Reimagine Government Experiences

At the core of every government process are documents, forms and contracts that need to be prepared, signed and managed. DocuSign solutions give government agencies the tools they need to securely digitize and streamline document creation and workflow management.

As a result, services are easy to access and processes run smoothly, creating better experiences for everyone.

**Enhance workforce efficiencies**
Increase employee productivity and accelerate service delivery with standardized digital workflows that support a hybrid workforce.

**Deliver better experiences**
Give constituents the ability to securely apply for government services and benefits, anytime, anywhere using self-serve, mobile-friendly, digital tools.

**Digitally transform workflows**
Achieve faster outcomes by seamlessly integrating DocuSign with existing technology investments.

**Compliance and security**
DocuSign eSignature and DocuSign CLM are authorized at the FedRAMP and StateRAMP Moderate level and have been granted a provisional DoD IL4 authorization.

**Qualifications & Credentials**

<table>
<thead>
<tr>
<th>Certified</th>
<th>Authorized</th>
<th>Secure</th>
<th>Auditable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Section 508</td>
<td>FedRAMP Moderate</td>
<td>AES-256 encryption (at rest)</td>
<td>Full audit trail (names, emails, IP addresses, locations)</td>
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<tr>
<td>ISO 27001</td>
<td>StateRAMP Moderate</td>
<td>Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)</td>
<td>Full chain of custody (timestamped sends views, downloads)</td>
</tr>
<tr>
<td>PCI</td>
<td>DoD IL4 (DISA BCAP Connected)</td>
<td>Dedicated government cloud</td>
<td>All downloads digitally signed and protected against tampering</td>
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</tbody>
</table>

**Results**

**Reduce cost and hassle**
Save time, money and errors by eliminating manual tasks.

**Deliver superior service**
Give constituents and staff the speed and convenience of doing business digitally.

**Mitigate risk**
Ensure peace of mind and accountability with built-in court-admissible audit trails and protect data at rest and data in transit with AES 256-bit encryption, widely recognized as the strongest data encryption technologies commercially available.

“I love this system. The program staff love this system. They’re seeing an overall burden reduction in their day-to-day business—and they’re excited.”

Mick Mitchell  
Director of Business Operations, Health Systems Division  
Oregon Health Authority
Trusted solutions that modernize processes

DocuSign for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs and streamline processes.

Use Case Examples

Case management
Intake
Eligibility
Provisioning

Correspondence
Open records requests
Service inquiries
Records management

Grants & lending
Grant/loan applications
Eligibility assessments
Post-award monitoring

Permits & licensing
New business registrations
Building permits
Licenses

Enforcement & corrections
Warrants/affidavits
Court reports
Witness sheets
Clearance forms
Parole applications

Tax
Property appraisals
Assessments
Appeals

Human resources
Offer letters
On-boarding documents
Policy updates

Procurement
RFPs
Sole source justifications
Supplier compliance

About DocuSign
DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people’s lives.