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## DocuSign Accelerates the Business of Healthcare

Healthcare paperwork has long been a sticking point for patients and staff. Information has to be written on paper at each visit, then manually entered into an electronic health record (EHR). Signed documents must be securely stored on premises or scanned and uploaded to a digital system. It's a cumbersome process that frustrates patients and wastes staff resources.

DocuSign products digitize healthcare documentation, connect critical systems and improve the experience for all parties. You can even seamlessly connect to any certified EHR, including Epic and Cerner. Our EHR interoperability is powered by Infor Cloverleaf and leverages HL7 FHIR standards.

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### Improve patient, staff and clinician experience with automated workflows

#### A digital front door

- **Easy:** intake forms are received via email/SMS and can be completed digitally on almost any device
- **Simple:** documents are prepopulated with existing patient data, new information is collected with a guided form, insurance information is provided via photo upload
- **No new apps:** patients can receive and complete forms without having to download a new EHR apps

#### Provider efficiency

- **Streamlined:** remove manual tasks for staff members, such as sending, uploading and scanning patient forms
- **Digitized:** eliminate paper forms and connect digital forms directly to patient record in an EHR
- **Automated:** trigger actions with rules-based workflows that automatically send documents without staff involvement
- **Accurate:** indicate mandatory fields in documents so forms are returned in good order without errors
- **Up-to-date:** receive notifications on form status without ever leaving the EHR

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### Manual intake tasks waste employee time and create risk<sup>1</sup>

**40%**

of healthcare employees are spending more than 5 hours a week faxing, printing and scanning documents.

**63%**

of healthcare providers say their consent process contains risks because of poor document storage and retrieval capabilities.

**46%**

say interoperability with existing software and limited EHR integration are primary barriers to digitization.

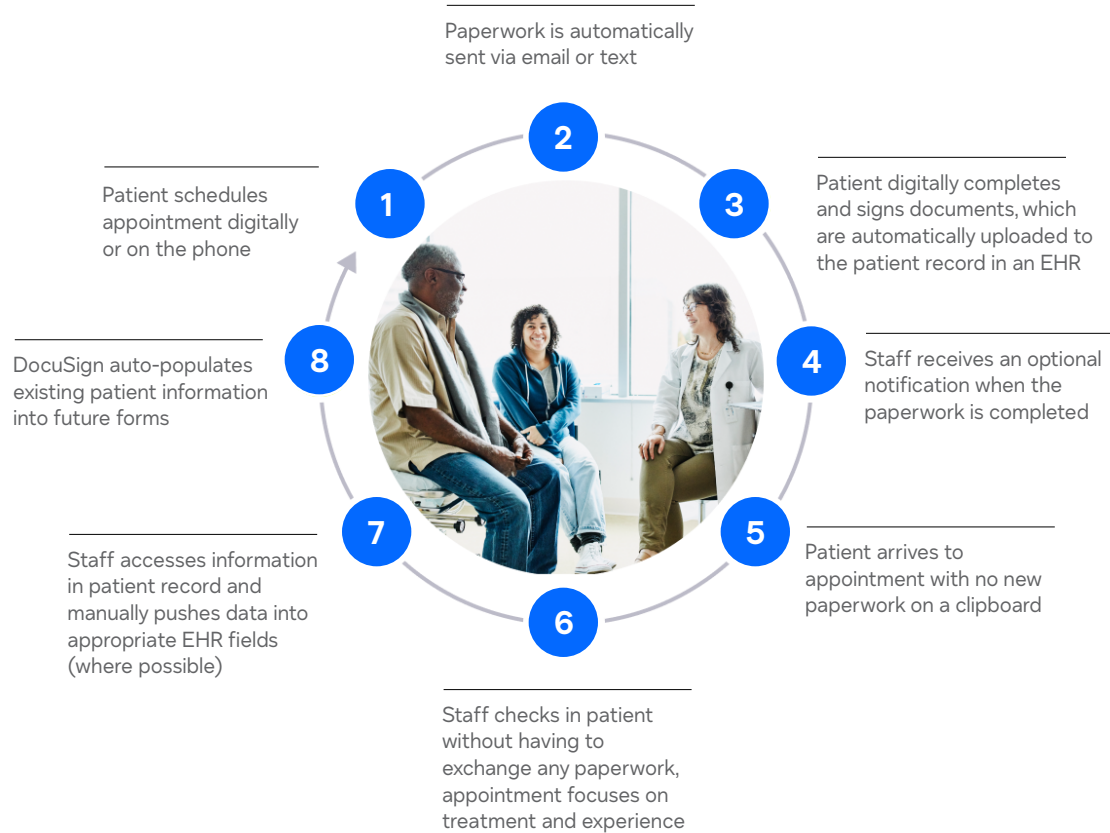
<sup>1</sup> DocuSign survey of acute, post-acute and ambulatory healthcare organizations, November 2020

\* Requires a plan that includes DocuSign professional services

## Patient intake reimaged

Healthcare organizations can reimagine document workflows in a way that modernizes the patient experience and optimizes staff resources.

Here's an overview of the patient intake process:



Read more about [DocuSign for Healthcare](#) or set up time to [talk with one of our experts](#).

### About Infor Cloverleaf

Infor Cloverleaf is an interoperability solution provider that helps control, manage and process data to solve complex interoperability challenges. DocuSign embedded the powerful Infor Cloverleaf technology to improve EHR connectivity. Now, DocuSign for Healthcare can [connect to any certified EHR](#) without requiring partners, additional contracts or delays.

#### About DocuSign

DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people's lives.

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