

Landscaping Warranty Agreement Template

Company:

Client:

Property address:

Project date:

Warranty effective date:

1. Coverage details

This warranty covers the following items and services provided by [Company Name]:

Plant materials

- **Trees** - All planted trees, including proper establishment
- **Shrubs and bushes** - All installed shrub plantings
- **Perennials** - All planted perennial flowers and plants
- **Annuals** - All seasonal flower plantings
- **Sod/turf** - All installed lawn areas
- **Seeded areas** - All areas where grass seed was applied

Hardscape materials

- **Pavers and stones** - All installed paver patios, walkways, and driveways
- **Retaining walls** - All constructed retaining wall systems
- **Natural stone work** - All natural stone installations
- **Concrete work** - All poured concrete surfaces and structures
- **Edging and borders** - All installed landscape edging systems

Installation workmanship

- **Proper installation** - All labor and installation techniques
- **Grading and drainage** - All site preparation and drainage work
- **Soil preparation** - All soil amendments and preparation work
- **Structural integrity** - All constructed elements and their stability



Irrigation systems

- [] **Sprinkler components** - All sprinkler heads, valves, and controllers
- [] **Drip irrigation** - All drip lines, emitters, and timers
- [] **Water lines** - All installed water supply lines and connections
- [] **System functionality** - Proper operation of complete irrigation system

Other installations

- [] **Landscape lighting** - All installed lighting fixtures and wiring
- [] **Mulch and ground cover** - All applied organic and inorganic materials
- [] **Fencing and structures** - All constructed landscape structures
- [] **Water features** - All installed fountains, ponds, or water elements



2. Warranty periods

The following warranty periods apply from the date of project completion:

Plant materials

Plant type	Warranty period	Notes
Trees (2" caliper and larger)	1 year	Must follow care instructions
Shrubs and bushes	90 days	Excludes winter damage
Perennials	60 days	Spring-planted only
Annuals	30 days	One growing season
Sod/turf	30 days	Must follow watering schedule
Seeded areas	60 days	Weather dependent



Hardscape and construction

Component	Warranty period	Coverage
Workmanship	1 year	Installation defects only
Pavers/stones	1 year	Settling and shifting
Retaining walls	2 years	Structural integrity
Concrete work	1 year	Cracking and settling
Irrigation systems	1 year	Components and installation
Landscape lighting	6 months	Fixtures and wiring

Extended warranty options

- **Extended plant warranty** - Additional 12 months for \$
- **Seasonal maintenance package** - 4 visits for \$
- **Irrigation maintenance plan** - Annual service for \$



3. Conditions and exclusions

This warranty does NOT cover:

Natural events:

- [] Damage from severe weather (hail, wind, flooding)
- [] Drought conditions beyond normal seasonal patterns
- [] Extreme temperature fluctuations
- [] Lightning strikes or electrical surges
- [] Natural disasters or acts of God

Damage due to improper care:

- [] Over-watering or under-watering by client
- [] Failure to follow provided care instructions
- [] Use of inappropriate fertilizers or chemicals
- [] Mechanical damage from mowers or equipment
- [] Foot traffic on newly seeded or sodded areas

External factors:

- [] Damage from pets, wildlife, or insects
- [] Vandalism or intentional damage
- [] Damage from construction or renovation work
- [] Soil contamination not present at installation
- [] Changes in site drainage due to neighbor activities

Normal wear and settlement:

- [] Minor settling of pavers or stones (less than 1/4")
- [] Natural color fading of materials
- [] Normal plant establishment stress
- [] Seasonal plant dormancy or leaf drop
- [] Minor hairline cracks in concrete

Client-related issues:

- [] Non-payment of invoices (voids all warranties)
- [] Modifications made by other contractors
- [] Installation of additional landscaping by others
- [] Changes to irrigation or drainage systems
- [] Removal or relocation of warranted items



4. Customer responsibilities

To maintain warranty coverage, the client agrees to:

Plant care requirements:

- Water as directed - Follow provided watering schedule exactly
- Avoid foot traffic - Stay off newly planted areas for specified time
- Report issues promptly - Contact us within 7 days of noticing problems
- Maintain mulch levels - Keep mulch at 2-3 inch depth around plants
- No unauthorized treatments - Do not apply fertilizers or chemicals without approval

General property maintenance:

- Protect new installations - Avoid damage from equipment or vehicles
- Maintain irrigation systems - Adjust sprinklers as needed, report malfunctions
- Keep records - Document any issues with photos and dates
- Allow access - Provide reasonable access for warranty inspections/repairs
- Follow care instructions - Adhere to all provided maintenance guidelines

Payment obligations:

- Timely payment - Pay all invoices within agreed terms
- No liens - Maintain property free of payment-related liens
- Communication - Respond promptly to warranty-related communications

Documentation requirements:

- Photo evidence - Take pictures of any issues before calling
- Incident reports - Note date, time, and circumstances of problems
- Care log - Keep records of watering and maintenance performed
- Contact information - Keep current contact details on file



5. Claims process

How to file a warranty claim:

Step 1: Immediate notification

- Contact [Company Name] within 7 days of discovering the issue
- Phone: [Phone Number] Email: [Email Address]
- Provide your name, address, and original project date

Step 2: Documentation required

- [] Photos - Clear images showing the problem from multiple angles
- [] Description - Written explanation of the issue and when it was noticed
- [] Care records - Documentation of maintenance performed by client
- [] Original contract - Reference to original work performed

Step 3: Inspection process

- [Company Name] will schedule an inspection within 5 business days
- Client must be available or provide access for inspection
- We will assess the issue and determine warranty coverage
- Digital photos will be taken during inspection

Step 4: Resolution timeline

- Approved claims will be scheduled for repair within 10 business days
- Seasonal limitations may delay plant replacements to appropriate planting times
- Parts orders may require additional 7-14 days for specialty items
- Client will receive written confirmation of repair schedule

Step 5: Claim resolution

- [] Covered repairs - No charge to client for approved warranty work
- [] Partial coverage - Client responsible for non-covered portions
- [] Denied claims - Written explanation of denial reasons provided
- [] Alternative solutions - Options for non-covered repairs at discounted rates

Emergency situations:

For issues affecting safety or causing property damage:

- Call immediately: [Phone Number]
- After hours: [Phone Number]

Weekend service available: Yes No



6. Warranty limitations

Maximum liability:

- Total warranty liability limited to original contract value
- Replacement plant value limited to original plant cost + installation
- No coverage for consequential or incidental damages
- Client is responsible for any costs exceeding warranty limits

Seasonal restrictions:

- Plant replacements only during appropriate planting seasons
- Hardscape repairs weather-dependent
- Winter emergency repairs may require spring completion
- Irrigation work is limited by freezing conditions

Transfer and assignment:

- [] Warranty transfers to new property owners with written notification
- [] Original terms apply - No modifications for new owners
- [] Transfer fee of \$ applies
- [] Proof of maintenance required for transfer approval



7. Terms and conditions

General provisions:

- This warranty is in addition to any manufacturer's warranties on materials
- Warranty work does not extend the original warranty period
- Client may not assign warranty rights without written consent
- Disputes resolved through binding arbitration in [County, State]

Modification and updates:

- Warranty terms may not be modified except in writing
- Additional work creates separate warranty terms
- Warranty survives completion of all contract obligations
- Updates to contact information must be provided in writing

Legal compliance:

- Warranty subject to all applicable local and state laws
- Terms automatically adjusted if legally required
- Severability clause applies if any terms deemed unenforceable
- Governing law: State of [State]



Signatures and acceptance

Client acknowledgment:

I have read, understood, and agree to all warranty terms and conditions outlined above. I understand my responsibilities for maintaining warranty coverage and the process for filing claims.

Client signature:

Date:

Name:

Company representative:

This warranty is provided by [Company Name] and represents our commitment to quality workmanship and customer satisfaction.

Company representative:

Date:

Name:

Title:

Warranty contact information:

Primary contact:

Phone:

Email:

Emergency contact:

Business address:



Warranty registration

Project details:

- Total contract value: \$
- Project type: Residential Commercial
- Primary services:
- Special conditions:

For company use:

- Warranty ID:
- File location:
- Follow-up schedule:
- Notes:

This warranty agreement becomes effective upon completion of all contracted work and full payment of invoices. Keep this document in a safe place for your records.

