

“WIN 2 TICKETS TO THE 2026 TOYOTA AFL GRAND FINAL” PROMOTION

TERMS AND CONDITIONS

1. Information on how to enter and the prize form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. Entry is only open to Australian residents (excluding South Australia) aged 18 years or over who agree to respond to the Promoter's winner notification and accept the prize within 24 hours from the time the Promoter contacts them.
3. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
4. Entries into the promotion open on 10/08/26 and close at 11:59pm AEST on 10/09/26 (**“Promotional Period”**).
5. To enter, individuals must, during the Promotional Period, complete either of the following entry methods:
 - (a) Social Media Entry Path:
 - visit either The Lottery Office's Instagram Page at <https://www.instagram.com/lotteryofficeau/> (**“Instagram Page”**) or Facebook Page at <https://www.facebook.com/lotteryoffice.com.au> (**“Facebook Page”**) and like or follow (as applicable) the relevant Facebook Page or Instagram Page;
 - locate and like the promotional post on either the Instagram Page or Facebook Page; and
 - post a direct comment on the promotional post, tagging who they would like to take to the 2026 Toyota AFL Grand Final.
 - (b) Customer Online Form Entry Path (only available to existing The Lottery Office customers):
 - locate the email sent from the Promoter inviting them to enter the promotion and follow the link in the email to the online entry form; and
 - input the requested details (including but not limited to their customer identification details) and submit the fully completed entry form.
6. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
7. Incomplete or indecipherable entries will be deemed invalid.

8. If there is a dispute as to the identity of an entrant, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant.
9. Multiple entries permitted, subject to the following conditions: (a) only one (1) entry permitted per Instagram or Facebook comment on the promotional post if entry is via the Social Media Entry Path; (b) one (1) entry per person via the Customer Online Form Entry Path; and (c) each entry must be completed and submitted in accordance with the entry requirements.
10. The draw will take place at Level 7, 203 Robina Town Centre Drive, Robina 4226 on 11/09/26 at 11:00am AEST. The Promoter may draw additional reserve entries and record them in order in case an invalid entry or ineligible entrant is drawn. Where the winner entered via the Social Entry Path, the Promoter will notify the winner by replying to their comment on the Facebook or Instagram promotional post (depending on the method of entry) on the same date as the draw, and their social handle details will be published on the Instagram Page and Facebook Page on the same date as the draw. Where the winner entered via the Customer Online Form Entry Path, the Promoter will notify the winner using the contact details held in the winner's The Lottery Office customer account (for example, via their email address and phone number) on the same date as the draw, and their first initial and surname will be published on the Instagram Page and Facebook Page on the same date as the draw. Additionally, in all cases, the winner's first initial, surname and postcode will also be published at <http://www.lotteryoffice.com.au/competitions> by 16/09/26. The drawn winner must respond to the Promoter's winner notification via phone, email or direct message within 24 hours from the time the Promoter's winner notification was sent to the drawn winner in order to claim their prize.
11. The Promoter's decision is final and no correspondence will be entered into.
12. The first valid entry drawn will win one (1) 2026 Toyota AFL Grand Final Crown Palladium Level 4 Middle package for two (2) adults, valued at \$5,590

The prize package consists of:

- Two (2) x reserved seat tickets to the 2026 Toyota AFL Grand Final taking place at Melbourne Cricket Ground on 26/09/26; and
 - Access for two (2) adults to the associated Crown Palladium Level 4 Middle hospitality package (including food and beverage inclusions as determined by the AFL and/or the event organiser); and
 - Two (2) x 2026 Toyota AFL Grand Final Record and Souvenir.
13. For the avoidance of doubt, travel costs and accommodation are not included in the prize, and any costs associated with travelling to and from the event will be the responsibility of the winner.
 14. The 2026 Toyota AFL Grand Final tickets and hospitality package are subject to the event venue and ticket terms and conditions, including any applicable age restrictions and dress codes. The Promoter and event organisers hereby expressly reserve the right to eject the winner (and/or his/her companion/s) for any inappropriate behaviour, including but not limited to intoxication, whilst participating in any element of the prize.
 15. Subject to the unclaimed prize draw clause, if for any reason the winner does not take the prize (or an element of the prize) by the time stipulated by the Promoter, then the prize (or that element of the prize) will be forfeited.

16. If the prize (or part of the prize) is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize (or part of that prize) with a prize to the equal value and/or specification, subject to any written directions from a regulatory authority.
17. Total prize pool value is \$5,590.
18. Prize, or any unused portion of the prize, is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
19. A draw for the prize, if unclaimed, may take place on 18/09/26 at the same time and place as the original draw, subject to any directions from a regulatory authority. The winner (if any) will be notified in the same manner as set out in clause 10 above and either their social media handles or their first initial and surname (depending on method of entry) will be published on the Promoter's Instagram and Facebook Pages on the same date as the unclaimed prize draw. Additionally, in all cases, the winner's first initial, surname and postcode will also be published at <http://www.lotteryoffice.com.au/competitions> by 23/09/26. The drawn winner must respond to the Promoter's winner notification via phone, email or direct message within 24 hours from the time the Promoter's winner notification was sent to the drawn winner in order to claim their prize.
20. Entrants consent to the Promoter using their name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.
21. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to technical difficulties, unauthorised intervention or fraud, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any entrant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the promotion, as appropriate.
22. Any cost associated with accessing the Facebook Page or Instagram Page, or with accessing the online entry form, is the entrant's responsibility and is dependent on the internet service provider used.
23. The use of any automated entry software or any other mechanical or electronic means that allows an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.
24. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("**Non-Excludable Guarantees**"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.
25. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any

loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in prize value to that stated in these Terms and Conditions; (e) any tax liability incurred by a winner or entrant; (f) if the 2026 Toyota AFL Grand Final is delayed, postponed or cancelled for any reason beyond the reasonable control of the Promoter or (g) taking of the prize.

26. The Promoter collects personal information ("**PI**") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use and handle PI as set out in its Privacy Policy, which can be viewed at <https://www.lotteryoffice.com.au/privacy-policy/>. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant. The Privacy Policy also contains information about how entrants may opt out, access, update or correct their PI, how entrants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose PI to entities outside of Australia in accordance with the Promoter's Privacy Policy.
27. Entry and continued participation in the promotion is dependent on entrants following and acting in accordance with the Facebook Statement of Rights and Responsibilities, which can be viewed at www.facebook.com/terms.php and Instagram Rules, which can be found at <http://instagram.com/about/legal/terms>.
28. This promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Instagram. Entrants understand that they are providing their information to the Promoter and not to Facebook or Instagram. The information an entrant provides will only be used for the purposes outlined in these Terms and Conditions. Any questions, comments or complaints about this promotion must be directed to the Promoter and not to Facebook or Instagram. Facebook or Instagram will not be liable for any loss or damage or personal injury which is suffered or sustained by an entrant, as a result of participating in the promotion (including taking/use of a prize), except for any liability which cannot be excluded by law.
29. The Promoter is Global Players Network Pty Ltd t/a The Lottery Office (ABN 41 102 371 335) of PO Box 36528 Winnellie, Northern Territory Australia, 0907 ("**Promoter**").

ACT Permit No. TP26/01562. AFL Authorised GF Promotion: GFAFL26/110