

## Accelerate Qualified Electronic Signature completion with AI-enabled identification

Qualified Electronic Signatures (QES) are often used for high-value, regulated, or cross-border agreements. Under European Union eIDAS law, it's the only form of digital signature that is considered as the equivalent to a handwritten signature.

A QES requires face-to-face identification or the equivalent. The challenge is to integrate QES-compliant identity verification while keeping the signing experience fast, streamlined, and user-friendly.

That's where DocuSign eSignature and ID Verification Premier (IDV Premier) comes in. IDV Premier provides remote, AI-enabled enhanced signer identification that is built into the eSignature workflow. With eSignature and IDV Premier, signers can complete a QES in minutes, not days.<sup>2</sup>

### 5 minutes

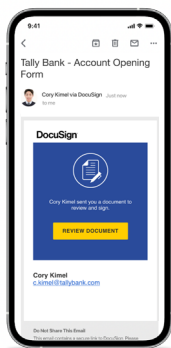
Typical time for signer to complete selfie and document identification process.<sup>1</sup>

### No live video appointments needed

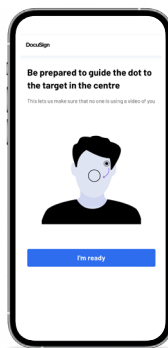
Certified agent will review asynchronously (required for QES identification).<sup>2</sup>

**“Our signers don’t need to wait in a queue for a person to be verified. They can decide when they want to go through the verification themselves.”**

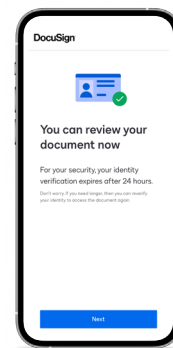
Staffing and Recruitment Firm



Signer receives notification for agreement



Signer self-serves the ID verification process on mobile



After identification approved by certified agent, signer reviews and signs Qualified Electronic Signature

1 DocuSign research

2 Vast majority of signers will receive certified agent approval and be able to sign QES in 15 minutes or less. In some cases, the asynchronous agent review can take longer.

## DocuSign eSignature + IDV Premier help organizations:

### Comply with QES requirements

- Meet the requirements for a Qualified Electronic Signature under the European Union's Electronic Identification, Authentication and Trust Services (eIDAS) regulation<sup>1</sup>
- Digital certificate attached to every signature
- Identity verification status recorded in the eSignature Certificate of Completion for audit purposes

### Streamline the signer experience

- Embed on-demand remote identification process in an intuitive, mobile-friendly eSignature process
- Allow signers to self-serve identity verification steps without needing to set up a live video appointment with an agent

### Mitigate business risk with multiple layers of signer identity verification

- Ask for SMS authentication before identification process begins
- Reduce chance of fraud or identity spoofing with multiple checks:
  - ID is in signer's possession
  - Signer's selfie matches the photo on ID
  - Signer is physically present
  - Review by certified agent

### Accelerate agreement completion

- Enable signers to complete QES signing in minutes<sup>2</sup>

<sup>1</sup> DocuSign and our ID partner have obtained French ANSSI approval of IDV Premier. We recommend you confirm the use of IDV Premier meets your specific needs.

<sup>2</sup> Vast majority of signers will receive certified agent approval and be able to sign QES in 15 minutes or less. In some cases, the asynchronous agent review can take longer.

# Ready for the next step?

Talk to your DocuSign Sales Representative about an [ID Verification Premier](#) demo.

#### About DocuSign

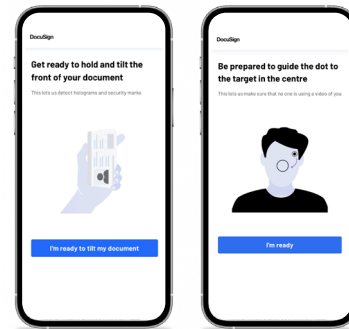
DocuSign helps organizations connect and automate how they navigate their systems of agreement. As part of its industry-leading product lineup, DocuSign offers eSignature, the world's #1 way to sign electronically on practically any device, from almost anywhere, at any time. Today, over a million customers and more than a billion users in over 180 countries use the DocuSign platform to accelerate the process of doing business and simplify people's lives.

## How IDV Premier's AI-enabled identification works

Before signers access the agreement, they are asked to do three things:

- 1 Take a video of their ID
- 2 Take a selfie
- 3 Engage in guided movements

The identification package is sent for certified agent's offline review, with approval in minutes.<sup>2</sup> Signer then accesses the envelope and signs with QES.



## Use Case Examples

Cross-border Agreements  
HR Work Agreements  
Consumer Loans  
Leases  
Clinical Trials  
Life Insurance Agreements  
Documents that must be in writing by Scot's law (UK)

## Primary Industries

Financial services & Insurance  
Legal services  
Government  
Healthcare & Life sciences

## Services

Leverage our proven approach to success with comprehensive onboarding services to help you get up and running quickly on ID Verification Premier to maximize value by taking advantage of:

- Personalized consulting and best practices alongside a DocuSign product expert
- On-demand and self-paced training
- Guided configuration and rollout expertise

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