

Milan, 23 January 2025

**Subject: Suspension of premium collections**

Dear Customer,

In the light of the recent developments concerning the situation of FWU Life Insurance LUX S.A. ("FLL"), of which we invite you to take note on the website of the Luxembourg Supervisory Authority ("CAA"), we wish to inform you that, contrary to what has been communicated in the past few days, **the premium collection procedures are currently suspended.**

To stay up to date on the FLL situation, please consult the following official resources:

- CAA website: <https://www.caa.lu/fr/consommateurs/insolvabilite-de-fwu-life-insurance-lux-sa>
- IVASS website: <https://www.ivass.it/consumatori/azioni-tutela/vigilanza-imprese-estere/fwu/index.html?dotcache=refresh>
- Our website: <https://www.forwardyou.com>.

Our Customer Service remains at your disposal for any enquiries about your policy at the following e-mail address: .info@fwulife.it

Sincerely yours,

**FWU Life Insurance Lux S.A.**  
**Secondary office in Italy**  
**Legal Representative**  
**Antonio Perrotti**



**FWU Life**