

## Simplify Patient Forms with DocuSign Healthcare Fields

When a patient seeks medical care, the last thing they want to do is waste time filling out paperwork. Healthcare providers increase patient frustration and decrease the chances of completed forms when they require patients to manually fill out intake forms for every visit. All that tedious, duplicative work damages the patient experience before care even starts.

To solve this problem, DocuSign built [Healthcare Fields](#) for patient forms. It's an enhancement to DocuSign eSignature that automatically prepopulates blank forms with information that patients have provided in previous forms so they don't have to start from scratch. Healthcare Fields makes it easier than ever for providers to account for HL7 FHIR R4 standards while streamlining the patient experience, eliminating data entry errors and reducing the administrative burden of creating templates.

### Why use Healthcare Fields?

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- ✓ Streamline patient intake processes
- ✓ Improve completion rates by accelerating turnaround time and reducing form fatigue
- ✓ Lighten the administrative burden with premade healthcare-specific template fields
- ✓ Eliminate bottlenecks
- ✓ Improve customer experience
- ✓ Reduce data entry errors
- ✓ Standardize on HL7 FHIR R4 requirements
- ✓ Option to have completed forms automatically upload into the EHR patient record

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### Improve your digital front door and staff efficiency

With Healthcare Fields, DocuSign customers can accelerate the patient intake process and additional touchpoints requiring paperwork. With a modern digital front door, paperwork becomes easy and quick to send, sign and complete. Here's an overview of the way Healthcare Fields can impact a practice:

#### Improve patient experience and satisfaction

Make all patient documents and forms easier and quicker to complete. Relevant data that a patient has already provided in a previous Healthcare Fields-enabled form (including demographics, address, insurance coverage, etc.) will automatically populate in new forms. If the patient needs to update prepopulated information in a form, they can simply change it on that form and the correct information will appear on future forms. The experience is designed to reduce no-show rates, improve form completion rates and increase patient satisfaction.

#### Streamline template creation for staff

With out-of-the-box custom fields specific to the healthcare industry, Healthcare Fields radically simplifies administrative work related to templates. In the template creation process, patient fields come preconfigured in convenient groups (e.g. "allergy" fields include "allergy name," "adverse reaction," "severity" and "last occurrence") to make it easy for an administrator to find and include related information as they build a template.

#### Increase standardization to improve connectivity

Current U.S. policies encourage the healthcare industry to standardize on HL7 and FHIR standards to increase interoperability. By adopting DocuSign tools that meet those standards, healthcare providers can ensure secure handling and population of data in patient forms. Since Healthcare Fields adheres to the HL7 FHIR R4 standard data model, DocuSign customers shouldn't face barriers when connecting to their existing technology stack.

Learn more about options to [connect DocuSign to your EHR](#).

## How DocuSign stores Healthcare Fields data

- Healthcare Fields data is encrypted in transit (256 bit TLS connections based on SSL certificates with SHA-2/256) and at rest (AES 256 encryption and SHA-1 hash values) to protect and secure information.
- As a Business Associate (BA), DocuSign adheres to applicable privacy and security safeguards for the protection of electronic health information (ePHI). Read more about how [DocuSign helps manage HIPAA compliance](#).
- DocuSign maintains ISO and SOC certifications as part of our commitment to protecting proprietary data.

Healthcare Fields is available now for U.S. eSignature customers on a Business Pro or Enterprise Pro plan. It fits seamlessly with other eSignature features like connecting forms to the EHR, SMS delivery, scheduled sending, envelope reminders and more. DocuSign customers can find information about enabling and using this feature on the [Healthcare Fields support page](#).

## Healthcare Fields data collected and retained by DocuSign includes:

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- Name
- Date of birth
- Medical record number
- Demographic information
- Medications
- Allergies
- Insurance
- Practitioner
- Pharmacy
- Procedures
- Tests

\*See a complete list of which fields are available on the [Healthcare Fields support page](#)

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## Learn more about [DocuSign eSignature for Healthcare](#).

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### About DocuSign

DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people's lives.

DocuSign, Inc.  
221 Main Street, Suite 1550  
San Francisco, CA 94105

For more information  
Visit [www.docusign.com](http://www.docusign.com)  
Call +1-877-720-2040

[docusign.com](http://docusign.com)