

## NEW YEAR, NEW HEIGHTS

At the beginning of the year, we were pleased to share our 2021-2025 strategic plan, *New Heights*, with you. As vaccine distribution continues to speed up—and more travelers return to the skies—we are confident that CVG will help lead the Cincinnati region out of this pandemic into a strong economic recovery. Our *New Heights* strategic plan will guide the way, and, with the first three months of the year behind us, we are proud to share some success stories already.

CVG’s updated vision and mission encourage our team and community to think beyond what an airport is today and dream big about what we can do and be tomorrow. We envision CVG to be the catalyst that transforms our region. We’ll achieve this by redefining and elevating the role of an airport.

In the updates provided here, you’ll see that progress continues as our industry begins to see signs of hope and recovery. Whether through brand new air service developments, continued growth for air cargo, or unique partnerships that strategically expand CVG’s reach, our team will not let a pandemic hold us back nor slow us down. We continue to embrace what’s next and appreciate your support as we aim for new heights.



**J. MICHAEL SCHLOTMAN**  
Board Chair

Retired CFO  
The Kroger Co.



**CANDACE MCGRAW**  
CEO

Cincinnati/Northern Kentucky  
International Airport



### ELEVATE

Elevating the airport through growth and excellence

#### General Aviation Facility Opens at CVG

In January, CVG opened a new general aviation facility (GAF) at the airport’s fixed-base operation—the Wheels Up Jet Center (formerly the Delta Jet Center). This \$1.2 million investment by CVG allows U.S. Customs and Border Protection to clear inbound international private aircraft at the new GAF— an important service for the airport to provide.

*More info: [CVGairport.com/general-aviation](http://CVGairport.com/general-aviation)*

#### Bond Ratings

Despite a negative outlook due to overall travel and industry conditions, in February, Fitch affirmed CVG’s bond ratings. The airport’s A- rating for about \$103 million in customer facility charge (CFC) bonds, which support the new consolidated rental car facility, was affirmed. CVG also maintained an A+ rating on \$77 million in general revenue bonds.

#### Runway 9/27 Improvement Project

CVG is always elevating and improving its infrastructure. Earlier this year, work began on a nearly \$70 million runway rehabilitation project. Runway 9/27, which is CVG’s longest runway at 12,000 feet, is especially important for air cargo and supports the largest aircraft used by DHL, Amazon and their partners. Working with the FAA, CVG condensed this project into a one-construction-season to minimize disruption to the community and air cargo partners. *More info: [CVGairport.com/Runway-9-27](http://CVGairport.com/Runway-9-27)*



## CVG Expands Air Carrier and Schedule Choices for Travelers

Several airlines—including two new carriers to CVG—announced or will soon begin new service. Despite the pandemic, CVG still offers flights to more than 50 nonstop destinations, the most in the region. *More info: [CVGairport.com/NonStop](http://CVGairport.com/NonStop)*

### AIRLINE CHOICES AT CVG:

**New Airlines at CVG in 2021**

Alaska Airlines launches new, daily service to Seattle on May 20.

Sun Country launches twice weekly service to Minneapolis/St. Paul on May 14.



Allegiant Airlines begins new service to Key West twice weekly beginning on June 9.



United Airlines begins service to four new routes, three of which are new for CVG: Charleston, SC, Hilton Head, SC, Penscola, FL, Portland, ME.



Viva Aerobus will operate nonstop service between CVG and Los Cabos this summer.



REDEFINE

Redefining the airport's business and community positioning

### On-Site COVID Testing at CVG

In February, CVG partnered with Skyology Lab to provide rapid, on-site COVID testing. CVG travelers, employees, and the general public can schedule an appointment or walk-in to receive testing and results for the PCR, antigen, or antibody tests in as little as 35 minutes. CVG remains committed to ensuring a healthy flying experience for travelers with health and safety measures implemented throughout the airport.

*More Info: [CVGairport.com/FlyHealthy](http://CVGairport.com/FlyHealthy)*



### Award-Winning Customer Experience During Pandemic

Earlier this year, Airports Council International—a global industry trade group—recognized CVG as part of its Voice of the Customer program. This initiative honors airports that have continued to prioritize their travelers' needs during the COVID-19 pandemic.

### CVG Operating Miami University's OXD Airport

In a bold step toward redefining the airport's role in the community, CVG announced in early February that an agreement had been approved with Miami University regarding the management of OXD Airport—a small, general aviation facility outside of Oxford, Ohio. The FAA has concurred in the deal where CVG will operate the airport on a day-to-day basis on Miami's behalf, expanding CVG's reach and offering a laboratory for learning and aviation-related innovation.