





TRAVEL INDUSTRY RECOVERY CONTINUES

The second quarter proved that leisure travel demand has returned. As we moved from spring break travel season into summer travel, we have experienced passenger volumes at 85-90% of pre-pandemic levels. We are glad to see that corporate and international travel demand continues to rebound, too.

As we monitor the recovery of the global travel industry, staffing and equipment availability is a challenge both nationally and internationally. Unfortunately, there have been some disruptions at CVG as well. We are working closely with our airline and service partners to communicate passenger projections, seize opportunities based on needs and scheduling, and maintain operational readiness. Please know our team is working hard to minimize potential travel glitches. CVG was recently named the Best Airport for Staff Service in North America for 2022. Our team works around the clock to deliver great customer service for our passengers and partners.

Continuing with good news, we were excited to welcome back international service to Toronto, along with many other domestic flights in May and June. Service additions will continue over the balance of the year; we are busy planning to welcome back service to Paris in August.



There has been incredible growth over the last few years, and there's still a lot of opportunity. We have plans to develop more hangars and cargo support facilities and expand the airfield for more direct ramp access and aircraft parking positions to support current and future cargo partners.

We enjoy sharing the important work of our airport with friends and stakeholders and invite you to review the updates that follow to see our continued progress. It's all of you who support and advocate for CVG and our region's success, and we are grateful.



LISA SAUER Board Chair Retired, Sr. Vice President. Procter & Gamble



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ELEVATE

Elevating the airport through growth and excellence

MORE FLIGHTS RESUMING

Airlines are resuming more service as demand returns. We were thrilled to celebrate Air Canada bringing back twice daily nonstop service to Toronto Pearson Airport (YYZ) on May 15th. Ahead of Memorial Day weekend, we celebrated the return of Frontier's service to Philadelphia and Raleigh-Durham. And, in June, we welcomed back Sun Country's service to Minneapolis-St. Paul, as well as Allegiant's nonstop service to Norfolk, VA, and Providence, RI. We hope you will help share the



good news of Delta's plan to resume its critical nonstop transatlantic service to Paris, France, on August 2nd.

CVG STAFF SPECIAL RECOGNITION

In June, we were incredibly proud to be named as the Best Airport for Staff Service in North America by Skytrax World Airport Awards. This recognition demonstrates the quality of staff service at CVG, including attitude, friendliness, and efficiency, which moves the needle on our goal to obtain a service quality ranking superior to our peer airports.





REDEFINE

Redefining the airport's business and community positioning

NEW SCANNER TECH AT SECURITY CHECKPOINT

If you've traveled recently, you may have noticed new scanners installed at the security checkpoint, and the fact that you no longer need to remove electronics and liquids from your carry-on luggage. The scanners were installed in May with the goal to get officers and the traveling public acquainted with the new tech to increase efficiency and convenience. We were happy to support TSA (Transportation Security Administration) with this project from design review to facilitating removal of old equipment and installation of new equipment.



First responders witness and experience chronic high-stress situations, which can lead to post-traumatic stress disorder (PTSD) among other health conditions. In May, our airport fire and rescue team hosted a mental health resources symposium. The event was attended by nearly 220, with the purpose of ensuring all first responders, families of first responders and employers of first responders have resources they need to take care of their mental health and wellness.

FIRST ELECTRIC AIRCRAFT TEST FLIGHT AT CVG

CVG is actively engaged in advanced air mobility, partnering on this work with our trade association, Airports Council International, the FAA, NASA and FlyOhio. In June, we were excited to support a test flight of the ALIA electric aircraft from BETA Technologies with Amazon. Our geography and airspace are the perfect environment for this work, and we are excited to see continued progress in this forward-leaning technology.





