this paragraph shall not apply to claims where confidentiality clauses are made illegal under state or federal law. The arbitrator shall have jurisdiction to hear any disputes over a breach of this Section and shall have authority to fashion an appropriate remedy. The arbitrator shall retain jurisdiction to enforce this Section after arbitration has ended.

Initial Dispute Resolution Requirement. Most disputes can be resolved without resort to arbitration or small claims court. For any Dispute, you and we agree that before taking any formal action to initiate arbitration or a small claims suit we will contact the other in an attempt to resolve the Dispute. You will contact us at repurchaserequest@rivian.com and provide a brief, written description of the Dispute and your contact information (including your Rivian ID, if you have one). We will contact you at your contact information on file with Rivian. You and Rivian agree to use reasonable efforts to settle any Dispute directly and good faith negotiations shall be a pre-condition to either party initiating a small claims suit or arbitration.

Filing a Demand for Arbitration. If the parties do not reach an agreed-upon solution within a period of 60 days from the time informal dispute resolution is initiated under the Initial Dispute Resolution provision above, then either party may initiate binding arbitration. In order to initiate arbitration, you must file an arbitration demand with AAA. You can find information about AAA and file your arbitration demand at https://www.adr.org/Support. You are also required to send a copy of the arbitration demand to us, and you should send it by email to arbitration@rivian.com.

Fees & Costs. AAA's Consumer Arbitration Rules will govern the allocation of arbitration fees and costs between you and Rivian. However, if your arbitration case filing fee exceeds the filing fee you would pay to file the action in a court of law, Rivian will pay the amount of your case filing fee in excess of the filing fee you would pay in a court of law. The arbitrator may award fees and costs, in whole or in part, in accordance with applicable law.

Arbitration Location & Procedure. Arbitration shall be initiated and take place in the city or county of your residence unless you and Rivian agree otherwise, or if you reside outside of the United States, in Orange County, California. If your claim does not exceed $25,000, then the arbitration will be conducted solely on the basis of documents you and Rivian submit to the arbitrator. If your claim exceeds $25,000, you and Rivian may agree to conduct arbitration by videoconference or teleconference, or conduct a document-only arbitration without any hearing. The arbitrator will have discretion to require a telephonic or face-to-face hearing for any claim upon the request of a party.

Applicable Law. You and Rivian agree that both the substantive and procedural provisions of the Federal Arbitration Act, 9 U.S.C. § 1 et seq. ("FAA"), shall govern the subject matter, formation, procedure, and enforcement of this Section. The statute of limitations laws, including statutes of repose, of the State in which the selling Rivian dealership is located, without regard to choice or conflict of law principles, will apply to any claims brought in arbitration.

Arbitrator's Powers. The arbitrator, and not any federal, state, or local court or agency, shall have exclusive authority to resolve all disputes arising out of or relating to the interpretation, applicability, enforceability, or formation of this Section, including but not limited to, any claim that all or any part of this Section is void or voidable. The arbitrator shall also have exclusive authority to resolve all threshold issues of arbitrability, including whether a Dispute is subject to arbitration, issues relating to whether this Section is applicable, unconscionable, or illusory, and any defense to arbitration, including waiver, delay, laches, or estoppel. However, the parties agree that any issue concerning the validity of the Class Action Waiver below must be decided by a court, and an arbitrator does not have authority to consider the validity of the waiver. The arbitrator shall be empowered to grant whatever relief would be available to you in your individual capacity in a court under law or in equity, including public injunctive relief. The arbitrator's award shall be written and shall be binding on you and Rivian. To preserve the confidentiality of the arbitration proceedings, the arbitrator's award shall not be entered as judgment in a court of law, unless you or Rivian fail to voluntarily satisfy the arbitration award within sixty (60) days after the arbitration award has been rendered.

Class Action Waiver. The parties further agree that the arbitration shall be conducted in each party's respective individual capacity only and not as a class action or other representative action, and the parties expressly waive their right to file a class action or seek relief on a class basis. **YOU AND RIVIAN AGREE THAT EACH PARTY MAY BRING CLAIMS AGAINST THE OTHER PARTY ONLY IN YOUR OR ITS INDIVIDUAL CAPACITY, NEITHER YOU NOR RIVIAN WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CONSUMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER, OR IN A PRIVATE ATTORNEY GENERAL CAPACITY.** If a court (after exhaustion of all appeals) declares any of this Class Action Waiver unenforceable, then all other aspects of the case must be arbitrated first. After completing arbitration, the remaining (non-arbitrable) aspects of the case will then be decided by a court.

Small Claims Court. Subject to the Initial Dispute Resolution Requirement, either party may bring an individual action in small claims court consistent with the jurisdictional limits that apply to that forum.

Opt-Out Right. You may opt-out of this Dispute Resolution—Arbitration and Class Action Waiver within 30 days from the date you purchase your vehicle, by sending an email to optout@rivian.com from the email associated with your Rivian ID with "Opt-Out of Arbitration" in the subject line and, in the body of the email, your full name and address. Any opt-out of this provision does not affect the validity of any other arbitration agreement between you and Rivian. If you opt-out of this provision but were bound by an existing agreement to arbitrate disputes with Rivian, that existing arbitration agreement will remain in full force and effect.

Severability. If any arbitrator or court determines that any part of this Dispute Resolution—Arbitration and Class Action Waiver is illegal or unenforceable, then such part will be eliminated, the remainder of the Dispute Resolution—Arbitration and Class Action Waiver will remain in force and effect, and the unenforceable part shall be deemed to be modified solely to the extent necessary to make it enforceable.

Survival. This Dispute Resolution—Arbitration and Class Action Waiver shall survive the end of this agreement and/or your relationship with Rivian, including the end of any promotion or contest, opt-out of communication, or other use or participation in any Rivian Product or Service.

Choice of Forum. Any Dispute(s) deemed not subject to arbitration shall be litigated exclusively by either party in the United States District Court for the Central District of California. If the United States District Court for the Central District of California lacks subject matter jurisdiction, then any Dispute(s) deemed not subject to arbitration shall be litigated exclusively by either party in the Superior Court of the State of California in the County of Orange.

California Lemon Law Disclosure

California Civil Code Section 1793.2(d) requires that if Rivian or its representative is unable to repair a new motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, Rivian may be required, under the Song-Beverly Consumer Warranty Act, to replace or repurchase the vehicle. California Civil Code Section 1793.22(b) creates a presumption that Rivian has had a reasonable number of attempts to conform the vehicle to its applicable express warranties within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first. The presumption in 1793.22(b) may not be asserted by the buyer until after the buyer has initially resorted to the BBB AUTO LINE.

To contact Rivian directly about a claim, send an email to repurchaserequest@rivian.com.

For purposes of California Civil Code Section 1793.2(d), direct notice must also be provided to Rivian at the following address:

Rivian Automotive, LLC
14600 Myford Road
Irvine, CA 92606
United States

General Warranty Provisions and Terms

Warrantor

Rivian Automotive, LLC ("Rivian") will provide repairs to Rivian passenger vehicles during the applicable warranty period in accordance with the terms, conditions, and limitations defined in this R1T + R1S New Vehicle Limited Warranty Guide (the "Warranty Guide").

Rivian Automotive, LLC
14600 Myford Road
Irvine, CA 92606
United States
https://rivian.com/support/contact

Limitations and Disclaimers

Limitations and Disclaimers

The warranties in this Warranty Guide are the only express warranties made in connection with Rivian passenger vehicles.

Warranties and conditions arising under state and federal law, including but not limited to, implied warranties and conditions of sale, durability, or those otherwise arising in the course of dealing or usage of trade, shall be limited in duration to the fullest extent allowable by law, or limited in duration to the term of the New Vehicle Limited Warranty for such jurisdictions which do not allow a limitation on the duration.

These stated warranties give you specific legal rights. You may have other rights, which vary from state to state depending on applicable state law. INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION, LOSS OF TIME, INCONVENIENCE, LOSS OF USE OF THE VEHICLE, OR COMMERCIAL LOSS, ARE NOT COVERED UNDER THIS WARRANTY.

In the United States, the Magnuson-Moss Warranty Act, 15 U.S.C.A. § 2301 et seq. ("MMWA"), is the federal law which governs your New Vehicle Limited Warranty. You must use BBB AUTO LINE before seeking remedies via a civil action under the MMWA. However, if you choose to seek remedies that are not created by the MMWA, you are not required to use BBB AUTO LINE, although that option is still available to you. Many states have enacted laws, commonly called 'Lemon Laws,' that provide you with certain rights if you have problems with your new vehicle. These laws vary across state or territory. Some jurisdictions require your use of BBB AUTO LINE before pursuing a civil action. Some jurisdictions require that you provide Rivian with a final repair opportunity. To the fullest extent allowed by the law of your jurisdiction, you must provide Rivian, during the applicable warranty period specified in this Warranty Guide, with written notification of any defects you have experienced within a reasonable period of time to allow Rivian an opportunity to make any needed repairs, before you pursue any remedies via a civil action.

Vehicles Covered

The warranties in this Warranty Guide apply to Rivian passenger vehicles sold by Rivian and registered in the United States. Warranty service is provided exclusively in the 50 United States, Washington, D.C., and Canada.

Multiple Warranty Conditions

Warranty terms and conditions may vary depending on the part or system covered. A warranty for specific parts or systems is governed by the terms in the applicable warranty section, and other general provisions in the Warranty Guide sections below.

Some states may not allow limitations on implied warranties or the conditions above, in which case, the above limitations may not apply to you. The replacement part may be a new, reconditioned, or remanufactured part.

Rivian does not authorize any person or entity to create any other obligations or liability for Rivian in connection with this Warranty Guide. The decision whether to repair or replace a part is reserved for Rivian at Rivian's sole discretion.

Your Rights Under State Law

The provisions in this Warranty Guide give you specific legal rights. You may also have other rights that vary by state.

Warranty Transfer

The warranties described in this Warranty Guide may be transferable to subsequent lawful purchasers of the vehicle after the first retail purchaser. Subsequent purchasers should contact Rivian, before purchase, to determine whether any warranty coverages have been voided.

Warranty Period

The New Vehicle Limited Warranty begins on the day a new Rivian vehicle is delivered to the first retail purchaser(s) or by leasing or registering the vehicle for operation, whichever is earlier, and provides coverage for the period based on the specified warranty. Parts repaired or replaced under this warranty are covered only until the original warranty period ends or as otherwise provided by applicable law.

New Vehicle Limited Warranty

The New Vehicle Limited Warranty provides the following coverage, subject to the limitations and exclusions outlined in this document:

<table>
<tr><th rowspan="2">Model Year</th><th colspan="2">Configuration</th><th colspan="2">Limited Warranties</th><th rowspan="2">Comprehensive Warranty</th></tr>
<tr><th>Battery Pack</th><th>Drivetrain</th><th>Battery Pack System</th><th>Drivetrain System</th></tr>
<tr><td rowspan="5">2022-2024</td><td>Large</td><td>Quad</td><td colspan="2">8-year or 175,000-mile</td><td>5-year or 60,000-mile</td></tr>
<tr><td>Large</td><td rowspan="2">Dual</td><td colspan="2" rowspan="2">8-year or 150,000-mile</td><td rowspan="4">4-year or 50,000-mile</td></tr>
<tr><td>Max</td></tr>
<tr><td>Standard</td><td rowspan="2">All</td><td colspan="2" rowspan="2">8-year or 120,000-mile</td></tr>
<tr><td>Standard+</td></tr>
<tr><td rowspan="3">2025-2026</td><td>Max</td><td rowspan="3">All</td><td colspan="2" rowspan="2">8-year or 150,000-mile</td><td rowspan="3">4-year or 50,000-mile</td></tr>
<tr><td>Large</td></tr>
<tr><td>Standard</td><td colspan="2">8-year or 120,000-mile</td></tr>
<tr><td rowspan="4">2027</td><td colspan="2">Premium</td><td colspan="2" rowspan="4">8-year or 150,000-mile</td><td rowspan="4">4-year or 50,000-mile</td></tr>
<tr><td colspan="2">Premium Long Range</td></tr>
<tr><td colspan="2">Performance</td></tr>
<tr><td colspan="2">Quad</td></tr>
</table>

- An 8-year corrosion (perforation) limited warranty.
- An 8-year or 100,000-mile (whichever occurs first) occupant active restraint system limited warranty.
- A 1-year or 12,000-mile (whichever occurs first) adjustment warranty.
- A tire limited warranty provided by the tire manufacturer.

Coverage, exclusions, and limitations for these warranties are detailed below. These warranties cover the repair, replacement, or adjustment necessary to correct any Rivian component parts found to be defective in materials or workmanship under normal operation and use during the applicable coverage period.

Any part replaced under the terms of this warranty shall become the property of Rivian.

Comprehensive Warranty

Rivian will repair or replace any Rivian component parts found to be defective in factory-supplied materials or factory workmanship under normal operation and use during the applicable coverage period.

Battery Pack Limited Warranty

Coverage includes all of the components inside the high-voltage battery pack enclosure and the enclosure. Interfaces that connect the vehicle systems to the battery (including but not limited to, external cables, harnesses, and hoses) are covered under the terms of the comprehensive warranty.

The high-voltage battery pack capacity naturally decreases over time with use. This expected gradual capacity loss over time is not covered under the Battery Pack Limited Warranty. However, greater than expected degradation is covered under the Battery Pack Limited Warranty. The warranty will cover a battery pack that loses 30% or more of its normal minimum usable rated capacity within the warranty period. Valid battery pack capacity-related warranty claims will be replaced with a battery pack of equal or greater performance that is appropriate to the mileage and age of the vehicle and will be covered for the remainder of the warranty period of the original battery pack. An authorized Rivian service location will determine the usable capacity of your battery pack to determine if the degradation level is within the expected natural range. The decision to repair, replace, or provide remanufactured parts, along with the condition of the replacement part, is at the sole discretion of Rivian.

Drivetrain Limited Warranty

Coverage includes the electric motors, gearbox assembly, disconnects (rear only), and dual power inverter module. Interfaces that connect the vehicle systems to the drivetrain (including but not limited to, external cables, harnesses, and hoses) are covered under the terms of the comprehensive warranty.

Corrosion (Perforation Only) Limited Warranty

Coverage begins on the same date as the New Vehicle Limited Warranty and continues for 8 years with no mileage limit. Rivian will repair or replace any original body panel that rusts completely through from the inside out (perforated by corrosion). This includes panels previously repaired or replaced under this warranty. You will not be charged for any parts, material, or labor under this warranty. Any body panels repaired or replaced under this warranty are covered only for the time remaining in the 8-year warranty period.

Occupant Active Restraint System Limited Warranty

Rivian passenger vehicle seat belts and related seat belt components are warranted against defects that Rivian finds in workmanship and materials for 8 years or 100,000 miles, whichever occurs first. This limited warranty covers the repair or replacement necessary to correct defects in materials or workmanship of any parts manufactured or supplied by Rivian that occur under normal operation and use during the applicable coverage period.

For vehicles sold and registered in the State of Kansas, seat belts and related seat belt components are warranted against defects in workmanship and materials for 10 years, regardless of mileage.

This limited warranty does not cover replacement of seat belts and related components required as the result of a collision.

Adjustment Warranty

Adjustments required due to a defect in material or factory workmanship are covered for the first year or 12,000 miles, whichever occurs first. Thereafter, all adjustments are considered owner responsibility. Coverage includes wheel alignments and tire balancing, brake pad/lining replacements, and body fit concerns (such as misaligned body panels or squeaky hinges).

Exceptions

The items below are covered for periods different from the comprehensive warranty coverage. These limited warranties cover the repair or replacement necessary to correct defects in materials or workmanship of any parts manufactured or supplied by Rivian that occur under normal operation and use during the applicable coverage period, subject to the exclusions and limitations set out in this Warranty Guide.

- The original equipment 12-volt batteries that come with your Rivian are covered by a 3-year or 36,000-mile (whichever occurs first) limited warranty. Defective batteries will be replaced at no cost during this warranty period. 12-volt batteries may be damaged or drained if the vehicle is left unplugged for an extended time. 12-volt batteries damaged or drained due to such improper maintenance are not covered under warranty.
- Exterior body panel surface rust is covered by a 3-year or 36,000-mile (whichever occurs first) limited warranty.
- The Camp Speaker, if equipped, is covered by a 2-year limited warranty.
- Rivian portable chargers and adapters, if equipped, are covered by a 2-year limited warranty.

Exclusions and Limitations

The New Vehicle Limited Warranty does not apply to a vehicle in the following situations:

- The vehicle or product is repaired in a way that is inconsistent with Rivian service requirements. See the Owner's Guide for your Rivian vehicle for information on service and maintenance requirements.
- The vehicle or product is subjected to unusual physical, thermal, or electrical stress; racing; overloading; improper installation; misuse; abuse; accident; fire; floods; or negligent use, storage, transportation, or handling.
- The vehicle or product is used primarily for business or commercial purposes.

In addition, damage or the malfunction of the vehicle or any of its component parts is not covered under the New Vehicle Limited Warranty when caused by the following:

- Using or installing parts or performing modifications not approved by Rivian.
- Lack of routine maintenance as set forth in the Owner's Guide for your vehicle.
- Lack of repair or failure to repair in a timely manner.
- Attempting to charge the vehicle by any means other than through the charge port.
- Using, or attempting to use, third-party CCS or NACS charging adapters not approved by Rivian.
- Using, or attempting to use, third-party NACS AC or DC extension cords not approved by Rivian.
- Failure to observe and comply with all field service action notifications.
- Using the vehicle to improperly tow, winch, or otherwise improperly convey transportation.
- Winching, towing, or transporting the vehicle in an improper manner.
- Theft or other criminal activity.
- Collisions, crashes, and objects striking the vehicle.
- Reckless driving of the vehicle over hazardous surfaces, including but not limited to, curbs, potholes, debris, vegetation, or other obstacles.
- Competition and racing.
- Using the vehicle for purposes other than those for which it was designed, including using the vehicle for long-term stationary power backup or supply.
- Immersion of the vehicle or its components in salt water.
- Environmental damages, malicious acts, or acts of God, including but not limited to, storms, hail damage, floods, high winds, fire, lightning, prolonged exposure to direct sunlight, road debris, vandalism or acts of violence, animal infestation, tree sap, harmful airborne chemicals, including but not limited to, ash and fallout, exposure to salt, stone chips, pavement tar, and insect and bird leavings.
- Storing the vehicle at temperatures below -31°F without being plugged into a charger.
- Damage caused by snow traction devices.

In addition, this New Vehicle Limited Warranty does not cover any of the following:

- Glass, including windshield glass, that is cracked, chipped, scratched, or otherwise broken by any means besides a defect in material or workmanship. This applies to Rivian-manufactured or -supplied windshield and glass.
- Normal noise, vibration, and harshness, including but not limited to, brake noise, road noise and vibration, and general creaks, squeaks, and rattles.
- Any accessory or the installation of non-Rivian-authorized parts and accessories. This includes damage caused by unauthorized parts and accessories and by their installation, including but not limited to, driveline failures occurring from modifying the stock vehicle with large tires, wheel spacers, or aftermarket components that can damage the driveline, like tank tracks and large off-set wheels.
- Certain individual items associated with the vehicle, including but not limited to, the tires, external recharging equipment, or related non-vehicle components that have separate warranties subject to their own terms and conditions.
- Regular maintenance services, including but not limited to, the following:
  - Standard periodic service and diagnostic checks (for details see the Owner's Guide for your vehicle or service documents).
  - Wheel alignment, balancing, and tire rotation.
  - Exterior and interior care (such as washing, cleaning, and waxing). If equipped, wood trim has inherent variations in color and texture, dependent upon being properly cleaned and maintained. Wood trim may lighten or darken due to age or exposure to sunlight; this is not a defect in materials or workmanship.
  - Wearable maintenance items considered to be consumable (such as wiper blades, brake components including pads and rotors, key fob batteries, and filters).
- Minor cosmetic imperfections in the interior and exterior visible at delivery (such as minor paint imperfections).
- Towing costs, charges, or other fees associated with non-warranty repairs and service (such as failure to adequately charge the vehicle resulting in loss of motive power during use).
- Wear and tear or deterioration because of age, miles driven, environmental exposure, and chemical processes under dynamic operation, stationary conditions, and non-use.

Additional Exclusions and Limitations for Corrosion

In addition to the exclusions and limitations set out above, the Corrosion (Perforation Only) Limited Warranty does not cover the following:

- Surface rust on the underbody or any other part of the vehicle except body panels.
- Rusting of body panels that were repaired, replaced, or refinished after sale of the new vehicle, unless those panels were repaired or replaced under this warranty.
- Body panel rust caused by abuse, misuse, or lack of maintenance.
- Rusting where the paint has been damaged by road hazards, such as stones and debris.
- Rust caused by immersion of the body panel in water, mud, or sand, or from exposure to corrosive gas or industrial fallout.
- Paint matching. Rivian will decide how much of the repaired or replaced panel (and any adjoining body panels) needs to be repainted to match the original finish. Rivian will not, under any circumstance, authorize painting the entire vehicle purely for the purpose of paint matching.
- The vehicle's matte finish appearance (if equipped). Maintaining the matte finish is solely the responsibility of the vehicle owner as described in the Owner's Guide for your vehicle.
- Repairs due to damage caused by application of aftermarket rustproofing products.

Voided Warranty

Complying with the Owner's Guide, this Warranty Guide, and any future field service action notifications for your vehicle is important to maintain warranty coverage. This New Vehicle Limited Warranty may be voided if the instructions in those documents, or possible future field service actions, are not followed. These instructions include, but are not limited to, compliance with field service action notifications, vehicle proper use, vehicle repair and maintenance requirements, and software updates.

As with proper operation and maintenance of your vehicle, Rivian is not responsible for you receiving and maintaining your vehicle's maintenance and service records. Detailed records must include the service center location or mobile service identification number, service dates, description of services, and full 17-digit vehicle identification number (VIN). Transferring any maintenance or service records should the vehicle be resold is not Rivian's responsibility.

The following events may also void the New Vehicle Limited Warranty:

- Abuse or neglect that interferes with the proper functioning of the vehicle.
- VIN defacing or alterations.
- Odometer modifications or disconnections.
- Vehicles that have been determined to be dismantled, fire damaged, flooded, junk, rebuilt, salvaged, reconstructed, irreparable, or a total loss.
- Damage to your vehicle due to towing that was not pre-authorized by Rivian Service Support or Roadside Assistance.

Rivian also reserves the right to use telemetry data obtained directly or remotely, or any other vehicle-related data gathered by any means, to verify any vehicle or vehicle-system fault, troubleshoot any concern, conduct research and analysis for vehicle improvement, evaluate vehicle functionality and performance, analyze vehicle incidents, and approve or deny warranty claims.

If your vehicle leaves the United States, for warranty purposes:

- Except where specifically required by law, there is no warranty coverage for this vehicle if it is outside of the 50 United States, Washington, D.C., or Canada.
- This policy does not apply to vehicles registered to United States government officials or military personnel on assignment outside of the 50 United States and Washington, D.C.

Except as described below, taking your product to be serviced by a repair shop that is not a Rivian-authorized repair facility will not void this warranty, and using third-party parts alone will not void this warranty. However, Rivian will exclude warranty coverage for defects or damage caused by unauthorized parts, service, or use of the vehicle (including defects or damage caused by use of aftermarket parts or use of the vehicle for racing or competition). The denial of coverage may be based on the installation of parts designed for unauthorized uses of the vehicle. Rivian strongly recommends that you have all maintenance, service, and repairs done at a Rivian-authorized repair facility.

Damages

Rivian is not responsible for any indirect damages arising out of, or relating to, Rivian vehicles or products, including but not limited to, transportation to and from a Rivian-authorized repair facility, loss of access to the vehicle, and any damages resulting from loss of vehicle access.

Rivian shall not be liable for any direct damages in an amount that exceeds the purchase price paid for the vehicle or product. The above limitations and exclusions shall apply whether your claim is in contract, tort (including negligence and gross negligence), breach of warranty or condition, misrepresentation (whether negligent or otherwise), or otherwise at law or in equity, even if Rivian is advised of the possibility of such damages or such damages are reasonably foreseeable. Rivian is not responsible for any fees or costs incurred in connection with litigating any such claim.

Some jurisdictions do not allow the exclusion or limitation of indirect, direct, incidental, special, or consequential damages, so the above limitations or exclusions may not apply to you.

Other Limited Warranties

In addition to the New Vehicle Limited Warranty, the following limited warranties are also available.

Tire Limited Warranty

The tires that come as original equipment on your new Rivian may be warranted by their manufacturer, including the spare tire, if included. Limited warranty details for a particular tire manufacturer are detailed in the applicable tire manufacturer's limited warranty statement found on their website.

To obtain warranty service for your original equipment Rivian tires, you may contact Rivian Service Support for assistance or take the tire to an authorized dealer of the tire manufacturer.

Original Equipment Tire Manufacturers

Pirelli Tire

Pirelli Tire, LLC
Consumer Affairs Group
100 Pirelli Drive Rome, GA 30161
United States

Phone: (800) 747-3554

Email: consumer.affairs@pirelli.com

Website: https://www.pirelli.com/tires/en-us/car/homepage

Warranty Brochure: https://www.pirelli.com/tires/en-us/car/tire-use-guide-warranty/tire-warranty

Goodyear Tire & Rubber Company

Goodyear Tire & Rubber Company
Customer Assistance Center
Dept 728
200 Innovation Way
Akron, OH 44316-0001

Phone: (800) 321-2136

Email: goodyear_cr@goodyear.com

Website: http://www.goodyear.com/

Warranty Brochure: https://www.goodyear.com/en_US/support/tire-warranty/auto-light-truck.html

XPEL Limited Warranty

XPEL, Inc. expressly warrants to the owner that, for a period of 5 years or 60,000 miles, whichever occurs first (the "Warranty Period") from the vehicle purchase date, XPEL will cover defects on Front Paint Protection and STEALTH PPF (the "Product(s)"), such as yellowing, cracking, blistering, and delaminating. This Limited Warranty only applies to XPEL's Products which are professionally installed by an authorized XPEL installer.

XPEL will, at its option, remove or replace the Product without charge if the Product fails or does not perform as warranted solely due to a manufacturing defect within the Warranty Period, subject to the exclusions set forth in this Limited Warranty. If XPEL elects to replace the Product, XPEL will have an authorized installer of its choice remove and reapply the Product to areas determined by XPEL in its sole discretion to be covered by this Limited Warranty. XPEL will cover parts and labor. The replacement of the defective film is the exclusive remedy for all Products covered under this Limited Warranty. During the entire Warranty Period, XPEL's obligation as to repair or replacement shall further be limited to repair or replacement with the Products that are available at the time of the repair or replacement and shall be limited to the repair or replacement of only the specific Product that fails due to a manufacturing defect. Any repaired or replaced product shall also remain subject to the Warranty Period, and any repair or replacement shall not extend the original Warranty Period in any manner or start a new warranty period. These are the exclusive remedies for all Products covered under this Limited Warranty.

For more information about XPEL's Limited Warranty, Disclaimer of Warranties, and Limitation of Liability, visit https://www.xpel.com/warranty-information.

Any questions concerning this Limited Warranty should be addressed to:

XPEL, Inc.

Phone: (210) 678-3700

Email: xpelwarranty@xpel.com

Website: http://www.xpel.com

Adventure Gear Limited Warranty

Rivian Adventure Gear (including Rivian portable chargers and adapters), purchased with your Rivian vehicle or purchased separately from your vehicle, has a 2-year warranty from the date of delivery with proof of purchase.

For further details, exceptions to warranty periods, and exclusions and limitations, see the Adventure Gear Limited Warranty Guide.

Wall Charger Limited Warranties

Rivian Wall Chargers are covered by their respective Wall Charger Limited Warranty Guide.

Exchange Parts

Warranty repairs may be resolved by using exchanged parts with the intent to reduce the amount of time you are without your vehicle. New, reconditioned, remanufactured, or repaired parts may be used in this exchange service. In any case, all exchanged parts will have the same limited warranty as service parts and meet Rivian standards. The decision whether to repair, replace, or provide remanufactured parts, along with the condition of the replacement parts, is reserved for Rivian at the sole discretion of Rivian.

Production Changes

Rivian may make changes to new vehicle design and update warranty coverage for new vehicles at any time. Production changes or upgrades to new vehicles do not obligate Rivian to update vehicles already built with component parts of a different type or design, so long as the vehicle functions properly with the repair, adjustment, or installation of replacement parts under the warranty.

This Warranty Guide will be updated with a new effective date, shown on the title page, if any warranty terms have changed. The new warranty terms will only apply to vehicles sold after that date.

Nothing in this Warranty Guide should be construed as requiring defective parts to be replaced with parts of a different type or design than the original part, so long as the vehicle functions properly with the replacement part.

Modifications and Waivers

Only an authorized Rivian representative can modify this Warranty Guide. Rivian may cover more service and repair costs than are necessary as detailed in this Warranty Guide. In some cases, Rivian choosing to offer to pay for services and repairs beyond the limited warranty are known as "adjustment programs." In the event Rivian initiates an adjustment program, Rivian will attempt to contact owners of registered affected vehicles. Owners may contact Rivian to determine if their vehicle is covered in a broader adjustment program. The choice to use adjustment programs does not affect Rivian's right to pay for repair and services beyond warranty requirements on a case-by-case basis.

Rivian reserves the right to perform additional services, make changes to Rivian vehicles, and pay for service and repairs beyond those covered in this Warranty Guide without incurring any obligation on Rivian to perform similar actions on other vehicles. This Warranty Guide does not imply any Rivian vehicle is expected to contain defects or is completely free from defects. Defects may be unintentionally introduced into vehicles during the design and manufacturing processes. Such defects could result in the need for repairs. For this reason, Rivian provides the New Vehicle Limited Warranty to remedy any such manufacturing defects that result in vehicle component part malfunction or failure during the warranty period.