

SIGNS OF RECOVERY

As we continued to roll out our 2021-2025 strategic plan, *New Heights*, in the second quarter, we were pleased to see steady signs of recovery. While some corporate travel is returning, most of the demand consists of leisure travelers. And as our team has worked to grow and diversify air service offerings with two new passenger carriers and many new and returned routes, we're serving 80% of pre-pandemic passenger volumes during the summer months. Cargo operations continue to see steady growth at an increase of 25% year-to-date. We are hopeful this growth and recovery continues throughout the year.

Building upon our objective to leverage workforce and innovation partnerships, we hosted a job fair to educate and recruit job seekers interested in work at the airport and adopted new technologies to leverage various streams of data for operational excellence. You can learn more about this work and our progress in the updates provided here as well as on our website, CVGairport.com, and our social media channels, LinkedIn, Facebook, YouTube, Twitter and Instagram.



J. MICHAEL SCHLOTMAN
Board Chair

Retired CFO
The Kroger Co.



CANDACE MCGRAW
CEO

Cincinnati/Northern Kentucky
International Airport

REDEFINE

Redefining the airport's business
and community positioning

CVG launches new online store for apparel and gifts

Shop CVG is a new apparel and gifts webstore for local travelers to sport their community pride and love of aviation and travel. The travel-inspired collection offered exclusively online at Shop.CVGairport.com includes unique, fun designs on high-quality casual dress items and accessories.

Using tech to track and understand customer journey at CVG

CVG is leveraging various data streams to better understand passenger movements beyond the security checkpoint and into other areas of the terminal and concourses. The technology, provided by Veovo, will be installed in phases throughout the year to allow the airport to gather and analyze data in real-time and proactively put it to work. Staff will be able to improve plans and productivity, respond to customer needs faster and tap into revenue growth opportunities. For example, passenger dwell and flow data can be used to drive long-term plans for layout configuration, signage, food and beverage placements and gate assignments.

CVG Innovation Pillars



TRANSPORT



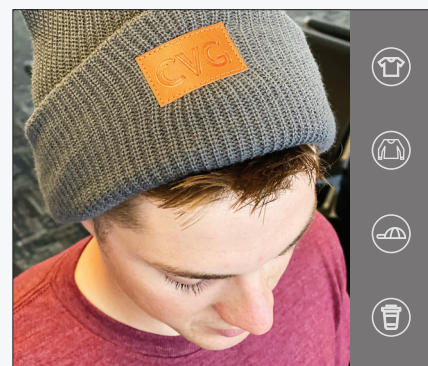
CONNECT



CLEAN



SECURE



shopCVG

YOUR TRAVEL COLLECTION FOR TAKEOFF



shop.CVGairport.com

ELEVATE

Elevating the airport through growth and excellence

CVG celebrates expansion of airline choices and schedules

With built-up demand and more airline and route choices at CVG, summer travel is busy and in full swing. CVG celebrated returned routes, new nonstop destinations and new air carriers: Sun Country Airlines and Alaska Airlines.



Sun Country's first passenger plane at CVG from Minneapolis on May 14th



Allegiant's full inaugural flight to Key West on June 9th



Alaska Airlines' warm welcome for their first flight on May 20th



Southwest celebrated their 50th birthday on June 18th

	Nonstop flights to Toronto are scheduled to restart September 7th. This is subject to change depending on demand and international travel restrictions.
	New daily nonstop service to Seattle launched on May 20th.
	New twice weekly nonstop service to Key West began on June 9th
	Service to Phoenix will restart August 17th, new, twice-daily service to Austin will begin September 8th and new nonstop service to Boston will begin November 2nd flying three times a day.
	Nonstop service to Paris, France is scheduled to resume October 30th. This is also subject to change depending on demand and international travel restrictions.
	International service to Cancun has resumed.
	New nonstop flights to Sarasota and Fort Myers began on June 12th operating on Saturdays.
	New twice weekly nonstop service to Minneapolis began on May 14th.
	Four new nonstop destinations began May 27th and 28th to Pensacola, Florida; Charleston, South Carolina; Hilton Head, South Carolina; and Portland, Maine.
	International vacation packages to Cancun, Los Cabos and Punta Cana have resumed.