DocuSign®

Protect your DocuSign agreements with round-the-clock activity tracking

Preventing damage from unauthorized activity is a major challenge for organizations. While DocuSign meets or exceeds stringent US, EU, and global security standards, your agreements can only be as secure as your organization's credential management and operational integrity.

DocuSign Monitor

Monitor provides an additional layer of security to help guard your critical agreements. Using advanced analytics to track CLM and eSignature web, mobile and API account activity across the enterprise, Monitor empowers security teams to:

– Detect potential threats from outsiders or insiders, with rules-based alerts

– Investigate incidents with ready access to in-depth information

– Respond quickly with decisive action to verified threats

Monitor includes pre-built alerts for common types of potentially suspicious user activity, and provides round-the-clock tracking of more than 40 types of events. DocuSign's mature telemetry includes detailed information—like IP address, location and history—to support efficient incident investigation. With this timely information, security teams and administrators can take quick action to mitigate and resolve threats to your critical agreements, before they lead to significant damage.

Monitor API

The Monitor API can deliver this activity information directly to your existing security stack or data visualization tool, integrating easily with tools like Splunk, Tableau and Power BI. Using the API provides your security team the flexibility to customize dashboards and alerts based on your specific industry, security best practices and regulatory requirements.

Monitor provides data visualization, alert history, and details from the DocuSign Admin Center.

Monitor allows users to deep dive into high-risk alerts and events to detect patterns over time.

Monitor helps teams:

Detect unauthorized activity in near real-time
Monitor tracks more than 40 types of events—including login attempts, password changes, and contract and envelope deletions—to help you identify internal or external threats.

Tailor alerts to your organization's particular needs
In addition to providing pre-built, rules-based alerts, Monitor allows you to create custom alerts based on your industry, security best practices and regulatory requirements.

Investigate with key information to respond sooner
With ready access to in-depth alert details like IP address, location and history, Monitor helps security teams prioritize and rapidly investigate suspicious behavior before security incidents occur.

Integrate with your existing security stack
The Monitor API can send telemetry data directly to your existing Security Information and Event Management (SIEM) software, such as Splunk, to simplify and streamline security operations.

Unlock the power of your activity data
Monitor makes it easy to view comprehensive account activity to identify trends. View results within Monitor or your preferred business intelligence tool like Tableau or Power BI.

Ready for the next step?

Talk to your DocuSign Sales representative about a demo of DocuSign Monitor.

Primary Industries

Energy
Education
Financial Services
Life Sciences
Real Estate
Telecommunications
Government Healthcare
Insurance

Account activities

Login attempts
Password changes
Recovery email updates
Account settings
Security settings
Permission settings
Account invitations
Account links
User-group updates
Envelope deletions
Envelope downloads
Envelope transfers
...Many more

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