

## Accelerate Qualified Electronic Signature completion with AI-enabled identification

Qualified Electronic Signatures (QES) are often used for high-value, regulated, or cross-border agreements. Under European Union eIDAS law, it's the only form of digital signature that is considered equivalent to a handwritten signature.

A QES requires face-to-face identification or the equivalent. The challenge is to integrate eIDAS-compliant identity verification while keeping the signing experience fast, streamlined, and user-friendly.

That's where DocuSign eSignature and ID Verification Premier (IDV Premier) comes in. IDV Premier provides remote, AI-enabled enhanced signer identification solutions built into the eSignature workflow, starting with ID Verification for EU Qualified. Specifically built for European Union (EU) eIDAS use cases, ID Verification for EU Qualified lets signers complete an eIDAS-compliant QES in minutes.

### 5 minutes

Typical time for signer to complete selfie and document identification process.<sup>1</sup>

### No live video appointments needed

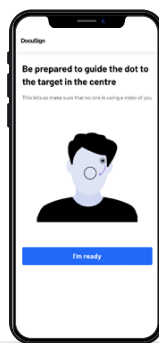
Certified agent will review asynchronously (required for QES identification).<sup>2</sup>

**“Our signers don’t need to wait in a queue for a person to be verified. They can decide when they want to go through the verification themselves.”**

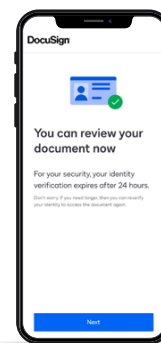
Staffing and Recruitment Firm



Signer receives notification for agreement



Signer self-serves the ID verification process on mobile



After identification is approved by a certified agent, signer reviews and signs Qualified Electronic Signature

1 DocuSign research.

2 Vast majority of signers will receive certified agent approval and be able to sign QES in 15 minutes or less. In some cases, the asynchronous agent review can take longer.

## With DocuSign, organizations can:

### Comply with QES requirements

- Meet the requirements for a Qualified Electronic Signature under the European Union's Electronic Identification, Authentication and Trust Services (eIDAS) regulation<sup>1</sup>
- Digital certificate attached to every signature
- Identity verification status recorded in the eSignature Certificate of Completion for audit purposes
- In addition, IDV Premier also offers an eIDAS-compliant QES solution through tightly-integrated partnerships with trust service providers SwissCom, ZealID, and Itsme

### Streamline the signer experience

- Embed on-demand remote identification process in an intuitive, mobile-friendly eSignature process
- Allow signers to self-serve identity verification steps without needing to set up a live video appointment with an agent

### Mitigate business risk with multiple layers of signer identity verification

- Ask for SMS authentication before the identification process begins
- Reduce chance of fraud or identity spoofing with multiple checks:
  - ID is in signer's possession
  - Signer's selfie matches the photo on ID
  - Signer is physically present
  - Review by certified agent

### Accelerate agreement completion

- Enable signers to complete QES signing in minutes<sup>2</sup>

<sup>1</sup> DocuSign and our ID partner have obtained French ANSSI approval of ID Verification for EU Qualified. We recommend you confirm the use of for ID Verification of EU Qualified meets your specific needs.  
<sup>2</sup> Vast majority of signers will receive certified agent approval and be able to sign QES in 15 minutes or less. In some cases, the asynchronous agent review can take longer.

## Ready for the next step?

Talk to your DocuSign Sales Representative about an **ID Verification for EU Qualified demo**.

#### About DocuSign

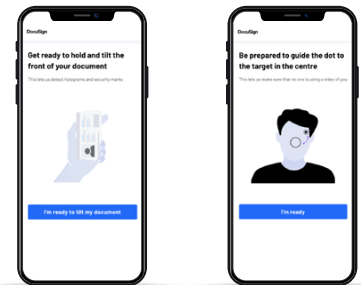
DocuSign helps organizations connect and automate how they prepare, sign, act-on and manage agreements. As part of the DocuSign Agreement Cloud, DocuSign offers eSignature - the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, more than 475,000 customers and hundreds of millions of users in over 180 countries use DocuSign to agree better.

## How IDV for EU Qualified's AI-enabled identification works

Before signers access the agreement, they are asked to do three things:

- 1 Take a video of their ID document
- 2 Take a selfie
- 3 Engage in guided movements

The identification package is sent for certified agent's offline review, with approval in minutes.<sup>2</sup> Signer then accesses the envelope and signs with QES.



## Use Case Examples

- Cross-border Agreements
- HR Work Agreements
- Consumer Loans
- Leases
- Clinical Trials
- Life Insurance Agreements
- Documents that must be in writing by Scot's law (UK)

## Primary Industries

- Financial services & Insurance
- Legal services
- Government
- Healthcare & Life sciences

## Services

Leverage our proven approach to success with comprehensive onboarding services to help you get up and running quickly on ID Verification Premier to maximize value by taking advantage of:

- Personalized consulting and best practices alongside a DocuSign product expert
- On-demand and self-paced training
- Guided configuration and rollout expertise

#### DocuSign, Inc.

221 Main Street, Suite 1550  
San Francisco, CA 94105

[docusign.com](https://www.docusign.com)

#### For more information

Call +1-877-720-2040