Reimagine Government Experiences

At the core of every government process are documents, forms and contracts that need to be prepared, signed and managed. DocuSign solutions give government agencies the tools they need to securely digitize and streamline document creation and workflow management.

As a result, services are easy to access and processes run smoothly, creating better experiences for everyone.

Enhance workforce efficiencies
Increase employee productivity and accelerate service delivery with standardized digital workflows that support a hybrid workforce.

Deliver better experiences
Give constituents the ability to securely apply for government services and benefits, anytime, anywhere using self-serve, mobile-friendly, digital tools.

Digitally transform workflows
Achieve faster outcomes by seamlessly integrating DocuSign with existing technology investments.

Compliance and security
DocuSign eSignature and DocuSign CLM are authorized at the FedRAMP and StateRAMP Moderate level and have been granted a provisional DoD IL4 authorization.

Qualifications & Credentials

<table>
<thead>
<tr>
<th>Certified</th>
<th>Authorized</th>
<th>Secure</th>
<th>Auditable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section 508</td>
<td>FedRAMP Moderate</td>
<td>AES-256 encryption (at rest)</td>
<td>Full audit trail (names, emails, IP addresses, locations)</td>
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<tr>
<td>ISO 27001</td>
<td>StateRAMP Moderate</td>
<td>Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)</td>
<td>Full chain of custody (timestamped sends views, downloads)</td>
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<tr>
<td>PCI</td>
<td>DOD IL4</td>
<td>Dedicated government cloud</td>
<td>All downloads digitally signed and protected against tampering</td>
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<td>SOC 1 &amp; SOC 2</td>
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Trusted solutions that modernize processes

DocuSign for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs and streamline processes.

eSignature
Securely capture digital signatures for both internal and constituent-facing processes while maintaining a complete audit trail on each document.

DocuSign CLM
Centrally create and manage documents across the agreement lifecycle before and after the signature.

Web Forms
Meet constituents where they are at with a digital-first, self-serve experience to capture information and signatures, and in return streamline data collection for government agencies.

Notary
Sign and notarize documents remotely and electronically via a secure audio-visual session.

Monitor
Guard your critical agreements with early detection of suspicious user activity and events. Monitor uses advanced analytics to track eSignature web, mobile and API account activity across the agency.

Identify
Secure access to agreements with a single platform that provides digital signer authentication and identification through enhanced methods.

Integrations
400+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, Microsoft, Oracle, Appian, Workday, SAP and many more.

To learn more, go to docusign.com/government

Use case examples

Case management
Intake
Eligibility
Provisioning

Correspondence
Open records requests
Service inquiries
Records management

Grants & lending
Grant/loan applications
Eligibility assessments
Post-award monitoring

Permits & licensing
New business registrations
Building permits
Licenses

Enforcement & corrections
Warrants/affidavits
Court reports
Witness sheets
Clearance forms
Parole applications

Tax
Property appraisals
Assessments
Appeals

Human resources
Offer letters
On-boarding documents
Policy updates

Procurement
RFPs
Sole source justifications
Supplier compliance

About DocuSign

DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world’s #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people’s lives.

For more information
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