

FAQ - Beluga & Goldelse

Can I get to the boat earlier, e.g. to put up decorations or put down drinks?

Unfortunately, this is not possible for organisational reasons. We always pick you up at the meeting point as a complete group and approx. 10 minutes before the agreed start of the tour. If necessary, ask us if an exception is possible.

Can I drive my car to the boat to unload heavy drinks?

The meeting point is the closest place to unload a car! You can only get to the mooring on foot (approx. 200 m long trail). It is best to park as close as possible to the curry sausage stand. Please note: The trail is not passable for wheelchair users or only with assistance. Guests with walking difficulties are advised to consult us before setting off.

What happens in bad weather?

The boat is covered and offers protection from rain. It is not possible to postpone or cancel the tour due to bad weather. Only in case of severe weather (hail, storm, volcanic eruption, thunder & lightning) we will cancel the tour. You will then receive an alternative date or your money back. Please do not be misled by weather forecasts!

Can we stop on the way and take people on board or drop them off?

This is only possible by prior arrangement and only in the home port. The normal tour starts and ends in the home port. In between it is of course possible to anchor in a nice bay at any time. But you can only leave the boat with swimming trunks ;) We are not allowed to drop off guests at anyone else's dock or pier.

What happens if I am late?

Please understand that delays are deducted from your journey time. Our tip: It is better to make an appointment at the meeting point 30 minutes before the tour. One of you is guaranteed to be late and this way the others don't have to suffer.

Can I bring food and drinks with me?

Yes, you can. Please remember to bring barbecue tongs, plates, cutlery and rubbish bags. Please only use disposable or plastic tableware. Glasses will break and cause cuts. Bottles are excluded from this rule (they are much more stable). **Self-catering is free of charge on board. Therefore, please understand that you have to take the garbage and all bottles back with you.**

What is included in the barbecue rental?

The gas of the grill and the cleaning. Remember to bring your own barbecue tongs.

Is there a music system?

A blue tooth box is on board and included in the price. Please do not bring your own sound system on board. Towards the evening we will have to reduce the music volume significantly on all boats.

Is there a discount if we sail with fewer people?

Our boat prices are not person-based - so the total cost remains the same.

Do small children count as a person?

Yes

Can we go on board even though we are under 18 years old?

No. This is only possible when accompanied by at least one supervisor. For example, if you are celebrating an 18th birthday, at least one parent must come along on the boat trip. It is not enough that one person of your crew has already turned 18. Please understand that we do not make any compromises here.

Is there electricity on board?

No

Are there cooling facilities on board?

There is a cool box (approx. 100 x 50 cm) on board. Please bring ice cubes or cooling elements for cooling.

Is there a toilet on board?

Yes (also a urinal and hand basin). Toilet paper and towels are of course also on board.

Are we allowed to smoke on board?

Yes (in the outside area but no Shishas)

Are we allowed to light/throw fireworks, propane burners or confetti on board?

HELL NO!

Are dogs or other pets allowed on board?

No

What footwear should I wear?

Please wear sturdy shoes, trainers or slippers. High-heeled shoes (pumps etc. are not allowed on board for safety reasons).

Which route do we take?

Your boat trip will go in the direction of Lindwerder, Wannsee, Pfaueninsel and Potsdam (for long trips). You can drop anchor and swim almost anywhere. Our skipper will be happy to advise you. Together we will find the best route on the day of the trip.

Meeting point:

Please wait for us at the bus stop Pichelswerder (bus M49 direction Spandau). It is closest to the jetty of the boat. We will pick you up and call you if we do not find you at the meeting point. If necessary, park your car in the forest car park (Waldparkplatz) and take all your belongings with you to the bus stop. Please do not try to find the pier on your own, but wait there. We recommend Heerstraße 185 in 13595 Berlin as the address for your navigation system.

