Docusign and Microsoft Transform Care Coordination with Automated Agreements

In today's dynamic healthcare landscape, seamless agreement management is crucial for delivering connected, patient-centered care. Outdated, manual processes degrade staff productivity, impact patient experiences, and increase compliance risks.

Microsoft and Docusign are partnering to modernize the agreement journey, automating how agreements are created, committed to, and managed within the Microsoft applications you already use. This powerful partnership helps healthcare organizations streamline mission delivery, optimize technology investments, and provide trusted, dependable service.

Enhance patient and care team experiences

Enhance patient experience with easy signing from any device, allowing for convenient and faster agreement completion. For care teams, this streamlines workflows within familiar Microsoft environments like Teams and Outlook, reducing administrative burden and improving efficiency.

Transform care coordination

Improve care coordination with intuitive digital workflows, ensuring that critical agreement-related information is readily accessible to the right care teams within their workflows through Docusign and Microsoft. Reduce errors and improve data quality by digitizing agreement processes, leading to more accurate and complete patient records.

Boost efficiency

Boost efficiency by automating agreement workflows, eliminating manual tasks, and freeing up healthcare staff to focus on patient care and mission execution. Docusign integrates with Microsoft applications like Power Automate to enable automation of both simple and complex workflows, streamlining the entire agreement lifecycle and automating actions across various systems.

Reduce risk

Docusign and Microsoft together help healthcare organizations reduce risk by providing enterprise-grade security and compliance controls. Enhance agreement management with secure storage, audit trails, and a centralized repository within Microsoft SharePoint and Dynamics 365, simplifying audits and supporting adherence to regulations.

Docusign by the Numbers

1.6 million
customers worldwide

1 billion+
transactions across 180+ countries

76%
of agreements completed in less than 24 hours

41%
of agreements completed in 15 minutes or less

99.9%
uptime, with no maintenance downtime

Docusign integrations for Microsoft

Prepare agreements with Word, Outlook, and Dynamics 365

- Assign tags, send for signature, and sign documents easily within Word
- Upload documents and pre-populate signers seamlessly from Outlook
- Generate customizable agreements automatically in Dynamics 365

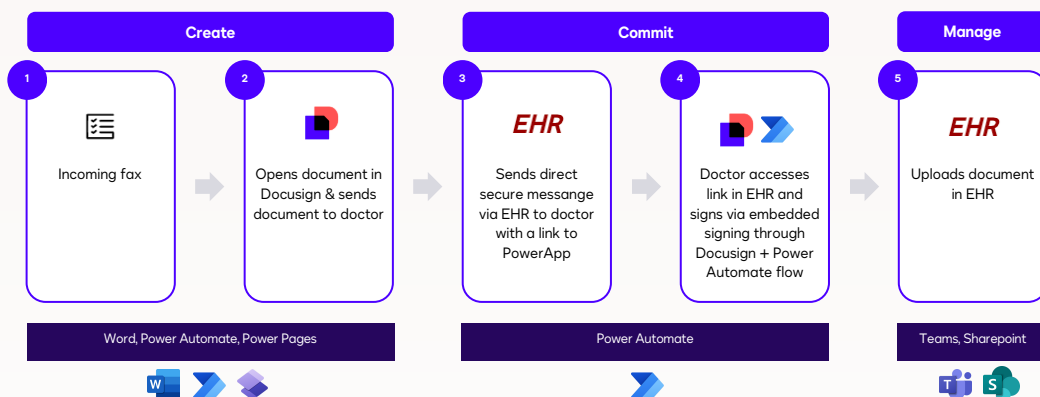### Act on agreements with Power Automate

- Use pre-built workflows to kick off actions in Microsoft and Partner apps
- Set up post-signature automated workflows between your agency apps and services to synchronize agreements, get notifications, collect data, and more

Sign agreements with Teams

- Send agreements and templates for signature quickly within Teams
- Get notifications when you need to sign or when someone completes an agreement
- Create an electronic signature approval within the approvals app to streamline approval requests

Manage agreements with SharePoint Online and Dynamics 365

- Store, access, and manage completed agreements within the Sharepoint document library, a centralized repository
- Automatically update completed agreement information back to Dynamics 365 automatically

Use case highlight

Improve care team experiences with Docusign and Microsoft

Create		Commit		Manage
1 Incoming fax	**2** Opens document in Docusign & sends document to doctor	**3** *EHR* Sends direct secure message via EHR to doctor with a link to PowerApp	**4** Doctor accesses link in EHR and signs via embedded signing through Docusign + Power Automate flow	**5** *EHR* Uploads document in EHR
Word, Power Automate, Power Pages		Power Automate		Teams, Sharepoint

About Docusign

Docusign brings agreements to life. Over 1.6 million customers and more than a billion people in over 180 countries use Docusign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, Docusign unleashes business critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using Docusign IAM, companies can create, commit to, and manage agreements with solutions created by the #1 company in e-signature and contract lifecycle management (CLM).