



RANGERS FC

SEATSUB TERMS AND CONDITIONS

The Rangers Football Club Limited, Ibrox Stadium, 150 Edmiston Drive, Glasgow, G51 2XD. Registered in Scotland SC425159 (the “Club”, “us” or “we”).

Seatsub can be used when any person named on a Rangers FC season ticket (herein “you” or “holder”) cannot attend a Scottish Premiership Football League fixture at Ibrox Stadium, and allows you the right to make your individual match ticket available for resale by the Club in accordance with the terms and conditions herein. Please read these terms carefully before making your individual match ticket available for resale on Seatsub. These terms tell you who we are, your rights, what to do if there is a problem and other important information.

Particular attention is drawn to paragraph 2 which sets out our right to deactivate your Season Ticket and/or refuse your entry to the stadium.

Contact us. You can contact us via e-mail at Seatsub@Rangers.co.uk.

Privacy. Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our [Privacy Policy](#), which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities if you have a query or complaint about the use of your personal information.

1. Seatsub applies to all first team home fixtures included in your Season Ticket (determined by the Club at its sole discretion). If you are unable to attend a match and would like to make your seat available for sale, visit [HERE](#).
2. If you do not attend Ibrox for four consecutive home first team Scottish Premiership matches and do not respond to the email messages sent to you by the Club, your Smartcard will be deactivated for subsequent matches (other than matches versus Celtic if your Season Ticket applies to those matches) unless and until you reclaim your seat. You can reclaim your seat by emailing Seatsub@Rangers.co.uk up to 48 hours before the match, or, if within 48 hours of the match at [HERE](#) by logging into your account, checking the box for the match which you wish to reclaim your seat for, clicking continue and selecting the appropriate reason and clicking continue again. To be valid for a forthcoming fixture, your seat must be reclaimed, and Smartcard reactivated at least 24 hours prior to that fixture. Where practicable and where the Club has an up-to-date contact number, it will seek to contact you by phone before deactivating your smart card.
3. Where a smart card has been deactivated for non-use, the Club shall endeavour to sell the right to attend Ibrox in the seat previously allocated to that smartcard prior to each eligible upcoming fixture and where a sale is achieved your Rangers account will be credited with up to 75% of the value attributed to that match by Rangers (such value being determined in Rangers sole discretion).
4. Once you have submitted your seat for sale for a specific match, your Smartcard will be deactivated for that game only. If you later change your mind and wish to attend the fixture for which you have given up your seat, you may reclaim the seat [HERE](#). Seat reclaims are subject to time constraints and will only be possible if the seat has not been sold; there is no charge involved in reclaiming your seat.
5. If you decide to attend the specified match after your Season Ticket seat has been sold, you will be required to purchase a match ticket (subject to availability) at the full price.
6. If you decide to purchase a one-off match ticket in order to attend the game, you may be required to collect a ticket for the alternative seat.
7. Your seat will only be put up for public sale once all non-Season Ticket seats have been sold.
8. You will receive varying amounts of credits to your Rangers account depending on the category (adult, juvenile concession) of your season ticket (as determined in Rangers sole discretion).
9. You can spend credit on your Rangers account on items purchased directly from Rangers, such as match tickets, Tours, payment for MYGERS memberships, events at Ibrox Stadium and match programmes. The items on which credit on your Rangers account can be spent will be as determined by Rangers from time to time and can be found at tickets.rangers.co.uk. You can select to use credit on your Rangers account towards the cost of a Season Ticket for a following Season.
10. You cannot specify the sales level at which your seat will be sold – it will be sold via the normal ticket sales channels.



11. Credits are non-transferable and cannot be assigned to any new owner of your seat or exchanged for cash. The Club may at its sole discretion from time-to-time permit credits to be used to purchase other Club products directly from the Club. See paragraph 9 above.
12. You may become able to release your seat for resale for non-Season Ticket matches purchased, e.g. Cup or European games or Friendlies. The Club will advise further if this option is to be made available. If this option is available, these Terms & Conditions will apply to those matches in the same way.
13. The Club, in conjunction with the relevant football authority, reserves the right to alter the published date and/or kick-off time of any fixture at any time. The Club cannot accept liability for any expense incurred in the event that the match is cancelled.
14. In the event that a match is postponed or abandoned or otherwise re-arranged (for any reason), the person who purchased the ticket through Seat Sub has priority to use it for the rescheduled fixture. If such individual cannot attend the rescheduled fixture and notify the Club, providing the required notification (within 14 days of the announcement of the rescheduled fixture) we will email you to confirm the seat is available again. You can then choose whether to attend the match yourself or relist the seat on Seat Sub for resale.
15. These Terms shall be governed by and interpreted in accordance with Scots law and shall be subject to the exclusive jurisdiction of the Courts of Scotland.