

FAQ

- Mathilda -

On site contact number: 0176 78 577 484

Where can I find the Mathilda?

Our Mathilda is comfortably located in the "Yachthafen Alte Liebe" (Havelchaussee 107, 14055 Berlin). From the Havelchaussee wide stone stairs go down towards the water and to the entrance "Yachthafen Alte Liebe" (the harbor is locked and may not be entered without authorization). We'll pick you up at these stairs, there is enough space to wait. Call me when your group has fully arrived at the meeting point. **The meeting point is not the restaurant ship "Alte Liebe"!** If you look at the water, the said stairs are about 100 meters further to the right. Please do not wait in front or at the restaurant.

What if I'm late?

Please understand that delays will be deducted from your travel time. So please be there early rather than late.

Where is the best place to park my car?

It is best to park in the public parking spaces on the roadside (Havelchaussee / Am Postfenn).

Warning: especially in the summer months, parking spaces may become scarce. In order to prevent problems here, we recommend - especially with larger groups - to form car pools, for example.

What other travel options do I have?

You can also reach Mathilda by taking the BVG bus, for example: Line 218 (to Postfenn) or Line M49 (to Stößenseebrücke) with a subsequent walk (Line 218 approx. 5 minutes), (Line M49 15-20 minutes).

Can I bring food and drinks with me?

You're welcome to do so. Please think of grill tongs, plates, cutlery and sturdy garbage bags. Please only use disposable or plastic dishes. Glass breaks down in big waves and therefore often leads to injuries on boats (glass bottles are fine though).

What do I do with the trash afterwards?

The garbage must be disposed of independently after the boat tour. Note: There are no public garbage cans on site. Please plan that you have to take the garbage back with you. We know it's no fun, but that is one of the reasons, why we can offer you free self-catering and drinks. So please be fair and sensible and don't leave any garbage bags in the woods or on the roadside! There is no regular public cleaning so you would really kill the nature around the boat.

Are there cooling facilities on board?

There is a cooling box on board (approx. 114 liters). Please bring ice cubes or cooling elements with you for cooling.

Can I drive up to the boat to unload heavy drinks?

Depending on availability, parking spaces are available in the immediate vicinity. If not, it is possible to stop at short notice to unload in front of the stairs that lead to the marina.

Can I get to the boat earlier, e.g. to put down decorations or drinks?

Unfortunately, this is not possible for organizational reasons. We pick you up as a whole group at the meeting point and 10 minutes before the agreed start of your tour. Please contact us in exceptional cases (e.g. weddings, special events that are planned for longer than 6 hours).

What is included in the barbecue rental?

The gas of the gas grill and the final cleaning are included. Usually there are grill tongs on board, but occasionally they are on the bottom of the Havel. So please take a pair of barbeque tongs with you.

Is Mathilda barrier-free?

No, unfortunately not.

What happens in bad weather?

The Mathilda salon is covered and offers 100% protection from rain with the side windows. In the event of severe storms with thunderstorms (too dangerous to drive to the boat – rain is not a reason for this), we will try to rebook the tour for you and find an alternative date together.

Is there a discount if we drive with fewer people?

No, our rental prices do not depend on the number of people - the total costs therefore remain the same. By the way: Children count as a regular person.

Is there a sound system and electricity on board?

A BlueToothBox is on board and is included in the price. Please do not bring your own sound systems on board. Towards evening we have to significantly reduce the music volume on the boat. There is no electricity on board.

Is there a toilet with a hand basin on board?

Yes.

Can we smoke on board?

Yes, but only outdoors.

Can we bring fireworks, propane gas burners or confetti on board?

NO!

Are dogs allowed on board?

On demand.

Which shoes should I wear?

Please wear sturdy shoes, sneakers or flip-flops. High-heeled shoes (e.g. pumps) are not allowed on board for safety reasons.

Which route are we going and can we stop for a swim?

Your boat tour goes in the direction of Lindwerder, Wannsee, Pfaueninsel and Potsdam (long journey times). You can anchor and swim almost anywhere. Your boat driver will be happy to advise you and will help you find the best route (on the day of the trip).