

c:w Community Survey v3.0 - November 2019

Metadata

Welcome to charity: water community survey.

1. Today's date and time

Hint:

2. Enumerator name

3. Name of community

4. Community ID

5. Select Baseline, Endline, or Post-implementation monitoring

- Baseline
- Endline
- Post-Implementation Monitoring

6. [Direct Observation] Who is the person (or persons) you are interviewing? [Mark all that apply]

- Water committee chair
- Water committee treasurer
- Water committee secretary
- Water committee member
- Community leader
- Community member
- Other (please specify)

Community Characteristics

7. How many households are there in this community?

8. How many people live in this community?

9. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.]

- Piped water into dwelling
- Piped water into yard/plot
- Public tap/standpipe
- Mechanized borehole
- Borehole with hand pump
- Protected dug well with hand pump
- Protected dug well
- Unprotected dug well
- Protected spring
- Unprotected spring
- Rainwater collection
- Surface water (river, lake, dam, pond, stream, canal, irrigation channels)

10. How many drinking water points does this community have? Please include both water points that are working and those that are not currently working. Also include unprotected drinking sources. For piped systems, count each tap stand as one water point.

10.1 In this community, how many water points are there that have been out of service for more than 1 year?

10.2 Do people in this community use drinking water points that are located in other communities?

- Yes
- No
- Decline to state
- Don't Know

11. Which water point do most people in the community use for drinking?

- Piped water into dwelling
- Piped water into yard/plot
- Public tap/standpipe
- Mechanized borehole
- Borehole with hand pump
- Protected dug well with hand pump
- Protected dug well
- Unprotected dug well
- Protected spring
- Unprotected spring
- Rainwater collection
- Surface water (river, lake, dam, pond, stream, canal, irrigation channels)

Sanitation Practices

12. A CLTS triggering meeting is a meeting where the community is mobilized to discuss sanitation and make an action plan to end open defecation. Has this kind of meeting been held in this community?

Hint:

- Yes
 - No
 - Decline to state
- Don't Know

If 12. A CLTS triggering meeting is a meeting where the community is mobilized to discuss sanitation and make an action plan to end open defecation. Has this kind of meeting been held in this community? is Yes:

12.1. When was the triggering meeting held? [Enter how much time has passed between the meeting and today]

- Don't Know

If 12. A CLTS triggering meeting is a meeting where the community is mobilized to discuss sanitation and make an action plan to end open defecation. Has this kind of meeting been held in this community? is Yes:

12.2. Approximately how many new household toilets/latrines have been constructed in this community since the CLTS triggering meeting was held?

13. Has this community been certified as open defecation-free? (ODF)

- Yes
- No
- Decline to state

Don't Know

If 13. Has this community been certified as open defecation-free? (ODF) is Yes:

13.1 What year was this community certified open defecation free? [Please use the Gregorian Calendar]

Don't Know

Hygiene Practices

14. Have any hygiene promotion activities, like training on hand washing, been conducted in this community?

- Yes
- No
- Decline to state

Don't Know

If 14. Have any hygiene promotion activities, like training on hand washing, been conducted in this community? is Yes:

14.1. When was the last hygiene promotion activity conducted? [Enter how much time has passed between the last activity and today]

Don't Know

15. Is there a place in this community where households can purchase soap?

- Yes
- No
- Decline to state

Don't Know

WASH Management

16. What type of management structure is present in this community?

- Water Committee - made up of community members
- Private Operator - a private company that manages water points
- None

If 16. What type of management structure is present in this community? is Water Committee - made up of community members:

Committees

17. How many total water committees are there in this community?

Don't Know

If 17. How many total water committees are there in this community? is greater than 1:

Now, please answer about just one of the committees

17.1. How many water points does this water committee manage? [please count one tap stand as one water point]

Don't Know

17.2. How many members does this water committee have?

Don't Know

17.3. How many female members does this water committee have?

Don't Know

17.4. Does the water committee have a member like a chair or a treasurer who oversees administrative or financial activities?

- Yes
 No
 Decline to state

Don't Know

17.5. When was the last time the water committee met to discuss the water and sanitation facilities in this community? [Enter how much time has passed between the last meeting and today. If they haven't met since they were formed, select Not Applicable]

- Don't Know
 Not Applicable

If 16. What type of management structure is present in this community? is Private Operator - a private company that manages water points:

Private Operators

18. How many vendors are there in this community?

Don't Know

18.1. How many female vendors are there in this community?

Don't Know

18.2. How many total water points are managed by vendors?

Don't Know

18.3. In the past two weeks, have any water points been left unattended by vendors?

Yes

No

Don't Know

If 9. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Piped water into dwelling, Piped water into yard/plot, Public tap/standpipe, Mechanized borehole, Borehole with hand pump, Protected dug well with hand pump, Protected dug well, Protected spring:

Maintenance and Repairs

19. Who is primarily responsible for repairing or maintaining water points in this community when they break down or have a problem?

Appointed person (such as a caretaker)

Water Committee member

Other community member

Private maintenance person

District/local government

NGO

Other person or group (not a caretaker, member of the community, local government or NGO)

No one

Decline to state

Don't Know

Not Applicable

If 19. Who is primarily responsible for repairing or maintaining water points in this community when they break down or have a problem? isn't one of No one , Decline to state, Don't Know:

19.1. Has this person or group received technical training?

- Yes
- No
- Decline to state
- Don't Know
- Not Applicable

20. If the community or normal repair person cannot fix a problem with a water point, who else can the community call to repair a problem with a water point?

- Private maintenance person
- District or local government
- NGO
- No one
- Other (please specify)

- Decline to state
- Don't Know
- Not Applicable

If 16. What type of management structure is present in this community? is Private Operator - a private company that manages water points:

21. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community?

- Yes
- No
- Decline to state
- Don't Know

If 21. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community? is No:

21.1. If no, why not?

- Water points did not need repairing
- Community did not know who to call
- Don't Know

If 21.1. If no, why not? is Water points did not need repairing:

21.1a. Do you know how to call the technician or private operator to repair water points in this community?

- Yes
- No

If 21. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community? is Yes:

21.2. The last time the community called, did the repair person come?

- Yes
- No
- Decline to state
- Don't Know
- Not Applicable

If 21.2. The last time the community called, did the repair person come? is Yes:

21.2a. The last time the community called, was the repair person able to fix the problem with the water point?

- Yes
- No
- Decline to state

If 16. What type of management structure is present in this community? is Water Committee - made up of community members:

22. Does this community have access to all necessary tools to make repairs to water points?

- Yes
- No
- Decline to state
- Don't Know
- Not Applicable

If 16. What type of management structure is present in this community? is Water Committee - made up of community members:

23. Is this community able to get the spare parts needed to replace broken parts and keep water points functioning?

- Yes
- No
- Decline to state
- Don't Know
- Not Applicable

If 23. Is this community able to get the spare parts needed to replace broken parts and keep water points functioning? is No:

23.1 If no, why not?

- Don't know where to buy parts
- Parts are not in stock
- Lack of funds
- Did not know which part to buy
- No store to buy parts
- Store is too far away
- Other (please specify)

Decline to state

- Don't Know
- Not Applicable

24. Is routine preventative maintenance done on water points in this community even when they are working properly?

- Yes
- No
- Decline to state

- Don't Know
- Not Applicable

If 24. Is routine preventative maintenance done on water points in this community even when they are working properly? is Yes:

24.1. When was preventative maintenance last done? [Enter how much time has passed between the last preventative maintenance and today]

- Don't Know
- Not Applicable

Finance

25. Do people pay to collect water in this community? ["pay" means contribute money]

- Yes
- No
- Decline to state

- Don't Know

If 25. Do people pay to collect water in this community? ["pay" means contribute money] is Yes:

25.1. How often do people contribute or pay for water in this community? [Mark all that apply]

- Per container
- Weekly
- Monthly
- Yearly
- When the system breaks
- No fixed schedule (when they have money)
- Decline to state

Don't Know

If 25.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Per container:

25.1a. How much do people pay for each 20-L container [in local currency]?

Don't Know

If 25.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Weekly:

25.1b. How much do people pay each week [in local currency]?

Don't Know

If 25.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Monthly:

25.1c. How much do people pay each month [in local currency]?

Don't Know

If 25.1. How often do people contribute or pay for water in this community? [Mark all that apply] is one of Yearly, When the system breaks, No fixed schedule (when they have money):

25.1d. How much do people pay each year [in local currency]?

Don't Know

If 25.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes When the system breaks:

25.1e. How much do people pay when the system breaks [in local currency]?

Don't Know

26. Do any households support the water point management with anything besides money - such as labor, or trading goods?

- Yes
- No
- Decline to state

- Don't Know
- Not Applicable

If 16. What type of management structure is present in this community? is Water Committee - made up of community members:

27. Does the water committee have money saved for repairing water points?

- Yes
- No
- Decline to state

- Don't Know

If 27. Does the water committee have money saved for repairing water points? is Yes:

27.1. How much money does the committee have saved [in local currency]?

- Don't Know

If 27. Does the water committee have money saved for repairing water points? is Yes:

27.2. Where are the water committee's funds kept? [Mark all that apply]

- Bank account
- Cash box
- With a committee member but not in a cash box
- Mobile money
- Savings and loan program
- Other (please specify)

- Decline to state

- Don't Know

If 27. Does the water committee have money saved for repairing water points? is Yes:

27.3. Is the water committee able to access these funds (in a reasonable time) when needed?

- Yes
- No
- Decline to state

- Don't Know

If 16. What type of management structure is present in this community? is Private Operator - a private company that manages water points:

28. The last time a bill was due to the private operator, did the vendor have enough money to pay the bill?

- Yes
- No
- Decline to state
- Don't Know
- Not Applicable

Records

If 16. What type of management structure is present in this community? isn't None:

29. Does the water committee or vendor have a cash book or other financial records?

- Yes
- No
- Decline to state
- Don't Know

If 29. Does the water committee or vendor have a cash book or other financial records? is Yes :

29.1. Can you please show me the cash book or financial records?

- Yes, show records
- No, does not show records

If 29.1. Can you please show me the cash book or financial records? is Yes, show records:

29.1a. [Direct observation] Do the financial records show evidence that they are following the fee collection system they described?

- Yes
- No
- Decline to state
- Don't Know

If 29.1. Can you please show me the cash book or financial records? is Yes, show records:

29.1b. [Direct Observation] What is the balance that is shown in the records? [If you cannot find a record of savings, choose Not Applicable. If there is a record of having no money, enter 0.]

- Not Applicable

If 16. What type of management structure is present in this community? is Water Committee - made up of community members:

30. Does the water committee keep meeting records?

- Yes
- No
- Decline to state

Don't Know

If 30. Does the water committee keep meeting records? is Yes :

30.1. Can you please show me the meeting records?

- Yes, show records
- No, does not show records

If 30.1. Can you please show me the meeting records? is Yes, show records:

30.1a. [Direct Observation] Record the date of the most recent meeting listed in the records.

Don't Know

Conclusion of Survey

31. Thank the respondent for their time [record your notes here]

32. Scan the GPS coordinates

Hint: Make sure GPS coordinates are accurate within 10 meters. If you cannot automatically register GPS within 3 attempts, you can use a handheld device and manually enter the coordinates (choose Not Applicable and enter). If a handheld device is not available, please enter 888.

Not Applicable

If 32. Scan the GPS coordinates is Not Applicable:

If the GPS does not work, please enter the Latitude manually

If 32. Scan the GPS coordinates is Not Applicable:

If the GPS does not work, please enter the Longitude manually

33. End date and time

