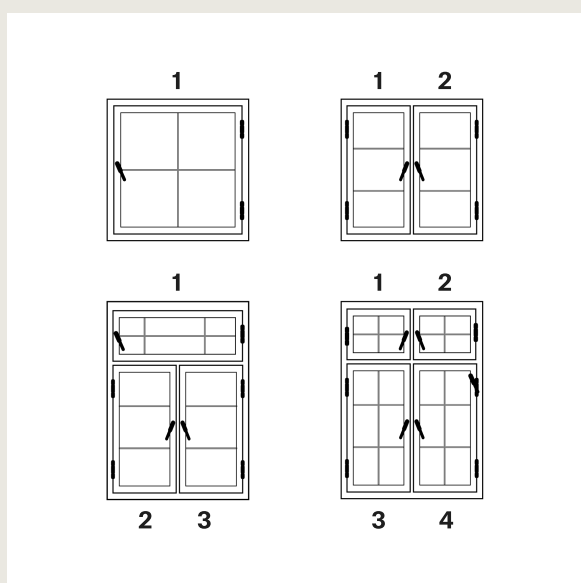


How you count windows

To ensure we deliver a first-class service for you, it's important to know the number of windows to be cleaned. This guide explains what counts as a window and how you can easily specify the correct number for your booking.

Windows with mullions



What are windows with mullions?

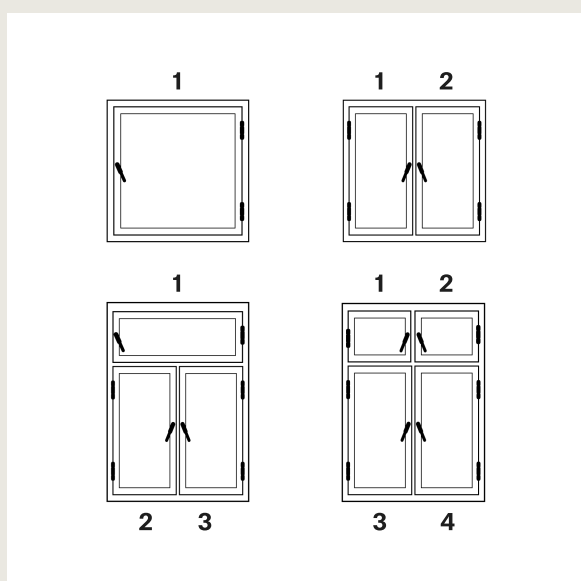
Windows with mullions have the glass surface divided into smaller panes with thin bars. The muntins can be fixed or removable and are positioned on the inside or outside of the glass.

How do you count?

Each window with mullions is counted as one window, as illustrated in the image to the left.

Note: You also need to specify if the window has 2 sides (inside and outside) or 4 sides (inside, outside, and intermediate panes)

Windows without mullions



What are windows without mullions?

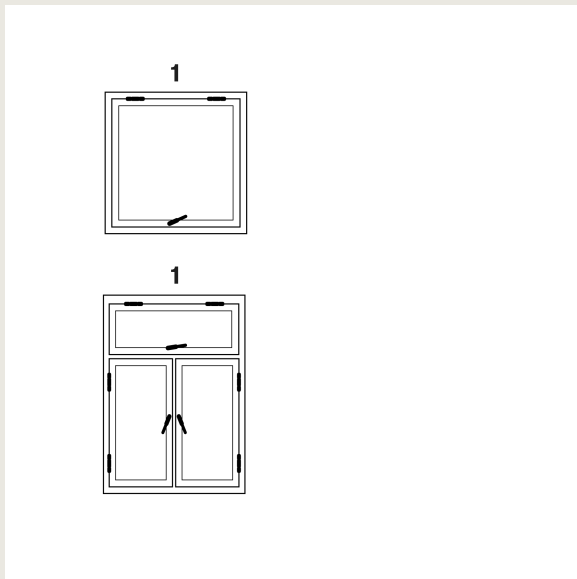
Windows without mullions have a single, continuous glass surface without dividing bars.

How do you count?

Each window without mullions is counted as one window, as illustrated in the image to the left.

Note: You also need to specify if the window has 2 sides (inside and outside) or 4 sides (inside, outside, and intermediate panes)

Overhanged windows



Vad innebär överhängda fönster?

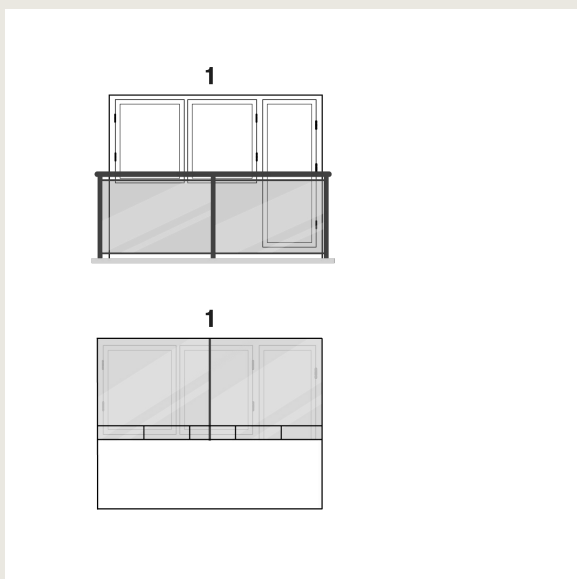
Overhanged windows are windows with hinges at the top, allowing them to open by tilting outwards from the bottom. These windows come in both with and without mullions.

How do you count?

Each individual overhanged window is counted as one window, as illustrated in the image to the left.

Note: You also need to specify if the window has 2 sides (inside and outside) or 4 sides (inside, outside, and intermediate panes)

Glassed balcony



What is a glassed balcony?

A glassed balcony includes both fully glass-enclosed balconies and balconies with only glass railings.

How do you count?

Each balcony is counted as one entire unit; each glass surface is not counted separately, as shown in the image to the left.

Note: You also need to indicate whether the balcony is fully glassed in or has only glass railings.

Good to know:

- For the best results, we recommend adding a frame cleaning (which also includes window sashes).
- We do not clean windows that are damaged or cannot be opened normally – please remember to inform us in advance if there is any damage we should take into consideration.
- We clean skylights – as long as they pivot around their axis.
- We can clean even if it's raining or snowing (we clean down to -15 degrees Celsius).
- Due to risk of damage, we do not clean blinds.
- We do not clean window sills.
- If you have windows over 3 meters high that we can't reach with our extension poles, a ladder will be needed. If one is not available, we can bring one for an additional fee – please remember to let us know in advance.
- We can only clean windows up to a maximum height of 3.5 meters from the floor/ground.