

## DESPITE TURBULENCE, CVG ENDS 2021 IN STRONG POSITION

While many have eagerly flipped the calendar ahead to 2022, CVG Airport is grateful for progress and achievements made in 2021. With the help of our community and customers, we ended the year at 70% of pre-pandemic passenger levels. This number was buoyed by the start of two new airlines at CVG in May—Alaska and Sun Country. Many airlines restarted suspended routes and even added new ones throughout the year, returning CVG to serve more than 50 nonstop destinations. Airfares also continued as the lowest in the region, a streak now several years running.

By the end of 2021, cargo tonnage at CVG eclipsed 100% growth over the last five years, thanks to the success of partners like DHL and the rise of online shopping. And, not to be outdone, CVG's position as the epicenter of e-commerce was solidified when Amazon Air's primary hub at CVG became operational in early August.

The CVG Airport Authority completed major projects, such as major rehabilitation of our longest runway, Runway 9/27. Many conveyances throughout the Terminal were completely rebuilt, and the airport's baggage handling system was significantly expanded. In October, the airport was proud to open our consolidated rental car facility and Terminal expansion to the public, after years of hard work and \$175 million invested.

The airport's business grew with partnerships, such as that with Miami University to take on the management of OXD Airport in Oxford, Ohio, last spring. As much progress that has been made, the pandemic continues to impact the airport's business, but the community can remain confident that CVG is on track to elevate and redefine the role of the airport in our region, as promised by our strategic plan. With several new projects underway, like the development of a Hangar Row on our campus, CVG enters our 75th year of commercial aviation operations in 2022 with the ambition to reach new heights together. We thank you for your ongoing support and invite you to recap our 2021 successes in the updates that follow.



**J. MICHAEL SCHLOTMAN**  
Board Chair 2015-2021

Retired CFO  
The Kroger Co.



**CANDACE MCGRAW**  
CEO

Cincinnati/Northern Kentucky  
International Airport



**THANK YOU FOR YOUR TREMENDOUS  
LEADERSHIP AND IMPACT TO THE  
CVG AIRPORT ORGANIZATION DURING  
YOUR SIX YEAR TENURE AS THE  
BOARD CHAIR.**

## ELEVATE

Elevating the airport through growth and excellence

### AIR SERVICE GROWTH IN 2021 AT CVG

#### CVG continues as regional leader...

...with more than 50 nonstop destinations, lowest average airfares, and choices from 12 airlines/tour operators.

#### TWO NEW AIRLINES LAUNCHED SERVICE

- Alaska Airlines began nonstop service to Seattle, WA (SEA) and announced additional frequency in October
- Sun Country Airlines began nonstop service to Minneapolis, MN (MSP) in May

#### EXPANDED AND NEW ROUTES

- Allegiant launched new nonstop service to Key West, FL (BWI)
- American Airlines launched new nonstop service to Boston, MA (BOS) and Austin, TX (AUS) while restarting CVG to Phoenix
- Southwest Airlines began new nonstop service to Sarasota (SRQ) and Fort Myers, FL (RSW)
- United launched new seasonal nonstop flights to Portland, ME (PWM); Hilton Head Island, SC (HHH); Charleston, SC (CHS); and Pensacola, FL (PNS)

### CARGO AT CVG

#### Amazon Hub is now open!

Amazon opened the Amazon Air Hub at CVG on August 11, 2021. After more than four years of planning and construction, the Amazon Air Hub will serve as the central hub for Amazon Air's U.S. cargo network, facilitating the rapid transport of customer packages across the country.



\*Based on DOT records



**Nearly 70% of all passengers who fly from CVG get to their destination non-stop, higher than any regional airport.\***

**Cargo at CVG continues to climb.**





## REDEFINE

Redefining the airport's business and community positioning

### Opening of CVG's New Consolidated and Connected Rental Car Center and Ground Transport West

CVG opened its new rental car and ground transportation center to travelers and the general public on October 20, 2021. This is one of the first fully connected and consolidated facilities offering a seamless experience for travelers and visitors to the region.

The overall project represents a more than \$175 million investment to elevate the travel experience. Other elements include the direct access roadway to the Terminal, which opened in 2019, and the new entrance and exit from the Terminal Garage in 2018.

In this new facility, travelers and local residents will experience a new rental car pick-up and return area as well as a new ground transportation area for parking, valet and hotel shuttle customers. Roadway and facility signage will help direct passengers and visitors for easy wayfinding.

More info: [CVGairport.com/Updates](https://CVGairport.com/Updates)



**"The fact that this facility is an extension of our Terminal will save travelers time, elevating the overall CVG experience for years to come. We can't thank our project partners enough for their customer-centric focus. This is another important investment in our airport as an economic driver for our region."**

**CANDACE McGRAW**  
Chief Executive Officer, CVG



### ArtWorks Murals

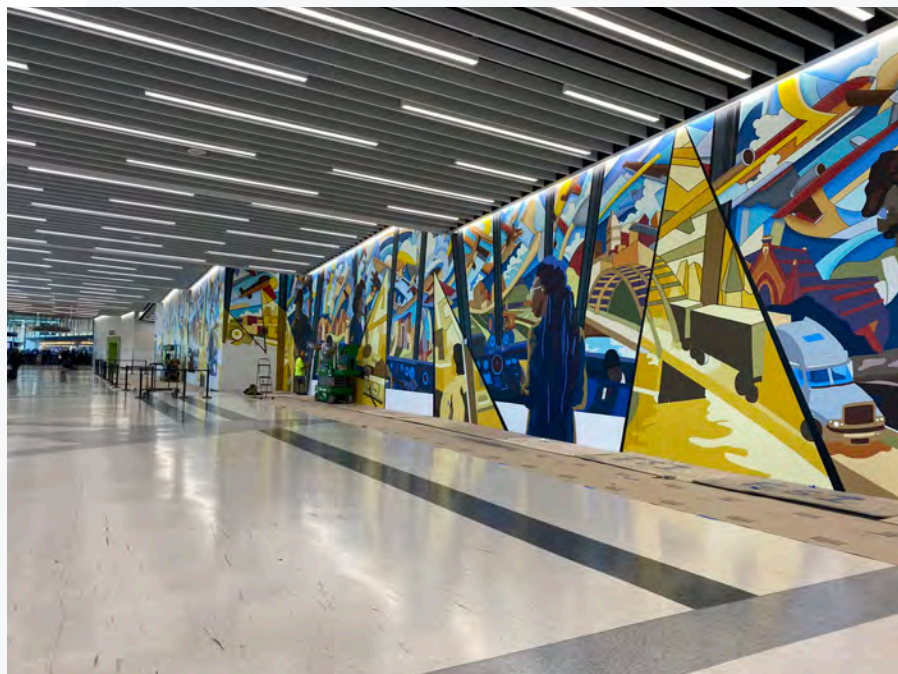
Larger-than-life murals on the first and third floors of the Terminal expansion reflect themes of movement, flight and transportation.

The first floor mural was designed by Adrienne Gaither, an abstract visual artist originally from Cincinnati (shown above).

Christian Dallas was the designer and lead artist on the third floor mural (shown on right). He is a contemporary painter and muralist from Northern Kentucky.

The public nature of the new facility provides an excellent opportunity to showcase the Cincinnati/Northern Kentucky community's strong public arts heritage.

These two works of art build upon the sense of place established throughout CVG to welcome visitors to the region and local travelers home.







Runway 9/27



OXD Airport



Airside view of CVG Rental Car Facility

## Airport 2021 Milestone Announcements and Openings

**JANUARY** CVG announced the opening of a new general aviation facility (GAF) at CVG's fixed-base operation (FBO), providing on-demand, onsite US Customs and Border Protection clearance for private aircraft.

**FEBRUARY** CVG announced the partnership with Miami University to take over management of OXD Airport in Oxford, Ohio beginning in April.

**MARCH** CVG launched closure of a major runway, 9/27, for rehabilitation. Runway reopened in October.

**JUNE** CVG sponsored an outdoor Job Fair for campus employers to meet surging workforce demands.

**OCTOBER** The new Rental Car Center and updated Ground Transportation areas were opened.

**DECEMBER** Two murals by ArtWorks and local artists were dedicated in the newly expanded Terminal.

**CVG named Best Regional Airport in North America by London-based Skytrax, amongst a myriad of accolades during the 2021 World Airport Awards.**

**#4** Cleanest Airport in North America

**#5** Best World Airport Serving 2-5 Million Passengers (COVID-19 numbers) (#1 Rank in North America)

**#5** Best Airport Staff in North America

**#9** Best Regional Airport in the World (#1 Rank in North America)

**#42** Top 100 Airports in the World

