

Las Vegas • McCarran International Airport

NEWS RELEASE

Clark County Department of Aviation - Randall H. Walker, Director

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Parking at McCarran Airport's International Terminal Just Got Easier State-of-the-Art Parking Pay Stations at Terminal 2 Offer Greater Customer Convenience

New and more convenient parking pay stations are now available at McCarran's charter and international terminal. The Terminal 2 parking pay stations accept a variety of payment methods and allow customers to pay when exiting the parking lot.

Two parking pay stations allow passengers at Terminal 2 to pay parking fees using coins, cash or credit card. Change is given to customers in Susan B. Anthony dollars, \$5 or \$10 bills. Written instructions are displayed in both English and Spanish, with audio prompts in English. The equipment for the system cost approximately \$160,000.

"This system is easier to use and offers more payment flexibility than the previous models we had," said Randall H. Walker, director, Clark County Department of Aviation. "McCarran is a leader in technology and this system is another avenue that allows for great customer service."

The new system replaced the old pre-pay model installed in 1997. The old models accepted currency and coins, but could not process credit or debit cards. Customers had to pay cash in advance of their trip and received change only in dollar coins. The new system is more reliable and easier for customers to use.

McCarran's emphasis on customer service resulted in the airport ranking in the top 10 airports in the world for customer satisfaction, according to the J. D. Power and Associates 2004 Global Airport Satisfaction study.

There are 270 spaces in the parking lot at Terminal 2, which serves more than 20 scheduled and charter air carriers.

For general information on airport parking, call (702) 261-5121 or visit www.mccarran.com.

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