



RANGERS FC

MYGERS MEMBERSHIP

PART 1 – MEMBERSHIP, FEES AND BENEFITS

The Rangers Football Club Limited, Ibrox Stadium, 150 Edmiston Drive, Glasgow, G51 2XD. Registered in Scotland (SC425159) (the “Club”, “us” or “we”).

Please read these terms carefully before you purchase your MyGers Membership (as defined below). These terms tell you who we are, how we will provide your MyGers Membership, our rights to change these terms, our right to cancel your MyGers Membership, what to do if there is a problem and other important information.

Particular attention is drawn to Part 2 Paragraph 5 which sets out your cancellation rights.

Details of how you can contact Rangers can be found [here](#).

If you change your address during the Season, you must notify the Club as soon as reasonably practicable. Please confirm in writing or amend your address online at www.rangers.co.uk then select online sales, my account and update my details.

Your privacy and personal information are important to us. Any personal information that you provide to us will be dealt with in line with our [Privacy Policy](#), which explains what personal information we collect from you, how and why we collect, store, use and share such information, your rights in relation to your personal information and how to contact us and supervisory authorities if you have a query or complaint about the use of your personal information.

MyGers Membership	Season Ticket Holders	Non-Season Ticket Holders	Global Members
Who can apply?	Season Ticket holders are permitted to purchase one membership per Season Ticket.	Non-Season Ticket holders are permitted to purchase one membership per Rangers number.	Season and Non-Season Ticket holders are permitted to purchase one membership per Rangers number.
Price	Pricing for each membership category is available on the Club website at www.rangers.co.uk/mygers	Pricing for each membership category is available on the Club website at www.rangers.co.uk/mygers	Pricing for each membership category is available on the Club website at www.rangers.co.uk/mygers
Loyalty Points (MyGers Points)	Members can earn MyGers Loyalty Points on a range of activities. Full details of qualifying activities, points values and how points are used to determine membership tiers are available on the Club website at www.rangers.co.uk/mygers . Points values and qualifying activities are at the sole discretion of the Club and may be changed or removed at any time.		
Benefits	The Benefits available in relation to your Membership are set out on the Club website at www.rangers.co.uk/mygers . The Club reserves the right to substitute, modify, add to or withdraw any Benefit at any time. The Benefits available may vary depending on your Membership category.		
Cancellations & Refunds	The MyGers Membership is non-transferable and, subject to the cancellation rights in Part 2 (General Terms and Conditions), the Membership Fee is non-refundable. MyGers Membership will be cancelled in any or all of the following instances: 1. Supplying false or inaccurate information to the Club 2. Acquiring tickets from a third party 3. Supplying tickets to a third party 4. A ban imposed by the Club We reserve the right to cancel MyGers Membership and this will not be subject to an appeal process of any kind.		



PART 2 – GENERAL TERMS AND CONDITIONS

1. These Terms and Conditions are published and maintained on our website at www.rangers.co.uk. For the avoidance of doubt, in the case of discrepancy between terms and conditions published on our website from time to time and any issued hard copy of these Terms and Conditions, the terms and conditions published on our website shall prevail.
2. By entering into the Membership Agreement (as defined below) you agree to be bound by these Terms and Conditions. Members match tickets are for the use of our supporters only in accordance with the Home Match ticket Terms and Conditions and the Away Match ticket Terms and Conditions.
3. We reserve the right to amend these Terms and Conditions from time to time (for example, to reflect changes in relevant laws and regulatory requirements, or to make changes to the automatic renewal process or the Benefits available under the Membership). Any amendments will be communicated on www.rangers.co.uk. By continuing to use your Membership after any such changes take effect, you will be deemed to have accepted the updated Terms and Conditions.
4. The Membership is a seasonal membership scheme running for the dates specified on the Club website for the current season and constitutes a binding contract between you and us (the "Membership Agreement" or "Membership").
5. You will have 14 days from the start of your Membership Agreement to cancel the Membership Agreement. In the event that you do cancel within 14 days, you will receive a refund of the MyGers Membership Fee paid. We will be entitled to a refund or return of any use by you of the Benefits, including any match tickets you have purchased during that time through your Membership privileges.
6. If you choose to cancel after 14 days, you will not be entitled to a refund of the cost of your Membership, including in respect of any unexpired portion of the Membership. For the avoidance of doubt, there is no guarantee that you will be able to purchase tickets in the members' sale therefore, failure to purchase match tickets, will not entitle you to claim a refund.
7. If you have signed up to 'Auto Renewal' when entering into the Membership Agreement, then you will have 14 days from the date of Auto Renewal confirmation to cancel your Membership Agreement. In the event that you do cancel within 14 days, you will receive a refund of the MyGers Membership Fee paid. We will be entitled to a refund or return of any use by you of the Benefits, including any match tickets you have purchased during that time. In the event that you have signed up to 'Auto Renewal', the Terms and Conditions that will apply to such 'Auto Renewal' will be the Terms and Conditions prevailing at the time that your membership is renewed.
8. To cancel your Membership please contact the Membership Team department at mygers@rangers.co.uk and provide your Full Name, Rangers Number and Postcode. Please note, the cancellation request must come from the member themselves, we will not accept a cancellation request from another party.
9. A member shall be entitled to benefits upon presentation of the Membership Confirmation email. All benefits are specified in full on rangers.co.uk/mygers. Please note Benefits may be modified or removed at our sole discretion, from time to time.
10. Any individual purchasing a Membership on behalf of another person (for example, a parent purchasing a Junior Membership for a child) shall be deemed to be acting with the authority of that person to agree to these Terms and Conditions on their behalf. Following purchase, we will communicate only with the registered Member. The registered Member shall be responsible for payment of the Membership Fee on renewal. A unique, valid email address must be provided at the point of purchase so that Benefits can be adequately delivered.
11. Supporters who wish to purchase a MyGers Membership for the first time should do so online at rangers.co.uk/mygers.
12. MyGers Membership will automatically be renewed each future season for. Should you wish to cancel the Auto Renewal of this membership, you can do so online [HERE](#).
13. MyGers Members who are also Season Ticket Holders only are eligible to enter the ballot for Domestic away match tickets.
14. MyGers Members MUST provide a valid email address, as all communications and application processes for ticket purchases will be via email.
15. It is the member's responsibility to inform us of any change of name or contact details. To inform us of any change of name means that the member has changed their name and does not mean that the Membership can be transferred to somebody else.
16. For the avoidance of doubt (and by way of example only) the Member's Card issued to you may not be offered as a prize in any promotion or competition nor transferred, lent or sold to any third party as part of a hospitality or travel package, save as expressly authorised by us.
17. We cannot accept responsibility for non-receipt of any mailings.
18. The cost of a single Membership is available online at www.rangers.co.uk/mygers (the "Membership Fee").
19. Membership must be paid for in GBP. We are not liable for any foreign transaction fees you may incur as part of the payment process.
20. You must pay the Membership Fee applicable to the Membership you have subscribed for, in accordance with the fee plan notified to you at the time of registration.
21. Unless otherwise stated, charges are inclusive of VAT and any other taxes applicable from time to time.
22. Import duties and local taxes are not included in the quoted price of goods being delivered to outside the UK. In this case you will be responsible for the payment of any and all import duties and local taxes including any administration charges upon receipt.
23. We will notify you by email that we have processed your payment of the Membership Fee and inform you that you are a member. The email message will constitute our acceptance of your Membership application. Our acceptance of your order will be deemed complete and received by you at the time and date that we send the email. We accept no responsibility for you not receiving the email, for reasons outwith our control.
24. You will automatically be signed up to 'Auto Renewal' when entering into the Membership Agreement, unless you have cancelled in the meantime, we will send you an e-mail before the end of the then current term of your Membership offering you the opportunity to cancel or simply do nothing to continue your Membership. If you choose not to cancel or respond to the Auto Renewal e-mail then your annual subscription will be automatically renewed using existing payment details.
25. If your payment details have expired, we will notify you by email and request revised payment instructions. Your failure to reply will lead to your subscription expiring and your Membership being terminated.
26. We may reject Membership applications from anyone convicted in the UK or elsewhere for:
 - a. any football related offence
 - b. any other offence involving conduct which, in the opinion of the Club, is not conducive to the promotion of football and has the potential to bring the game or the Club into disrepute.
27. Without prejudice to any other remedies it may have, we shall have the right, in the case of any serious or persistent breach of these Terms and Conditions, to cancel and withdraw your Membership. In the event of such cancellation, no refund will be paid in respect of any unexpired portion of the Membership. Without prejudice to the general nature of the above, the following actions shall constitute serious breach of the Terms and Conditions:
 - a. smoking within any part of the Stadium;
 - b. persistent standing in seated areas whilst a match is in progress;



- c. sale or transfer (unless authorised) of this Membership to any person;
- d. deliberate misuse of the Membership (e.g. purchasing tickets for matches that the member does not intend to attend, just to qualify for higher category matches);
- e. the supply of any misleading or incorrect information in any application, including date of birth;
- f. persistent swearing during a match;
- g. the throwing of any object within the stadium without lawful authority or excuse;
- h. the chanting of anything of an indecent, racist and/or discriminatory nature;
- i. being or appearing to be drunk or intoxicated within the Stadium;
- j. any failure to pay or default of payment in respect of any sums owing to us in respect of your Membership;
- k. without prejudice to any of the foregoing, any other breach of the Ground Regulations, the Terms & Conditions of Entry or the Supporter Charter, all of which may be found on the Club website.
- 28. We are committed to preventing discrimination in all its fields of operation within the Stadium, providing an environment free from racial or homophobic abuse, harassment, bullying and victimisation. Any member engaging in such abuse or harassment will have their Member's Card confiscated, Membership withdrawn or cancelled and be banned from attending future games involving the Club. No refunds will be issued.
- 29. We reserve the right to suspend the use of the Membership and all associated benefits for a period of time or withdraw its use in the event of misuse or if abused in any way or in the event of a breach of any of the Terms & Conditions of Entry; or in the event of any abusive, dangerous or other unacceptable behaviour by the member, or if the member is prohibited by law from attending any football ground.
- 30. Members must at all times conduct themselves in a manner that reflects positively on the Club and comply with all applicable laws of the UK and any country visited in connection with Club activities. Members must follow the reasonable instructions of Club staff, police, match stewards, security personnel and transportation and accommodation staff. Any member who behaves in an unacceptable manner (including whilst representing the Club at away fixtures or European travel) may have their Membership revoked and may receive a limited, indefinite or lifetime exclusion from all Club activities.
- 31. Membership is for your sole use. You shall not re-sell, assign, transfer or lend the Member's Card or benefits of it to any other person without our prior consent.
- 32. Should a supporter not update their address ahead of the pack dispatch date and the pack is not refused by the recipient, we reserve the right to not issue an additional pack until we know our stock levels at the end of the season. Alternatively, we may charge a fee in order to dispatch a replacement pack.
- 33. The Benefits of Membership are as advertised by us on the Club website from time to time. We reserve the right to substitute replacement products or benefits as part of the Membership in place of any products or benefits previously advertised or offered.
- 34. We reserve the right to re-brand or re-name the MyGers Membership scheme, or to introduce additional or replacement membership schemes, at any time. Members may, at our discretion, be transferred to any such additional or replacement scheme, provided always that: (i) they shall be entitled to the same or substantially similar Benefits under the new scheme as they were entitled to under the scheme of which they were a Member; and (ii) no additional cost shall be payable by that Member unless otherwise expressly agreed. Nothing in these Terms and Conditions guarantees that a Member will be entitled to become a member of any other membership scheme operated by us.
- 35. We shall have no liability to you for any failure to carry out, or delay in carrying out, any of our obligations under these Terms and Conditions which is caused by circumstances outside our reasonable control.
- 36. We shall have no liability to you for any late delivery or non-delivery of any Membership Card, welcome pack or other materials resulting from the actions or omissions of any postal or courier service provider.
- 37. Nothing in these Terms and Conditions excludes or limits our liability for: (a) death or personal injury caused by our negligence; (b) fraud or fraudulent misrepresentation; or (c) any other liability which cannot be limited or excluded by law.
- 38. Members may be given the opportunity to participate in competitions and/or prize draws as part of their Membership. Where such opportunities are made available, entry may be subject to separate terms and conditions. Purchase of a Membership does not guarantee selection for any competition, prize or experience, and not being selected does not constitute grounds for a refund. Certain competitions and experiences may have further eligibility restrictions (including age restrictions). Where a Member wins a prize, redemption or use of that prize may also be subject to separate terms and conditions, and some prizes may not be available in all countries.
- 39. Where a Membership includes access to any digital content or other Club Content (including but not limited to digital publications, streaming content, or digital benefits made available via the Club website or other Club channels), the Member acknowledges that all such content is owned by or licensed to us and all rights in and to such content are reserved to us. We grant the Member the right to access and use any such content solely for personal, non-commercial purposes and in accordance with these Terms and Conditions. The Club Content available as part of any Membership category will be specified on the Club website and may be varied by us from time to time.
- 40. Eligible members may receive priority or preferential access to home and/or away match tickets as a benefit of their Membership, in accordance with the process and eligibility criteria set out on the Club website from time to time. Nothing in these Terms and Conditions constitutes a guarantee of ticket availability. Any tickets purchased through Membership privileges are subject to the Home Match Ticket Terms and Conditions and/or the Away Match Ticket Terms and Conditions (as applicable), which are available on the Club website. Tickets are for the personal use of the Member only and may not be resold, transferred or lent to any third party. The Club reserves the right to impose bans or other sanctions on Members who misuse their ticket access privileges, including failing to purchase after registering interest or failing to collect a purchased ticket, as set out on the Club website. The Club accepts no liability for any alteration, postponement or cancellation of a match, or for any costs (including travel or accommodation) arising from such changes. Junior Members (under 16) must be accompanied by an adult at all times when attending away matches
- 41. MyGers Members can enrol themselves onto the Season Ticket Waiting list by selecting the link [here](#).
- 42. MyGers Members on the Season Ticket Waiting list will be contacted after Season Ticket renewal is complete, around the date specified on the Club website.
- 43. These Terms and Conditions, together with any associated online application form or process, comprise the entire agreement between the Club and a Member in relation to the Membership.
- 44. We reserve the right to assign or transfer our rights and obligations under these Terms and Conditions to another organisation within our group. We confirm that: (i) any such transfer shall not adversely impact you or your Membership; and (ii) we will use reasonable endeavours to notify you of any such transfer.
- 45. If any provision of these Terms and Conditions is found by a court or other competent authority to be invalid or unenforceable, the remaining provisions shall continue in full force and effect.
- 46. A failure by us to enforce any provision of these Terms and Conditions at any time shall not constitute a waiver of our right to enforce that provision at a later date.



47. These Terms and Conditions are governed by Scots law and the parties submit to the exclusive jurisdiction of the Scottish courts.
48. If you have any problems with your Membership, please contact the Membership Team at mygers@rangers.co.uk. Further information, including contact details, is available on the Club website.