

How we'll achieve our Vision

To redefine and elevate the role of an airport **VISION** Where CVG intends to go

## The catalyst that transforms our region

	Objectives	Strategies	Measures
	The path taken to achieve our Mission	The choices we make to achieve our Objectives	New Heights: how we'll define success by 2020
E L E V A T E	Fuel Performance via Operational Excellence	<ol> <li>Develop and support employees to achieve high levels of performance</li> <li>Ensure the safety and health of passengers and employees</li> <li>Develop an environmental sustainability program</li> <li>Manage assets and space strategically</li> </ol>	Sustainability Management Plan Implemented
	Ensure Financial Sustainability	<ol> <li>Provide a competitive cost structure for airline tenants</li> <li>Maintain a strong financial position</li> </ol>	Airline CPE Less Than Peer Airport
	Grow Air Service	<ol> <li>Grow and diversify passenger carriers</li> <li>Grow and diversify air cargo operations</li> <li>Leverage aircraft maintenance and support services</li> </ol>	Hangar Row Constructed
R E D E F	Leverage Ventures, Partnerships & Collaborations	<ol> <li>Establish new business ventures to commercialize non-aeronautical revenue</li> <li>Partner with educational institutions, startups and established companies in innovation and workforce readiness</li> <li>Engage regional economic development strategy to support aviation ecosystem</li> <li>Optimize the local system of airports</li> </ol>	Regional Aviatior Development Plan Implemented
I N E	Create a Customer- Centric CVG Brand and Experience	<ol> <li>Evolve the CVG brand to reflect the airport's diversified business</li> <li>Anticipate consumer trends and enhance reputation with our customers</li> </ol>	ASQ Ranking Superior To Peer Airports