

c:w Community Survey v4.0 - November 2020

Metadata

Welcome to charity: water community survey.

1. Today's date and time

Hint:

2. Enumerator name

3. Community ID

4. [Direct Observation] Who is the person (or persons) you are interviewing? [Mark all that apply]

- Water committee chair
- Water committee treasurer
- Water committee secretary
- Water committee member
- Community leader
- Community member
- Other (please specify)

Community Characteristics

5. How many households are there in this community?

6. How many people live in this community?

7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.]

- Piped water into dwelling
- Piped water into yard/plot
- Public tap/standpipe
- Mechanized borehole
- Borehole with hand pump
- Protected dug well with hand pump
- Protected dug well
- Unprotected dug well
- Protected spring
- Unprotected spring
- Rainwater collection
- Surface water (river, lake, dam, pond, stream, canal, irrigation channels)

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Piped water into dwelling, Piped water into yard/plot, Public tap/standpipe, Mechanized borehole:

7.a. How many taps are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Borehole with hand pump:

7.b. How many boreholes with hand pumps are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Protected dug well with hand pump:

7.c. How many protected dug wells with hand pumps are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Protected dug well, Unprotected dug well:

7.d. How many protected and unprotected wells are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Unprotected spring, Protected spring:

7.e. How many protected and unprotected springs are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Rainwater collection:

7.f. How many public rainwater collection sources are in this community? (used for drinking)

Don't Know

If 7. Please tell me all of the types of water points that are used for drinking in this community. (Probe: Are there any others?) [Mark all that apply.] is one of Surface water (river, lake, dam, pond, stream, canal, irrigation channels):

7.g. How many surface water sources are in this community? (used for drinking)

Don't Know

WASH Management

8. Is there a water committee or Private operator that manages water points in this community?

- Yes, a Water Committee - made up of community members
 Yes, a Private Operator - a private company that manages water points
 No

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Water Committee - made up of community members:

Committees

9.1. How many members does this water committee have?

Don't Know

9.2. How many female members does this water committee have?

Don't Know

9.3. Does the water committee have a member like a chair or a treasurer who oversees administrative or financial activities?

- Yes
 No
 Decline to state

Don't Know

9.4. When was the last time the water committee met to discuss the water and sanitation facilities in this community? [Enter how much time has passed between the last meeting and today. If they haven't met since they were formed, select Not Applicable]

- Don't Know
 Not Applicable

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Private Operator - a private company that manages water points:

Private Operators

10.1. How many total water points are managed by vendors?

Don't Know

10.2. In the past two weeks, have any water points been left unattended by vendors?

- Yes
 No
 Don't Know

Maintenance and Repairs

11. Who is primarily responsible for repairing or maintaining water points in this community when they break down or have a problem?

- Appointed person (such as a caretaker)
- Water Committee member
- Other community member
- Private maintenance person
- District/local government
- NGO
- Other person or group (not a caretaker, member of the community, local government or NGO)
- No one
- Decline to state

- Don't Know
- Not Applicable

If 11. Who is primarily responsible for repairing or maintaining water points in this community when they break down or have a problem? isn't one of No one , Decline to state, Don't Know:

11.1. Has this person or group received technical training?

- Yes
- No
- Decline to state

- Don't Know
- Not Applicable

12. If the community or normal repair person cannot fix a problem with a water point, who else can the community call to repair a problem with a water point?

- Private maintenance person
- District or local government
- NGO
- No one
- Other (please specify)

- Decline to state

- Don't Know
- Not Applicable

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Private Operator - a private company that manages water points:

13. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community?

- Yes
- No
- Decline to state

Don't Know

If 13. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community? is No:

13.1. If no, why not?

- Water points did not need repairing
- Community did not know who to call

Don't Know

If 13.1. If no, why not? is Water points did not need repairing:

13.1a. Do you know how to call the technician or private operator to repair water points in this community?

- Yes
- No

If 13. Has the community ever called an outside repair person like a technician or private operator to repair water points in this community? is Yes:

13.2. The last time the community called, did the repair person come?

- Yes
- No
- Decline to state

Don't Know

Not Applicable

If 13.2. The last time the community called, did the repair person come? is Yes:

13.2a. The last time the community called, was the repair person able to fix the problem with the water point?

- Yes
- No
- Decline to state

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Water Committee - made up of community members:

14. Does this community have access to all necessary tools to make repairs to water points?

- Yes
 No
 Decline to state

- Don't Know
 Not Applicable

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Water Committee - made up of community members:

15. Is this community able to get the spare parts needed to replace broken parts and keep water points functioning?

- Yes
 No
 Decline to state

- Don't Know
 Not Applicable

If 15. Is this community able to get the spare parts needed to replace broken parts and keep water points functioning? is No:

15.1 If no, why not?

- Don't know where to buy parts
 Parts are not in stock
 Lack of funds
 Did not know which part to buy
 No store to buy parts
 Store is too far away
 Other (please specify)

- Decline to state

- Don't Know
 Not Applicable

16. Is routine preventative maintenance done on water points in this community even when they are working properly?

- Yes
 No
 Decline to state

- Don't Know
 Not Applicable

Finance

17. Do people pay to collect water in this community? ["pay" means contribute money]

- Yes
 No
 Decline to state

Don't Know

If 17. Do people pay to collect water in this community? ["pay" means contribute money] is Yes:

17.1. How often do people contribute or pay for water in this community? [Mark all that apply]

- Per container
 Weekly
 Monthly
 Yearly
 When the system breaks
 No fixed schedule (when they have money)
 Decline to state

Don't Know

If 17.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Per container:

17.1a. How much do people pay for each 20-L container [in local currency]?

Don't Know

If 17.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Weekly:

17.1b. How much do people pay each week [in local currency]?

Don't Know

If 17.1. How often do people contribute or pay for water in this community? [Mark all that apply] includes Monthly:

17.1c. How much do people pay each month [in local currency]?

Don't Know

If 17.1. How often do people contribute or pay for water in this community? [Mark all that apply] is one of Yearly, When the system breaks, No fixed schedule (when they have money):

17.1d. How much do people pay each year [in local currency]?

Don't Know

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Water Committee - made up of community members:

18. Does the water committee have money saved for repairing water points?

- Yes
 No
 Decline to state

Don't Know

If 18. Does the water committee have money saved for repairing water points? is Yes:

18.1. How much money does the committee have saved [in local currency]?

Don't Know

If 8. Is there a water committee or Private operator that manages water points in this community? is Yes, a Private Operator - a private company that manages water points:

19. The last time a bill was due to the private operator, did the vendor have enough money to pay the bill?

- Yes
 No
 Decline to state

Don't Know

Not Applicable

Conclusion of Survey

20. Thank the respondent for their time [record your notes here]

21. Scan the GPS coordinates

Hint: Make sure GPS coordinates are accurate within 10 meters. If you cannot automatically register GPS within 3 attempts, you can use a handheld device and manually enter the coordinates (choose Not Applicable and enter). If a handheld device is not available, please enter 888.

Not Applicable