



Home cleaning

Our home cleaning includes the following cleaning services as a standard in all rooms:

- Vacuuming all floors, moldings, electrical sockets, radiators, carpets and upholstered textile furniture.
- Mopping floors or other types of floor cleaning according to agreement.
- Wipe off doors and frames where we can reach.
- Dry dusting of windowsills and free surfaces.
- Dry dusting of lamps, shelves and picture frames where we can reach.
- Dry dusting of electronics (not the screen).
- Mirror polishing.
- Make the beds.
- Empty and wipe rubbish bins.

Kitchen

- Cleaning the sink and kitchen counter, stove and wall behind stove and sink.
- Interior and exterior cleaning of microwave.
- Interior and exterior cleaning of cabinets where rubbish bins are located.
- Wipe off kitchen doors.
- Wipe off the kitchen fan and the outside of other appliances.
- Emptying the household rubbish.

Bathroom

- Cleaning of bathtubs, showers, sink and toilet.
- Wipe off stains from walls.
- Wipe bathroom cabinets and appliances.

Things for you to bare in mind as a home cleaning customer.

- To get the best cleaning results, we recommend that scattered items are removed in the home before we arrive. By doing so, we can focus on the cleaning during our assignment.
- Remember to always have an up-to-date cleaning description and update us regularly about any changes.
- Notify us of any sensitive objects or materials (e.g marble).
- We only use our own cleaning detergents to be able to clean both efficiently and gently.
- As a customer, you are responsible for washing the microfiber cloths between cleaning occasions.
- Please make sure your vacuum cleaner is in good shape and has all necessary nozzles. Unfortunately we can't use portable hand-held vacuum cleaners e.g Dyson, due to work environment and quality reasons.
- For work environment reasons, we only clean as high as we can reach without a ladder and we do not lift or move any heavy furniture.
- Washing, ironing and changing bed sheets are additional services, please ask us so we can plan for it.
- In our Hemfrid App you'll find all necessary information and some self service. Please don't forget to give us feedback on our services.