

Reimagine Government Experiences

At the core of every government process are documents, forms and contracts that need to be prepared, signed and managed. DocuSign solutions give government agencies the tools they need to securely digitize and streamline document creation and workflow management.

As a result, services are easy to access and processes run smoothly, creating better experiences for everyone.

Enhance workforce efficiencies

Increase employee productivity and accelerate service delivery with standardized digital workflows that support a hybrid workforce.

Deliver better experiences

Give constituents the ability to securely apply for government services and benefits, anytime, anywhere using self-serve, mobile-friendly, digital tools.

Digitally transform workflows

Achieve faster outcomes by seamlessly integrating DocuSign with existing technology investments.

Compliance and security

DocuSign eSignature and DocuSign CLM are authorized at the FedRAMP and StateRAMP Moderate level and have been granted a provisional DoD IL4 authorization.

Qualifications & Credentials

Certified	Authorized	Secure	Auditable
Section 508	FedRAMP Moderate	AES-256 encryption (at rest)	Full audit trail (names, emails, IP addresses, locations)
ISO 27001	StateRAMP Moderate	Multiple authentication methods (phone, SMS, KBA, ID verification, PIV cards)	Full chain of custody (timestamped sends, views, downloads)
PCI	DoD IL4 (DISA BCAP Connected)	Dedicated government cloud	All downloads digitally signed and protected against tampering

SOC 1 & SOC 2

Results

Reduce cost and hassle

Save time, money and errors by eliminating manual tasks.

Deliver superior service

Give constituents and staff the speed and convenience of doing business digitally.

Mitigate risk

Ensure peace of mind and accountability with built-in court-admissible audit trails and protect data at rest and data in transit with AES 256-bit encryption, widely recognized as the strongest data encryption technologies commercially available.

“I love this system. The program staff love this system. They’re seeing an overall burden reduction in their day-to-day business—and they’re excited.”

Mick Mitchell

Director of Business Operations,
Health Systems Division
Oregon Health Authority

Trusted solutions that modernize processes

DocuSign for Government lets public servants focus on their mission instead of paperwork. It brings together a comprehensive set of applications and integrations to help government agencies deliver a better citizen experience, reduce costs and streamline processes.

eSignature

Securely capture digital signatures for both internal and constituent-facing processes while maintaining a complete audit trail on each document.

DocuSign CLM

Centrally create and manage documents across the agreement lifecycle before and after the signature.

Web Forms

Meet constituents where they are at with a digital-first, self-serve experience to capture information and signatures, and in return streamline data collection for government agencies.

Notary

Sign and notarize documents remotely and electronically via a secure audio-visual session.

Monitor

Guard your critical agreements with early detection of suspicious user activity and events. Monitor uses advanced analytics to track eSignature web, mobile and API account activity across the agency.

Identify

Secure access to agreements with a single platform that provides digital signer authentication and identification through enhanced methods.

Integrations

400+ pre-built integrations with the leading platforms where government work is done, including Salesforce, ServiceNow, Pega, Microsoft, Oracle, Appian, Workday, SAP and many more.

To learn more, go to docusign.com/government

Use Case Examples

Case management

- Intake
- Eligibility
- Provisioning

Correspondence

- Open records requests
- Service inquiries
- Records management

Grants & lending

- Grant/loan applications
- Eligibility assessments
- Post-award monitoring

Permits & licensing

- New business registrations
- Building permits
- Licenses

Enforcement & corrections

- Warrants/affidavits
- Court reports
- Witness sheets
- Clearance forms
- Parole applications

Tax

- Property appraisals
- Assessments
- Appeals

Human resources

- Offer letters
- On-boarding documents
- Policy updates

Procurement

- RFPs
- Sole source justifications
- Supplier compliance

About DocuSign

DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people's lives.

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