

DocuSign Subprocessor List

Last updated: August 11, 2026

Overview

DocuSign uses certain platform subprocessors, infrastructure suppliers, and other third-party partners to provide DocuSign Services to its customers.

View subprocessors and related suppliers for the applicable DocuSign Service:

- [DocuSign eSignature Service and Related Service Add-ons \(including Rooms for Real Estate\)](#)
- [DocuSign Intelligent Agreement Management \(IAM\)](#)
- [DocuSign CLM and Related Service Add-ons](#)
- [DocuSign Notary Service](#)
- [DocuSign Insight Service \(Legacy\)](#)
- [DocuSign Support Services Suppliers](#)

Capitalized terms used in this document are defined in the [DocuSign Sites & Services Terms and Conditions](#) and/or [Data Protection Attachment](#) or such other applicable service agreement governing your use of DocuSign Services. DocuSign Insight and Related Service Add-ons (legacy)

The DocuSign App Center may host product offerings that are integrated into DocuSign Services and utilize third-party subprocessors or optional add-on services. Click [here](#) for more information.

Subscribe to updates to the DocuSign Subprocessor Lists.

DocuSign will update the DocuSign Subprocessor Lists via this website. Below are two options for subscribing to updates to the DocuSign Subprocessor Lists at <https://www.docusign.com/trust/alerts/feed>:

1. Add an RSS reader extension to your browser ([Chrome](#), [Firefox](#)).
2. Enable via [Outlook](#) on a PC.

Objecting to a Subprocessor

You may object to a Subprocessor by submitting your objection by email to privacy@docusign.com with the subject line "Subprocessor Objection," along with your name, the company name on your account, the name of the DocuSign Service and Subprocessor at issue, and grounds for your objection (see the [Processor Policy](#) for justifiable grounds).

DocuSign eSignature Service and Related Service Add-ons (including Rooms for Real Estate)

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for DocuSign eSignature (including Rooms) and related service add-ons.

Entity Name (Country Location(s))	Service Description	Applicable DocuSign Group Entity	Contact Details
Infrastructure and Data Hosting Suppliers			
365 Data Centers (f/k/a SunGard Availability Services) (United States)	Infrastructure services	DocuSign, Inc.	565 E. Swedesford Road Suite 320 Wayne, PA 19087 United States AskASCompliance@sungardas.com
Centersquare (f/k/a Cyxtera Technologies) (United States)	Infrastructure services	DocuSign, Inc.	3100 Olympus Blvd. Suite 510 Coppell, TX 75019 United States https://centersquaredc.com/portal-guides
Equinix (As based on the location of service provisioning: Germany, the Netherlands, the United States, and France)	Infrastructure services	DocuSign, Inc.	Rembrandt Tower Amstelplein 1 1096HA Amsterdam, Netherlands 1 Lagoon Drive 4th Floor Redwood City, CA 94065 United States https://www.equinix.com/contact-us/customer-support
Microsoft Corporation (Azure) (As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan)	Cloud hosting services	DocuSign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada https://support.microsoft.com/en-us
Email Delivery Suppliers			

Amazon Simple Email Services (Amazon SES) (United States, Germany, Ireland, Italy, Sweden, France, and the UK)	Email Delivery	Docusign, Inc.	410 Terry Avenue North Seattle, WA 98109 United States https://aws.amazon.com/contact-us/compliance-support/
Mailgun (owned by Sinch AB) (United States, Belgium, Germany)	Email Delivery	Docusign, Inc.	One Alliance Center 3500 Lenox Road NE, Suite #1875 Atlanta, GA 30326 United States Lindhagensgatan 74. 112 118 Stockholm, Sweden https://community.sinch.com/

Optional Service Add-On Subprocessors for Identity Verification (IDV) and Trust Service Provider (TSP) Services

NOTE: In addition to the below subprocessors, Docusign works with a number of **Trust Service Provider (TSP) partners** to enable the [Docusign Identify solution](#). These additional partners process personal data **independently** from Docusign, as data processors to customers to provide their own identity verification services. For more information about such partners, see [here](#).

GBG (acquirer of IDology, Inc. and Acuant, Inc.) (United Kingdom, United States)	Identity verification services	Docusign, Inc.	The Foundation, Herons Way, Chester Business Park Chester, CH4 9GB United Kingdom 2300 Windy Ridge Pkwy SE Suite 1115 Atlanta, GA 30339 United States https://www.gbtplc.com/contact-us/ https://gbgamericas.my.site.com/support/s/
Australia Post (f/k/a Australian Postal Corporation) (As based on the customer's use of the add-on service: Australia; New Zealand)	Identity verification services	Docusign, Inc.	111 Bourke Street Melbourne, Victoria 3000 Australia https://auspost.com.au/help-and-support
FranceConnect (France)	Identity verification services	Docusign France	33 rue La Fayette 75009 Paris France https://franceconnect.gouv.fr/faq#CONTACT
LexisNexis Risk Solutions FL Inc. (United States; Australia (IDVerse))	Knowledge-Based Authentication (KBA) for identity verification; IDVerse, Identity verification services	Docusign, Inc.	1100 Alderman Drive Alpharetta, GA 30005 United States 475 Victoria Avenue Tower 2, Level 1 Chatswood NSW 2067 Australia https://risk.lexisnexis.com/global/en/contact-us
LIQUID, Inc. (Japan)	Identity verification services, eSignature, and IAM integration	Docusign Japan KK	1-6-1 Otemachi Chiyoda-ku Tokyo, Japan

			https://liquidinc.asia/contact/
OneID Limited (f/k/a Digital Identity Net UK Ltd.) (United Kingdom)	Identity verification services	Docusign, Inc.	29 Wood Street Stratford-upon-Avon West Midlands, CV37 6JG United Kingdom https://oneid.uk/contact/
Onfido, Inc. (acquired by Entrust) (As based on the customer's use of the add-on service: United Kingdom; United States)	Identity verification services	Docusign, Inc.	3 Finsbury Avenue London, EC2M 2PA United Kingdom 149 New Montgomery Street San Francisco, CA 94105 United States https://onfido.com/company/contact
Idura ApS (Denmark, Sweden, Norway, Finland)	Identity verification services	Docusign, Inc.	Gammel Kongevej 3E 1610 København V Denmark https://idura.eu/support
Belgian Mobile ID SA/NV (aka ItsMe) (Belgium)	Identity verification services	Docusign, Inc..	Place Sainte-Gudule 5 Rue du Marquis 1 1000 Brussels Belgium https://support.itsme-id.com/hc/en-us#
Socure (United States)	Identity verification services (Risk-Based Verification)	Docusign, Inc.	885 Tahoe Boulevard, Suite 1 Incline Village, NV 89451 United States https://socure.com/contact If this is VDD related, trust.socure.com
Penta (f/k/a SunGard Availability Services) (France)	TSP Infrastructure	Docusign France SAS	93, cours de Petites Écuries Longes, 77185 France AskASCompliance@sungardas.com
Equinix (France)	TSP infrastructure	Docusign France SAS	114 rue Ambroise Croizat 93200 Saint-Denis France https://www.equinix.com/contact-us/customer-support
Docaposte Arkhineo (f/k/a CDC Arkhinéo SAS) (France)	Evidence archival functionality for Europe QES and AES	Docusign France SAS	24 Rue Drouot Paris, Ile-de-France 75009 France http://arkhineo.com/en/contact-us/
Esendex (aka Commify Group) (United Kingdom)	SMS authentication with TSP services; SMS notification for Europe Advanced (AES); other applicable Protect & Sign features	Docusign France SAS	20 Wollaton Street Nottingham NG1 5FW United Kingdom https://www.esendex.co.uk/contact/

IDnow GmbH (acquirer of AriadNEXT S.A.S.) (Germany, Sweden)	Identity verification services; TSP services for ID Check Remote for Europe QES	Docusign France SAS	Auenstraße 100 80469 Munich Germany IDnow Trust Services AB Box 16285 10325 Stockholm, Sweden https://support.idnow.io/s/?language=en_US
Infobip (Germany)	SMS authentication with TSP services; SMS notification for Europe Advanced (AES); other applicable Protect & Sign features	Docusign France SAS	Maximilianplatz 22 80333 München Germany https://www.infobip.com/contact
Ubbble (acquired by Checkout.com) (France)	Identity verification for Europe QES	Docusign France SAS.	12 rue Curial 75019 Paris France https://www.ubble.ai/contact-us/
Optional Service Add-On Subprocessors for: SMS Messaging & Phone Authentication Services			
Vonage Holdings Corporation (As based on the customer's use of the add-on service: Netherlands, Singapore, United Kingdom, United States)	SMS & phone authentication, SMS delivery, audio and video processing services	Docusign, Inc.	Prins Bernhardplein 200 Gemeente Amsterdam Netherlands Suntec Tower Four 6 Temasek Boulevard 038986 Singapore Temple Quay 3 Temple Back E Redcliffe, Bristol BS1 6DZ United Kingdom 101 Crawfords Corner Road Suite 2416 Holmdel, NJ 07733 United States https://www.vonage.com/support/
TeleSign Corporation (United States, Germany, Netherlands)	SMS & phone authentication services; SMS delivery	Docusign, Inc.	13274 Fiji Way Suite 600 Marina del Rey, CA 90292 United States https://www.telesign.com/contact
Prove (f/k/a Payfone, Inc.) (United States)	SMS & phone authentication services; SMS delivery	Docusign, Inc.	245 5th Avenue 20th Floor New York City, NY 10016 United States https://www.prove.com/contact

Data Verification Suppliers

Vonage Holdings Corporation (As based on customers' use of the add-on service: Netherlands, Singapore, United Kingdom, United States)	Phone number verification (Basic)	Docusign, Inc.	Prins Bernhardplein 200 Gemeente Amsterdam Netherlands Suntec Tower Four 6 Temasek Boulevard 038986 Singapore Temple Quay 3 Temple Back E Redcliffe, Bristol BS1 6DZ United Kingdom 101 Crawfords Corner Road Suite 2416 Holmdel, NJ 07733 United States https://www.vonage.com/support/
LexisNexis Risk Solutions FL Inc. (United States)	Email address verification (Basic) SSN, Business Entity (Premium)	Docusign, Inc.	1100 Alderman Drive Alpharetta, GA 30005 United States https://risk.lexisnexis.com/global/en/contact-us
Smarty (United States)	Physical address verification (Basic)	Docusign, Inc.	1476 Sandhill Rd. Orem, UT 84058 United States https://www.smarty.com
Twilio (United States)	Email address verification (Basic)	Docusign, Inc.	101 Spear Street 1st Floor San Francisco, CA 94105 United States https://www.twilio.com

Other Optional Service Add-On Subprocessors

Microsoft Corporation (Azure AI Services) (As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan)	- Azure OpenAI Service: Agreement Summary and Q&A, AI extractions, AI Sender Message for mobile, and Suggested Fields for eSign; - Azure AI Document Intelligence: AI extractions for eSign For more information about Docusign's use of Azure AI services, see here .	Docusign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada
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			https://support.microsoft.com/en-us
Cloverleaf (Infor) (United States)	Electronic Health Record (EHR) integration gateway	Docusign, Inc.	641 Avenue of the Americas New York, NY 10011 United States https://www.infor.com/about/contact
FaxLogic (United States)	Document transmission via facsimile	Docusign, Inc.	5050 Quorum Drive Suite 700 Dallas, TX 75254 United States https://www.faxlogic.com/contact/faxlogic-address-email-phone-contact-information.php
FedEx Corporation (United States)	Document printing to a FedEx Office location	Docusign, Inc.	942 S. Shady Grove Road Memphis, TN 38120 United States https://www.fedex.com/en-us/customer-support.html
LexisNexis Risk Solutions FL Inc. (United States)	Knowledge-based authentication services, email address verification	Docusign, Inc.	1100 Alderman Drive Alpharetta, GA 30005 United States https://risk.lexisnexis.com/global/en/contact-us
Oracle, Inc. (United States)	Oracle Integration Cloud platform services, payment services with third-party payment processors	Docusign, Inc.	Oracle America, Inc. 500 Oracle Parkway Redwood Shores, CA 94065 United States https://www.oracle.com/support/contact.html
PubNub (United States)	Service user commenting capability with documents	Docusign, Inc.	50 Francisco Suite 100 San Francisco, CA 94133 United States https://support.pubnub.com/hc/en-us
Zapier Left Hook Inc. (United States)	Infrastructure services, email delivery, and cloud hosting services	Docusign, Inc.	20 Madbury Road, Unit 3 Durham, NH 03824 United States https://lefthook.com

Google, LLC (Google Cloud Platform (Vertex AI)) (As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan))	- Google Gemini: Agreement Summary and Q&A, AI extractions - Google Gemini (global endpoints): AI-Assisted Web Form Creation	Docusign, Inc.	Gordon House Barrow Street Dublin 4 Ireland Brandschenkestrasse 110 8002 Zürich Switzerland 111 Richmond Street West Toronto, ON M5H 2G4 Canada 1600 Amphitheatre Parkway Mountain View, CA 94043 United States https://about.google/intl/ALL_us/contact-google/
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DocuSign Intelligent Agreement Management (IAM) Service and Related Service Add-Ons

The following is a list of the names, locations, and descriptions of the service subprocessors and infrastructure suppliers for DocuSign Intelligent Agreement Management (IAM) and related service add-ons.

Entity Name (Country Location(s))	Service Description	Applicable DocuSign Group Entity	Contact Details
Infrastructure and Data Hosting Suppliers			
Microsoft Corporation (Azure) (As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan)	Cloud hosting services	DocuSign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada https://support.microsoft.com/en-us
Email Delivery Suppliers			
Amazon Simple Email Services (Amazon SES) (United States, Germany, Ireland, Italy, Sweden, France, and the UK)	Email Delivery	DocuSign, Inc.	410 Terry Avenue North Seattle, WA 98109 United States https://aws.amazon.com/contact-us/compliance-support/
Mailgun (owned by Sinch AB) (United States, Belgium, Germany)	Email Delivery	DocuSign, Inc.	One Alliance Center 3500 Lenox Road NE, Suite #1875 Atlanta, GA 30326 United States Lindhagensgatan 74. 112 118 Stockholm, Sweden https://community.sinch.com/

Artificial Intelligence (AI) Suppliers

Microsoft Corporation (Azure AI Services) (As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan)	- Azure OpenAI Service: AI extractions in Agreement Manager; AI agents; AI-Assisted Review for IAM - Azure AI Document Intelligence: AI extractions in Agreement Manager; Agreement Desk AI agents For more information about Docusign's use of Azure AI services, see here.	Docusign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada https://support.microsoft.com/en-us
DocuSmart Inc. dba Lexion <i>A wholly owned subsidiary of Docusign, Inc.</i> (United States) For more information, see: http://lexion.ai/subprocessors	AI extractions in Agreement Manager	Docusign, Inc.	Docusign, Inc. 221 Main Street, Suite 800 San Francisco, CA United States https://support.docusign.com
Google, LLC (Google Cloud Platform (Vertex AI)) (As based on the location of service provisioning: United States, European Union, Canada, Australia, Japan, and Switzerland)	- Google Gemini: AI extractions in Agreement Manager - Model Armor: AI security and content moderation service - Google Gemini (global endpoints): AI-Assisted Web Form Creation	Docusign, Inc.	Gordon House Barrow Street Dublin 4 Ireland Brandschenkestrasse 110 8002 Zürich Switzerland 111 Richmond Street West Toronto, ON M5H 2G4 Canada 1600 Amphitheatre Parkway Mountain View, CA 94043 United States https://about.google/intl/ALL_us/contact-google/

Data Verification Suppliers

Vonage Holdings Corporation (As based on the customer's use of the add-on service: Netherlands, Singapore, United Kingdom, United States)	Phone number verification (Basic)	Docusign, Inc.	Prins Bernhardplein 200 Gemeente Amsterdam Netherlands Suntec Tower Four 6 Temasek Boulevard
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			038986 Singapore Temple Quay 3 Temple Back E Redcliffe, Bristol BS1 6DZ United Kingdom 101 Crawfords Corner Road Suite 2416 Holmdel, NJ 07733 United States https://www.vonage.com/support/
LexisNexis Risk Solutions FL Inc. (United States)	Email address verification (Basic); SSN, Business Entity (Premium)	Docusign, Inc.	1100 Alderman Drive Alpharetta, GA 30005 United States https://risk.lexisnexis.com/global/en/contact-us
Smarty (United States)	Physical address verification (Basic)	Docusign, Inc.	1476 Sandhill Road Orem, UT 84058 United States https://www.smarty.com
Twilio (United States)	Email address verification (Basic)	Docusign, Inc.	101 Spear Street, 1st Floor San Francisco, CA 94105 United States https://www.twilio.com
SMS Messaging & Phone Authentication Suppliers			
TeleSign Corporation (United States, Germany, Netherlands)	SMS & phone authentication services; SMS delivery	Docusign, Inc.	13274 Fiji Way Suite 600 Marina del Rey, CA 90292 United States https://www.telesign.com/contact
Vonage Holdings Corporation (As based on customers' use of the add-on service: Netherlands, Singapore, United Kingdom, United States)	SMS & phone authentication, SMS delivery, audio, and video processing services	Docusign, Inc.	Prins Bernhardplein 200 Gemeente Amsterdam Netherlands Suntec Tower Four 6 Temasek Boulevard 038986 Singapore Temple Quay 3 Temple Back E Redcliffe, Bristol BS1 6DZ United Kingdom 101 Crawfords Corner Road Suite 2416 Holmdel, NJ 07733 United States https://www.vonage.com/support/

Optional Service Add-On Subprocessors for: Identity Verification (IDV)

NOTE: If you purchase IDV as part of the IAM offering, please refer to the IDV section below for a list of related suppliers.

Docusign CLM Service and Related Service Add-Ons

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for Docusign CLM and related service add-ons.

Entity Name (Country Location(s))	Service Description	Applicable Docusign Group Entity	Contact Details
Infrastructure and Data Hosting Suppliers			
Equinix (As based on the location of service provisioning: Netherlands, United Kingdom, United States)	Infrastructure services	Docusign, Inc.	Rembrandt Tower Amstelplein 1 1096HA Amsterdam Netherlands 1 Lagoon Drive, 4th Floor Redwood City, CA 94065 United States https://www.equinix.com/contact-us/customer-support
Switch (United States)	Infrastructure services	Docusign, Inc.	7135 South Decatur Boulevard Las Vegas, NV 89118 United States https://www.switch.com/contact
Microsoft Corporation (Azure) (As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan)	Cloud hosting services	Docusign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada https://support.microsoft.com/en-us
Optional Service Add-On Subprocessors			

Microsoft Corporation (Azure AI Services) (As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan)	Azure OpenAI Service: - AI-Assisted Review for CLM, CLM+, and AI Extension for CLM (for customers on the current version of AI-Assisted Review); - Agreement Summary for AI Extension for CLM and CLM+; Azure AI Document Intelligence: - AI extractions in CLM Essentials, CLM - AI Extension for CLM. For more information about AI Extractions, see here . For more information about Docusign's use of Azure AI services, see here .	Docusign, Inc.	1 Microsoft Way Redmond, WA 98052 United States One Microsoft Place South County Business Park Leopardstown, Dublin 18 Ireland D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada https://support.microsoft.com/en-us
Google, LLC (As based on the location of service provisioning: Belgium, Canada, Germany, Switzerland, the United Kingdom, the United States)	Processing for the Docusign CLM Analyzer service	Docusign, Inc.	Gordon House Barrow Street Dublin 4 Ireland Brandschenkestrasse 110 8002 Zürich Switzerland 111 Richmond Street West Toronto, ON M5H 2G4 Canada 1600 Amphitheatre Parkway Mountain View, CA 94043 United States https://about.google/intl/ALL_us/contact-google/
DocuSmart Inc. dba Lexion <i>A wholly owned subsidiary of Docusign, Inc.</i> (United States) For more information, see: http://lexion.ai/subprocessors	AI-Assisted Review in CLM, CLM+, and AI Extension for CLM (for select customers in the US on the legacy version of AI-Assisted Review)	Docusign, Inc.	Docusign, Inc. 221 Main Street, Suite 800 San Francisco, CA United States https://support.docusign.com
Optional Professional Services Partners NOTE: The following is a list of the names, locations, and service descriptions for professional service partners generally available for the relevant Docusign Service implementations, including integration, migration, and ongoing professional services. For information on the specific partner(s) that provide professional services to you, please contact your Docusign representative or refer to your professional services agreement.			
4C Consulting (WIPRO Limited) (United Kingdom)	Professional service partner	Docusign, Inc.	Stationsstraat 60/5 2800 Mechelen Belgium https://www.wipro.com/contact-wipro/

Accenture (United Kingdom; United States)	Professional service partner	Docusign, Inc.	30 Fenchurch Street London EC3M 3BD United Kingdom 161 N. Clark Street Chicago, IL 60601 United States https://www.accenture.com/ie-en/about/contact-us
Acumen Solutions (a Salesforce subsidiary) (United States)	Professional service partner	Docusign, Inc.	8280 Greensboro Drive, Suite 400 McLean, VA 22102 United States https://www.salesforce.com/company/contact-us/
Audit Magna (United Kingdom)	Professional service partner	Docusign, Inc.	2 Old Bath Road Newbury, RG14 1QL United Kingdom https://www.audetmagna.co.uk/
Morae Global Corporation (United Kingdom)	Professional service partner	Docusign, Inc.	1000 Louisiana Street, 65th Floor Houston, TX 77002 United States https://www.moraeglobal.com/contact-us
Simplus (United States)	Professional service partner	Docusign, Inc.	10 W Broadway Salt Lake City, Utah 84101 United States https://www.simplus.com/ or support@simplus.com

DocuSign Notary Service

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for DocuSign Notary Service and related service add-ons. The Notary Services product is available only to U.S. customers.

Entity Name (Country Location(s))	Service Description	Applicable DocuSign Group Entity	Contact Details
Service Subprocessors			
Amazon Web Services (AWS) (United States)	Cloud hosting services	DocuSign, Inc. Liveoak Technologies, Inc.	410 Terry Avenue North Seattle, WA 98109 United States https://aws.amazon.com/contact-us/compliance-support/
Microsoft Corporation (Azure) (Based on the location of service provisioning: United States, Australia, Canada, Japan)	Cloud hosting services	DocuSign, Inc.	D18 P521 1 Denison Street North Sydney, NSW, 2060 Australia 4400-81 Bay Street Toronto, ON M5J 0E7 Canada 1 Microsoft Way Redmond, WA 98052 United States https://support.microsoft.com/en-us
GBG (acquirer of IDology, Inc. and Acuant, Inc.) (United Kingdom; United States)	Identity verification services	DocuSign, Inc.	The Foundation, Herons Way, Chester Business Park Chester, CH4 9GB United Kingdom 2300 Windy Ridge Pkwy SE Suite 1115 Atlanta, GA 30339 United States https://www.gbtplc.com/contact-us/ https://gbgamericas.my.site.com/support/s/
LexisNexis Risk Solutions FL Inc. (United States)	Knowledge-based authentication services	DocuSign, Inc.	1100 Alderman Drive Alpharetta, GA 30005 United States https://risk.lexisnexis.com/global/en/contact-us
OneNotary, Inc. (United States)	Remote online notarization services	DocuSign, Inc.	415 Mission Street, FL 37, San Francisco, CA 94105 United States https://onenotary.us/privacy-policy/
Onfido, Inc. (acquired by Entrust) (United Kingdom; United States)	Identity verification services	DocuSign, Inc.	3 Finsbury Avenue London EC2M 2PA United Kingdom

			149 New Montgomery Street San Francisco, CA 94105 United States https://onfido.com/company/contact
Vonage Holdings Corporation (Netherlands; Singapore; United Kingdom; United States)	SMS & phone authentication services, SMS delivery services, and audio and video processing	Docusign, Inc.	Prins Bernhardplein 200 Gemeente Amsterdam, Netherlands Suntec Tower Four 6 Temasek Boulevard Postal 038986, Singapore Temple Quay 3 Temple Back E. Redcliffe, Bristol BS1 6DZ United Kingdom 101 Crawfords Corner Road, Suite 2416 Holmdel, NJ 07733 United States https://www.vonage.com/support/

DocuSign Insight Service (Legacy)

The following is a list of the names, locations, and service descriptions of the service subprocessor(s) for the DocuSign Insight and related service add-ons.

Entity Name (Country Location(s))	Service Description	Applicable DocuSign Group Entity	Contact Details
Service Subprocessors			
Google, LLC (As based on the location of service provisioning: Belgium, Canada, Germany, Switzerland, the United Kingdom, and the United States)	Data hosting services	DocuSign, Inc.	Gordon House Barrow Street Dublin 4, Ireland Brandschenkestrasse 110 8002 Zürich, Switzerland 111 Richmond Street West Toronto, ON M5H 2G4 Canada 1600 Amphitheatre Parkway Mountain View, CA 94043 United States https://about.google/intl/ALL_us/contact-google/

Docusign Support Services Suppliers

Entity Name (Country Location(s))	Service Description	Applicable Docusign Group Entity	Contact Details
Service Subprocessors			
Cognizant (Hungary; Philippines; Japan; Costa Rica; India)	Customer Support Services (Tier 1) (Intake and ticket management services)	Docusign, Inc.	45019 Mill Park Centre, 6th floor Budapest Soroksári út 4 Budapest 1095 Hungary Bridgetown IT Park C-5 Road, Ungong Norte Quezon City, Philippines 1110 Zona Franca América Edificio C14 - Piso 6 Heredia, San Francisco Código Postal 40103 Costa Rica PMO Hanzomon, 03-4563-8300 Kojimachi 2-1 Chiyoda-ku, Tokyo Japan 102-0083 GAR Infobahn Tower 5 C83M+P2H Kokapet Hyderabad, Telangana 500075 India https://www.cognizant.com/us/en/about-cognizant/contact-us
Genesys Cloud (United States)	Customer Support Services (In-product Chatbot)	Docusign, Inc.	7601 Interactive Way Indianapolis, IN 46278 United States https://www.genesys.com/customer-success/customer-care
Sierra Technologies, Inc. (United States)	Customer Support Services (In-product Chatbot)	Docusign, Inc.	150 Sutter Street, Suite 690 San Francisco, CA 94104 United States https://www.sierrainteractive.com/contact-us/
Microsoft Corporation (Azure AI Services) (As based on the location of service provisioning: United States)	- Azure OpenAI Service: Customer Support Services (In-product Chatbot; AI agent for account admin actions (e.g., password reset) For more information about Docusign's use of Azure AI services, see here.	Docusign, Inc.	1 Microsoft Way Redmond, WA 98052 United States https://support.microsoft.com/en-us