

## Las Vegas • McCarran International Airport P.O. Box 11005 • Las Vegas, NV 89111-1005 Clark County Department of Aviation – Rosemary A. Vassiliadis, Director



## **MEDIA ADVISORY**

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FOR IMMEDIATE RELEASE
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## McCarran to Celebrate Renovations Marking the Path to the Airport's Future After Record-Setting Year

WHO: McCarran International Airport officials, including Director of Aviation

Rosemary Vassiliadis, as well as representatives from airlines, the

TSA and concessionaires, among others.

**WHAT:** A celebration in honor of the completion of a \$30 million Terminal 1

renovation project which comes on the heels of the busiest year in

the airport's history.

WHERE: McCarran International Airport

Terminal 1 – Ticketing

Between Southwest & American airlines' counters

WHEN: Wednesday, January 24, 2018 @ 11 a.m.

As passenger volume has grown to record numbers over the past several years, McCarran officials have constantly evaluated the airport's infrastructure and operations seeking ways to enhance customer service, maximize efficiencies and increase flexibility. Wednesday, the airport celebrates the completion of infrastructure improvements in Terminal 1 -- part of a \$30 million renovation project that brought new flooring and updated bathrooms to Baggage Claim and Ticketing, as well as brighter lighting, contemporary wall coverings and new check-in counters.

There will be a brief speaking program before a ceremonial ribbon cutting, followed by light refreshments. Guests will also be invited to take a look back in time with a slideshow highlighting how the airport has evolved over the years, along with comments from the Director of Aviation regarding plans for continued enhancement of the passenger experience as we look forward to the 70<sup>th</sup> Anniversary of McCarran being owned and operated by Clark County.

In addition to the facilities and operational improvements made around the airport, McCarran recognizes that superior customer service for its passengers is a top priority. With a focus on improving the passenger experience, leaders from the Department of Aviation, airlines, tenants and service providers have come together to launch an airportwide customer service program called *MAYS*: *McCarran At Your Service*.

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## **Editor's Notes:**

For this event, media members are asked to park in the Special Use Lot located on Zero Level at Terminal 1 and proceed inside directly to Ticketing. Drivers of unmarked vehicles should place a placard or business card on the dash to identify the media outlet to which it belongs.