

Accelerate Lending with DocuSign and MeridianLink

Our solution

Modern customers expect digital convenience and mobile-friendly experiences from their financial institutions. Millennials and Gen Z generations are growing quickly as a consumer class, and they expect seamless interactions, similar to Netflix, Amazon and more. To keep pace with these expectations, many banks and credit unions have adopted a digital agenda, but many struggle with disconnected and manual processes that slow down growth, frustrate employees and limit the quality of customer experience. That's why DocuSign eSignature offers prebuilt integrations to MeridianLink's solution suite, allowing financial institutions to create seamless experiences for their employees and customers while maximizing the value of their existing investments and growing their business.

Key Capabilities

Complete transactions faster

Send documents for signature and manage completed agreements without ever leaving the MeridianLink platform.

Create great customer experiences

Delight customers with a mobile-friendly signing experience and communicate via their preferred channels - text and email.

Deploy with ease

Leverage prebuilt integrations to minimize the burden on IT teams and innovate faster.

Secure documents with digital audit trail

Encrypt documents and securely send in/out of MeridianLink's system. Access a digital audit trail with time-stamped history of documents sent for signature.

Use Cases

- Loan Applications
- TILA Disclosures
- Other Lending Documents

Products Supported

Consumer

DecisionLender

Mortgage

Collect

CRIF Action

Opening

Portal



DocuSign eSignature + MeridianLink

How it works

- Generate and send documents for signature to borrower(s) directly within MeridianLink's Products
- Deliver documents to customers via email or SMS text (in some instances)
- Collect signatures in-person (in-branch) or remotely
- Support KYC requirements through advanced borrower verification and authentication
- Back executed agreements with attached digital audit trails
- Automatically update loan information & store completed agreements within MeridianLink and DocuSign



We wanted to create a safe and easy experience for members, and DocuSign helped us do that.

Tyler Baccus, Digital Systems Analyst, WSECU



We've been on it [MeridianLink Consumer] for 10 years ... MeridianLink has shown they keep up with and provide cutting-edge technology to their clients.

Ryan Brooks, VP, Digital Acquisition Systems, WSECU

Learn more about how to leverage DocuSign with MeridianLink today

MeridianLink@docusign.com

