

We're pleased to share highlights from another productive quarter at CVG, marked by meaningful progress to advance our mission of fueling economic success in the region.

Our Elevate CVG terminal modernization program reached an important milestone with construction that began in September on the new baggage handling system. Elevate CVG represents a significant investment in the passenger experience, and we're excited to see this multi-year program taking shape. The Sense of Place workshops held this quarter brought valuable community input into the design process, ensuring our improvements will authentically reflect the character of our region.

On the cargo and economic development side, we celebrated the opening of F&F, the first facility at our Global Logistics Park. This 80,000-square-foot operation adds general cargo capability to complement our existing express operations with Amazon Air and DHL Express. The development was made possible through collaboration with private industry, local government leaders and the state of Kentucky — a great example of what we can accomplish together!

Air service growth continues with Southwest Airlines announcing new daily service to Austin beginning in June 2026 and increased frequency to Nashville starting in March - both part of a significant increase in Southwest's flight volume at CVG. Frontier also resumed service to New York's LaGuardia Airport and Allegiant resumed service to New Orleans. These additions give travelers more options and strengthen our region's connectivity.

We're also proud to see CVG's innovation approach gaining global recognition. At the Future Travel Experience Conference, our team showcased how we partner with entrepreneurial companies to deploy new technologies that enhance the passenger journey.

We hope that you will read more about these important initiatives. Thank you for your continued partnership as we work together to create lasting value for our community.



LISA SAUER
Board Chair

Retired, Sr. Vice President,
Procter & Gamble



LARRY KRAUTER
CEO

Cincinnati/Northern Kentucky
International Airport



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FIRST CARGO FACILITY OPENS AT GLOBAL LOGISTICS PARK

This quarter we celebrated the opening of F&F, an 80,000-square-foot cargo facility at CVG's Global Logistics Park.

CVG is already a hub for two express operations, Amazon Air and DHL Express. With direct airfield access and 18 truck docks, the new facility is designed to handle shipment of general, non-express cargo – a key step towards diversifying the cargo business at CVG.

“We believe this added capability will strengthen our position as a cargo leader and ultimately create more jobs for our region,” said Lisa Sauer, chair of the Kenton County Airport Board.

F&F represents the first site developed at CVG's Global Logistics Park, which was supported by more than \$3.6 million in Kentucky site development funds. More than \$33 million of federal infrastructure funds were leveraged to rebuild the nearby airside ramp. There are more sites available for development.

For cargo-related business inquiries, contact CVG Air Service Development Director Simon Wood at swood@cvgairport.com.



CVG INNOVATION MAKES IMPACT AT GLOBAL CONFERENCE

CVG's innovative partnerships to improve the passenger experience landed on a big stage this quarter at the annual Future Travel Experience (FTE) Global Conference. The innovation team shared its model of partnering with entrepreneurial companies through real deployments of new technology at the airport.

Featured innovations included a gamified survey experience tied to passenger wi-fi access, technology to monitor potential safety hazards at airport construction sites, light fixtures in the parking garage that signal which rows have open spaces, and kiosks that connect passengers to virtual assistance with common questions.

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SOUTHWEST AIRLINES FLIGHT TO AUSTIN AMONG NEW OPTIONS FOR TRAVELERS

We continue working with our airline partners to expand options for business and leisure travelers. This quarter, Southwest Airlines began taking reservations for a new, daily, nonstop flight from CVG to Austin, with service to begin in June 2026. The airline also started selling additional frequency to Nashville starting twice daily service in March 2026.

With these additions, Southwest has grown its 2026 summer schedule at CVG by more than 40 percent over the previous summer in terms of flight volume and seat capacity. It now provides year-round service from CVG to Austin, Nashville, Baltimore, Denver, Orlando, and Chicago (Midway), in addition to seasonal service to Phoenix, with the frequency of flights increasing from 2025 to 2026.

In addition to Southwest's new service, Frontier Airlines restarted its nonstop service to New York (LGA) on Mondays, Wednesdays and Fridays and Allegiant resumed nonstop service to New Orleans (MSY) flying twice a week.



COMMUNITY WORKSHOPS FOCUS ON SENSE OF PLACE

Airports that cultivate a sense of place help reinforce a region's culture and unique attributes through design – welcoming travelers home and encouraging visitors to return. As part of the Elevate CVG Terminal Modernization Program, CVG is exploring multiple design themes that would inform architects' approach to our airport's sense of place. This quarter, we shared feedback on several concepts with the Elevate CVG design team and look forward to development of final designs.



WHAT'S HAPPENING AT CVG

REDEFINE

Redefining the airport's business and community positioning

New local Italian restaurant opening spring 2026

A new local restaurant is coming to Concourse B in early 2026: VV The Italian Experience, known for the authentic Italian fare at its popular Mount Lookout location. "I guess I know where I'll be before flights," one fan commented on CVG's Facebook post about the news. "Their Mokaccino Ferrero Rocher is delicious and so are their paninis!"



Employees' acts of service recognized

CVG employees who helped recover a passenger's jewelry and assist a medically fragile person were the first to be recognized as part of a new Outstanding Service Award program at CVG. Two police officers were honored for quickly working with LaGuardia Airport to recover the jewelry. A public safety assistant (pictured above), EMT and paramedic helped a family whose father with limited mobility was struggling to enter their vehicle. "You all are not only true professionals but caring human beings."



New mural greets travelers at Welcome Point

Travelers arriving at CVG are enjoying a striking new visual experience in the space known as the Welcome Point. "Pearls Before Swine," a mural by Curtis Goldstein and Matt Lynch, features photo fragments and digital imagery cut into the shapes of 26 iconic characters and places across the region. "The art evokes a dynamic expression of our community that captures different perspectives of our sense of place each time it is viewed," CVG CEO Larry Krauter said.



Concessions employees honored for first class service

Concessions employees play a big role in elevating the customer experience at CVG. Our First-Class Service Awards and Appreciation Luncheon recognizes outstanding employees who create positive memories for passengers by showing extra care, initiative and thoughtfulness. This quarter, awards went to an employee at Chick-fil-A, an employee at Subway and an employee at Gaslight Market.