



Jan Breydel visitors app

Manual

Registering in the App

To be able to get access to his own match ticket to fan needs first to download the Jan Breydel visitors app and register himself.

Steps:

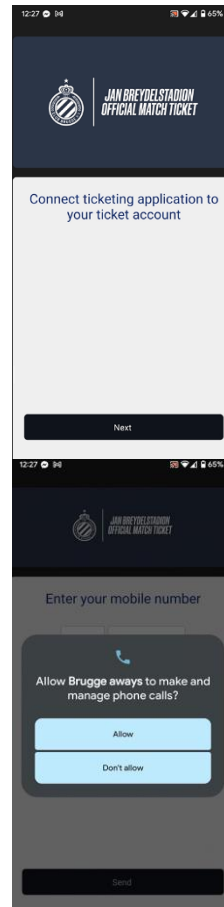
1. Download the App

- Android: [Download here](#)
Apple: [Download here](#)
- Or open the App Store (iOS) or Google Play Store (Android) and search for **Jan Breydel visitors App**.
- Install the app.

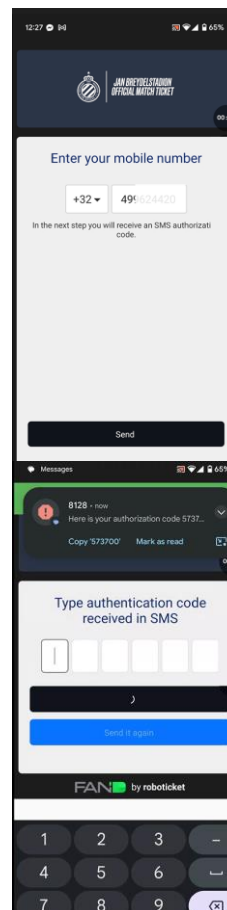
2. Create an Account

Open the app and select *Next*.

Allow the app to automatically fill in your phone number

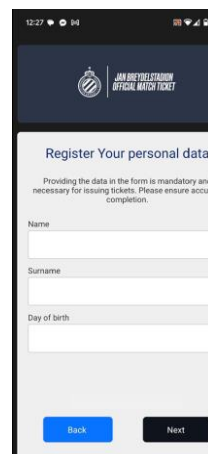


Fill in your phone number and click *Send* to send the verification message.

The image shows a mobile app interface for verification. At the top, there's a header with a logo and the text "JAN BREYTELSTADION OFFICIAL MATCH TICKET". Below this, a form titled "Enter your mobile number" has a dropdown for the country code (+32) and a text input field containing "495124420". A message below the input says "In the next step you will receive an SMS authorization code." At the bottom of the form is a "Send" button. Below the form, a screenshot of a text message is shown. The message is from "8128 - now" and says "Here is your authorization code 573700". It includes options to "Copy 573700" and "Mark as read". Below the message is a form titled "Type authentication code received in SMS" with five input fields for the code digits. A "Send it again" button is at the bottom of this form. The bottom of the screen shows a numeric keypad and the "FAN by roboticket" logo.

Once you have received the verification message, the verification code will be filled in and your phone number is verified.

Enter your personal details

The image shows a mobile app interface for registering personal data. At the top, there's a header with a logo and the text "JAN BREYTELSTADION OFFICIAL MATCH TICKET". Below this, a form titled "Register Your personal data" has a sub-header "Providing the data in the form is mandatory and necessary for issuing tickets. Please ensure accurate completion." The form has three input fields: "Name", "Surname", and "Day of birth". At the bottom of the form are two buttons: "Back" and "Next".

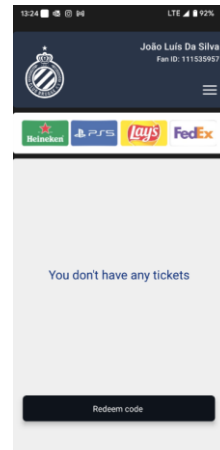
The account is now created and the fan can claim a ticket with their unique code.

Adding a Ticket with a Code

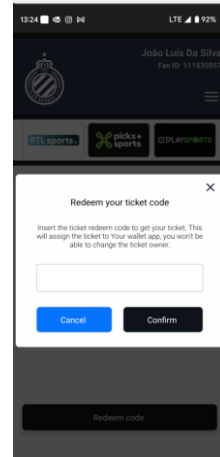
The visiting fan will receive one unique code to redeem his own game ticket.

Steps:

Click on *Redeem Code*



Fill in the unique code



Now your personal game ticket is loaded



Accessing the Stadium

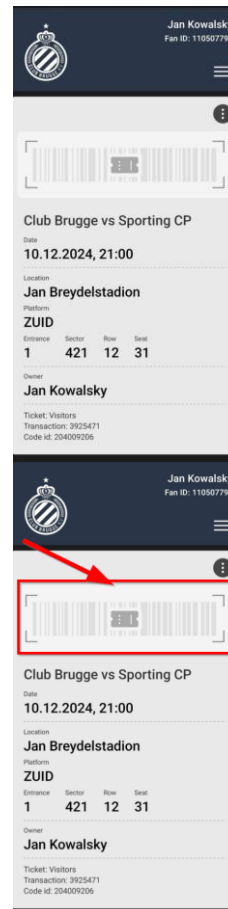
The fan can scan the barcode for the match ticket at the turnstile.

Steps:

Open the Jan Breydel Visitors app

The game ticket will be visible

Display the barcode by clicking on the barcode image



The personal barcode is now shown and can be scanned at the turnstiles.

Frequently Asked Questions (FAQ)

1. **What if I'm logged out**

- You can simply log in again, by receiving a new verification message. As done the first time before registering.

2. **Can I add multiple tickets?**

- No, only one ticket per fan (or phone) is allowed

3. **What if the unique code does not work**

- Make sure you entered the code correctly.
- Ensure the code hasn't been used before.
- Verify whether you already have a ticket for the match
- If the above is ok and it still doesn't work, take contact with the ticketing office of your team