Docusign's Carbon Neutral Status

Docusign wants to share our involvement in the Voluntary Carbon Markets (VCM), the details of the VCM projects we've supported, and how being carbon neutral fits into our overall sustainability strategy. Docusign's disclaimers for [forward-looking statements](#) apply to the plans and expectations described on this page.

Carbon Neutral® Certified

Docusign has been certified as a CarbonNeutral® company each year since 1 January 2022 in accordance with The [CarbonNeutral Protocol](#), a global standard for carbon neutrality.

How we report emissions:

- We measure our emissions each calendar year and report them to CDP on a trailing basis, following the [GHG Protocol](#).
- Since 2022, Scope 1, Scope 2, and select Scope 3 category emissions have been independently verified to a limited assurance level.
- Our emissions and CDP disclosures are shared with investors and customers upon request.

Certification details:

- Certification Duration: 01 Jan 2025 - 31 Dec 2026.
- Carbon Offset Quantity: 22,000 tonnes CO2e.
- Verification Standards: Adheres to The CarbonNeutral Protocol and ICROA standards.

How We Achieved CarbonNeutral® Certification

In 2025, Docusign achieved CarbonNeutral® certification by:

- Matching 100% of electricity used in operations with renewable energy.
- Purchasing carbon credits to offset all unabated greenhouse gas (GHG) emissions.

For 2025, supported carbon projects include:

1. **Jurua Amazon Rainforest REDD+ (Brazil)** – Avoidance/Emission Reduction (10,000 tCO2e).
2. **Orinoco River Basin REDD+ (Colombia)** – Avoidance/Emission Reduction (7,000 tCO2e).
3. **Katingan Peatland Conservation REDD+ (Indonesia)** – Avoidance/Emission Reduction (5,000 tCO2e).

VCM Project Directory

Docusign conducts its carbon inventory according to the GHG Protocol. Our inventory is independently verified to limited assurance for:

- Scope 1 & 2: Purchased electricity, cooling, and natural gas.
- Scope 3, Category 1: Purchased goods and services
- Scope 3, Category 3: Fuel-and-energy-related activities.
- Scope 3, Category 6: Business travel.

VCM Projects Supported:

Seller Name	Internal Project Name	Registry-Listed Name	Registry ID	Project Type	Location	Protocol / Methodology	Year(s) Retired
Climate Impact Partners	Jurua Amazon Rainforest REDD+	VCS + CCB	VCS1113	Avoidance /Emission Reduction	Brazil	VM0007	2025
Climate Impact Partners	Orinoco River Basin REDD+	VCS v3	VCS1566	Avoidance /Emission Reduction	Colombia	VM7	2025
Climate Impact Partners	Katingan Peatland Conservation REDD+	VCS + CCB	VCS1477	Avoidance /Emission Reduction	Indonesia	VM0007	2025

Renewable Energy Procured:

Location	Volume	Consumption Period	Instrument	Production Period	Energy Source
Australia	145 MWh	2024	Australian REC	2024	Any
Europe	4,018 MWh	2024	Guarantees of Origin	2024	Any
North America	21,907 MWh	2024	Green-e ® Energy certified REC	2024	Any
Israel	202 MWh	2024	International REC Standard (I-REC)	2024	Any

India	221 MWh	2024	International REC Standard (I-REC)	2024	Any
Egypt	16 MWh	2024	International REC Standard (I-REC)	2024	Any
Brazil	135 MWh	2024	International REC Standard (I-REC)	2024	Any
Mexico	15 MWh	2024	International REC Standard (I-REC)	2024	Any
Singapore	10 MWh	2024	International REC Standard (I-REC)	2024	Any
Japan	50 MWh	2024	J-Credit	2024	Any
United Kingdom	317 MWh	2024	Renewable Energy Guarantees of Origin (REGOs)	2024	Any

Sustainability Strategy

Achieving CarbonNeutral® certification is an important milestone in Docusign's sustainability journey. However, we're going further with Science-Based Targets (SBTs) approved by the Science-Based Targets Initiative (SBTi). Our product has helped save over 119 billion sheets of paper—the equivalent of 13 million trees.[1] This is part of our commitment to forest conservation we have aligned our Voluntary Carbon Market strategy, which prioritizes forestry-based carbon projects

Near-term targets (by 2030):

- 50% reduction in Scope 1 and Scope 2 GHG emissions (from a 2021 base year).
- 50% reduction in Scope 3 GHG emissions from fuel- and energy-related activities (from a 2019 base year).
- 55% reduction in Scope 3 emissions from business travel per employee.
- 75% of suppliers by spend to adopt science-based targets.

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[1] Estimates of paper savings are current as of January 2025 and are based on the aggregate number of transactions via Docusign since the company was founded in 2003. The model assumes that recipients of a document would print the document once, on average. Docusign uses the Paper Calculator from the Environmental Paper Network's Paper Calculator Version 4.0 to estimate the environmental savings from reduced paper usage. Since not all paper comes from virgin tree fiber, the estimate of environmental impact from reduced paper usage assumes a recycled content percentage of 10%, slightly higher and more conservative than the 8% estimate contained in the Environmental Paper Network's 2018 State of the Global Paper Industry Report. The Environmental Paper Network's Paper Calculator uses data from North America. For more information on the Paper Calculator, please visit https://c.environmentalpaper.org/about.html.

Long-term targets (by 2050):

- 90% reduction in Scope 1, 2, and 3 GHG emissions.

These commitments align with the SBTi Business Ambition for 1.5°C to limit global temperature rise.

Additionally, Docusign's Climate Action Fund, launched in 2024, supports organizations such as:

- Wildlife Conservation Society: Key contributor to the global 30x30 conservation initiative.

- Forest Stewardship Council (FSC): Promoting responsible forest management.

- SUGi Project: Funded the creation of the Seattle Unity Forest.

Looking Ahead

Docusign's commitment to sustainability extends beyond certification. We are actively:

- Transitioning to 100% renewable energy in data centers.

- Collaborating with suppliers to ensure science-based emission reduction targets.

- Innovating to reduce business travel emissions through global collaboration technology.

With these efforts, Docusign continues to drive toward a low-carbon economy and support long-term global sustainability goals.

Dated: [Add date of publication]