

# FAQ

## MARS Go Live for Residents

### When is Go Live?

View the Go Live Sequence [here](#).

- Go Live starts on Sunday 19 March and continues till Monday 10 April.
- Day one involves the Medical Units on 5A, B, C, and Orthopaedic wards 2A,B. The High Dependency Unit in Mental Health is included.
- After that, each day has a number of wards converting from paper to electronic records.
- Theatres transition on Monday 20 March and Tuesday 21 March.
- ED goes live on the second Sunday (26 March) which will then mean the hospital (except OPD areas) is completely live.
- Ongoing from the second Sunday is other procedural and OPD areas.

### What is my role at Go Live?

- Residents and Registrars are key to the transition from paper Medication and Fluid charts to the electronic Medical Administration Record (MAR).
- The MARS team will be assisting in getting you started in converting patients from paper to the MAR.
- When it is your ward's turn to Go Live, you will be contacted. Your team will decide who will continue on the normal ward/clinical care work, and who will return to the ward to commence transcribing the paper charts to the MAR.
- You will be met by support staff and the conversion team, and work with them to ensure patients' medication records are correctly and safely transcribed.



**A TEAM MEMBER MUST BE AVAILABLE IN THIS PROCESS.**

**TRANSCRIPTION WILL NOT OCCUR WITHOUT A MEMBER FROM THE INPATIENT TEAM.**

### What about my patients who are outliers?

- If you do have patient in outlying wards that have Gone Live prior to the home ward, you will be paged on the day the outlier ward is converting.
- You will be required to come and convert the patients.
- It is advisable to come when the conversion and support team are available. Otherwise the patient will remain on paper, and this is not advisable.

### What about preadmission clinic or OT cases?

- Pre admission clinic and OT becomes electronic on Monday 20th.
- If you see patients in Pre Admission from this time, you will be using the electronic record.
- OT will be using paper medication records if the receiving ward is paper based. They will use the MAR if the receiving ward is electronic.

What about procedural areas and DSTU patients?

- DSTU requires the relevant teams to commence electronic ordering the week prior to their Go Live. This will require residents/registrars of the team to be contacted on Monday 20th to come to DSTU and start the electronic ordering.

- Procedural areas such as Endoscopy and Cath Labs will start to utilise the MAR and electronic processes during the first week. You will be informed of the required processes.

## What about patients being admitted from ED?

- Patients being admitted from ED between Sunday 19 March and 8am Sunday 26 March will remain on paper. They will arrive on the ward with a paper medication record, and associated paper work.
- The inpatient team will be responsible for converting the paper record to electronic, with the expectation that this will only occur IN HOURS.
- **IF AN ADMITTED PATIENT IN ED HAS AN ELECTRONIC MAR PRIOR TO THE ED GO LIVE, THEY WILL NOT RECEIVE MEDICATIONS.**

## What if my patient is going home today, or tomorrow?

The Business Rules is that until ED Go Live on Sunday 26 March, patients going home on that day or within 24 hours can remain on paper. The exception is Spinal Injuries.

## Who will be around to help

- There will be a number of Floor Walkers that will be available to provide elbow support regarding the system.
- There is also a Conversion team that will be present when a ward is becoming "live", which has a Medical Officer and a Pharmacist.
- There is also the #8800 number to call for assistance, as well as on line resources.

## What about after hours?

- There are still experienced floor walkers available after hours to provide support, there is also support from the project for RRTs.
- Additional clinical staff is around after hours to ensure patient care can be managed along with the additional cognitive load of the electronic MAR.
- There is also the #8800 number to call for assistance, as well as on line resources.

## What if I find a problem, or something not working?

Please contact #8800, or raise it with a floor walker.

## I've heard about a conversion team? Does that mean I don't have to convert my current patients to electronic?

While there is a conversion team, you must attend to convert your patients. They will assist and get you started, but if you are not present, your patients will remain on paper. They cannot convert your patients without you. Remember they may not be able to read your writing...

## What do I need to do between now and Go Live?

- Make sure you have completed your training, including the additional Insulin Training.
- After that, we would just encourage you to Practice, Practice, Practice...
- Remember the Library Labs are happy to accept drop ins, and there are computers in MEU that can also be used.

## Do I need to do anything once it is Go Live?

Once you log in you will be able to order and prescribe from the medication catalogue.



Remember... you can set up preferences within the system to benefit your own workflow – there are a number of filters within the orders page and the MAR that you can work with.