Reduce cost and risk by enabling signers to verify their identify digitally, anytime, virtually anywhere

As more sensitive transactions move online, verifying the identity of your signers becomes more critical and more challenging. Identifying your signers helps you to not only protect against fraud, but to also comply with regulations such as Know Your Customer (KYC). In some regions, a digital agreement is not legally enforceable without being tied to a strong identification process. Verifying your signers online may be difficult because they may not be physically present, and they expect to sign when it's convenient for them and on their device of choice.

The Docusign Identify Platform is a plug and play platform that helps you connect your preferred identification method into the agreement process to help you reduce risk for your important agreements globally.
- Powered by robust open APIs, integrate your preferred identification method in the agreement workflow
- Choose from integrating your existing ID verification method, using our ecosystem of trusted partners, or relying on Docusign's own ID Verification offering
- Configure branding, the types of accepted IDs per country as well as the type of signature you require from each signer
- Globally applicable with full integration to digital signatures for compliance with signature standards (AES, QES, etc.)

Automatically verify government issued IDs and European eIDs

ID Verification is the first Docusign product built on the Identify Platform. Docusign ID Verification automatically verifies a signer's government issued IDs and European eIDs on practically any device anywhere. It allows signers to select from a list of available ID types based on the signer's selected country – for faster, easier and more secure agreement completion. Our Liveness Detection workflow offers adds an additional biometric check to the identity verification process through AI-enabled liveness detection.

Digitizing the identification process reduces risk, increases trust and supports legal validity and compliance with regional standards.

Use case examples

Financial Services

Account opening forms
Lease and financing
Loans
Wire Transfers

Insurance

Insurance subscriptions

HR

Policy eDelivery
Onboarding documents

Legal

Customer enrolment

Pharma

Patients forms
Clinical trial onboarding
GxP agreements

Key capabilities

Fully integrated with Docusign eSignature
Deliver an end-to-end digital agreement experience for faster completion and increased conversion rates compared to manual processes.

Scan and upload government issued identity documents on practically any device
Signers can quickly and easily verify their identity with a passport, drivers' license or national identity card by simply uploading it from their computer or using their mobile device to take a photo of their document.

AI-enabled biometric detection for heightened security
Apply artificial intelligence to live video selfies and help confirm that IDs provided are genuine, signers are physically present, and that signers' faces match their IDs

Algorithmic-based matching of signer name against ID
Reduce fraud by ensuring only the correct individual can view the agreement.

Analysis of identity document machine readable zone
Reduce errors and ensure document validity with automatic analysis of biometric and alphanumeric data contained within the ID.

Supports online eID schemes
Ensure agreements are legally enforceable and compliant with preferred regional identification processes.

Compliances with eIDAS advanced level signatures
Works seamlessly with Docusign's digital signature offerings to support achieving EU & UK eIDAS compliance at the Advanced signature level.*

ID coverage

Most government issued photo IDs

US
UK
France
German
Canada
View all supported IDs here

Most government issued photo IDs

Sweden BankID
Norway BankID
Finish Trust Network
iDIN: Netherlands

*This capability requires an additional purchase of our digital signature add-on

About Docusign

Docusign brings agreements to life. Over 1.5 million customers and more than a billion people in over 180 countries use Docusign solutions to accelerate the process of doing business and simplify people's lives. With intelligent agreement management, Docusign unleashes business-critical data that is trapped inside of documents. Until now, these were disconnected from business systems of record, costing businesses time, money, and opportunity. Using Docusign IAM, companies can create, commit, and manage agreements with solutions created by the #1 company in e-signature and contract lifecycle management (CLM).

Docusign, Inc.
221 Main Street, Suite 1550
San Francisco, CA 94105
docusign.com

For more information
sales@docusign.com
+1-877-720-2040