

FRN 900843 Firm Name Tide Platform Limited

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Submitted

Reporting Information

Reporting Period 01/10/2024 to 31/12/2024 Due Date 31/01/2025

* Mandatory field(s)

Nil Return

A

1 Do you wish to make a nil return? *

Daily Statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface 1

	Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
	A	B	C
	Tide API	PSU interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00	81				
2	100.00	0.00	72				
3	100.00	0.00	67				
4	100.00	0.00	68				
5	100.00	0.00	62				
6	100.00	0.00	72				
7	100.00	0.00	63				
8	100.00	0.00	61				
9	100.00	0.00	58				
10	100.00	0.00	60				
11	100.00	0.00	63				
12	100.00	0.00	62				
13	100.00	0.00	57				
14	100.00	0.00	63				
15	100.00	0.00	67				
16	100.00	0.00	57				
17	100.00	0.00	55				
18	100.00	0.00	58				
19	100.00	0.00	60				
20	100.00	0.00	56				
21	100.00	0.00	59				
22	100.00	0.00	59				
23	100.00	0.00	62				
24	100.00	0.00	66				
25	100.00	0.00	71				
26	100.00	0.00	69				
27	100.00	0.00	69				
28	100.00	0.00	72				
29	100.00	0.00	74				
30	100.00	0.00	65				
31	100.00	0.00	59				
32	100.00	0.00	86				
33	100.00	0.00	82				
34	100.00	0.00	76				
35	100.00	0.00	82				
36	100.00	0.00	86				
37	100.00	0.00	80				
38	100.00	0.00	85				
39	100.00	0.00	83				
40	100.00	0.00	81				
41	100.00	0.00	80				
42	100.00	0.00	82				
43	100.00	0.00	85				
44	100.00	0.00	87				
45	100.00	0.00	86				
46	100.00	0.00	93				
47	100.00	0.00	85				
48	100.00	0.00	84				
49	100.00	0.00	86				
50	100.00	0.00	87				
51	100.00	0.00	84				
52	100.00	0.00	84				
53	100.00	0.00	85				
54	100.00	0.00	88				
55	100.00	0.00	80				
56	100.00	0.00	80				
57	100.00	0.00	84				
58	100.00	0.00	81				
59	100.00	0.00	84				
60	100.00	0.00	79				
61	100.00	0.00	64				
62	100.00	0.00	76				
63	100.00	0.00	74				
64	100.00	0.00	69				
65	100.00	0.00	68				
66	100.00	0.00	58				
67	100.00	0.00	63				
68	100.00	0.00	53				
69	100.00	0.00	60				
70	100.00	0.00	64				
71	100.00	0.00	64				
72	100.00	0.00	57				
73	100.00	0.00	63				
74	100.00	0.00	62				
75	100.00	0.00	66				
76	100.00	0.00	71				
77	100.00	0.00	69				
78	100.00	0.00	66				
79	100.00	0.00	62				
80	100.00	0.00	66				
81	100.00	0.00	61				
82	100.00	0.00	58				
83	100.00	0.00	59				
84	100.00	0.00	61				
85	100.00	0.00	64				
86	100.00	0.00	61				
87	100.00	0.00	61				
88	100.00	0.00	60				
89	100.00	0.00	62				
90	100.00	0.00	60				
91	100.00	0.00	64				
92	100.00	0.00	67				

Interface 2

		Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
		A	B	C
		Tide Open Banking API	Dedicated interface	Yes

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00		117	475	131	0.04
2	100.00	0.00		100	495	137	0.03
3	100.00	0.00		91	514	136	0.35
4	100.00	0.00		90	524	136	0.01
5	100.00	0.00		84	541	131	0.02
6	100.00	0.00		82	528	129	0.02
7	100.00	0.00		92	409	133	0.21
8	100.00	0.00		86	450	126	0.02
9	100.00	0.00		84	481	127	0.01
10	100.00	0.00		86	500	128	0.03
11	100.00	0.00		87	518	139	0.01
12	100.00	0.00		81	558	130	0.00
13	100.00	0.00		83	525	134	0.00
14	100.00	0.00		90	456	140	0.01
15	100.00	0.00		92	461	139	0.21
16	100.00	0.00		99	510	155	0.16
17	100.00	0.00		91	495	137	0.01
18	100.00	0.00		94	524	136	0.00
19	100.00	0.00		88	569	162	0.00
20	100.00	0.00		85	567	167	0.00
21	100.00	0.00		101	550	186	0.07
22	100.00	0.00		94	564	173	0.05
23	100.00	0.00		101	570	179	0.12
24	100.00	0.00		248	699	195	0.30
25	100.00	0.00		92	576	166	0.02
26	100.00	0.00		86	629	162	0.00
27	100.00	0.00		85	640	164	0.01
28	100.00	0.00		92	607	181	0.05
29	100.00	0.00		95	615	174	0.00
30	100.00	0.00		96	616	169	0.01
31	100.00	0.00		96	598	172	0.01
32	100.00	0.00		139	621	173	0.09
33	100.00	0.00		99	662	185	0.02
34	100.00	0.00		90	618	165	0.02
35	100.00	0.00		98	588	176	0.18
36	100.00	0.00		94	631	168	0.01
37	100.00	0.00		93	550	135	0.08
38	100.00	0.00		98	514	135	0.04
39	100.00	0.00		93	526	137	0.04
40	100.00	0.00		82	536	127	0.01
41	100.00	0.00		82	520	125	0.00
42	100.00	0.00		89	493	131	0.03
43	100.00	0.00		89	481	130	0.07
44	100.00	0.00		89	479	143	0.05
45	100.00	0.00		94	510	130	0.12
46	100.00	0.00		95	530	131	0.06
47	100.00	0.00		87	537	128	0.00
48	100.00	0.00		85	566	128	0.00
49	100.00	0.00		96	488	131	0.05
50	100.00	0.00		94	559	150	0.07
51	100.00	0.00		92	537	143	0.13
52	100.00	0.00		91	572	142	0.01
53	100.00	0.00		91	597	132	0.01
54	100.00	0.00		83	602	125	0.00
55	100.00	0.00		82	603	126	0.00
56	100.00	0.00		92	541	132	0.23
57	100.00	0.00		98	578	135	0.19
58	100.00	0.00		95	567	133	0.12
59	100.00	0.00		97	585	138	0.07
60	100.00	0.00		99	605	140	0.11
61	100.00	0.00		95	621	132	0.07
62	100.00	0.00		95	608	131	0.06
63	100.00	0.00		140	531	135	0.10
64	100.00	0.00		96	542	137	0.11
65	100.00	0.00		97	539	157	0.10
66	100.00	0.00		98	576	167	0.13
67	100.00	0.00		98	560	176	0.10
68	100.00	0.00		92	544	160	0.12
69	100.00	0.00		90	539	197	0.11
70	100.00	0.00		94	508	195	0.07
71	100.00	0.00		98	502	196	0.11
72	100.00	0.00		94	540	163	0.03
73	100.00	0.00		1885	2212	2816	0.48
74	100.00	0.00		93	530	165	0.04
75	100.00	0.00		95	593	155	0.12
76	100.00	0.00		86	559	152	0.08
77	100.00	0.00		92	497	173	0.11
78	100.00	0.00		196	517	167	0.41
79	100.00	0.00		99	512	168	0.10
80	100.00	0.00		99	537	179	0.02
81	100.00	0.00		97	545	159	0.07
82	100.00	0.00		93	669	166	0.07
83	100.00	0.00		90	552	157	0.01
84	100.00	0.00		95	534	172	0.14
85	100.00	0.00		94	561	164	0.04
86	100.00	0.00		90	705	168	0.00
87	100.00	0.00		88	680	166	0.00
88	100.00	0.00		89	581	165	0.03
89	100.00	0.00		81	614	154	0.00
90	100.00	0.00		82	577	152	0.00
91	100.00	0.00		91	564	166	0.02
92	100.00	0.00		94	553	181	0.07