

Q: Detailed seating changes: What are the exact changes which are being made to the seating arrangements at Ibrox, including new wheelchair areas and cantilever seating?

A: The club is taking significant steps this summer to enhance accessibility at Ibrox in the Copland Stand, adding 33 new wheelchair-accessible seating areas to provide our disabled supporters with top-class access and viewing points. This will increase the total number of wheelchair-accessible spaces at Ibrox Stadium to 153, the highest number of wheelchair-accessible seating in the Scottish League. You can read more about the accessible facilities upgrade on the club website here: Accessible Facilities at Ibrox Update Rangers Football Club

This will require relocation of all supporters currently seated in CF1 to CF5 Rows W, X, Y, Z and AA.

In addition to this, following a series of trials earlier in the season, alongside supporter and first team player feedback surveys, the club is introducing an expanded singing section within the Copland Front, specifically, CF3 seats 86 - 99 and CF4 seats 100 - 113.

Alongside these changes the introduction of the new cantilever in the front of the Copland Rear will accommodate nearly 1,000 fans, resulting in a net Ibrox seat gain of almost 600, and is designed to ensure some of the best views of the Ibrox pitch.

Q: Relocation process: How will the relocation process work for season ticket holders moved from their current seats and will they have a choice in the new seating locations?

A: Supporters who are being moved as a result of these changes will be offered first refusal on the new Copland Stand cantilever seating. When the season ticket renewal process begins, displaced supporters will have the first opportunity to renew their seats in this exciting new area, which will offer some of the best views within the stadium. Supporters will automatically be offered seats beside their current friendship groups who are also affected by these changes.

Understanding that this change may not be your preference, we offer our full support in finding a new seat that aligns with your matchday experience with forced movers having priority seat moves following ST renewal. The level of priority will be based on the length of time you have held your ST with those holding their ST the longest having highest priority.

Supporters who wish to take part in the new singing section can apply to do so by emailing <a href="mailto:CoplandMoves@Rangers.co.uk">CoplandMoves@Rangers.co.uk</a> to register their interest.



#### Q: Cost implication: Will the cost of season tickets increase due to these changes?

A: Supporters who choose to take up the offer of a move to the new cantilever seating will be able to enjoy this upgrade at their current season ticket rate and, therefore, will enjoy a prize freeze on their season ticket for season 24/25. Supporters who decide to move to an alternative area may be subject to an increase/decrease depending on the pricing of the new location.

## Q: Communication and engagement with supporters: Will there be any additional collaboration sessions for further supporter input on these initiatives?

A: The club's management will hold a dedicated in-person session on Monday 12<sup>th</sup> of February for supporters affected by this change, to discuss these developments in detail and address any concerns. This session will provide a visual insight into the new seating details including a digital view of the new Copland cantilever seat views.

In our ongoing effort to include your perspectives in shaping Ibrox's future, we will establish a dedicated Copland Move Engagement Working Group. This initiative, developed in collaboration with the Rangers Fan Advisory Board, will be dedicated to thoughtfully addressing the needs and perspectives of those impacted by the seating adjustments.

# Q: Deadline for decisions: What is the deadline for supporters to make decisions about their new seating arrangements?

A: Supporters will have until the renewal deadline for season 24/25 to make a final decision on how they wish to proceed



Q: Singing section location: Why was the Copland Front chosen as the location for the singing section over other areas such as the Broomloan Front?

A: An extensive survey was issued to all season ticket holders on the 15<sup>th</sup> of September with over 5,000 responses. The survey results indicated that the Copland Front was the top choice among respondents for the singing section, with a majority favouring this location. While the Broomloan Front also emerged as a popular choice, discussions with Police Scotland and the Safety Advisory Group led to the decision that an expanded central singing section would not be feasible there, primarily due to the fixed location of the away fans section. Therefore, acknowledging the clear preference of our fans and the anticipated positive impact on both the atmosphere and our sporting success, we have made the decision to establish the singing section in the Copland Front. We understand that not all supporters will be satisfied with any change from the status quo. However, we are endeavoring to balance the overwhelming support for these proposals from supporters and first team players, with the individual concerns of supporters.

# Q: Participation: How can supporters apply to be a part of the new singing section in the Copland front and what are the criteria for selection?

A: All season ticket holders can apply to be a part of the enhanced singing section. Our primary objective with the singing section is to enhance the matchday atmosphere, a factor consistently rated highly in our post-match surveys. Inspired by iconic sections in European stadiums, seen at the likes of Borussia Dortmund, Tottenham Hotspur and FC Copenhagen, we believe positioning a section behind the goals can significantly elevate the Ibrox atmosphere, which was seen at its best throughout our European runs, and on other famous occasions over the years. This initiative is club-led and intended for the benefit of Rangers Football Club as a whole. Season ticket holders who wish to be considered for the singing section can register their interest in the first instance by emailing CoplandMoves@Rangers.co.uk. Supporters who apply are committing to attend all home matches where possible and providing vocal support to the team before and during matches. The selection criteria, to be finalised after supporter feedback and consultation with the Copland Moves Engagement Working Group, will likely include factors such as participation in previous singing section trials, current seat location, historical attendance, and active contribution to singing section activities. The final decision on the selection of supporters for the singing section will be made by the club.

By working together, we can ensure that the blue sea of Ibrox remains both thrilling and inspiring for the team and supporters alike.



Q: Trial feedback: How will the club manage issues reported during the singing section trials, such as line of sight issues caused by flags and other supporter behaviours?

A: We aim to create a space that embodies the passion of the entire Rangers fanbase, where all supporters can enjoy the ferocious Ibrox atmosphere in a safe and inclusive space. This inclusive approach is fundamental to our vision for the singing section. Supporters who wish to join the singing section will be required to agree and adhere to a code of conduct, designed to address some of the concerns which were raised during the trial process. This includes flags being lowered whilst the ball is in play, to ensure lines of sight are not impacted during the match. Furthermore, the disabled platform has been designed with 'super riser'

technology, that will ensure disabled supporters will have uninterrupted views of the pitch, even in instances where supporters are standing to celebrate goals.

Q: Safe standing implementation: What are the club's plans for introducing safe standing areas at Ibrox Stadium?

A: Whilst there are no immediate plans to introduce safe standing areas within Ibrox, it is something that we will continue to investigate in the medium term.

Q: Immediate gueries: Who should I contact if I have a guestion I'd like to raise now?

A: For any immediate concerns, please reach email <a href="mailto:Coplandmoves@Rangers.co.uk">Coplandmoves@Rangers.co.uk</a>