# Docusign Subprocessor List

Last updated: November 13, 2026

## Overview

Docusign uses certain platform subprocessors, infrastructure suppliers, and other third-party partners to provide Docusign Services to its customers.

View subprocessors and related suppliers for the applicable Docusign Service:

- Docusign eSignature Service and Related Service Add-ons (including Rooms for Real Estate)
- Docusign Intelligent Agreement Management (IAM)
- Docusign CLM and Related Service Add-ons
- Docusign Notary Service
- Docusign Insight Service (Legacy)
- Docusign Support Services Suppliers

Capitalized terms used in this document are defined in the Docusign Sites & Services Terms and Conditions and/or Data Protection Attachment or such other applicable service agreement governing your use of Docusign Services. Docusign Insight and Related Service Add-ons (legacy)

The Docusign App Center may host product offerings that are integrated into Docusign Services and utilize third-party subprocessors or optional add-on services. Click here for more information.

## Subscribe to updates to the Docusign Subprocessor Lists.

Docusign will update the Docusign Subprocessor Lists via this website. Below are two options for subscribing to updates to the Docusign Subprocessor Lists at https://www.docusign.com/trust/alerts/feed:

1. Add an RSS reader extension to your browser (Chrome, Firefox).
2. Enable via Outlook on a PC.

## Objecting to a Subprocessor

You may object to a Subprocessor by submitting your objection by email to privacy@docusign.com with the subject line “Subprocessor Objection,” along with your name, the company name on your account, the name of the Docusign Service and Subprocessor at issue, and grounds for your objection (see the Processor Policy for justifiable grounds).



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# Docusign eSignature Service and Related Service Add-ons (including Rooms for Real Estate)

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for Docusign eSignature (including Rooms) and related service add-ons.

| **Entity Name** (Country Location(s)) | **Service Description** | **Applicable Docusign Group Entity** | **Contact Details** |
|---|---|---|---|
| **Infrastructure and Data Hosting Suppliers** | | | |
| **365 Data Centers** (f/k/a **SunGard Availability Services**) (United States) | Infrastructure services | Docusign, Inc. | 565 E. Swedesford Road<br>Suite 320<br>Wayne, PA 19087<br>United States<br>AskASCompliance@sungardas.com |
| **Centersquare** (f/k/a **Cyxtera Technologies**) (United States) | Infrastructure services | Docusign, Inc. | 3100 Olympus Blvd.<br>Suite 510<br>Coppell, TX 75019<br>United States<br>https://centersquaredc.com/portal-guides |
| **Equinix**<br>(As based on the location of service provisioning: Germany, the Netherlands, the United States, and France) | Infrastructure services | Docusign, Inc. | Rembrandt Tower<br>Amstelplein 1<br>1096HA<br>Amsterdam, Netherlands<br><br>1 Lagoon Drive<br>4th Floor<br>Redwood City, CA 94065<br>United States<br><br>https://www.equinix.com/contact-us/customer-support |
| **Microsoft Corporation (Azure)**<br>(As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan) | Cloud hosting services | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>https://support.microsoft.com/en-us |
| **Email Delivery Suppliers** | | | |



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| **Amazon Simple Email Services (Amazon SES)**<br>(United States, Australia, Canada, Japan, Germany, Ireland, Italy, Sweden, France, and the UK) | Email Delivery | Docusign, Inc. | 410 Terry Avenue North<br>Seattle, WA 98109<br>United States<br>https://aws.amazon.com/contact-us/compliance-support/ |
| **Optional Service Add-On Subprocessors for Identity Verification (IDV) and Trust Service Provider (TSP) Services**<br>NOTE: In addition to the below subprocessors, Docusign works with a number of **Trust Service Provider (TSP) partners** to enable the Docusign Identify solution. These additional partners process personal data **independently** from Docusign, as data processors to customers to provide their own identity verification services. For more information about such partners, see here. | | | |
| **GBG (acquirer of IDology, Inc. and Acuant, Inc.)**<br>(United Kingdom, United States) | Identity verification services | Docusign, Inc. | The Foundation, Herons Way, Chester Business Park<br>Chester, CH4 9GB<br>United Kingdom<br><br>2300 Windy Ridge Pkwy SE<br>Suite 1115<br>Atlanta, GA 30339<br>United States<br><br>https://www.gbgplc.com/contact-us/<br>https://gbgamericas.my.site.com/support/s/ |
| **Australia Post** (f/k/a **Australian Postal Corporation**)<br>(As based on the customer's use of the add-on service: Australia; New Zealand) | Identity verification services | Docusign, Inc. | 111 Bourke Street<br>Melbourne, Victoria 3000<br>Australia<br>https://auspost.com.au/help-and-support |
| **FranceConnect**<br>(France) | Identity verification services | Docusign France | 33 rue La Fayette 75009<br>Paris<br>France<br>https://franceconnect.gouv.fr/faq#CONTACT |
| **LexisNexis Risk Solutions FL Inc.**<br>(United States; Australia (IDVerse)) | Knowledge-Based Authentication (KBA) for identity verification; IDVerse, Identity verification services | Docusign, Inc. | 1100 Alderman Drive<br>Alpharetta, GA 30005<br>United States<br><br>475 Victoria Avenue<br>Tower 2, Level 1<br>Chatswood NSW 2067<br>Australia<br><br>https://risk.lexisnexis.com/global/en/contact-us |
| **LIQUID, Inc.**<br>(Japan) | Identity verification services, eSignature, and IAM integration | Docusign Japan KK | 1-6-1 Otemachi<br>Chiyoda-ku<br>Tokyo, Japan<br>https://liquidinc.asia/contact/ |
| **OneID Limited** (f/k/a **Digital Identity Net UK Ltd.**)<br>(United Kingdom) | Identity verification services | Docusign, Inc. | 29 Wood Street<br>Stratford-upon-Avon<br>West Midlands, CV37 6JG<br>United Kingdom<br><br>https://oneid.uk/contact/ |



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| **Onfido, Inc. (acquired by Entrust)**<br>(As based on the customer's use of the add-on service: United Kingdom; United States) | Identity verification services | Docusign, Inc. | 3 Finsbury Avenue<br>London, EC2M 2PA<br>United Kingdom<br><br>149 New Montgomery Street<br>San Francisco, CA 94105<br>United States<br><br>https://onfido.com/company/contact |
| **Idura ApS**<br>(Denmark, Sweden, Norway, Finland) | Identity verification services | Docusign, Inc. | Gammel Kongevej 3E<br>1610 København V<br>Denmark<br>https://idura.eu/support |
| **Belgian Mobile ID SA/NV (aka ItsMe)**<br>(Belgium) | Identity verification services | Docusign, Inc.. | Place Sainte-Gudule 5<br>Rue du Marquis 1<br>1000 Brussels<br>Belgium<br>https://support.itsme-id.com/hc/en-us# |
| **Socure**<br>(United States) | Identity verification services<br>(Risk-Based Verification) | Docusign, Inc. | 885 Tahoe Boulevard, Suite 1<br>Incline Village, NV 89451<br>United States<br>https://socure.com/contact<br>If this is VDD related, trust.socure.com |
| **Penta** (f/k/a **SunGard Availability Services**)<br>(France) | TSP Infrastructure | Docusign France SAS | 93, cours de Petites Écuries<br>Longes, 77185<br>France<br>AskASCompliance@sungardas.com |
| **Equinix**<br>(France) | TSP infrastructure | Docusign France SAS | 114 rue Ambroise Croizat<br>93200 Saint-Denis<br>France<br>https://www.equinix.com/contact-us/customer-support |
| **Docaposte Arkhineo** (f/k/a **CDC Arkhinéo SAS**)<br>(France) | Evidence archival functionality for Europe QES and AES | Docusign France SAS | 24 Rue Drouot<br>Paris, Île-de-France<br>75009<br>France<br>http://arkhineo.com/en/contact-us/ |
| **Esendex** (aka **Commify Group**)<br>(United Kingdom) | SMS authentication with TSP services; SMS notification for Europe Advanced (AES); other applicable Protect & Sign features | Docusign France SAS | 20 Wollaton Street<br>Nottingham NG1 5FW<br>United Kingdom<br>https://www.esendex.co.uk/contact/ |
| **IDnow GmbH** (acquirer of **AriadNEXT S.A.S.**)<br>(Germany, Sweden) | Identity verification services; TSP services for ID Check Remote for Europe QES | Docusign France SAS | Auenstraße 100<br>80469 Munich<br>Germany<br><br>IDnow Trust Services AB<br>Box 16285 10325<br>Stockholm, Sweden<br>https://support.idnow.io/s/?language=en_US |



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| **Infobip**<br>(Germany) | SMS authentication with TSP services; SMS notification for Europe Advanced (AES); other applicable Protect & Sign features | Docusign France SAS | Maximilianplatz 22<br>80333 München<br>Germany<br>https://www.infobip.com/contact |
| **Ubble** (acquired by **Checkout.com**)<br>(France) | Identity verification for Europe QES | Docusign France SAS. | 12 rue Curial<br>75019 Paris<br>France<br>https://www.ubble.ai/contact-us/ |
| **Optional Service Add-On Subprocessors for: SMS Messaging & Phone Authentication Services** | | | |
| **Vonage Holdings Corporation**<br>(As based on the customer's use of the add-on service: Netherlands, Singapore, United Kingdom, United States) | SMS & phone authentication, SMS delivery, audio and video processing services | Docusign, Inc. | Prins Bernhardplein<br>200 Gemeente Amsterdam<br>Netherlands<br><br>Suntec Tower Four<br>6 Temasek Boulevard<br>038986<br>Singapore<br><br>Temple Quay<br>3 Temple Back E<br>Redcliffe, Bristol BS1 6DZ<br>United Kingdom<br><br>101 Crawfords Corner Road<br>Suite 2416<br>Holmdel, NJ 07733<br>United States<br><br>https://www.vonage.com/support/ |
| **TeleSign Corporation**<br>(United States, Germany, Netherlands) | SMS & phone authentication services; SMS delivery | Docusign, Inc. | 13274 Fiji Way<br>Suite 600<br>Marina del Rey, CA 90292<br>United States<br>https://www.telesign.com/contact |
| **Prove** (f/k/a **Payfone, Inc.**)<br>(United States) | SMS & phone authentication services; SMS delivery | Docusign, Inc. | 245 5th Avenue<br>20th Floor<br>New York City, NY 10016<br>United States<br>https://www.prove.com/contact |
| **Data Verification Suppliers** | | | |
| **Vonage Holdings Corporation**<br>(As based on customers' use of the add-on service: Netherlands, Singapore, United Kingdom, United States) | Phone number verification (Basic) | Docusign, Inc. | Prins Bernhardplein<br>200 Gemeente Amsterdam<br>Netherlands<br><br>Suntec Tower Four<br>6 Temasek Boulevard<br>038986<br>Singapore |



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| | | | Temple Quay<br>3 Temple Back E<br>Redcliffe, Bristol BS1 6DZ<br>United Kingdom<br><br>101 Crawfords Corner Road<br>Suite 2416<br>Holmdel, NJ 07733<br>United States<br><br>https://www.vonage.com/support/ |
| **LexisNexis Risk Solutions FL Inc.**<br>(United States) | Email address verification (Basic)<br><br>SSN, Business Entity (Premium) | Docusign, Inc. | 1100 Alderman Drive<br>Alpharetta, GA 30005<br>United States<br>https://risk.lexisnexis.com/global/en/contact-us |
| **Smarty**<br>(United States) | Physical address verification (Basic) | Docusign, Inc. | 1476 Sandhill Rd.<br>Orem, UT 84058<br>United States<br>https://www.smarty.com |
| **Twilio**<br>(United States) | Email address verification (Basic) | Docusign, Inc. | 101 Spear Street<br>1st Floor<br>San Francisco, CA 94105<br>United States<br>https://www.twilio.com |
| **Other Optional Service Add-On Subprocessors** | | | |
| **Microsoft Corporation (Azure AI Services)**<br>(As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan) | - Azure OpenAI Service: Agreement Summary and Q&A, AI extractions, AI Sender Message for mobile, and Suggested Fields for eSign;<br><br>- Azure AI Document Intelligence: AI extractions for eSign<br><br>For more information about Docusign's use of Azure AI services, see here. | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>https://support.microsoft.com/en-us |
| **Cloverleaf (Infor)**<br>(United States) | Electronic Health Record (EHR) integration gateway | Docusign, Inc. | 641 Avenue of the Americas<br>New York, NY 10011<br>United States<br>https://www.infor.com/about/contact |



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| **FaxLogic**<br>(United States) | Document transmission via facsimile | Docusign, Inc. | 5050 Quorum Drive<br>Suite 700<br>Dallas, TX 75254<br>United States<br>https://www.faxlogic.com/contact/faxlogic-address-email-phone-contact-information.php |
| **FedEx Corporation**<br>(United States) | Document printing to a FedEx Office location | Docusign, Inc. | 942 S. Shady Grove Road<br>Memphis, TN 38120<br>United States<br>https://www.fedex.com/en-us/customer-support.html |
| **LexisNexis Risk Solutions FL Inc.**<br>(United States) | Knowledge-based authentication services, email address verification | Docusign, Inc. | 1100 Alderman Drive<br>Alpharetta, GA 30005<br>United States<br>https://risk.lexisnexis.com/global/en/contact-us |
| **Nitro Software, Inc.**<br>(United States, Canada, EU/EFTA, Australia, and Japan) | PDF editing software and application updates for Docusign PDF Editor on Windows and macOS, including integration with Docusign eSignature services | Docusign, Inc. | 447 Sutter Street<br>Suite 405 #1015<br>San Francisco, CA 94108<br>United States<br>https://www.gonitro.com/support |
| **Oracle, Inc.**<br>(United States) | Oracle Integration Cloud platform services, payment services with third-party payment processors | Docusign, Inc. | Oracle America, Inc.<br>500 Oracle Parkway<br>Redwood Shores, CA 94065<br>United States<br>https://www.oracle.com/support/contact.html |
| **PubNub**<br>(United States) | Service user commenting capability with documents | Docusign, Inc. | 50 Francisco<br>Suite 100<br>San Francisco, CA 94133<br>United States<br>https://support.pubnub.com/hc/en-us |
| **Zapier**<br>**Left Hook Inc.**<br>(United States) | Infrastructure services, email delivery, and cloud hosting services | Docusign, Inc. | 20 Madbury Road, Unit 3<br>Durham, NH 03824<br>United States<br>https://lefthook.com |
| **Google, LLC (Google Cloud Platform (Vertex AI))**<br>(As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan)) | - Google Gemini: Agreement Summary and Q&A, AI extractions<br><br>- Google Gemini (global endpoints): AI-Assisted Web Form Creation | Docusign, Inc. | Gordon House<br>Barrow Street<br>Dublin 4<br>Ireland<br><br>Brandschenkestrasse<br>110 8002<br>Zürich<br>Switzerland<br><br>111 Richmond Street<br>West Toronto, ON M5H 2G4<br>Canada<br><br>1600 Amphitheatre Parkway<br>Mountain View, CA 94043<br>United States<br><br>https://about.google/intl/ALL_us/contact-google/ |



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## Docusign Intelligent Agreement Management (IAM)
## Service and Related Service Add-Ons

The following is a list of the names, locations, and descriptions of the service subprocessors and infrastructure suppliers for Docusign Intelligent Agreement Management (IAM) and related service add-ons.

| **Entity Name**<br>(Country Location(s)) | **Service Description** | **Applicable Docusign Group Entity** | **Contact Details** |
|---|---|---|---|
| **Infrastructure and Data Hosting Suppliers** | | | |
| **Microsoft Corporation (Azure)**<br>(As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan) | Cloud hosting services | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>https://support.microsoft.com/en-us |
| **Email Delivery Suppliers** | | | |
| **Amazon Simple Email Services (Amazon SES)**<br>(United States, Australia, Canada, Japan, Germany, Ireland, Italy, Sweden, France, and the UK) | Email Delivery | Docusign, Inc. | 410 Terry Avenue North<br>Seattle, WA 98109<br>United States<br>https://aws.amazon.com/contact-us/compliance-support/ |
| **Artificial Intelligence (AI) Suppliers** | | | |
| **Microsoft Corporation (Azure AI Services)**<br>(As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan) | - Azure OpenAI Service: AI extractions in Agreement Manager; AI agents; AI-Assisted Review for IAM<br><br>- Azure AI Document Intelligence: AI extractions in Agreement Manager; Agreement Desk AI agents<br><br>For more information about Docusign's use of Azure AI services, see here. | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521 |



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| **Google, LLC (Google Cloud Platform (Vertex AI))**<br>(As based on the location of service provisioning: United States, European Union, Canada, Australia, Japan, and Switzerland) | - Google Gemini: AI extractions in Agreement Manager<br><br>- Model Armor: AI security and content moderation service<br><br>- Google Gemini (global endpoints): AI-Assisted Web Form Creation | Docusign, Inc. | Gordon House<br>Barrow Street<br>Dublin 4<br>Ireland<br><br>Brandschenkestrasse<br>110 8002<br>Zürich<br>Switzerland<br><br>111 Richmond Street<br>West Toronto, ON M5H 2G4<br>Canada<br><br>1600 Amphitheater Parkway<br>Mountain View, CA 94043<br>United States<br><br>https://about.google/intl/ALL_us/contact-google/ |
| **Data Verification Suppliers** | | | |
| **Vonage Holdings Corporation**<br>(As based on the customer's use of the add-on service: Netherlands, Singapore, United Kingdom, United States) | Phone number verification (Basic) | Docusign, Inc. | Prins Bernhardplein<br>200 Gemeente Amsterdam<br>Netherlands<br><br>Suntec Tower Four<br>6 Temasek Boulevard<br>038986<br>Singapore<br><br>Temple Quay<br>3 Temple Back E<br>Redcliffe, Bristol BS1 6DZ<br>United Kingdom<br><br>101 Crawfords Corner Road<br>Suite 2416<br>Holmdel, NJ 07733<br>United States<br><br>https://www.vonage.com/support/ |
| **LexisNexis Risk Solutions FL Inc.**<br>(United States) | Email address verification (Basic); SSN, Business Entity (Premium) | Docusign, Inc. | 1100 Alderman Drive<br>Alpharetta, GA 30005<br>United States<br>https://risk.lexisnexis.com/global/en/contact-us |



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| **Smarty**<br>(United States) | Physical address verification (Basic) | Docusign, Inc. | 1476 Sandhill Road<br>Orem, UT 84058<br>United States<br>https://www.smarty.com |
| **Twilio**<br>(United States) | Email address verification (Basic) | Docusign, Inc. | 101 Spear Street, 1st Floor<br>San Francisco, CA 94105<br>United States<br>https://www.twilio.com |
| **SMS Messaging & Phone Authentication Suppliers** | | | |
| **TeleSign Corporation**<br>(United States, Germany, Netherlands) | SMS & phone authentication services; SMS delivery | Docusign, Inc. | 13274 Fiji Way<br>Suite 600<br>Marina del Rey, CA 90292<br>United States<br>https://www.telesign.com/contact |
| **Vonage Holdings Corporation**<br>(As based on customers' use of the add-on service: Netherlands, Singapore, United Kingdom, United States) | SMS & phone authentication, SMS delivery, audio, and video processing services | Docusign, Inc. | Prins Bernhardplein<br>200 Gemeente Amsterdam<br>Netherlands<br><br>Suntec Tower Four<br>6 Temasek Boulevard<br>038986<br>Singapore<br><br>Temple Quay<br>3 Temple Back E<br>Redcliffe, Bristol BS1 6DZ<br>United Kingdom<br><br>101 Crawfords Corner Road<br>Suite 2416<br>Holmdel, NJ 07733<br>United States<br><br>https://www.vonage.com/support/ |
| **Other Optional Service Add-On Subprocessors** | | | |
| **Nitro Software, Inc.**<br>(United States, Canada, EU/EFTA, Australia, and Japan) | PDF editing software and application updates for Docusign PDF Editor on Windows and macOS, including integration with Docusign eSignature services | Docusign, Inc. | 447 Sutter Street<br>Suite 405 #1015<br>San Francisco, CA 94108<br>United States<br>https://www.gonitro.com/support |



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## Docusign CLM Service and Related Service Add-Ons

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for Docusign CLM and related service add-ons.

| **Entity Name**<br>(Country Location(s)) | **Service Description** | **Applicable Docusign Group Entity** | **Contact Details** |
|---|---|---|---|
| **Infrastructure and Data Hosting Suppliers** | | | |
| **Equinix**<br>(As based on the location of service provisioning: Netherlands, United Kingdom, United States) | Infrastructure services | Docusign, Inc. | Rembrandt Tower<br>Amstelplein 1<br>1096HA Amsterdam<br>Netherlands<br><br>1 Lagoon Drive, 4th Floor<br>Redwood City, CA 94065<br>United States<br><br>https://www.equinix.com/contact-us/customer-support |
| **Switch**<br>(United States) | Infrastructure services | Docusign, Inc. | 7135 South Decatur Boulevard<br>Las Vegas, NV 89118<br>United States<br>https://www.switch.com/contact |
| **Microsoft Corporation (Azure)**<br>(As based on the location of service provisioning: United States, Australia, Canada, European Union, Japan) | Cloud hosting services | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>https://support.microsoft.com/en-us |
| **Optional Service Add-On Subprocessors** | | | |



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| **Microsoft Corporation (Azure AI Services)**<br>(As based on the location of service provisioning: United States, Canada, European Union, Australia, Japan) | Azure OpenAI Service:<br>● AI-Assisted Review for CLM, CLM+, and AI Extension for CLM (for customers on the current version of AI-Assisted Review);<br>● Agreement Summary for AI Extension for CLM and CLM+;<br>Azure AI Document Intelligence:<br>● AI extractions in CLM Essentials, CLM<br>● AI Extension for CLM.<br><br>For more information about AI Extractions, see here.<br>For more information about Docusign's use of Azure AI services, see here. | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>One Microsoft Place<br>South County Business Park<br>Leopardstown, Dublin 18<br>Ireland<br><br>D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>https://support.microsoft.com/en-us |
| **Google, LLC**<br>(As based on the location of service provisioning: Belgium, Canada, Germany, Switzerland, the United Kingdom, the United States) | Processing for the Docusign CLM Analyzer service | Docusign, Inc. | Gordon House<br>Barrow Street<br>Dublin 4<br>Ireland<br><br>Brandschenkestrasse<br>110 8002<br>Zürich<br>Switzerland<br><br>111 Richmond Street<br>West Toronto, ON M5H 2G4<br>Canada<br><br>1600 Amphitheatre Parkway<br>Mountain View, CA 94043<br>United States<br><br>https://about.google/intl/ALL_us/contact-google/ |
| **Optional Professional Services Partners**<br><br>NOTE: The following is a list of the names, locations, and service descriptions for professional service partners generally available for the relevant Docusign Service implementations, including integration, migration, and ongoing professional services. For information on the specific partner(s) that provide professional services to you, please contact your Docusign representative or refer to your professional services agreement. | | | |
| **4C Consulting (WIPRO Limited)**<br>(United Kingdom) | Professional service partner | Docusign, Inc. | Stationsstraat 60/5 2800 Mechelen<br>Belgium<br>https://www.wipro.com/contact-wipro/ |
| **Accenture**<br>(United Kingdom;<br>United States) | Professional service partner | Docusign, Inc. | 30 Fenchurch Street<br>London EC3M 3BD<br>United Kingdom<br><br>161 N. Clark Street<br>Chicago, IL 60601<br>United States<br><br>https://www.accenture.com/ie-en/about/contact-us |



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| **Acumen Solutions** (a Salesforce subsidiary)<br>(United States) | Professional service partner | Docusign, Inc. | 8280 Greensboro Drive, Suite 400<br>McLean, VA 22102<br>United States<br>https://www.salesforce.com/company/contact-us/ |
| **Audit Magna**<br>(United Kingdom) | Professional service partner | Docusign, Inc. | 2 Old Bath Road<br>Newbury, RG14 1QL<br>United Kingdom<br><br>https://www.audetmagna.co.uk/ |
| **Morae Global Corporation**<br>(United Kingdom) | Professional service partner | Docusign, Inc. | 1000 Louisiana Street, 65th Floor<br>Houston, TX 77002<br>United States<br>https://www.moraeglobal.com/contact-us |
| **Simplus**<br>(United States) | Professional service partner | Docusign, Inc. | 10 W Broadway<br>Salt Lake City, Utah 84101<br>United States<br>https://www.simplus.com/ or support@simplus.com |

## Docusign Notary Service

The following is a list of the names, locations, and service descriptions of the service subprocessors and infrastructure suppliers for Docusign Notary Service and related service add-ons. The Notary Services product is available only to U.S. customers.

| **Entity Name**<br>(Country Location(s)) | **Service Description** | **Applicable Docusign Group Entity** | **Contact Details** |
|---|---|---|---|
| **Service Subprocessors** | | | |
| **Amazon Web Services (AWS)**<br>(United States) | Cloud hosting services | Docusign, Inc.<br>Liveoak Technologies, Inc. | 410 Terry Avenue North<br>Seattle, WA 98109<br>United States<br>https://aws.amazon.com/contact-us/compliance-support/ |
| **Microsoft Corporation (Azure)**<br>(Based on the location of service provisioning: United States, Australia, Canada, Japan) | Cloud hosting services | Docusign, Inc. | D18 P521<br>1 Denison Street<br>North Sydney, NSW, 2060<br>Australia<br><br>4400-81 Bay Street<br>Toronto, ON M5J 0E7<br>Canada<br><br>1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>https://support.microsoft.com/en-us |
| **GBG (acquirer of IDology, Inc. and Acuant, Inc.)**<br>(United Kingdom; United States) | Identity verification services | Docusign, Inc. | The Foundation, Herons Way, Chester Business Park<br>Chester, CH4 9GB<br>United Kingdom |



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| | | | 2300 Windy Ridge Pkwy SE<br>Suite 1115<br>Atlanta, GA 30339<br>United States<br><br>https://www.gbgplc.com/contact-us/<br>https://gbgamericas.my.site.com/support/s/ |
| **LexisNexis Risk Solutions FL Inc.**<br>(United States) | Knowledge-based authentication services | Docusign, Inc. | 1100 Alderman Drive<br>Alpharetta, GA 30005<br>United States<br>https://risk.lexisnexis.com/global/en/contact-us |
| **OneNotary, Inc.**<br>(United States) | Remote online notarization services | Docusign, Inc. | 415 Mission Street, FL 37,<br>San Francisco, CA 94105<br>United States<br>https://onenotary.us/privacy-policy/ |
| **Onfido, Inc. (acquired by Entrust)**<br>(United Kingdom; United States) | Identity verification services | Docusign, Inc. | 3 Finsbury Avenue<br>London EC2M 2PA<br>United Kingdom<br><br>149 New Montgomery Street<br>San Francisco, CA 94105<br>United States<br><br>https://onfido.com/company/contact |
| **Vonage Holdings Corporation**<br>(Netherlands; Singapore; United Kingdom; United States) | SMS & phone authentication services, SMS delivery services, and audio and video processing | Docusign, Inc. | Prins Bernhardplein 200 Gemeente<br>Amsterdam, Netherlands<br><br>Suntec Tower Four<br>6 Temasek Boulevard<br>Postal 038986, Singapore<br><br>Temple Quay<br>3 Temple Back E.<br>Redcliffe, Bristol BS1 6DZ<br>United Kingdom<br><br>101 Crawfords Corner Road, Suite 2416<br>Holmdel, NJ 07733<br>United States<br><br>https://www.vonage.com/support/ |

## Docusign Insight Service (Legacy)

The following is a list of the names, locations, and service descriptions of the service subprocessor(s) for the Docusign Insight and related service add-ons.

| **Entity Name**<br>(Country Location(s)) | **Service Description** | **Applicable Docusign Group Entity** | **Contact Details** |
|---|---|---|---|
| **Service Subprocessors** | | | |



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| **Google, LLC**<br>(As based on the location of service provisioning: Belgium, Canada, Germany, Switzerland, the United Kingdom, and the United States) | Data hosting services | Docusign, Inc. | Gordon House<br>Barrow Street<br>Dublin 4, Ireland<br><br>Brandschenkestrasse<br>110 8002<br>Zürich, Switzerland<br><br>111 Richmond Street<br>West Toronto, ON M5H 2G4<br>Canada<br><br>1600 Amphitheatre Parkway<br>Mountain View, CA 94043<br>United States<br><br>https://about.google/intl/ALL_us/contact-google/ |

## Docusign Support Services Suppliers

| Entity Name<br>(Country Location(s)) | Service Description | Applicable Docusign Group Entity | Contact Details |
|---|---|---|---|
| **Service Subprocessors** | | | |
| **Cognizant**<br>(Hungary; Philippines; Japan; Costa Rica; India) | Customer Support Services (Tier 1)<br>(Intake and ticket management services) | Docusign, Inc. | 45019 Mill Park Centre, 6th floor<br>Budapest Soroksári út 4<br>Budapest 1095 Hungary<br><br>Bridgetown IT Park<br>C-5 Road, Ungong Norte<br>Quezon City, Philippines 1110<br><br>Zona Franca América<br>Edificio C14 - Piso 6<br>Heredia, San Francisco<br>Código Postal 40103<br>Costa Rica<br><br>PMO Hanzomon, 03-4563-8300<br>Kojimachi 2-1<br>Chiyoda-ku, Tokyo<br>Japan 102-0083<br><br>GAR Infobahn Tower 5<br>C83M+P2H Kokapet<br>Hyderabad, Telangana 500075<br>India<br><br>https://www.cognizant.com/us/en/about-cognizant/contact-us |
| **Genesys Cloud**<br>(United States) | Customer Support Services<br>(In-product Chatbot) | Docusign, Inc. | 7601 Interactive Way<br>Indianapolis, IN 46278<br>United States<br>https://www.genesys.com/customer-success/customer-care |



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| **Sierra Technologies, Inc.**<br>(United States) | Customer Support Services<br>(In-product Chatbot) | Docusign, Inc. | 150 Sutter Street, Suite 690<br>San Francisco, CA 94104<br>United States<br>https://www.sierrainteractive.com/contact-us/ |
| **Microsoft Corporation (Azure AI Services)**<br>(As based on the location of service provisioning: United States) | - Azure OpenAI Service: Customer Support Services (In-product Chatbot; AI agent for account admin actions (e.g., password reset)<br><br>For more information about Docusign's use of Azure AI services, see here. | Docusign, Inc. | 1 Microsoft Way<br>Redmond, WA 98052<br>United States<br><br>https://support.microsoft.com/en-us |



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