

## A BUSY YEAR AHEAD

We've had a strong and exciting start to 2024. From increased passenger volumes to added flights and new campus developments, we have a lot to look forward to throughout the year.

We are happy to report that passenger volume in 2023 increased 15% over 2022, and our global cargo ranking moved up five spots from number 17 to number 12. These measures are significant to track performance for both sides of the operation. We expect passenger volumes to continue to climb with demand still strong, and several new flights with Frontier and Breeze will start in the coming months. Several other announcements were made this quarter. Seven new concessions will be coming to our concourses, and construction projects across campus are taking place as we continue to elevate the role of our airport.

In addition to this activity, we were thrilled to recently be named a [top airport in North America](#) serving five to 15 million passengers through the renowned Airport Service Quality (ASQ) Awards. CVG was also one of only eight airports in the world to be inducted into the ACI World Director General's Roll of Excellence, a recognition given to airports that have won multiple ASQ awards over a five-year period. We are incredibly proud of these recognitions as they are based on direct, positive passenger feedback. We remain grateful for the continued support of our travelers, stakeholders, and the community, and we invite you to read the following pages for more updates on our strategic plan, *New Heights*.



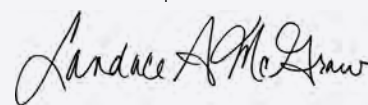
**LISA SAUER**  
Board Chair

Retired, Sr. Vice President,  
Procter & Gamble



**CANDACE MCGRAW**  
CEO

Cincinnati/Northern Kentucky  
International Airport



## ELEVATE

Elevating the airport through growth and excellence

## ELEVATING AIR SERVICE

CVG's first low-cost carrier, Frontier, is launching its crew base at CVG in May, and to coincide with that news, the airline is launching eight new nonstop flights to popular destinations (listed below) in the coming weeks.

SERVICE TO	SERVICE START	SERVICE FREQUENCY
New York LaGuardia (LGA)	April 10, 2024	Daily
Charlotte (CLT)	May 16, 2024	4x/week
Fort Lauderdale-Hollywood (FLL)	May 16, 2024	4x/week
Minneapolis-Saint Paul (MSP)	May 16, 2024	3x/week
Houston Bush (IAH)	May 17, 2024	4x/week
Portland, Maine (PWM)	May 21, 2024	3x/week
Boston (BOS)	May 22, 2024	4x/week
Pensacola (PNS)	May 21, 2024	3x/week





## BREEZE AIRWAYS TO START TWO NEW FLIGHTS

Breeze Airways has now been at CVG for one year and announced two nonstop flights that are both starting in early May.

SERVICE TO	SERVICE START	SERVICE FREQUENCY
Hartford, CT (BDL)	May 2, 2024	3x/week
San Diego, CA (SAN)	May 2, 2024	3x/week



## CVG AIRPORT TO ADD SEVEN NEW FOOD AND BEVERAGE CONCEPTS

Seven new food and beverage options are coming to the airport, which include a mix of local, national, and boutique brands tailored to the unique needs of passengers. The new concepts will be operated by SSP America and Tailwind Hospitality, Inc. Four are full-service restaurants, and three are coffee/snack locations.

CONCOURSE A	CONCOURSE B
Taste of Belgium	Bengals Bar & Kitchen
Dunkin'	Dunkin'
	Carmella's Modern Trattoria
	Tap & Pour Gastropub
	Sambazon

To view the restaurant concepts and read more about the new concessions coming to CVG, [click on this link](#) or scan the QR code.



## FIFTH THIRD ELEVATES PASSENGERS' EXPERIENCE

Cincinnati's hometown bank now has a new location in Concourse B. Fifth Third's full-service bank has a large lounge area available to all passengers. Modern amenities include comfortable seating, private booths for phone calls, and interactive features for children. Click on [this link](#) or scan the QR code to see photos from inside the bank.



## REDEFINE **Redefining the airport's business and community positioning**



## FEAM AERO OPENS \$45 MILLION HANGAR

Florida-based aircraft maintenance company, FEAM Aero, is continuing to invest at CVG. On March 28, an opening ceremony was held for the more than 150,000 square-foot hangar. The new facility can accommodate three wide-body aircraft and is expected to add 250 new jobs. [Click on the link](#) or scan the QR code to learn more.



## CVG RECEIVES \$450,000 FEDERAL AVIATION ADMINISTRATION (FAA) WORKFORCE GRANT

The FAA's Aviation Maintenance Technical Worker program is a competitive grant program established as part of the FAA Reauthorization Act of 2018. CVG will be receiving funds to create and expand programs that increase exposure of aviation mechanic jobs and other aviation roles needed across the industry throughout the Cincinnati region, particularly for students who may not be aware of the many career pathways the aviation industry offers.



## CVG HOSTS SUCCESSFUL CAREER FAIR

More than 220 jobseekers attended CVG's recent Campus Career Fair at Turfway Park Racing & Gaming on March 7. The event had significant participation amongst airport employers, too, with more than 30 businesses from across campus represented.







## CVG HONORS WOMEN OF AVIATION

CVG recognized Women of Aviation Week during the week of March 8. Flight information display boards displayed group photos of some of CVG’s women employees, and three female officers from the Airport Police Department (APD) shared an inside look at their impactful roles at the airport. [Click here](#) or scan on the QR code to read more about how they keep the airport safe and secure.



## CVG AND ALLEGIANT CELEBRATE PARTNERSHIP MILESTONE

Allegiant celebrated its 10-year anniversary at CVG in February. Allegiant passengers and employees were surprised with cookies and free promotional items from CVG to recognize the anniversary.



## PERFORMANCES AT CVG WERE AS GOOD AS GOLD

CVG employees, airport campus employees, and passengers were able to celebrate St. Patrick’s Day by viewing free special performances by the McGing Irish Dancers, some of whom are world champions.

## TRAVELERS LANDING AT CVG RECEIVED A REDS OPENING DAY WELCOME

CVG-branded baseball bat pens and toy planes were a hit with passengers arriving to the airport on Reds Opening Day on March 28.

